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**Where to get
further
information**

Section 10: Where to get further information

ACAS (Advisory, Conciliation and Arbitration Service)	 08457 47 47 47  www.acas.org.uk
Age Concern	 01983 525282  www.aciw.org.uk
Attendance Allowance	 0800 88 22 00  www.direct.gov.uk
Business Link	 0845 600 9 006  www.businesslink.gov.uk/employment
Business Link Holiday Entitlement Calculator	 www.businesslink.gov.uk/annualleave
Business Link Redundancy Calculator	 www.businesslink.gov.uk/redundancycalculator
Care Quality Commission (CQC)	 03000 616161  www.cqc.org.uk
Citizens Advice Bureau (CAB)	 08444 111 444  www.citizensadvice.org.uk
Equality and Human Rights Commission	 0845 604 6610  www.equalityhumanrights.com/

Community Legal Services Direct (CLS Direct)	 0845 345 4 345  www.communitylegaladvice.org.uk
Criminal Records Bureau (CRB)	 0870 90 90 811  www.crb.gov.uk
Community Service Volunteers (CSV)	 020 7278 6601  www.csv.org.uk
Department for Work and Pensions (DWP)	 www.dwp.gov.uk
Department of Health (DoH)	 020 7210 4850  www.dh.gov.uk
Directgov	 www.direct.gov.uk
Disability Living Allowance (DLA)	 0800 88 22 00  www.direct.gov.uk
Disability Rights Commission (DRC)	 0845 604 6610  www.equalityhumanrights.com
Duty Team	 01983 534227
Emergency Duty Team (outside office hours)	 01983 821105
Employment and Support Allowance	 0800 055 6688  www.jobcentreplus.gov.uk or www.direct.gov.uk

Equal Opportunities Commission (EOC)	 0845 604 6610  www.equalityhumanrights.com
Equality and Human Rights Commission	 0845 604 6610  www.equalityhumanrights.com
FirstStop Advice	 0800 377 7070  www.firststopcareadvice.org.uk
Fish Insurance	 0800 012 6329 (freephone)  www.fishinsurance.co.uk
General Social Care Council	 0845 070 0630  www.gsc.org.uk
Health and Safety Executive (HSE)	 0845 345 0055  www.hse.gov.uk
Health and Safety Executive (HSE) "Five steps to risk assessment"	 0845 345 0055  www.hse.gov.uk/pubns/indg163.pdf
Health and Safety Executive (HSE) Health and Safety Policy	 0845 345 0055  www.hse.gov.uk/pubns/indg259.pdf
Helen Sanderson Associates (support planning tools)	 0161 442 8271  www.helensandersonassociates.co.uk
HM Revenue and Customs	 08457 143 143 (employer helpline)  www.hmrc.gov.uk

Housing Benefit	 01983 823950  www.iwight.com
In Control	 0156 482 1650  www.in-control.org.uk
Incapacity Benefit	 01983 273000  www.jobcentreplus.gov.uk or www.direct.gov.uk
Income Support	 0800 055 6688  www.direct.gov.uk
Job Seekers Allowance	 01983 273000  www.jobcentreplus.gov.uk or www.direct.gov.uk
Jobcentre Plus	 01983 273000  http://jobseekers.direct.gov.uk
Local Carers	 07943 132000  http://localcarers.org.uk/
Mencap	 020 7454 0454  www.mencap.org.uk
Mobility Allowance (mobility component of DLA)	 0800 882200  www.direct.gov.uk
NCIL (National Centre for Independent Living)	 0845 026 4748  www.ncil.org.uk

Safeguarding Service (Isle of Wight council)	 01983 823340
Severe Disability Premium (Income Support)	 08457 123 456  www.direct.gov.uk
Skills for Care	 0113 245 1716  www.skillsforcare.org.uk
The Law Centre	 01983 524 715  www.lawcentres.org.uk
Tribunals Service	 0845 795 9775  www.employmenttribunals.gov.uk
Visiting Finance Officers	<p>Council officers who will do a home visit to look at your finances with you.</p>  01983 823340
Volunteering England	 020 7520 8900  www.volunteering.org.uk