



User Led Organisations and the Personalisation Agenda

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ULO Network Coordinator

D O T S Disability
Community Interest Company

- **User led**
- **Pan-impairment**
- **Peer support**
- **Social enterprise**

Our Vision

- **A community where disabled people, whatever their impairment type or background have the same life chances as non-disabled people**
- **A community that does not discriminate against disabled people in terms of access to work, education and leisure opportunities**

Our Services

- **Peer-led information, advice and advocacy**
- **Disability Equality Training**
- **Consultation Groups – service user involvement**
- **Disability Equality Schemes**
- **Access and Mystery Shopper Audits / Customer Satisfaction Surveys**
- **Occupational Therapy service**

Our Clients

- **Local Authorities**
- **NHS / Primary Care Trusts**
- **Housing Associations**
- **Private sector businesses**

Our Members



Our Members



Lifestyle newsletter

THE LIFESTYLE NEWSLETTER OF DOTS DISABILITY MEMBERS Issue 1 April 2015

ACCESS DORSET



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We can move any mountain!

Thank you so much to all Members of DOTS Disability for their hard work and commitment to promote equality. Members have delivered training, taken part in consultation groups, carried out mystery shopping audits and have had our outreach information service.

Over the last few years we have worked with Housing Associations, three Local Authorities, Castlepoint Shopping Centre, the Lighthouse and Condor Ferries leading to changes that will benefit all disabled people.

It's brilliant that we can now use AC2M the year-round training on the board of the DOTS newsletter - produced by members, for members.

Thank you for every success. We're looking forward to the work ahead. Members will be involved with consultation groups, for example ongoing work with Symmetry Housing Group and consultations with Dorset Council on their website, accessible parking in Dorset and the Supporting People Strategy. We will be delivering more training to Condor Ferries and new training for the tourism industry and taxi drivers.

This month will see the official opening of the new lift at Bournemouth's Town Hall - the continuation of work on accessibility by DOTS Bournemouth. There's so much to do! But we are making a difference.

Spread the news - Nothing About Us Without Us!

Jonathan Waddington Jones

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A Centre for Independent Living

- **Chosen as the Hub organisation to lead in the development of a CIL in Dorset**
- **Funded by the Department of Health, Dorset County Council, Bournemouth Borough Council and Borough of Poole to develop a network of ULOs across the area**
- **Building capacity to enable ULOs to play a meaningful role in delivering the personalisation agenda**

Stimulating the market

- **Hosting the Dorset Social Care Innovation Fund**
- **£200,000 grant fund provided by Dorset County Council to support the development of micro enterprises**
- **Grants of up to £5,000 for innovative and sustainable services**



*User Led Organisations working
Together in Bournemouth,
Dorset and Poole*

Key Challenges

- **Building the network of ULO's (getting 'buy-in')**
- **Keeping service users involved and informed**
- **Developing a governance framework for a CIL**
- **Providing support to smaller self-organised groups**

Key Challenges

- **Developing relations with the Local Authority and Primary Care Trust to ensure co-production of services**
- **Establishing the relationship between a CIL and Third Sector Organisations**
- **Developing diverse and sustainable services**

Keeping faith in the principles of personalisation



Creating choice for disabled people means taking risks!