

## ICAS (Independent Complaints Advocacy Service)

### Languages

*Leaflets in a variety of other languages are available including symbol*

### Access

*Not stated*

### Opening hours

*9.00am to 5.00pm Mon - Fri*

### Individual or group advocacy

*Individual*

Clarendon House  
9-11 Church Street  
BASINGSTOKE  
RG21 7QG

Telephone: 01256 463758

Fax: 01256 463759

Email: [Basingstoke.icas@seap.org.uk](mailto:Basingstoke.icas@seap.org.uk)

Website: [www.seap.org.uk/icas](http://www.seap.org.uk/icas)

### Client Group

*Anyone*

### Who can refer

*Anyone*

### Geographical area served

*Hampshire, Isle of Wight, East Dorset & Surrey*

### The organisation can provide

*Advocacy and support for anyone pursuing an NHS complaint*

### Other information

*There are 2 dedicated advocates based on the Island*

