



**Hello.** This is the first newsletter about how social care is changing on the Isle of Wight.

## INSIDE:

Page

**Social care is changing**

2

**Listening to what people want and need**

3

**What is Self Directed Support?**

3

**How do I get a Personal Budget?**

4

**What words mean**

6

**Personal Budgets Pilot**

6

**What people say**

7

**What we will be talking about next time**

7

**How to get in touch with us**

7

**Tell us what you think**

8

*“You have  
the choice  
and control  
over how  
your money  
is spent”*

# Social care is changing



In November 2007 the Government wrote a paper called "Putting People First".

The paper says that people should have more choice and control over their lives.

This means that social care will need to change.



At the moment your care manager arranges the services you need to help you.

The new way of working means that you will be given money instead of services. This money is called a Personal Budget.



The Council is working with lots of other people. People like service users, carers, staff and providers. They will all help to make the changes work.



We are at the start of changing things. We do not have all the answers yet. But, we will work with others to make sure the changes work for people on the Island.



**Claire Foreman,**  
**Head of Sustainable Communities**

# Listening to what people want and need



We need to make sure that the changes we make to social care work.

To make this happen, we need to listen to and work with as many different people as we can. We need people who have different experiences, wants and needs.

We do not just want to listen to people. We want to work together with people so that the changes we make are right.



So that we can do this properly, we will be working with a user led organisation. This is a group that will make sure that as many people as possible get involved.



Want to know how to get involved? We will tell you more in future newsletters.

## What is Self Directed Support?



Self Directed Support is when you have as much choice and control as possible over the support you need.

So that you can have that choice and control, the Council will give you money. The money is so that you can buy your own services.



This money is called a Personal Budget.

# How do I get a Personal Budget?



Before you can have a Personal Budget, there are some things that you have to do. These pages tell you about them.

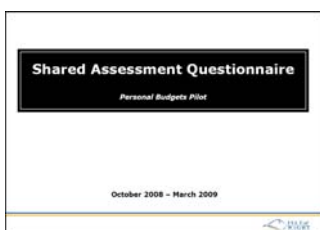


## 1. Eligible

To get a Personal Budget you must be eligible for services. This means that your level of need meets the guidelines set out by the Government.

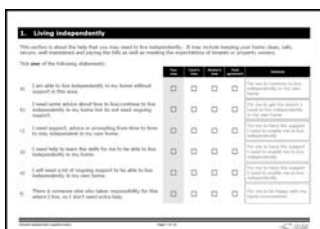


We find this out by looking at your needs. This is called an assessment. A care manager will carry out the assessment.



## 2. Shared Assessment

After checking that you are eligible for services, you will need to fill in a Shared Assessment.



The Shared Assessment is a form with questions on it which ask about your needs. The questions ask about different things in your life.



You need to fill out the form. You can have help to do this if you need it. Your unpaid carer (if you have one) also has to answer the questions. Your care manager has to answer the questions as well.

	Your name	Carer's name	Worker's name	Final signature	
live without	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	For one individual For one person
continue to live and ongoing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	For one individual For one person
no time to time	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	For one individual For one person
be able to live	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	For one individual For one person
able to live	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	For one individual For one person
ability for this	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	For one individual For one person

When you have all filled in the form you decide between you which answer is the right one for you.



$$a + b + c = 20$$

$$= \text{££}$$



Each of the answers is worth a different number of points. All of the points for your answers are added up. This gives you a total score. The score is equal to an amount of money.



### 3. Support Plan

The amount of money has to be agreed by Community Services. When this has happened you need to do a support plan. This is a plan that shows what support you need and how you are going to get it. You need to say how much each thing on the plan is going to cost. You can do the plan any way you want to. For example, it can be a written table, pictures or a DVD. The support plan is then signed off by your care manager.

What will happen	Who will help me	How often	What it will cost	Cost for the year
I will pay Mrs Potts rent for the boat she lives in to help her keep her boat.	Mrs Potts (boat owner)	6 days a week	£80 per week	£3,120
I will accept in support worker to go on a boat fishing with the boat once a month.	John and I will (support worker)	Support once a month	1 hour @ £12	120
Charter fishing trip	Support worker	Once a month	£100	£1,200
I will buy a red and gold and a black hat	Support worker	Once off	£30	£30
I want to travel to get all my clothes with a support worker	John and I will (support worker)	3 hours a week	£10 x transport	£3,600
I will buy a travel kit	Support worker	Once off	£100	£100
I will pay Mrs Potts Boat Cleaning Club	Support worker	6 hours a month	£10 x transport	720
College course 'The Boat with your Camera'	Support worker	10 lessons @ £10	£100	£100
Support worker to help me buy a camera and to help me learn to use it.	Support worker	100 hours @ £12	£1,200	£1,200
Contingency				£1,200
			<b>TOTAL COST</b>	<b>£20,240</b>

### 4. Paying the money

You may have to put some of your own money towards the cost of your support. To find out if you do, the Council will look at what money you have. It will also look at what money you get each week. When this has happened you and the Council sign a form. This is to say that you will spend your money as you said you would in your support plan.



### 5. Choice

A Personal Budget lets you have more choice. You can choose how to meet your needs. You can have help from your family, social worker or a broker.



# What words mean



## Broker

A broker is someone who helps you to plan and organise your support. This could be someone in your family, your care manager or a friend. It could also be someone that you pay to help you. Your broker should not be someone who gives you a service.



## Brokerage

This is the help given to you to help you plan and organise your support.



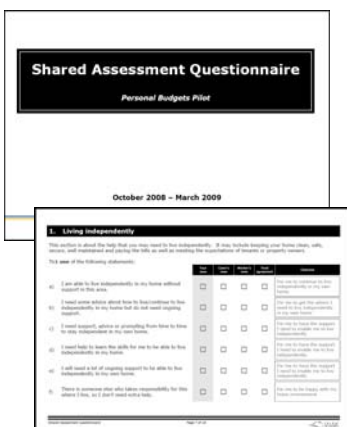
## Personal Budget

This is the money that the Council gives you so you can buy your own social care.



## Individual Budget

This is the total amount of money you have for services and your social care. It will include your Personal Budget and other benefits that you get.



## Shared Assessment

This used to be called the Self Assessment.

The Shared Assessment is a form with questions on it which asks about your needs. It is called a Shared Assessment Questionnaire (SAQ). The questions ask about different things in your life. You fill out the form—with help if you need it.

# Personal Budgets Pilot



The Council has a Personal Budgets Pilot. The pilot is where the Council tests how Personal Budgets work.

To do this people are given a Personal Budget. The Council looks carefully at what works and what does not work. It uses this information to change how Personal Budgets will work in the future.

If you want to take part in the pilot please speak to your care manager.


**What we will be talking about next time:**

- **Resource Allocation System (RAS)**
- **More ... What words mean**

## What people say

"My Personal Budget has given me the flexibility and freedom to do what I want where I want instead of being told what I have to do and where I have to go."

"By having a Personal Budget I have been able to interview and choose my one to one support workers. I have also been able to do a lot more activities. These are great experiences. I love water sports, riding on the beach, cycling and cookery. Mum made phone calls to arrange my extra activities. She said they were quick and easy to arrange when people knew I had a Personal Budget."

**How to get in touch with us:  [vicky.jones@iow.gov.uk](mailto:vicky.jones@iow.gov.uk)**

# Tell us what you think



We want to make sure that we share information about the changes in social care with you in a way that suits you. To help us do this, we would like you to fill in this page and send it to the address below.

**Thank you.**

	Yes	No	Comments
1) Was the wording easy to understand?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>
2) Was the layout easy to follow?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>
3) What information would you like us to put in the newsletter in the future?			<input type="text"/>
4) Where do you think we should put copies of the newsletter so that as many people as possible see it?			<input type="text"/>
5) Other comments:			<input type="text"/>

When you have filled in the form, please send it to:

✉ Transforming Social Care Project Team  
Community Services HQ  
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Newport  
Isle of Wight  
PO30 2EA