

Customer Feedback

www.iwight.com/buildingcontrol

Please indicate your level of satisfaction with the service provided by Building Control in each of the following areas by circling the response that most represents your view. If necessary please expand on your rating by adding comments in the box provided. A pre-paid envelope is enclosed for you to return your response.

1 – Added value to the finished product



Very satisfied



Fairly satisfied



Neither
satisfied nor
dissatisfied



Fairly
dissatisfied



Very
dissatisfied

Further comments (optional) :-

2 – Being helpful and responsive to your needs



Very satisfied



Fairly satisfied



Neither
satisfied nor
dissatisfied



Fairly
dissatisfied



Very
dissatisfied

Further comments (optional) :-

3 – Applying the Building Regulations professionally



Very satisfied



Fairly satisfied



Neither
satisfied nor
dissatisfied



Fairly
dissatisfied



Very
dissatisfied

Further comments (optional) :-

4 – The overall service



Very satisfied



Fairly satisfied



Neither satisfied nor dissatisfied



Fairly dissatisfied



Very dissatisfied

Further comments (optional) :-

5 – Response time to site visits



Very satisfied



Fairly satisfied



Neither satisfied nor dissatisfied



Fairly dissatisfied



Very dissatisfied

Further comments (optional) :-

6 – The attitude of Building Control staff



Very satisfied



Fairly satisfied



Neither satisfied nor dissatisfied



Fairly dissatisfied



Very dissatisfied

Further comments (optional) :-

7 – I would like Building Control to contact me to discuss the service: YES / NO

If yes, please provide a daytime contact number.....

Thank you for taking the time to complete this form, and we look forward to being of service when you carry out your next construction project!

Name / Company _____ Tel (optional) _____

Address _____

REP184/10.07

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