

**THE CALL IN PERIOD FOR THIS DECISION EXPIRES AT 5.00 PM  
ON FRIDAY, 21 MAY 2004. THE DECISION CANNOT BE  
IMPLEMENTED UNTIL AFTER THAT DATE.**

RECORD OF DECISION TAKEN UNDER DELEGATED POWERS AT COUNTY  
HALL, NEWPORT, ISLE OF WIGHT ON WEDNESDAY 12 MAY 2004

Present :

Mr R R Barry, Portfolio Holder for Resources

Mrs E Dutton, Committee Services

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20/04

[HOUSING AND COUNCIL TAX BENEFITS BEST VALUE REVIEW  
IMPROVEMENT PLAN](#)

The Portfolio Holder gave consideration to the approval of the Improvement Plan that had been developed in response to reports by the Benefit Fraud Inspectorate and the Best Value Review of the Benefits Service. Housing Benefits was a Priority Improvement Area and the Action Plan should improve compliance with the Benefit standards and improve KPI performance and CPA rating.

DECISION TAKEN :

THAT the Action Plan be approved