# A claim form for housing benefit and council tax benefit

Isle of Wight Council Offices, Broadway, Sandown, PO36 9EA Tel: (01983) 823950



#### Name, address and postcode

For official use only Hb ref:	Date received
Date issued	
Date of request	
lssuing officer	

If you are just claiming second adult rebate, only fill in part 1, part 3 and part 18 of this form.

If you need to contact the Benefits section direct or would like to request a home visit because you are unable to leave your home, please telephone (01983) 823950.

#### **Housing benefit**

If you pay rent to a private landlord or housing association you may be able to get housing benefit.

#### **Council tax benefit**

If you pay the council tax bill you may be able to get council tax benefit. If you want to claim housing benefit or council tax benefit or both, please fill in this application form.

Please indicate which benefit you wish to claim

Council tax benefit

#### Second adult rebate

If you are responsible for paying the council tax but share your home with other adults (none of the adults can be your partner or a tenant or lodger) who are on low incomes, you may be entitled to second adult rebate, regardless of your own income. If you want to claim second adult rebate only, please complete parts 1, 3 and 18 of this form.

Second adult rebate

Please make sure you answer all the questions. Answer all yes or no questions by putting a 'X' in the relevant box. You will find detailed notes to help you fill in this form on page 34.

#### **Supporting evidence**

Housing benefit

If you fill in this form correctly with all the evidence required we will process your claim more quickly. Original documents must be provided. Photocopies are not acceptable. (However, if you do not have all the evidence required, please do not delay returning this form as you can normally only get benefit from the Monday following your claim). We will write to you if we need to ask you for more evidence. It is important that you do not delay making your claim.

Please send your completed form to the above address with correct postage otherwise it may delay receipt of your claim. Alternatively see additional notes for a list of offices you can visit in person to hand in your form and any supporting evidence.

If you have difficulties completing the form, please contact us on (**01983**) **823950**. A visiting officer is available if you are housebound. You must answer every question. Some need a cross but others need a written answer. Please write in black ink.



Part 1 About you and your	part	ner									
normally lives with you? By partner we mean someone you a married. If you have a partner you r If you do not have a partner	lo are ma			have the q	uest	•	t then	n, as we	ell as a		
and are aged under 35, please confirm if you have at any time previously lived in a homeless hostel for a total period of 3 months or more?											
	You						Y	our p	artne	er	
Surname or last name											
Other names											
Any other names you have used											
Title (Mr, Mrs, Ms, Miss, other)											
Address you wish to claim for, including flat, room or caravan number and postcode											
Do not tell us your partner's address if it is the same as yours.			Postc	ode					Post	tcode	
Do you currently reside at this address?	No		When	n are	you	due to mo	ve in?	?		/	/
	Yes		When	n did	you	move to th	his ad	dress?		/	/
Date of birth											
Date partner moved in											
Your daytime telephone contact n											
You do not have to tell us this but it	could	d hel	p us d	leal v	vith	your claim	more	e quickl	y if yo	ou do.	
National Insurance number You can find this on letters											
from social security or the tax office. We normally cannot decide your claim without it.	If you do not have a NationalIf your partner does not have aInsurance number, or cannotNational Insurance number orfind it, cross this boxcannot find it, cross this box					umber or					
We must see proof of your identi advice on what you can use as p	- <b>-</b>	d Na	tiona	l Insu	uran	ce numbe	r. See	the ch	ecklis	st at Pai	rt 19 for
Do you have your own mortgage?	,	Yes		No							
Do you own or rent jointly with another person?	Ň	Yes		No		lf yes, tell name(s) a relationsh	and				

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### Part 1 About you and your partner – continued

Are you the only person over the age of 18 living in this property? Yes

If you are the only adult in the property who is counted for council tax purposes, you may be entitled to a 25 per cent discount. You may get this discount regardless of your income. You can get the discount as well as any benefit you are entitled to.

Have you or your partner claimed housing benefit or council tax benefit before?

Have you told the council that paid your benefit that you have moved?

If you have moved home in the last 12 months, tell us your last address.

Were you the home owner, a private tenant, a council tenant or a boarder at this address?

Have you or your partner come to live in England, Northern Ireland, Scotland, Wales, the Republic of Ireland, the Channel Islands or the Isle of Man in the last 2 years?

Wales, the Republic of Ireland, you abo the Channel Islands or the Isle of Man in the last 2 years? What is your nationality?



No

3

# Part 1 About you and your partner – continued

	You			Your	r pa	rtner	
<b>If your nationality is not British, on what date did you last enter the UK?</b> The UK is England, Northern Ireland, Scotland and Wales.	/	/			/	1	
Are you or your partner in hospital at the moment?	No Yes	When di	d you go in?	No Yes		When dic	I they go in?
		/ vill you com now this)?	ne out			/ I they com now this)?	
Do you or your partner get Disability Living Allowance?	No Yes	/ How mu	ch?	No Yes		/ How muc	:h?
	Care: £			Care			
	Mobilit	ty: £		Mob	bility	:£	
Do you or your partner get Attendance Allowance?	No Yes			No Yes			
Does anyone get Carer's Allowance for looking after you or your partner?	No Yes			No Yes			
Who receives this payment?							
Have you or your partner ever claimed Carer's Allowance?		•	u were not paid en because you	•			
		benefit.		incre ise		on getting	g uno incroocia
Do you or your partner contribute towards the upkeep of a student?	No Yes	How mu	ch do you pay?	No Yes		How muc	h do they pay?
	£			£			
		-			-	_	
	How oft	:en?		How	ofte	n?	
	Every			Ever	у		
Do you or your partner have a vehicle from a mobility scheme?	No Yes			No Yes			
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## Part 1 About you and your partner – continued

Has your home been built or adapted for people with disabilities?	No Yes	
Are you or your partner a	No	No
student? By student we mean anyone	Yes	Yes
who is attending a course of study at an educational	· ·	Do they study full time
establishment, including	· · · · · · · · · · · · · · · · · · ·	or part time? Full time Part time
student nurses.		
	is taken into account when	How much of their income is taken into account when working out their grant?
	£ a year	£ a year
Type of course, eg A Level, BTEC.		
What is the duration time of your course?	Years	Years
What year of study are you in?		
Please cross if you or your partner are:		
<ul> <li>an apprentice</li> </ul>		
<ul> <li>on youth training</li> </ul>		
<ul> <li>in legal custody</li> </ul>		
<ul> <li>severely mentally impaired</li> </ul>		
<ul> <li>registered blind</li> </ul>		
<ul> <li>long-term sick or disabled</li> </ul>		
We will contact you if we need any	more information.	
If you are claiming council tax bene	fit only, please state who owns the pro	operty.
Part 2 About children		
You may be able to get more benef • under 16; • aged 16 or 17 and registered for v	it if there are children in your househo vork or youth training; or	ld and they are:

• aged 16, 17, 18 or 19 and in education doing a course not higher than GCE A-level, SCE Higher level or GNVQ (advanced), or on government approved training.

Are you or your partner expecting a baby?	Yes	No		Due date	/	/	
Are there any children in your household as described	No	Go to	part	t 3			
above?	Yes						
							DDATEC

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# Part 2 About children – continued

If there are more than 3 children, use a separate sheet of paper to tell us all the information we ask for on this page.

If you are sending a separate sheet of paper, cross this box.

n you are seriaing a separate sheet	First child	Second child	Third child
Last name			
Other names			
Date of birth	/ /	/ /	/ /
What is the child's sex			
The child's relationship to you			
The child's relationship to your partner			
Usual address if different from yours			
Child Benefit number			
Who gets the Child Benefit for them? We need to see proof of this.			
Is the child registered blind?	No	No	No
	Yes	Yes	Yes
	We need to see evidence of this.	We need to see evidence of this.	We need to see evidence of this.
Are any of the above due to	No		
leave school / college in the next twelve months ?	Yes Please give de	etails	
	First child	Second child	Third child
Does the child get Disability	No	No	No
Living Allowance?	Yes How much?	Yes How much?	Yes How much?
	Care: £	Care: £	Care: £
	Mobility: £	Mobility: £	Mobility: £
	We need to see evidence of this.	We need to see evidence of this.	We need to see evidence of this.
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Part 2 About children – coi	ntinued					
Do you pay a registered	No	No	No			
childminder, nursery or	Yes	Yes	Yes			
after-school club any	Tell us the name and	Tell us the name and	Tell us the name and			
childminding costs for	registration number	registration number	registration number			
this child?	of the minder.	of the minder.	of the minder.			
	How much do	How much do	How much do			
	you pay a week?	you pay a week?	you pay a week?			
Term time	£	£	£			
Holiday time	£	£	£			
	We need to see	We need to see	We need to see			
	evidence of this.	evidence of this.	evidence of this.			

## Part 3 About other people who live with you

Do any adults usually live with you and your partner?	No	Go to Part 4.
By adults we mean people over 16 who nobody gets child benefit for.	Yes	Give details below.

#### Now tell us about all the people who usually live with you and your partner.

If you want to tell us about more than 3 people, use a separate sheet of paper.

If you are sending a separate sheet of paper, cross this box.

	First person	Second person	Third person
Last name			
Other names			
Date of birth	/ /	/ /	/ /
National Insurance Number			
Their relationship to you or your partner			

Some examples are aunt, brother, daughter, father, grandson, grandmother, stepdaughter, joint tenant, joint owner, subtenant, lodger or friend.

# Part 3 About other people who live with you – continued

		Fir	st person	9	Sec	ond person		Tŀ	nird person
Do they get Income Support	No			No			No		
or income-based Jobseeker's Allowance or Employment Support Allowance income related?	Yes			Yes			Yes		
Do they get Pension Credit either guaranteed or	No			No			No		
savings?	Yes			Yes			Yes		
Do they get Disability Living Allowance or Attendance	No			No			No		
Allowance?	Yes		How much?	Yes		How much?	Yes		How much
	£		a week	£		a week	£		a week
Are they registered blind?	No			No			No		
	Yes			Yes			Yes		
Are they a full-time student, a	No			No			No		
student nurse, a care worker, an apprentice or on youth	Yes		Tell us which.	Yes		Tell us which.	Yes		Tell us whic
training?									
Do they pay rent or money	No			No			No		
for board and lodgings to you or your partner?	Yes		How much?	Yes		How much?	Yes		How much
	£		a week	£		a week	£		a week
Does this include money for	No			No			No		
food or heating?	Yes			Yes			Yes		
Are they severely	No			No			No		
mentally impaired?	Yes			Yes			Yes		
Are they in legal custody	No			No			No		
at the moment?	Yes		When are they expected to come out?	Yes		When are they expected to come out?			When are they expect to come ou
		/	/		/	/		/	/
Are they in hospital at the moment?	No			No			No		
מנ נווכ וווטוווכוונ:	Yes		When did	Yes		When did	Yes		When did

they go in?

/ /

Tell us which. How much? a week When are they expected to come out? / / When did they go in? they go in? / / / /

How much?

## Part 3 About other people who live with you – continued

	When will they come out (if you know this)? / /	When will they come out (if you know this)? / /	When will they come out (if you know this)? / /		
Do they normally work for 16 hours or more a week?	No Search any deductions.	s Tell us their Yes Tell us their Yes earnings earnings before any before any			
	£	£	£		
	We need to see evidence of their earnings.	We need to see evidence of their earnings.	We need to see evidence of their earnings.		
	<b></b> ,				
	First person	Second person	Third person		
Do they have any other income at all? This includes any benefits or allowances you have not told	First person         No       Image: Second seco	No     Image: Second person       No     Image: Second person       Yes     Image: Second person       Yes     Image: Second person	Third person         No       Image: Comparison of the second		
income at all? This includes any benefits or allowances you have not told us about on this form and	No No Name of first	No Yes Name of first	No Selection Normal Selection Normal Selection		
income at all? This includes any benefits or allowances you have not told	No No Name of first	No Yes Name of first	No Selection Normal Selection Normal Selection		
income at all? This includes any benefits or allowances you have not told us about on this form and interest from savings and	No Solution Nome of first other income.	No Solution Nome of first other income.	No Solution Nome of first other income.		
income at all? This includes any benefits or allowances you have not told us about on this form and interest from savings and	No Solution Nome of first other income. How much is it before deductions?	No Solution No Solution No Solution No Solution No Solution Name of first other income.	No A Yes Name of first other income. How much is it before deductions?		
income at all? This includes any benefits or allowances you have not told us about on this form and interest from savings and	No I Name of first other income.	No IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII	No IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII		

other income.other income.other income.Image: Strain St

deductions?

Name of third

a week

£

We need to see evidence of other incomes.

deductions?

Name of third

a week

£

9

a week

deductions?

Name of third

£

# Part 3 About other people who live with you – continued

Are any of the people who normally live with you married to each other, civil partners or living together as if they are	No Yes	Tell us their names.	
		is the partner of	
married or a civil partner?		And	
		is the partner of	
Do any of the people you	No		
have entered in this section jointly own or jointly rent with you?	Yes	Tell us their names and their relationship to you and your partner.	

# Part 4 About rent

home (including ground	No Go to Part 6. Yes Answer the next question.	
council for temporary	No de Answer the next question. Yes de Go to Part 6.	
<b>What is your landlord's name, address and telephone number?</b> By landlord we mean the person or organisation who owns the property you live in.	Tel No.	Postcode
<b>If your landlord has an agent, tell us their full name and address.</b> By agent we mean the person or organisation you actually pay your rent to.	Tel No.	Postcode

### Part 4 About rent – continued

Are you, your partner, or any of your or your partner's children related to your landlord or agent, or to your landlord's partner or the agent's partner? Related includes related through marriage, or civil partnership, even if the marriage or civil partnership has ended. Some examples are ex-wife, ex-husband, ex-civil partnership, aunt, brother, daughter, father, grandson, grandmother, son-in-law or stepdaughter.

# When did you start renting your home?

What sort of tenancy do you have?

For example, shorthold, assured tied rent or something like this.

Have you owned the property you are claiming for within the last 5 years?

Do you occupy this property as a condition of your employment?

How long is the tenancy for?

Please cross to show if the property is let as:

furnished

partly furnished

How much is the rent for your home?

Does anyone else share the rent with you and your partner?

No	
Yes	What is the relationship?
	This person is my
	landlord's or agent's
	For example: is my landlord's wife
	my partner's daughter landlord's wife or agent's
/	
Yes	No
No	
Yes	
/	to / /
	minimally furnished
	unfurnished
£	every
Ne	(For example, every week/fortnight/four weeks/month.)
No Yes	Tell us their names and their relationship to you and your
. 05	partner.
	nuch of the rent do you pay?
£	every
	(For example, every week/fortnight/four weeks/month.)

Part 4 About rent – conti	nued
Has your rent changed in the last 12 months?	No Send us evidence of the date it changed, and how much it changed.
When is the next rent increase due?	/ /
Has your rent been registered as a fair rent by a rent officer?	No Yes Please send us the notice of registration (RO5).
Do you have any weeks when you do not have to pay rent?	No Yes
How many in a year?	
Are you behind with your rent?	No Yes
If yes, how many weeks' rent do you owe?	
Who receives the Council Tax bill for your home?	
You or your partner	
Your landlord	
Someone else	Tell us who receives the Council Tax bill.
Does your rent include money for the following?	
Meals	No
	Yes How much each week? £
	Which meals are included?
Water authority charges	No
	Yes How much each week? £
Heating	No
	Yes How much each week? £

Part 4 About rent – contir	nued		
Lighting	No		
	Yes	How much each week?	£
	103	now much cach week.	L
Hot water	No		
	Yes	How much each week?	£
Fuel for cooking	No		
	Yes	How much each week?	£
Laundry	No		
Laundry	No	11	C.
	Yes	How much each week?	£
Cleaning rooms or windows	No		
	Yes	How much each week?	£
Gardening	No		
	Yes	How much each week?	£
- H	105		_
Garage or parking space	No		
	Yes	How much each week?	£
		Do you have to rent the garage as part of your	No
		tenancy agreement?	Yes
Personal care and support	No		
	Yes	How much each week?	£
Do you or your partner	Ν.		
need overnight care and	No		
have an extra room in your property that is used by	Yes	If yes, we may need to co	ontact you for more o
an overnight carer who			
is not a member of your household?			
Do you pay any service	No		
charges separate from	No		
your rent?	Yes	How much each week?	£

What for?

For example, for cleaning or lighting in shared areas, an alarm system, a warden, general counselling or support, meals, or lift maintenance.

Part 4 About rent – contin	ued				
Are you living away from home at the moment?	No Yes Tell us why you are not living at home.				
	When did you last live at home? When do you expect to go back home?				
	Tell us the address of where you are living at the moment.				
	Postcode				
	If your home has been sublet, tell us who lives there now.				

We must see evidence of your rent and tenancy before we can decide how much benefit you can get. Read the checklist to see what you can use as evidence.

# Part 5 About where you live

### What sort of building do you

live in? Cross one box only.

Detached house	
Semi-detached house	
Terrace house	
Maisonette	
Detached bungalow	
Terraced bungalow	
Semi-detached Bungalow	
Flat in a house	
Does your home have	No
central heating and/ or storage heating?	Yes
Does your home have a garage?	No
a galage.	Yes

Flat in a block of flats	Hotel	
Flat over a shop	Residential nursing home	
Bedsit or rooms	Residential care home	
Hostel	Houseboat/boat	
Annexe	Length of boat	
Caravan, mobile home Studio flat	Other	
Board and lodgings		

#### Part 5 About where you live

Does your home have No a parking space? Yes Does your home have No a garden? Yes Who is responsible for the internal decorations? How many floors in the building? Which floors do you live on? Do you and your household No occupy only part of the Yes Where in the building do you live? building you have crossed? In the middle At the back At the front How many rooms are there Just for you That you In the whole of your in the building? and your share with accommodation, if you live in a household? other people? room or rooms, give all rooms in the building. Living rooms **Bedsitting rooms Bedrooms** Bathrooms or shower rooms Separate toilet **Kitchens** What is Other rooms this room? Do you use your No home for business? Yes What is the address? Do you have a main home No somewhere else? Yes If your main home is somewhere else in the UK or abroad, tick 'Yes', even if How much do you you do not pay rent for it. pay for this home?

Postcode

### Part 6 About Income Support, income-based Jobseeker's Allowance, Pension Guaranteed Credit and Employment Support Allowance income related

Are you or your partner getting or waiting to hear about a claim for Income Support, income-based Jobseeker's Allowance, Pension Credit (guarantee credit) or income-related Employment and Support Allowance? No Go to Part 7.

You

Yes Answer both the questions in this part, then go to Part 10.

**Your partner** 

When did they start

/

When did they claim?

/

/

getting it?

/

No

Yes

No

Yes

Are you or your partner actually getting Income Support, income-based Jobseeker's Allowance, Pension Credit (guarantee credit) or income-related Employment and Support Allowance at the moment?

Are you or your partner still waiting to hear about a claim for Income Support, income-based Jobseeker's Allowance, Pension Credit (guarantee credit) or income-related Employment and Support Allowance?

Which benefit are you or your partner getting or waiting to hear about?



No Se View Sector No Secto

Income Support Income-based Jobseeker's Allowance Pension Credit (guarantee credit)

Income-related Employment and Support Allowance Income Support Income-based Jobseeker's Allowance Pension Credit (guarantee credit) Income-related Employment and Support Allowance

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### Part 7 About being self-employed

Are you or your partner self-employed?

(If you are a director or company secretary, you will need to complete Part 7 and Part 8).

Go to Part 8. No

Yes

completed in full.

your tax registration with HMRC.

# What kind of work do you do?

# When did the business start?

What is the business name and address?

Are there any other partners in the business?

How many hours a week do you usually work?

Do you get a Business Start-up Allowance or Self **Employed Credit?** 



Answer the questions on this page. Please supply evidence of

You must send us your trading accounts for the last financial

year. If you have only recently set up the business and do not

have a full year's accounts, we will need to see some other evidence of your income. We will write to you about this or you can request one of our self employed forms that needs to be

Part 7 About being se	lf-employed – continued	
Do you pay into a private pension scheme?	No Yes How much?	No Yes How much?
	£	£
	How often? Every	How often? Every

We must see evidence of your earnings before we can decide how much benefit you can get. Read the checklist at Part 19 to see what you can use as evidence.

### Part 8 About working for an employer



What is your employer's name and address?

When did you start this job?

What is your payroll, employee or staff number?

Are you employed for a limited period?

		Postcode				Postcode	
	/	/			/	/	
	,	7			,	/	
No				No			
		\A/I 'II	C : L 2			\A/I 'II	
Yes		When will	you finish?	Yes		When will	they finish?
	/	/			/	/	

### Part 8 About working for an employer – continued

#### How often do you get paid?

How much do you get paid before tax and National Insurance are taken off?

Are you paid the minimum wage?

#### How are you paid?

For example, in cash, by cheque or straight into a bank or building society account.

When was your last pay rise?

When will your next pay rise be?

How many hours a week do you usually work?

Do you receive any regular overtime, bonuses, tips or commission.

Are you getting Statutory Sick Pay (SSP) or Statutory Maternity Pay (SMP) Statutory Paternity Pay (SPP) or Adoption Pay from your employer at the moment?

Are you getting any other sick pay or maternity pay from your employer at the moment?

Do you pay into a private or company pension scheme?

Every	Every				
For example weekly, fortnightly, four weekly, monthly					
£	£				
Yes No Don't know	Yes No Don't know				
Hourly rate £	Hourly rate £				
/ /	/ /				
Yes No	Yes No				
If yes please give details	If yes please give details				
No	No				
Yes	Yes				
No	No				
Yes	Yes				
No	No				
Yes How much?	Yes How much?				
£	£				
How often? Every	How often? Every				

We must see evidence of any earnings before we can decide how much benefit you can get. Read the checklist at Part 19 to see what you can use as evidence.

### Part 9 About any other work

#### Do you or your partner do any other work at all? This could be voluntary work or any other work, even if it is not paid work.

- No Go to Part 10.
- Yes Answer the questions on this page.

	You	Your partner
What other work do you do?		
What is the name and address of the person you do this work for?	Postcode	Postcode
When did you start this work?	/ /	/ /
How many hours a week do you usually work?		
<b>Do you get paid?</b> If you only get expenses or tips, still cross ' <b>Yes'</b> and give details.	No S Yes How much do you get before any deductions?	No How much do they get before any deductions?
	£	£
	How often? Every	How often? Every

We must see evidence of any earnings before we can decide how much benefit you can get. Read the checklist at Part 19 to see what you can use as evidence.

### Part 10 About benefits, allowances and pensions

Are you or your partner getting any benefits or waiting to hear about benefits you have claimed? Read the list of benefits opposite and tell us about any you or your partner are getting now or have claimed.

#### No Go to Part 11.

- Tell us about the benefits listed opposite. Tell us the full rate of Yes the benefits before any deductions.



# Part 10 About benefits, allowances and pensions – continued

Child Benefit	Statutory Sick Pay or Statutory Maternity Pay
Children's Tax Credit	Statutory Paternity Pay
Working Tax Credit	Maternity Allowance
Pension Savings Credit	Fostering Allowance
State Retirement Pension	Adoption Pay
Contribution-based Jobseeker's Allowance	Guardian's Allowance
Employment Support Allowance	War Disablement Benefit, War Pension or War Widow's Pension
Incapacity Benefit	Widow's or Widower's Benefits
Industrial Injuries Disablement Benefit	Bereavement Allowance
Industrial Death Benefit	Better off in work credits
Carer's Allowance	Deferred pensions (if over 60 years of age)
Severe Disablement Allowance	

Please provide further information below if you have indicated any of the above

	You	Your partner	
The name of the benefit or pension			
Waiting to hear			
Getting now	How much? £	How much? £	
	How often? Every	How often? Every	
How are you paid? For example, in cash, by cheque or straight into a bank or building society account or post office.			
The name of the benefit or pension			
Waiting to hear			
Getting now	How much? £	How much? £	
	How often? Every	How often? Every	

### Part 10 About benefits, allowances and pensions – continued

#### How are you paid?

For example, in cash, by cheque or straight into a bank or building society account or post office.

#### The name of the or pension

post office.								
The name of the benefit or pension								
Waiting to hear								
Getting now	How mu	ch?		How mu	ch?			
	£			£				
	How often?	Every		How often?	Every			
<b>How are you paid?</b> For example, in cash, by								
cheque or straight into a bank or building society account or post office.								
	If you require additional space please use a separate sheet of paper and send it with this form.							
				<i>.</i>				

If you are sending a separate sheet of paper, cross this box.

If you are over 60 years of age do you have a pension from your previous employment which you have chosen not to take yet?

Yes Who is the pension with?

### Part 11 About other money coming in

Do you or your partner, or any children you are claiming for, have any money coming in (or expect to have some money coming in) that you have not already told us about on this form?

No	,

Yes

Go to Part 12.

Answer the questions on the following page.

This includes occupational pensions, work pensions, private pensions, maintenance or child support for you, your partner or any of the children you have told us about on this form; money from a trust fund; money from social services for your care and support; payments from a fostering agency; training allowances; a student grant or loan; and any cash payments. Also tell us about any money you get from people living in your house as boarders, lodgers or subtenants. You do not need to tell us about payments from the Independent Living Fund, the Eileen Trust or the MacFarlane Trust.

# Part 11 About other money coming in – continued

post office.

Other money 1						
Where is the money from and what is the money for?						
Who gets it?						
How much do they get?	£			How often?	Every	
Who is this for?						
When did they start getting this income?		/	/			
When is the income likely to go up?		/	/			
<b>How are you paid?</b> For example, in cash, by						
cheque or straight into a bank or building society account or post office.						
Other money 2						
Where is the money from and what is the money for?						
Who gets it?						
How much do they get?	£					
Who is this for?						
When did they start getting this income?		/	/			
When is the income likely to go up?		/	/			
<b>How are you paid?</b> For example, in cash, by						
cheque or straight into a bank or building society account or						

## Part 11 About other money coming in – continued

Other money 3	
Where is the money from and what is the money for?	
Who gets it?	
How much do they get?	£
Who is this for?	
When did they start getting this income?	/ /
When is the income likely to go up?	/ /
<b>How are you paid?</b> For example, in cash, by cheque or straight into a bank or building society account or post office.	
Does anyone owe money to you, your partner, or any children you are claiming for?	No Yes What for?
	How much?
	£
Are you expecting to get any money in the next 12 months?	No Yes What for?
For example, a redundancy payment or a payment instead of notice or holiday.	
	How much?
If you are getting any other benefit of income that you have not told us about, please give details here	

We must see evidence of any money coming in before we can decide how much benefit you can get. Read the checklist at Part 19 to see what you can use as evidence.

# Part 12 About capital, savings and investments

Do you, your partner, have any cash, current accounts and savings accounts with a bank or building society, post office accounts, premium bonds, National Savings, Tessa's, Peps,Toisa's Certificates, ISA's, Unit Trusts and stocks and shares, or any other capital, savings or investments in the UK or abroad. Do you or your partner, you are claiming for have any bank accounts, building society account or post office account?	No Yes No Yes	of all the capital, savings and at Part 19 to see what you ca Tell us about all your <b>bank a</b> <b>office accounts</b> even empty	<b>Accounts, building society or post</b> or overdrawn ones. If there are nts, tell us about the others on a	
Name of bank, building society or post office account	Ту	pe of account	Account number	
	Wł	nose name is the account in?	How much is in the account?	
			£	
Name of bank, building society or post office account		pe of account	Account number	
	Wł	nose name is the account in?	How much is in the account?	
			£	
Name of bank, building society or post office account	Ту	pe of account	Account number	
		nose name is the account in?	How much is in the account?	
Name of bank, building society or post office account	Ту	pe of account	Account number	
	Whose nar		How much is in the account?	
			£	

If you are sending a separate sheet of paper, tick this box.

### Part 12 About capital, savings and investments – continued

Do you or your partner have;					
Premium bonds?	No Yes	Value	£		
Income bonds or capital bonds?	No Yes	Value	£		
National savings certificates?	No Yes Issue	lssue n	number	Value £ Value £	How many? How many?
If you are sending a separate she	et of p	aper, cro	ss this box		
Any stocks, shares, bonds or unit trusts?	No Yes	Compa	any name		How many? How many?

#### If you are sending a separate sheet of paper, cross this box

Any other capital, savings or investments or does anyone hold capital on your behalf? For example, cash, Tessa's, ISA's, Toisa's, compensation, or any other money you have not told us about on this form.

Money or property held in trust for you, your partner or dependant children?

Lump sum state pension payment?

No			
Yes	Tell us	about this.	
			How much?
No			
Yes	Value	£	
Nia			
No		£	
Yes	Value	-	

### Part 12 About capital, savings and investments – continued

Have you or your partner received a lump sum payment from social services in respect of personal care/ support?

Have you or your partner received a Far Eastern Prisoner of War payment?

Have you or your partner received a payment from the vCJD (Creutzfeldt-Jakob Disease) Trust?

Do any of your savings or investments include;

Money from sale of a house?

Money from a charity?

Do you or your partner, own or partly own any property, land or timeshare, other than the home you live in, either in the UK or abroad? Cross 'Yes' even if you have a mortgage or loan for the property, land or timeshare.

How much is it worth?

If you have a mortgage or loan for this, how much is left to repay?

Is it occupied by an elderly or disabled relative?

Is it occupied by an ex-partner with dependant children?



#### We will write to you for more information and evidence.



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### Part 13 How you want your housing benefit paid

(Council Tax Benefit will automatically be paid to your Council Tax account).

We usually pay your Housing Benefit straight into your bank or building society account.

l want my benefit to go straight into my bank or	
	Tell us the following details
Name of bank or building society	
Address of bank	
	Postcode
Whose name is the account in?	
Account number	
Sort code	I want to be paid by cheque

### Part 14 Paying benefit to your landlord

Complete this section if you want the council to consider making payments directly to your landlord. If you are a private tenant, Housing Benefit can only be paid directly to your landlord if you have difficulty in managing your affairs or have rent arrears. **Evidence** will be required to allow us to make a decision and both parties will be notified of the decision.

I want my benefit paid directly into my landlord's bank or building society account (We will write to your landlord for his account details if direct payment is agreed).

	•			•	-	
(	a	ma	nt's	sia	natur	e
				9		_

Date / /

Now ask your landlord to sign this agreement. (Please note: if your landlord is a Housing Association then your landlord's signature will not be needed).

#### Landlord's/agent's name

- I agree to accept Housing Benefit payments for the tenant named in this form. I understand that by law:
- I must tell the Council's benefit office straight away if I find out about any change in the tenant's circumstances;
- you can stop paying direct to me if I do not tell you about any change of circumstances;
- · I can be prosecuted if I accept Housing Benefit which I know I am not entitled to; and
- if you pay me too much Housing Benefit, for any tenant, I must repay it. You can take the amount of overpaid benefit from the benefit I get for any other tenants. This will not affect their rent.

#### Landlord's/agent's signature

### Part 14 Paying benefit to your landlord – continued

If you are a private tenant and have requested payment directly to your landlord please provide details of the reasons for this request.



### Part 15 Sharing information with your landlord – continued

Sometimes, sharing information with your landlord helps us to deal with your claim quickly and reduces the risk of you falling behind with your rent because of your claim being delayed. We would only share information with your landlord if you:

- · are a local authority tenant; or
- have agreed that your Housing Benefit can be paid directly to your landlord.

But in either case, under the Data Protection Act we need your permission to share information. If you give us permission, we would be able to tell your landlord:

- whether or not you had claimed or renewed your claim for Housing Benefit and, if so, whether we have made a decision on your claim or not; and
- if we need further information to make a decision on your claim, and if so what information this is.

There may be other information about your claim that we need to check with your landlord, such as the date your tenancy started, before we can make a decision on your claim. If this is the case, we have to ask your landlord even if you have not given us permission to discuss your claim with them. But unless you have given us permission by signing this form, we will not discuss anything else with your landlord.

#### We will not give your landlord any information about:

- your personal or household circumstances; or
- your financial circumstances.

If you do not give us permission to discuss your claim with your landlord, it will not affect your claim. If you give us permission but then change your mind, we will follow your wishes. Contact us and let us know.

#### I give the Isle of Wight Council permission to share my information about the progress of my Housing Benefit claim with my landlord or their representative.

Signature	Date	/ /	
Full name			

#### Part 16 Anything else you need to tell us

Use the box below to tell us anything else you think we should know about. Use a separate sheet of paper and attach it to this form if you need to.

Put a cross in the box if you are sending separate sheets of paper with		
this form, and tell us how many sheets. Please include your name,	How many	
address and national insurance number on each sheet.	sheets?	

### Part 17 Backdating

We can usually award benefit from the Monday after the day we receive your claim. Sometimes we can pay benefit from an earlier date if you have a good reason for not claiming earlier. If you want us to consider paying your benefit from an earlier date, tell us when you want benefit from and why you did not claim earlier.

Tell us why you have not claimed before	Date you want to claim benefit from	/	/	

#### Part 18 Declaration

Even if someone else has filled in this form for you, you must sign this declaration if you can. If you have a partner, it would be helpful if they sign below to confirm all the details are correct. But they do not have to sign.

#### Please read this declaration carefully before you sign and date it.

#### I understand the following.

- If I give information that is incorrect or incomplete, you may take action against me. This may include court action.
- You will use the information I have provided to process my claim for Housing Benefit or Council Tax Benefit, or both. You may check some of the information with other sources as allowed by the law. Information may be shared with or obtained from other departments within the council, such as housing services, for assessing your claim or for providing assistance in relation to tenancies and to maximise claimant' income, to identify persons responsible for Business Rates and/or Council Tax and for the recovery of any Council debts.
- You may use any information I have provided in connection with this and any other claim for social security benefits that I have made or may make. You may give some information to other organisations, such as government departments, local authorities and private-sector companies such as banks and organisations that may lend me money and companies that assist us in fraud detection and prevention such as Credit Reference Agencies, if the law allows this. For further information on our privacy notice please visit http://www.iwight.com/council/departments/revenues/.
- The Isle of Wight Council is under a duty to protect the public funds it administers, and to this end may use the information you have provided on this form for the prevention and detection of fraud. It may also share this information with other bodies responsible for auditing or administering public funds for these purposes.

I know I must let the Council's benefit office know about any change in my circumstances which might affect my claim.

I declare the information I have given on this form is correct and complete.

Signature of person claiming

Partner's signature

Date / / Date / /

#### Part 18 Declaration – continued

If this form has been filled in by someone other than the person claiming Please tell us why you are filling in this form for the person claiming.

As far as possible, I have confirmed with the person claiming that the answers I have written on this form are correct.

Name of the person who filled in the form					
Signature of the person					
Relationship to the person claiming		Date	/	/	

### Data Protection Act 1998

This application may be monitored by the Isle of Wight Council for regulatory, guality control or crime detection purposes. Information from this application will be processed in accordance with the Data Protection Act 1998 for the purpose of processing your particular enquiry/request. The Isle of Wight Council ("the Council") is the data controller. By completing this form you consent to the Council contacting you by email or nominated contact method in relation to your enquiry/request.

Information may be shared with other departments within the Council for providing assistance in relation to tenancies and to maximise claimants' income, to identify persons responsible for Business Rates and/or Council Tax and for the recovery of any Council debts.

Please note that the Council may process your information in the absence of consent for the purpose of crime prevention or detection so far as is in accordance with the law.

### Part 19 Checklist

Please use the checklist opposite and indicate what evidence you are sending with this form. We must see original documents, not copies. Please do not send valuable items through the post. If you can, bring them into our reception. We will take the details we need and give you the documents back straight away. If you cannot get into the office, phone us for more advice.

If you do not provide all the evidence we need, we might not be able to pay you any benefit. We need the same evidence for your partner, if you have one.

If you cannot send the evidence we need at the moment, send the form back to us now and send the evidence later. We can start to process your claim, but we will not be able to pay you any benefit until we have all the evidence.

Original documents must be sup	plied, photocopies are not acceptable.
Evidence of identity	Such as a birth certificate, marriage certificate, passport, National Insurance number card, medical card, driving licence, UK residence permit, EEC identity card or recent gas or electricity bill. We may need to see several of these documents for each person.
Evidence of your address	Such as a recent gas or electricity bill, TV licence, tenancy agreement or proof of ownership.
Evidence of National Insurance number	Such as a National Insurance number card, payslips or letters from the Department of Work and Pensions or the tax office.
Evidence of capital, savings and investments	We need to see evidence for all capital, savings and investments that you and your partner have.
	Such as all bank, building society or post office books, full bank statements, or certificates for premium bonds, National Savings Certificates, ISAs, Toisa's, stocks, shares, unit trusts, property and savings held abroad. We need to see evidence of any interest or dividends you get on investments and savings. We need to see this evidence for children in your household as well. The evidence you send must show details for at least the last two months.
Evidence of earnings	We also need this for any other adults living in your home.
	This means your last five payslips if you are paid every week, your last three payslips if you are paid every two weeks, or your last two payslips if you are paid every month (we do not accept hand written pay slips). If you or your partner are self-employed, we need to see your accounts for the last financial year or, if you have been trading for less than six months, a summary of your trading records so far.
Evidence of other income	We also need this for any other adults living in your home.
	Such as pension slips from a former employer or a letter from the court showing how much maintenance you are getting. We need to see evidence of any money people pay you for board and lodgings.
Evidence of benefits,	We also need this for any other adults living in your home.
allowances or pensions	Such as current award notices or letters from the Department of Work and Pensions confirming how much you get. If you do not have evidence, let us know straight away.
Evidence of private rent and tenancy	A letter from your landlord, rent book or receipts. This should show if any services are included in the rent and also that the rent is currently up to date.
Evidence of other money paid out	Such as letters about student loans, grants or maintenance; agreements or receipts from registered child carers; payments you make to a pension scheme; payments made to a Nursery or after school club; student income.

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# Part 20 Housing Benefit and Council Tax Benefit

### Notes for filling in the claim form for Housing Benefit and Council Tax Benefit

About this form	We have designed this claim form to be easy to fill in. It may look rather long, but there needs to be enough questions to make sure that everyone who claims gets the right amount of benefit.
	You may not have to fill in all parts of the form (for example, a few questions would not apply to most pensioners) but you must fill in any part that is relevant to you. Every part starts with a question to help you decide if you need to fill in that part.
About Housing Benefit and Council Tax Benefit	Housing Benefit can pay all or part of your rent. Council Tax Benefit can pay all or part of your Council Tax. It cannot help with water charges.
Second Adult Rebate	Second Adult Rebate is Council Tax Benefit for people who may not have a partner but who share their home with someone who:
	<ul> <li>is 18 or over</li> <li>is on a low income, and</li> <li>does not pay them rent.</li> </ul>
	If you are claiming Second Adult Rebate, only fill in Part 1, Part 3 and Part 18 of this form.
Proof	We will need to see proof of some of the things you write about on the form. There is a checklist included with these notes to help you. If you are not sure if we need to see proof of something, get in touch with us. We will tell you what we need to see. We cannot pay you benefit until we have seen the proof we need.
	We must see original proofs, not copies. Please do not send valuable items through the post but bring them to one of the offices – see additional information sheet. If you must send original documents these will be returned by recorded delivery.
Filling in the form	<b>Use black ink</b> to fill in the form. Do not use pencil. If you make a mistake, just cross it out and put the right answer next to it. Do not use correction fluid or tape. If someone else fills in the form for you there is a place for them to sign.
What to do next	When you have filled in the form sign it and take the form and proofs to one of our offices. See additional information sheet for details, or you can send it to the following address with the proof we need to see.
	Revenues and Benefits, Isle of Wight Council Offices Broadway, Sandown, Isle of Wight PO36 9EA
	If you cannot get the proof we need straightaway, do not worry. Bring or send the form to us with the proof you do have and let us know that you will be sending some proof later. If you do not return the form to us straight away, you might lose money. If you cannot get the evidence to us within 7 days, let us know. We may be able to help you.

### Part 20 Housing Benefit and Council Tax Benefit – continued

#### Original documents must be supplied, photocopies are not acceptable.

How we collect and use We will use the information you give in this form, and in any supporting information evidence you send, to process your claim for Housing Benefit and Council Tax Benefit. We may pass the information to other agencies or organisations such as the Department for Work and Pensions, Inland Revenue, Supporting People and Community Services Financial Assessment and Benefits Team or other Council departments where a Data Exchange Agreement is in place, as allowed by the law. We may check information you have provided, or information about you that someone else has provided, with other information we hold. We may also get information about you from certain third parties, or give information to them to: make sure the information is accurate prevent or detect crime, and protect public funds Housing Benefit and Council Tax Benefit data may be supplied to Experian, a credit reference agency. Housing Benefit fraud investigators could possibly include checks on undeclared co-habiters. These third parties include government departments, other local authorities and private sector organisations such as banks and organisations that may lend you money and companies that assist us in fraud detection and FRAUD HOTLINE prevention such as Credit Reference Agencies. 01983 823969 They will not give information about you to anyone else, or use information If you suspect someone about you for other purposes, unless the law allows this.

We are the data controller for the information on this form for the purposes of the Data Protection Act. Information will normally be held for six years.

If you want to know more about what information we have about you, or the way we use that information, please ask us.

### **Ethnic Monitoring in Isle of Wight Council**

#### What is your ethnic group?

White	Black or Black British
British	Caribbean
Irish	African
Any other White background*	Any other Black background*
Mixed	Chinese
White and Black Caribbean	Chinese
White and Black African	Any other Chinese background*
White and Asian	Other (or South American)
Any other mixed background*	<b>Other</b> (eg South American) Any other background*
Asian or Asian British	* If you answered 'Any other' to any of the above
Indian	please enter a description
Pakistani	
Bangladeshi	
Any other Asian background*	

If you suspect someone is fraudulently claiming housing or council tax benefit, ring this number. All information will be treated in the strictest of confidence.

# Do not delay returning this form – you may lose benefit



If you have difficulty understanding this document, please contact us on 01983 821000 and we will do our best to help you.

#### Arabic

اِذَا كان لذيك صعوبة في فهم هذه الوثيقة، الرجاء الاتصال بنا على هاتف رقم21000 1983 وسوف نبذل قصاري جهدنا لمساعدتك.

#### Hindi

यदि आपको इस दस्तावेज़ को समझने में कठिनाई पेश आ रही है तो, कृपया हमारे साथ 01983 821000 पर सम्पर्क करें और हम आपकी सहायता करने का पूरा प्रयास करेंगे।

#### Punjabi

ਜੇਕਰ ਤੁਹਾਨੂੰ ਇਹ ਦਸਤਾਵੇਜ਼ ਸਮਝਣ ਵਿਚ ਮੁਸ਼ਕਲ ਪੇਸ਼ ਆ ਰਹੀ ਹੈ ਤਾਂ ਕ੍ਰਿਪਾ ਕਰਕੇ ਸਾਡੇ ਨਾਲ 01983 821000 'ਤੇ ਸੰਪਰਕ ਕਰੋ ਅਤੇ ਅਸੀਂ ਤੁਹਾਡੀ ਸਹਾਇਤਾ ਕਰਨ ਦੀ ਪੂਰੀ ਕੋਸ਼ਿਸ਼ ਕਰਾਂਗੇ।

#### Urdu

اگر آپ کو اس دستاویز کو سمجھنے میں مشکلات کا سامنا ہو تو ہرائے مہربانی ہم سے اس نمبر پر رابطہ کیجئے 20108 19880 اور ہم آپ کی مند کرنے کے لینے ہرممکن کوشش کریں گے۔

#### Chinese

如果您对此份文件难以理解,请致电01983821000与我们联系。我们将力尽所能帮助您。

#### Bengali

এই তথ্য বুঝতে না গারলে অনুগ্রহ করে আমাদেরকে 01983 821000 নাম্বারে ডোন করবেন। আমরা আগনাকে যখ্যাসাধ্য সাহায্য করবো।

#### Polish

Jeśli mają Państwo trudności w zrozumieniu niniejszego dokumentu, prosimy o kontakt z nami pod numerem 01983 821000 – dołożymy wszelkich starań, by Państwu pomóc.

#### French

Si vous avez des difficultés à comprendre ce document, veuillez nous appeler au 01983 821000 et nous ferons de notre mieux pour vous aider.

#### Italian

Per ulteriori chiarimenti su questo documento, Vi preghiamo di contattarci per telefono al numero 01983 821000 dove riceverete la nostra migliore attenzione.

#### German

Sollte es Ihnen Schwierigkeiten bereiten, dieses Dokument zu verstehen, rufen Sie uns bitte an unter 01983 821000, und wir werden unser Bestes tun, um Ihnen zu helfen.

#### Hungarian

Ha nehézséget okoz e dokumentum értelmezése, kérjük, forduljon hozzánk a 01983 821000 számon, és minden tölünk telhetőt megteszünk, hogy segítsünk.

#### Spanish

Si tiene dificultad para entender este documento, por favor póngase en contacto con nosotros llamando al número 01983 821000 y haremos todo lo posible para ayudarle.

#### Romanian

Dacă aveți dificultăți în înțelegerea acestui document, vă rugăm să ne contactați la numărul 01983 821000 și vom face tot ceea ce putem să vă ajutăm.

# If you have a visual impairment and need help understanding and completing this form please call us on (01983) 823950