

The community magazine for the Isle of Wight

lssue 34 December 2011

We wish all our readers a merry Christmas and a happy 2012

Also inside: Council arrangements for the festive season Your new recycling and waste collection service for 2012



SLE*of* VIGHT



December edition of *One Island* magazine

Welcome to the December issue of One Island magazine. In this edition we feature a special centre pull-out giving you details of the new waste collection arrangements that will affect all Island households from the end of January next year.

This issue also brings you an update on the ongoing building projects to upgrade facilities at school sites around the Island - from the

£30 million One School Pathfinder project at Cowes to a wide range of extensions and refurbishments at other sites.

And to help you over the festive season, we include a useful quide to the adjusted opening times for council and related services and facilities.

Wishing all our readers a happy Christmas and new year.



Advertising in One Island

More than 43,000 copies of One Island are distributed throughout the Island for each edition.

The magazine is published as an insert in the Isle of Wight County Press - with additional copies available in libraries, post offices, help centres, doctors' surgeries and other key locations.

If you would like to



advertise in One Island, please contact us for more information and a copy of our rate card: Tel: 823351;

Email: oneisland@iow.gov.uk You can also download the rate card from iwight.com

How to contact us

If you have community news to share with other readers, we would like to hear from you. We also welcome your letters. You can contact us by post, email or telephone.



Post One Island, **Resident Information**

and Consultation Team, County Hall, Newport PO30 1UD

Email

Onelsland@iow.gov.uk **Telephone** 823105

USEFUL CONTACTS

Isle of Wight Council, County Hall, Newport PO30 1UD Fax: 823333 Email:

customer.services@iow.gov.uk

TELEPHONE SERVICES

821000

Call centre:

Website: www.iwight.com

Monday to Friday: 8am to 6pm Saturday: 9am to 1pm

We recommend you contact the call centre initially, where we aim to answer as many enquiries as possible at this first point of contact.

Popular numbers

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Housing benefits		823950
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Libraries		203880
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Parking services		823714
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Registrars		823233
Roads and highway	ys	823777
Tourism		813813
Trading standards		823396
Consumer Direct	01622	2 626516

Community services

Adult services 823340 (Adult duty, emergency) 534227 Children's services 525790 Housing 823040

PARTNER CONTACTS

NHS Isle of Wight Tel: (01983) 524081

EMERGENCY NUMBERS

In an emergency dial 999

Fire and rescue control centre (24hrs) 525121

Out of hours:		
Waste		
disposal	0800 3283851	
Wightcare	533772/821105	
	(out of hours)	

All other council services 821105

FACE TO FACE SERVICES

Newport Help Centre

Tel: 821000 County Hall, Newport PO30 1UD Mon to Thur: 8.30am to 5pm Fri: 8.30am to 4.30pm.

Ryde Help Centre

Tel: 812678 Ryde Library, 101 George Street, Ryde PO33 2JE. Mon, Tues, Fri: 9am to 5pm.

Sandown Help Centre

Council offices, Broadway, Sandown PO36 9EA.

West Wight Help Centre Tel: 756140 Freshwater Library, 41 School Green Road, Freshwater PO40 9AP. Tues only.

Please ring 821000 to confirm opening times.

Police Tel: 0845 45 45 45 **Rural Community Council** Tel: (01983) 524058

COUNCIL MEETINGS

All meetings are in public at County Hall. Call 823200 24 hours before a meeting to ensure it is going ahead.

Council (council chamber) 25 January (6pm) 29 February (5pm) 21 March (6pm)

Cabinet (council chamber) 14 February (6pm)

Planning Committee (council chamber) 20 December (4pm) 31 January (4pm) 27 February (4pm) 27 March (4pm)

Audit Committee (council chamber) 21 February (6pm)

Licensing and General Purposes **Committee** (council chamber) 16 January (4pm) 20 February (4pm)

Ethical Standards Committee (council chamber) 30 January (6pm)

Employment Committee (council chamber) 5 March (10am)

Overview and Scrutiny Committee (council chamber) 9 February (5pm)

Children and Young People Scrutiny Panel (council chamber) 18 January (5pm) 6 February (5pm) 14 March (5pm)

Economy and Environment

Scrutiny Panel (council chamber) 1 February (5pm) 8 February (5pm) 28 March (5pm)

Health and Community **Wellbeing Scrutiny Panel** (council chamber) 11 January (5pm) 7 February (5pm) 7 March (5pm)

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One Island is a community magazine produced by the Isle of Wight Council with its key public sector partners – NHS Isle of Wight, Isle of Wight Police (Hampshire Constabulary) and the Isle of Wight Rural Community Council.



FIRST WORD

New parking by phone service



From 9 January next year motorists will be able to pay by mobile phone to park in all the Isle of Wight Council's car parks and on-street bays.

The service will give people an alternative to having to find the right change to put in a pay and display machine.

Under the additional option, motorists will be able to call PayByPhone (the company operating the service) and have their parking payment charged to their credit or debit card.

The new service will also give motorists the chance to top up their parking fee without having to return to their vehicle.

The first time someone uses the new service they will need to log their vehicle

registration number with PayByPhone – which can be done by calling a local number, by sending a text, or by downloading the PayByPhone app or website.

The payment by phone will comprise the parking charge and a 20p convenience fee. The council will be reimbursed by PayByPhone with the parking payment – and the operator will retain the convenience fee. A similar service is operated by other councils.

All details on the new service, together with instructions, will be posted on the existing pay and display machines when the service is launched on the Island in January.

The existing pay and display service will remain as before. All payments carried out using the PayByPhone service immediately appear on the parking enforcement officers' handheld computers.

• For more information on the new service, please contact the council's parking services on 821000, or visit *www.paybyphone.co.uk*. A new direct debit service to pay for long stay parking permits will be available from April 2012.

Blue badge changes on the way

New national changes are being made to improve and update the Blue Badge Parking Scheme for people with severe mobility problems.

Legislation passed in November 2011 includes changes that could affect all blue badges issued from 1 January next year. The changes include:

- extending the eligibility criteria to include qualifying armed forces veterans and disabled children under the age of three;
- increased checks on an applicant's residency and identity;
- more stringent checks to reduce fraud and the misuse of blue badges;
- an online application service.

To help cover the cost of the application and renewal process, the government is looking to increase the blue badge fee to a maximum of £10. The current fee of £2 has not changed since the scheme was introduced 30 years ago.

The scheme was introduced in the 1970s to make it easier for people with



severe mobility problems to park near where they need to go.

On the Island, blue badge application packs can be obtained from the council by calling 823340 or by applying online at *www.direct.gov.uk* from early next year.

Completed applications can no longer be submitted in person at 147 High Street, Newport as the blue badge team is relocating. Completed forms should instead be posted to the team's new address at Blue Badges, Isle of Wight Council, PO Box 115, Sandown PO36 6BU.

Help in completing blue badge application forms is available from the Citizens' Advice Bureau (tel: 07872 375793) or Age Concern (tel: 525282).

Useful winter tips

A new 'get ready for winter' page has been launched on the government's Directgov website – giving key advice on keeping safe in emergencies and other situations.

The website, which can be accessed via www.direct.gov.uk, provides information on preventing and dealing with incidents and accidents, as well as keeping warm during the winter.

The site also has useful links to services such as the Met Office's weather warnings website, St John Ambulance, the Salvation Army and British Red Cross.

Christmas and new year waste collection and recycling

Waste normally collected on		
Mon 26 December	No collection	
Tues 27 December	No collection	
Wed 28 December	No collection	
Thur 29 December	No collection	
Fri 30 December	No collection	

From Monday 2 January collections will return to normal – and for the kerbside recycling box it will be a WEEK A collection.

Please note:

- If it should snow (or there is snow cover from a previous day) on your refuse/recycling collection day, your waste will not be collected until the correct day the following week (or fortnight for the box) – assuming that the snow has cleared by this time.
- If this should happen please take your rubbish back from the kerbside to within your property and place it kerbside by 7am the following week.
- Information will be available to update you on the service from the websites (see contact details below) and local radio.

Christmas tree recycling

From Friday 30 December to Wednesday 11 January inclusive, at the following locations:

- Brighstone village car park.
- Ventnor Botanic Garden car park.
- East Cowes Esplanade car park.
- Lake, New Road car park.Ryde, Waltzing Waters
- car park.
- Somerton, park and ride.



Christmas trees can also be placed with garden waste at all household waste recycling centres.

Christmas card recycling

From the end of January these can be placed in your new recycling wheelie bin or clear recycling bag.

Household waste recycling centres

Lynnbottom	Lynnbottom, near Newport			
Open	7am to 7pm — seven days a week			
Closed	Christmas Day			
	Afton, Freshwater (9.30am to 4.30pm, unless otherwise stated)			
Open	Sat 24 December Tues 27 December Sat 31 December Sun 1 January			
Closed	Christmas Day			
Forest Road, Newport (9.30am to 4.30pm, unless otherwise stated)				
Open	Sat 24 December Tues 27 December Sat 31 December Sun 1 January			
Closed	Christmas Day			
Contact details Isle of Wight Council Tel: 823777				
Website: <i>www.iwight.com</i>				

Island Waste Services Tel: 821234 Website: www.islandwaste.co.uk

The council also has a Facebook page.

New arrangements for police station front offices

Two police station front offices will stay open to the public on the Island, despite challenging budget cuts, it has been confirmed.

The offices at Newport (*pictured*) and Ryde are being kept open because of higher demand. The Island's third front office at Shanklin will close to the public from April 2012, although the building will remain a police station for officers and staff.

The opening hours at Newport and Ryde from April next year will be 9am to 6pm, Monday to Saturday, and 9.30am to 6pm on Sundays. Police say consultation with the public has shown a shift towards online self-



service options as well as interaction with officers in the community. More ways are being developed to contact police via the *www.hampshire.police.uk* website.

The public can still telephone 101 to report a crime or get an update, access help and advice, leave a message, or schedule a meeting with an officer. In an emergency, please still dial 999.

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University of Portsmouth

Tell us your views on conservation areas

Pictured: Church Place, Freshwater Inset: Turf Walk, Totland

Six parts of the Island are currently undergoing conservation area reviews – and the council is inviting your comments on the proposals.

Two of the six areas – Briary and Pound Green in Freshwater – are existing conservation areas which are having their boundaries reviewed.

The other four – Church Place in Freshwater, Niton Village, Niton Undercliff and Totland – are being considered for new conservation area designations.

Conservation area reviews are an assessment of the historic and architectural character of an area – and involve the council consulting with local councillors, town and parish councils and others.

Comments are being invited from the public by no later than 20 January 2012.

Appraisal documents which identify the special character of an area and the boundaries are available electronically from the planning services website at *iwight.com* – or from the relevant local library or the council's Seaclose offices in Newport.

You can give your views in writing to the planning department at Seaclose, Fairlee Road, Newport or via the council's website by visiting *www.iwight.com/conservation*

Conservation area factfile

The council has a legal responsibility to designate and review areas of special architectural or historic interest.

- Local communities are encouraged to identify distinctive streetscapes and historic landscapes in these areas.
- The condition of conservation areas is monitored by English Heritage.
- Planning applications in conservation areas require special emphasis on design suitability and quality.
- Homeowners in conservation areas may need permission for certain works to their property and trees.

More information on conservation areas can be found at www.iwight.com/ conservation





Police are warning motorists not to drink and drug drive this Christmas and new year.

To hit the message home this year, the Isle of Wight Roads Policing unit is posing the bleak question: "How much is a life worth?"

If you choose to drive under the influence of alcohol or drugs you are more likely to crash and more likely to cause death or serious injury.

Police will be patrolling the roads to enforce the law, taking every opportunity to stop drivers suspected of being under the influence of alcohol or drugs.



Police are reminding Island householders to keep their homes secure over the festive period.

Homes are particularly vulnerable when unoccupied and if keys, electrical goods or Christmas presents are on view. Some simple tips include:

- shut all windows and lock them when you are not using a room, at night, or when you leave the property;
- lock all front and rear doors when out or at night;
- ensure all car keys and other keys are out of sight

and not in reach of windows and letterboxes;if you are going out for the evening, leave a light

- on so the home looks occupied, or use timer switches;
- don't leave presents or valuable items visible in your vehicle;
- if away over Christmas use timer switches and cancel milk and newspaper deliveries.

For more crime prevention advice you can contact your local safer neighbourhoods team by telephoning 101 or visiting *www.hampshire.police.uk*



Pictured above is one of 12 archive and museum objects from the Island – selected to be showcased as part of a joint project with museums in the Hampshire and Isle of Wight area.

This photo shows the unveiling of the Victoria Memorial in St James' Square, Newport in August 1903, two years after the Queen's death.

This image, together with other objects in the custody of the council's heritage service, is being promoted on the website *www.heritage100.org.uk* – which went live this month.

Share your thoughts on archive items

Visitors to the site are encouraged to add their own comments, photos and memories relevant to the items shown. The Victoria Memorial was unveiled by Princess Beatrice, the governor of the Island and

Victoria's youngest child. She was accompanied by two of her children, including Victoria Eugenie, the future Queen of Spain.

In its report of the occasion, the Isle of Wight County Press referred to "enterprising snapshottists" seated on the housetops, including the roof of the Bugle Hotel and the County Club. Behind the monument can be seen the grocer's, Benjamin Vibert, and a receiver of goods for the local railway, Frederick Barkshire.

To find out more about the joint project please contact the council's heritage service on 823820.

Early 2012 announcement for botanic garden operator



Two Island-based parties have expressed an interest in running Ventnor Botanic Garden.

Both applications are currently being considered by the council, which is looking for a new body to take over the internationally-renowned garden.

For reasons of commercial sensitivity, the identities of the two parties is not currently being published, but proposals submitted by both have a strong emphasis on maintaining and enhancing the site as a thriving botanic garden and doing so in an environmentally-friendly way.

It is expected the new operator of the garden will be announced in February next year.

ADVERTISEMENT

Helping people with memory problems

As we get older, many of us notice that our brain is not quite as agile and our memory is not as sharp as it used to be.

Memory problems can be frustrating for older people and may lead to anxiety and depression, especially if they live alone.

It is predicted that the number of Island people with memory loss will increase by 34 per cent in the next ten years.

Age Concern IW, in conjunction with the NHS Memory Service, is seeking volunteers who could spare an hour a week to visit an older person with memory problems or go out with them occasionally.

If you prefer a group situation, perhaps you can provide a helping hand at a local memory group and take part in enjoyable activities to stimulate the mind



and exercise the memory.

Personal contact is a basic human need and most of us enjoy a chat, taking part in activities, or meeting friends.

You can make a world of difference in your spare time.

• Please contact Gina, of Age Concern IW, on 539305 for more details.

Enjoy a cuppa and a chat?



Share it with an older person who is getting a bit forgetful Make their day!

Contact Gina on 539305 for details



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A new service to help residents deal with the paperwork needed after a family bereavement is being offered by the council.

The loss of a loved one is always a difficult time, but the Tell Us Once initiative is designed to help people complete all the necessary bureaucracy in one visit to the register office, when they register a death.

The scheme, which already operates successfully in many places in the UK, is optional – and for those who take up the service, the registrar will forward relevant information securely and directly to the Department of Work and Pensions, which will in turn inform other government departments. The process should remove the need for bereaved families to make further phone calls or receive unwanted communication.

"It is all about easing the burden for people at what is always a difficult time," said registration services manager Sharon Crews.

"It is entirely up to the individual if they wish to take up the Tell Us Once service, but in other areas where it is operated successfully, the take up is around 80 per cent, suggesting the service is valuable to the customer."

By using Tell Us Once, up to 28 government and other local services can be notified.

For more information on the new service, please call 823233 or visit *www.iwight.com*

Trust takes over seafront pool



The seafront Waterside Pool at Ryde has been handed over to a community trust following the successful completion of negotiations with the council.

The Waterside Community Trust was chosen as the council's preferred bidder to operate the pool earlier this year – and as part of the handover the council is providing £66,000 to help the trust's start up costs and refurbishment work.

The trust, created by local residents, took over the pool from 1 December.

The transfer comes a year after the council announced that it was keen to explore transferring the running of the pool to the local community – as the facility's future was threatened by a reduction in the council's spending.

Major fund for green projects

A new £20 million fund for farming and forestry businesses has been launched by the Department for Environment, Food and Rural Affairs (Defra).

Businesses on the Island will be able to apply for grants of up to £25,000 from the fund to invest in green projects, new machinery and improvements to animal health and welfare.

For more information on the scheme, please visit *www.rdpenetwork.defra.gov.uk* or contact Defra (south east area team) on (01932) 357083.

Helping to prevent adult mistreatment

Do you know who to turn to if you are an adult who is being mistreated or abused - or if you suspect someone else is being harmed?

The council works with other partner agencies to prevent adult abuse and offer support and guidance when it occurs.

The mistreatment may be physical, emotional, sexual, financial, discriminatory or may take the form of neglect.

This can vary from treating someone with disrespect in a way which significantly affects the person's quality of life, to causing actual physical suffering.

Those who are less able to take care of themselves may be particularly vulnerable,



including some older people; some people with physical, sensory or learning disabilities; and some with mental health problems, illness or frailty.

If you are being mistreated in such a way, or believe someone else is, it is important to tell someone:

- Contact the Isle of Wight
 Safeguarding Practitioners,
 tel: 823340, email:
 safeguarding.referrals@iow.
 gov.uk (out of hours, tel:
 821105).
- Or, if you think a crime has been committed, report it to the police immediately.

In an emergency, call 999; otherwise, call your local station.

What happens next will depend on the wishes of the person being mistreated and the seriousness of the situation.

If you have concerns about bad practices or mistreatment in a care home or by domiciliary care services, contact:

• the Care Quality Commission, tel: 03000 616161.

You may also speak in confidence to your GP, practice nurse or dentist if you are being harmed (or someone may speak on your behalf if they have your permission).

SPECIAL PUL

Changes to your waste collection service

Next month the Isle of Wight Council will begin a new way of collecting and recycling your household waste. Here is a special picture guide to the new arrangements.

From 30 January 2012:

- all your household waste that is recyclable should be put into wheelie bins or clear recycling sacks – recyclable waste will be collected every fortnight;
- all your food waste should go into a food caddy - food waste will continue to be collected every week;
- waste which cannot be recycled will be collected every other week.

In early January, every home will receive a letter and calendar which will inform you of your collection days for 2012. It will also tell you:

- if you will receive a new wheelie bin, food caddy or recycling sacks;
- what types of waste can be put into which container.

Each property has been assessed individually to see which are suitable for wheelie bins, taking into account the specific concerns raised when we

consulted about these changes last summer.

Your new recycling bins

The bins will be delivered to households from mid-January, although homeowners are reminded not to begin using them too soon, as the new collections won't begin until 30 January. It will take about three weeks to deliver the bins to the whole Island.

The picture guide here shows you what happens to your recyclable waste from when you put it into the bin to where it ends up – at one of the UK's most sophisticated waste recycling plants in Edmonton.

Some recyclable waste, such as batteries, soil, textiles etc cannot be recycled at the plant in Edmonton. You should take these to one of the Island's three household recycling facilities at Afton, Forest Road or Lynnbottom – or one of the mini recycling points for glass, cans and textiles.

Things that **can** be recycled in your wheelie bin (or clear sack)

- Paper: newspapers, magazines, catalogues, phone directories, junk mail, envelopes, writing and computer paper, wrapping paper, greetings cards.
- Plastic bottles: fizzy drinks, squash, cleaning products, milk bottles. shampoos etc.
- Plastic tubs: yoghurt pots, margarine, food containers etc.
- Plastic bags.
- Glass: bottles and jars.

- Cardboard: packaging, cereal boxes, toilet and kitchen roll tubes, tea bag boxes etc.
- Metals: food tins, drinks cans, aluminium foil.

It helps if all bottles and tins are empty and rinsed out. You do not have to remove labels.



Things that **cannot** be recycled in your wheelie bin

These should go in your dustbin (black sack):

- Nappies/sanitary items/textiles.
- Vacuum cleaner bags. Sweet wrappers/crisp packets/Pringles tubes. • Shredded paper.
 - Glass cookware/ mirrors.
 - Paper/foil contaminated with food.
 - Cling film/bubble wrap.
 - Broken crockery.
 - Cold ash.
 - Pill packets.
- Polystyrene.



Things that **can** go into the food caddy

- All cooked and uncooked food.
- Fish and meat bones.
- Tea bags/coffee grounds.
- Eaa shells.
- Fruit and vegetable peelings.

L-OUT GUIDE

Every fortnight, your wheelie bin, along with your weekly-collected food caddy is left on the kerbside (facing inwards) for emptying.



The Isle of Wight's fleet of refuse lorries have been adapted to lift wheelie bins and empty them without the need for staff to empty them manually.



All recyclable waste is then taken to Lynnbottom collection centre on the outskirts of Newport. Those properties assessed as unsuitable for a wheelie bin should use the clear plastic sacks for recyclable waste.



Each refuse lorry also contains a separate section for storing food waste.



Every other week, leave your black plastic sacks containing nonrecyclable waste for collection alongside your food caddy.



The black bags are placed in the refuse lorries when they are collected every other week.



Food waste and the non-recyclable waste in black sacks is taken for either conversion to fuel at the gasification plant at Forest Road, Newport, or for landfill disposal at Lynnbottom.







It is then loaded onto large articulated lorries to be taken to the mainland, to a state of the art recycling centre in Edmonton, London.



At the plant in Edmonton, the waste is loaded onto conveyor belts where it is sorted into different types of waste, such as newspaper, plastics, glass etc.



The waste is then sent for recycling, where it is turned into objects such as materials for building roads and

Wellington boots. Some recycled plastics are even used to make new wheelie bins.



SCHOOL REPORT

21st century Island schools



Pictured: The steel frame at the new Haylands Primary School site

A positive first term under the Island's new twotier education system has been drawing to a close at schools across the Island.

And while thousands of pupils are now settled into the new arrangements – designed to help raise education standards – work is still continuing apace to upgrade facilities under further phases of the reorganisation project.

The final phases are designed to ensure the Island ultimately has the latest, high-standard facilities to provide an education system to be proud of for many years to come. As with the initial, nowcompleted phases, the council is continuing to work closely with its framework partner, Willmott Dixon Construction on the project – supported by many Island-based contractors.

And while funding for the projects is being provided centrally by the Department for Education – the eventual sale of school sites no longer in use, will release even more funds to invest in Island school facilities.

Project director for the council, Janet Newton, said: "Excellent progress is being made with the remaining phases of the project, and credit should go to the contractors for ensuring all is delivered on-schedule and to a high standard.

"On some schemes we are still at a key discussion stage with local communities, and their input and guidance has been vital in helping to develop the proposals."

Here are some updates on progress with various schemes under the project:

New £6 million primary schools

Southampton Events this New Year.

classic Rodgers and Hammerstein musical.

Club will be arranging a series of activities.

Back for the sixth year the BIG GIG is always a sell out success, this year features Miles Jupp & Doc Brown.

This breathtaking and lavish production reinvents the

To mark the Chinese New Year the Chinese Association of Southampton and the Waterside Dragon Dance

INNEL

HE ISLE OF WIGHT SPECIALI

Work is now well underway on two new-build £6 million primaries for Haylands Primary

Speed across to the sales. Cowes to Southampton return from only £8.30.*

Visit Southampton this New Year and pick up a bargain in the fantastic January sales. With WestQuay's big-name stores like Hollister, Apple or John Lewis, you're bound to find something that catches your eye - and why not finish off a perfect day's shopping with a great show at the Mayflower? The Red Jet takes just 25 minutes from Cowes and with a free bus direct to the city centre, it's perfect for a day out in Southampton.

Plus if 2 or more travel after 11.15, it'll cost as little as £8.30 per person!*

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School at Ryde (on the upper field of the old Swanmore Middle site) and St Francis Primary at Ventnor (on the former Ventnor Middle site).

The steel frame has been going up for Haylands, which is currently two weeks ahead of schedule, and at St Francis, demolition is taking place on the main former Ventnor Middle buildings. Haylands will be handed over and operational by September 2012 and St Francis handed over in December 2012, operational from January 2013.

Upgrades project

Refurbishment work is continuing at former middle school sites which have closed to become primary schools – with the upgraded facilities due for an Easter 2012 completion and in use for the summer term.

These sites include: Gurnard Primary (former Solent Middle), Lanesend Primary (former Somerton Middle), Greenmount Primary (former Mayfield Middle), Hunnyhill Primary (former Kitbridge Middle), and Broadlea Primary (former Lake Middle).

Work at Queensgate Primary (former Osborne Middle) is due to be completed by the February half-term. Bembridge Primary (former Forelands Middle) will be completed for a September 2012 occupation.

Gatten and Lake new-build

A successful information-sharing event with the local community has been staged in advance of detailed plans for a new-build Gatten and Lake Primary School on the school's former detached playing field site.

The new-look facility, which is subject to planning consent, will be a 210-place primary school, replacing the existing Gatten and Lake school. Issues discussed with the local community included the design concept, programme timetable, and highways issues. The new school is what is known as a pre-designed Sunesis project – a cost-effective way of building a new school to an adjustable traditional-build template, but incorporating individual features. The school is due to be up and running by December 2012.

Facilities for the community

Proposals are being put together for a new All Saints' Primary School at Freshwater on the site next to West Wight Sports Centre.

The project plan under consideration is to create a community hub-school with connected sports centre (including the current swimming pool).

The new school would replace the nearby existing All Saints' site. Meetings are taking place with local groups and residents to discuss and develop the proposals further for a sustainable future.

Extensions and alterations

Other projects underway or due to be carried out, include:

- Niton Primary School a two classroom extension;
- and as part of the next phase of the schools' capital programme;
- Wootton Primary School a
- two classroom extension; - Carisbrooke Church of
- England Primary School a two classroom extension and extension to the hall;
- Summerfield Primary School, Newport – alterations to form a Key Stage 2 area, involving the remodelling of classrooms;
- alternative education/special schools – more details will be published in the near future.

Cowes One School Pathfinder

Work has been progressing to schedule on the £30 million

One School Pathfinder project at Cowes.

The steel framework, main roof structure and concreting have been completed on the scheme at the Cowes Enterprise College site – and contractor Pihl is currently installing utility services and doors and windows. The 'topping out' ceremony was due to take place in early December.

Initial fitting out is also taking place at the new school, which is due to be handed over by the contractor in April/May next year – with a view to opening for the 2012 academic year.



More information

For more information you can visit the 'schools' reorganisation' section on *iwight.com*

For planning details about school building projects see 'planning online' on *iwight.com*

ADVERTISEMENT





FEATURE

Until recently abuse, intimidation and violence in teenage relationships have not been properly recognised as an issue in the UK. Here we take a look at the sensitive issue – and the vital help and support available for victims and their families sle of Wight teenagers and their parents are being given an important reminder of the special advice and support for youngsters who may be experiencing an abusive teenage relationship.

Recent data from the British Crime Survey has shown that teenage girls aged 16 to 19 are now the group most at risk of domestic abuse – and on the Island, organisations have reported an increase in incidents relating to teenage relationships.

The council, as part of its community wellbeing role, is seeking to get the message across that help is available – and who you can contact for guidance and support.

Fleur Gardiner, the council's domestic abuse co-ordinator, explained: "Abuse in teenage relationships is not always about physical violence; it can include threats, emotional abuse, isolation from friends and family, and control – such as what someone wears, where they go and who they see.

"It can also include being pressured to have sex or rape. Evidence shows that coercive and controlling behaviour is more likely to escalate into violence and then to become a pattern. So it is crucial to try to intervene early to break this cycle."

Because of a lack of experience it can be difficult for teenagers to judge if their partner's behaviour is acceptable – and their relationship issues may often be influenced by how they look at themselves and others, and the media's portrayal of how they should look and behave.

Signs of an abusive teenage relationship may include: unexplained bruises, broken bones, sprains, or marks – or explanations that don't fit an injury; isolation or withdrawal from a usual circle of friends or family; or avoidance of school or social events and activities.

Communication technologies are an important component of teenage relationships – and a significant minority of teens say their partners use mobile phones or social network sites to control, humiliate and even threaten them.

How to help

Talking to a young person about difficulties in a teenage relationship can be very awkward – as they may feel confused, guilty and scared.

Fleur Gardiner said: "Talking to teenagers in these situations is crucial – but it may be easier to start by having a chat about what constitutes a healthy, respectful relationship."

"If they disclose a serious issue they will need support – it's likely they may believe it's their fault. As a parent, carer or friend it's important to listen to them, believe them and support them in seeking help and leaving the relationship.

"It takes a lot of courage for a teenager to speak up, so let them know you will support them without judgment or criticism."

Getting support

Advice on signs that something may be wrong, how parents and others can help, and getting support, is available from a range of organisations.

These include:

- a website dedicated to the issue of teenage relationship abuse, www.thisisabuse.direct.gov.uk;
- a national charity that works with and for parents, Parentline, tel: 0808 800 2222, website: www. parentlineplus.org.uk;
- a specialist service for women and girls who have been raped or experienced another form of sexual violence, Rape Crisis, tel: 0808 802 9999, website: www.rapecrisis.org.uk

Locally:

- the Island Women's Refuge peer mentoring project for women aged 15 to 25, tel: 825981;
- Hampton Trust's LINX project for young people aged 12 to 18, tel: 522799.

For more information, you can also visit:

- www.victimsupport.org;
- www.saferwight.org.uk



Main priorities for health services, 2012 to 2014

The Island's new Clinical Commissioning Group (CCG) is consulting on the main priorities for health service development through to 2014.

The short consultation document focuses on the following key themes:

- Self-help and support.
- Case management of patients with complex health conditions.
- Assistive technology and equipment which helps people remain at home and be independent.
- Development of the workforce.

- Living with long term conditions.
- Supporting people to improve their mental health.
- Supporting the frail elderly.
- Urgent care.

For a copy of the consultation document, please visit the CCG website at www.iow.nhs.uk/ccg or the Your Say section of the NHS Isle of Wight website at www.iow.nhs.uk/yoursay

You can also request a copy by emailing *ccgstrategy@iow. nhs.uk* or telephoning 552346. The consultation runs until 3 January 2012.

Excellence and innovation celebrated

More than 400 people enjoyed a memorable evening at the 2011 NHS Isle of Wight 'Celebrating Excellence and Innovation in Health Care on the Island' awards.

Each of the eight winning projects received a cheque for £500 from the award sponsor, to go towards the development of their scheme. To find out more about the awards, visit *www.iow.nhs.uk/awards*

Help from your local pharmacy

Visit your local pharmacy for help in treating minor ailments and for general health advice.

Many pharmacies have private consultation rooms and pharmacists are trained to treat minor illness and to tell a minor ailment from something that might be more serious.

If you need an over-the-counter

medicine, a pharmacist can help you choose which is the best for you. They will also tell you when to see your doctor and when you can treat yourself with an over-the counter medicine.

Details of the out of hours rota over the Christmas and new year holiday is posted in the window of every Island pharmacy and online at www.iow.nhs.uk

NHS

Feeling unwell? Remember to choose well this winter



With colds, coughs and infections doing the rounds and cold weather snaps likely this winter, it's important that everyone on the Island knows how to get the right help, from the

www.iow.nhs.uk/choosewell

right place, at the right time from the NHS.

Use the website linked to the thermometer above to help choose the service most appropriate to your needs.

Remember also, that your pharmacist can offer expert advice, and that the new health advice line, NHS 111, is only a telephone call away. You can also find health advice online at *www.nhs.uk* – an early enquiry can help prevent a crisis later.

Choosing the right service helps to reduce the pressure on emergency services and ensures they are available for those who really need them.

Unless it is an emergency, anyone with symptoms of vomiting or diarrhoea should not visit NHS buildings, until 48 hours after the symptoms have cleared.

Also remember, good hand hygiene at all times helps reduce the risk of spreading infection. Cough and sneeze into a tissue and then bin it! It's not a 999 emergency. But you need medical help fast.

There's now

number to call.

You'll be asked some questions so that we can assess your symptoms, then directed straightaway to the local service that can help best.

The NHS 111 service is available to callers living on or visiting the Isle of Wight.

For more information visit www.nhs.uk/111



FEATURE

A brighter future Here we look at how vital support and a

Here we look at how vital support and a love of football has helped a young Island man escape life on the streets

Level 1 Award in Coaching Football (QCF)

lat-fapert Out

Cigual

he passage of a year has seen a massive change in the life of 24-yearold Peter from Ryde.

For three months late in 2010, he was living on the streets of Newport, struggling against the worst of the winter weather.

Today in 2011 – thanks to the help of a range of agencies – Peter's prospects are vastly improved, and he is determined his turnaround will inspire others.

"I have many people to thank for helping me – just at a time when there didn't seem much hope," said Peter (*pictured above*).

A range of circumstances and mounting problems meant he had no accommodation, became depressed and then started to lean on alcohol as a way out.

He admitted the spiral of problems became difficult to escape, and after living on the streets for three months – including during the worst of last year's snow – the future seemed bleak. But support came just at the right time from a housing association, the council and other agencies – thanks to the intervention of community support officer, Mick Halliday, who identified Peter's plight.

"Thanks to their help I was referred to the Foyer at Ryde, applied for a place and was accepted due to my circumstances," said Peter.

It meant the certainty and security of accommodation and support to help get him back on his feet. And Peter has gratefully accepted the helping hand.

"Without the support it is hard to think how things may have ended up," said Peter, who has used his time at the Foyer to take employability courses, a city and guilds certificate – and most importantly to him, to gain football coaching qualifications.

He now has a Football Association level one coaching certificate and is currently on a level two course. The qualification has meant he has been able to coach

The Foyer

The Foyer at Ryde is a registered charity which provides accommodation and support for young people aged 16 to 25 – helping them with difficulties during the transition to personal and economic dependence.

It can accommodate up to 45 young people, providing training, career guidance, job search help, links with employers, and help with basic skills including independent living.

Those who apply to live at the Foyer should be aged 16 to 25 with a local connection; in need of housing or homeless; and should be prepared to develop an action plan for how they spend their time at the Foyer.

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Get S

The Foyer is a whollyowned subsidiary of Medina Housing Association, part of the Spectrum Housing Group, and as a charity is reliant on grants and donations to deliver its programme – including £225,000 from the Isle of Wight Council's 'Supporting People' programme.

For more information visit: www.foyerfortheisland.org.uk

youngsters at a local school and has also inspired him to start playing regularly again.

"The people at the Foyer have given me tremendous support and have really helped me move on to a more positive life," said Peter.

The backing has provided him with the confidence and a firm foundation from which to build his future – including through a scheme offering driving lessons as a means of helping towards employment.

"I am now working hard to find full-time employment, perhaps in the retail sector where I worked before – or even in some voluntary role," he said.

He admits his turnaround is largely owed to the building blocks provided by the Foyer.

"I hope I can inspire other young people who may also have ended up living on the streets."

FEATURE

Your council services over Christmas and the new year

Most of the council's operations will remain open until 4pm, Fri 23 Dec. After closing for the Christmas/New Year period they will then reopen on Tues 3 Jan. There will, however, be special arrangements for certain services.

The contact centre and Newport and Ryde help centres close from 4pm, Fri 23 Dec to Tues 3 Jan.

Revenues, benefits and parking services and the customer account service

Council offices at Broadway, Sandown to close: 4pm, Fri 23 Dec. Reopen 8.30am, Tues 3 Jan. Automated payment system available 24 hours a day, tel: 0207 1381970.

Isle of Wight Crematorium

No cremations or burials: 26 to 27 Dec, 2 Jan (the grounds, chapel and Book of Remembrance Room open to the public, 2pm to 4pm on these days, weekends and holiday dates).

All cremation papers should be delivered to the crematorium by noon on the working day before the cremation.

Burials will take place on all other days at the usual times. Burial forms should be delivered to the cemetery office two clear working days prior to each burial.

Register Office

Open: Sat 24 (by appointment only), Wed 28, Thur 29 and Fri 30 Dec (9am to 4.30pm), tel: 823233.

Closed (but undertaking marriages

away from register office): Mon 26, Tues 27, and Sat 31 Dec and Mon 2 Jan.

Leisure facilities

From Fri 23 Dec to Tues 3 Jan, the council's leisure facilities at The Heights in Sandown, Medina Leisure Centre and Medina Theatre in Newport, Westridge Squash and Tone Zone in Ryde will operate seasonally adjusted opening hours. All leisure facilities will be closed on 25 Dec and 1 Jan (Ryde Sports Centre closed, 24 Dec to 3 Jan).

Full details of revised opening times on display in leisure centres, on *www.iwight.com/leisure*, or by contacting the leisure centres direct: The Heights, tel: 405594, Medina Leisure Centre, tel: 523767, Medina Theatre, tel: 527020, Westridge Squash and Tone Zone, tel: 566243.

Ventnor Botanic Garden

The garden itself is open during the Christmas period, but visitors should be aware that for security purposes most of the car park is closed overnight from 4pm to 8am daily. Vehicles left inside this area cannot be released until the following day.

The Royal Garden Café and visitor centre closes 3pm, Fri 23 Dec until Mon 13 Feb. Full details at *www.botanic.co.uk*

Libraries

Council-run libraries (Cowes, Freshwater, Newport, Ryde, Sandown, Ventnor) close: 4pm, 23 Dec. Reopen: Tues 3 Jan.

Highways emergencies

Flooding, fallen trees, traffic lights not working etc – tel: 821105.

Severe weather (snow or exceptional rainfall) – the highways emergency control room will be set up – tel: 823777.

Council buildings or land

For emergencies involving council-owned buildings, contact Wightcare, tel: 821105.

Housing

On-call arrangement for emergencies via Wightcare, tel: 821105.

Adult social care

Offices close: 4pm, Fri 23 Dec. Reopen: Tues 3 Jan.

Adult social care duty service (based at St Mary's Hospital) open for emergencies only on 28, 29, 30 Dec (8.30am to 5pm on Tues and Wed, 8.30am to 4.30pm on Fri), tel: 534227. The hospital social work team (adult services) will operate on a duty service basis on the same days.

Outside of these times urgent calls should be directed to Wightcare, tel: 821105.

Children's services

Offices close: 4pm, Fri 23 Dec. Reopen: Tues 3 Jan.

All services for children will be covered from the St James' Centre, 4-5 St James' Street, Newport on 28, 29, 30 Dec (8.30am to 5pm on Wed and Thur, 8.30am to 4.30pm on Fri), tel: 814374 or 814370. Outside of these times urgent calls should be directed to Wightcare, tel: 821105.

A new chapter for Island libraries



Five new-style community libraries are now up and running on the Island. Here we look at how they will complement the council's existing library service

ommunity groups at Bembridge, Brighstone and Niton, together with the town councils at East Cowes and Shanklin – have now successfully taken over the running of their local libraries.

The new-look community libraries will complement the six council-run libraries – at Cowes, Freshwater, Newport, Ryde, Sandown and Ventnor – offering a range of services enhanced by local volunteer involvement.

The changes have meant that, despite the library service having to find 21 per cent savings (£350,000) in its budget this year, no Island libraries have actually closed.

Library service manager, Rob Jones, said great credit should go to the volunteers whose commitment has allowed the transfer from the council to local groups to become a reality.

"All the volunteers involved are to be congratulated on their endeavours in making this happen. Some have been working in partnership with the Isle of Wight Rural Community Council, and others independently or working with a town council.

"The rural community council should be particularly thanked as we wouldn't have got to this position without their significant input and support.

"Each of these communities now has a library which is run by the community, but still working in partnership with the council."

Under the new arrangements the volunteers have received special training to ensure they are well-placed to run the community libraries – with important input from council staff in terms of financial and legal issues.

The book stock itself will remain the property of the Isle of Wight Council (the library authority for the Island) and will be managed in partnership with council staff. Under the new arrangements, various promotional reading initiatives including the Summer Reading Challenge, will continue as before.

Rob Jones said: "Community groups will have the opportunity to develop and promote their libraries in ways which were not possible previously – and of course encourage more local volunteers."

At Niton, the library has been renamed the Edward Edwards Library, reflecting one of the founders of the national public library service, who had strong local connections. And at Brighstone there is likely to be a change in the location of the library to help protect the local museum.

Borrow anywhere, return anywhere

Under the new arrangements, customers can still use their library card to borrow books or DVDs in any of the Island's 11 libraries, whether they are run by community groups or by the council. People can still reserve any item in the book collection, or from the mainland, and have it delivered to any one of the 11 libraries.

The internet is still available in all of the community libraries as well as in the council-run libraries

Community involvement in action

The Friends of Ventnor Library has become a very successful group in promoting the library in the town as well as raising money for the library. It has had an attic sale, arranged musical events and set up an exhibition of customers' artwork in the library.

The Cowes Library Supporters' Group is working with the town council to put on similar activities. It is organising a sale of book donations to raise money for future library projects.

New self-service machines

Special self-service kiosks (pictured below) have been introduced at Newport and Ryde libraries, freeing up library staff to spend more time with customers and deal with their enquiries. It is hoped the service will eventually be extended to other libraries.

Libraries around the clock

Via the *iwight.com* website, library customers can access a number of other websites for research, homework and leisure. There is also access to the audiobook download service and 80 different language courses.



TIME & PLACE

ACTIVITIES

Traditional Nativity

(24 December) Played by the young people of the parish, Holy Trinity Church, Cowes, 5pm.

Open Evening

(10 January) At the Isle of Wight College, Newport, 4pm to 7.30pm, all welcome.

EXHIBITIONS

Christmas exhibition

(5 November – 24 December) Fawn Art Consultancy exhibition at Gallery 120, High Street, Ryde, featuring original prints, photography, ceramics and jewellery, 10.30am to 4.30pm (Tuesday to Friday), 10.30am to 5pm (Saturday).

FAIRS & SHOWS

Memorial ploughing match

(1 April) Watch vintage and conventional tractors ploughing alongside heavy horses, a family event to raise funds for the Earl Mountbatten Hospice, Newport, to be held at New Wolverton Farm, Shorwell, 10am to 4pm, website: www.memorial ploughingmatch.co.uk

MEETINGS

Isle of Wight branch of the British Cactus and Succulent Society (monthly) Meeting on the

Meeting on the second Saturday each month, Church Close Community Centre, Wootton, 7pm to 10pm.

Vectis Branch of the Submariners' Association

(monthly) Meeting on the fourth Wednesday each month, Camp Hill Prison Officers' Club, Newport, 7.30pm.

Isle of Wight Orchid Society

(monthly) Meeting on the third Monday each month, Riverside Centre, Newport, 7.30pm.

Sandown Bay Diabetes Support Group

(monthly) Meeting on the third Thursday each month, talks by medical professionals and discussions on matters relating to diabetes, Methodist Church Hall, York Road, Sandown, 7.30pm, contact Sharon Merrick, tel: 400336.

British Airways' Retired Staff Association

(monthly) Meeting on the third Wednesday each month, coffee morning, the White Lion, Arreton, 11am.

Voxpop rock and pop choir (monthly)

(monthly) Meeting each Wednesday, new singers welcome, no auditions or need to read music, songs from 50s to 90s, at parish rooms, Town Lane, Newport, 7.30pm to 9.30pm, visit www. voxpopchoir.co.uk

Island Concert Band

(monthly) Rehearsal on the first Thursday each month, Newport Scout Hut, 7.30pm, new players welcome from 21 years and over, call Rachel or Robin Tweddle for more details, tel: 297970 or 07769 651106.

National Federation of the Blind UK (monthly) Meeting of the Island branch on the Iast Saturday each month, Riverside Centre, Newport, 10.30am.

MUSIC

Nine lessons and carols

(18 December) An advent celebration for all the family, All Saints' Church, Godshill, 6pm.

Alison Eve

(21-22 December) A seasonal collection of Christmas and midwinter songs performed by Warwickshire-based mezzo soprano and harpist Alison Eve, at St Mary's Church, Brading (21 December), and Niton Parish Church (22 December), tickets £10, available from Brading Post Office or Niton Post Office, or tel: 730930.

Carols around the crib

(24 December) An event for all the family, All Saints' Church, Godshill, 5pm.

Midnight mass

(24 December) The first such event for a number of years at the church favoured by the poet, John Betjeman, St Alban the Martyr Church, Upper Ventnor, 11.30pm.

Family Eucharist (sung mass)

(25 December) A festival occasion for everyone to greet the birth of the saviour of the world, St Alban





TIME & PLACE

16 December to 1 April

MUSIC

the Martyr Church, Upper Ventnor, 9.30am.

Family Eucharist

(25 December) A service of holy communion for all ages, All Saints' Church, Godshill, 11am.

Epiphany carol service

(8 January) A commemoration of the manifestation of Christ, congregational readings and music with speciallyprepared items by St Alban's Choir, St Alban the Martyr Church, Upper Ventnor, 3pm.

Samuel West and Simon Callaghan

(14 January) West Wight Arts Association presents Samuel West (narrator) and Simon Callaghan (piano) celebrating Bach, Beethoven and Richard Strauss, Memorial Hall, Freshwater, 7.30pm, for tickets tel: 752956 or email: administrator@ freshwater memorialhall.org.uk

Ksenija Sidorova

(11 February) West Wight Arts Association presents accordion player Sidorova playing works by Bach, Schnittke and Viacheslav Semionov, Memorial Hall, Freshwater, 7.30pm, for tickets tel: 752956 or email: administrator@ freshwater memorialhall.org.uk

Island Concert Band

(19 February) An afternoon of wind band classics in aid of the Help for Heroes charity, Medina Theatre, Newport, 2.30pm.

Mengyang Pan

(10 March) West Wight Arts Association presents pianist Mengyang

These listings are provided free, as a public information service. Details must be submitted either by: **filling out this form, or emailing your details to** *oneisland@iow.gov.uk*

Please conform to the format shown. Entries are included at the editorial team's discretion. Next scheduled edition: 16 March (listings for period 16 March to 6 July).

Title of event/activity:

Date:

Brief description:

Venue:

Time:

Contact name:

Telephone:

Please return (by 17 February) to: Time & Place, One Island, Resident Information and Consultation Team, County Hall, Newport, Isle of Wight PO30 1UD or email to oneisland@iow.gov.uk

Pan performing works by Mozart, Schubert, Debussy and Schumann, Memorial Hall, Freshwater, 7.30pm, for tickets tel: 752956 or email: *administrator@ freshwater memorialhall.org.uk*

SPORT

Isle of Wight Grand National and Ashey Scurry

(25 March) Amateur horseracing event for all horses/ ponies, Ashey Racecourse, West Ashey Farm, 10.30am, licensed bar and refreshments.

TALKS

Infant king: the impact of English politics and government on the succession of Henry VI in 1422

(12 January) A talk to the Isle of Wight branch of the Historical Association by Dr

A talk to commemorate the 100th anniversary of Captain Scott's ill-fated expedition to the South Pole will be held at Nodehill Sixth Form campus on 9 February at 7.30pm

Elizabeth Matthews, University of Reading, to be held at Nodehill Sixth Form campus, Newport, 7.30pm, contact Terry Blunden, tel: 524410.

Jennie Churchill: Winston's American mother, style icon or pushy mother?

(19 January) A decorative and fine arts society lecture by Anne Sebba, Medina Theatre, Newport, 8pm, visitors £6, students £2, pay on the door, contact Judith Hook, tel: 854322.

100th anniversary of Captain Scott's expedition to the South Pole

(9 February) A talk to the Isle of Wight branch of the Historical Association by Sophie Gordon, senior curator of photographs, the Royal Collection, to be held at Nodehill Sixth Form campus, Newport, 7.30pm, contact Terry Blunden, tel: 524410.

The Great Age of the Poster

(16 February) A decorative and fine arts society lecture by Charles Harris, Medina Theatre, Newport, 8pm, visitors £6, students £2, pay on the door, contact Judith Hook, tel: 854322.

A journey through temples and tombs of ancient Egypt

(15 March) A talk to the Isle of Wight branch of the Historical Association by N.G. Stillman, Egyptologist, University of Nottingham, to be held at Nodehill Sixth Form campus, Newport, 7.30pm, contact Terry Blunden, tel: 524410.

Mary Magdalene: a character assassination in art

(15 March) A decorative and fine arts society lecture by Geri Palby, Medina Theatre, Newport, 8pm, visitors £6, students £2, pay on the door, contact Judith Hook, tel: 854322.

THEATRE

Sleeping Beauty

(16-17 December) The New Strolling Players present a traditional family pantomime, Memorial Hall, Freshwater, 7.30pm (also 2pm on 17 Dec), tickets £6 adult, £3 children, family rate £15 (two adults and two children), tel: 752956 or 754654.

Little Women

(27-29 January) Ventnor Theatre Group presents a play with music based on the novel by Louisa May Alcott, adapted by Rosie Hayward, at Freshwater Memorial Hall, 7.30pm (27, 28 Jan), 2.30pm (28, 29 Jan), for tickets tel: 752956 (10am to 12.30pm weekdays), or pick up on door (cash only), cost £7.50 (adults), £6 (under-16s).

Robin Hood and the Babes in the Wood

(11-12, 18 February) The Wight Strollers present a family pantomime, Medina Theatre, Newport, 2.30pm and 7.30pm (11, 18 Feb), 2.30pm only (12 Feb).

Music Hall – Past and Present

(24-25 February) Music hall and revue through the years, for all the family, Apollo Theatre, Newport, 7.30pm.