	Equality Standard for Local Government	ACTION REQUIRED	By Whom	By When/ Update
1	Engagement in impact/needs/ requirement assessment process	 Demonstrate use of Impact Assessments and outcomes - information provided in alternative formats on request/work with HR to create & review policies 	ΤM	Ongoing.
		b. Include impact assessment actions in team plan template	ТМ	Dec 07 - ongoing
		 Ensure all staff know about and are trained in the application of Impact Assessments 	тм	Ongoing
		d. Identify and list all key decisions taken in Payroll service that could potentially be prejudicious and develop action plan to ensure impact assessments undertaken on all decision areas including the development of new /revised policies, embed E&D into every strategy	ТМ	Dec-07
2	Engagement in consultation with designated community, staff and stakeholder groups	a. Team to identify and record their designated stakeholder groups	ТМ	Dec-07
		b. Audit information for each group	тм	Oct-07
		c. Plan consultation programmes for service improvement - liaison with Pam Stamps consultation officer 3251 - Citizen Panel, and in service consultation as required/learn from complaints/continue customer feedback contact for service improvement	ТМ	Ongoing
		d. Develop quality assurance feedback methodology for user group (include Team Plan) Implement within 07	тм	Ongoing
3	Development of Information and	a. All staff ethnicity known and recorded - all check new intranet entry has their ethnicity details	ТМ	Dec 07 - ongoing
	Monitoring Systems	b. Continue to support service representation to Diversity Link Group - feedback to Team meetings & support to E&D forum within the service	ТМ	ongoing
		c. All user ethnicity known and recorded	тм	Ongoing

This action plan integrates actions from our collated action plan within the Corporate Framework for achieving level 2 of the equality standard for Local Government

PAYROLL EQUALITY AND DIVERSITY ACTION PLAN

4	Action plan in place for	a. All Team members to attend E&D training & updates	ТМ	Ongoing
	employment, pay and	b. Ensure all staff have copy of IWC Comprehensive Equalities Plan	ТМ	Ongoing - discussed at Team
	service delivery	ands are aware of the race/disability/gender equality schemes and		meetings - staff aware where
		discuss at team meetings as required		to find a copies
		c. Ensure staff aware of changes to HR policies (Intranet)	ТМ	Ongoing
		d. Ensure staff aware of translation services	ТМ	Ongoing - discussed at Team
				meeting - Rosie Barnard first
				contact if need arises
		e. Contracts with providers reflect RES requirements	тм	Ongoing
				0 0
		f. Continue to ensure all staff are given equal opportunity to develop	ТМ	Ongoing
		g. Review current multi-agency reporting from in liaison with Helen	ТМ	Feb-08
		Newbery E&D Team		
5	System of self-	a. Action required from Diversity Impact Assessment & action plan to	ТМ	Ongoing - annual assessment
	assessment, scrutiny	be integrated into Team plans		
	and audit established	b. Monitor Action Plan via Team meetings quarterly	ТМ	Add to Team Meeting agenda
				October, January, April -
				update due July 31st

Tony Martin Payroll Service Manager **13-Jun-07**