

THE CALL IN PERIOD FOR THIS DECISION EXPIRES AT 5.00pm ON TUESDAY, 22 JANUARY 2008. THE DECISION CANNOT BE IMPLEMENTED UNTIL AFTER THAT DATE.

RECORD OF DECISION TAKEN UNDER DELEGATED POWERS AT COUNTY HALL, NEWPORT, ISLE OF WIGHT ON TUESDAY, 15 JANUARY 2008

Present : Councillor Barry Abraham - Cabinet Member for Residents and Resources

Councillor George Brown - Deputy Leader and Cabinet Member for Economy, Planning and Property

Jonathan Baker – Committee Services

Item	<u>Directorate of Customer Services – Purpose and Structure</u>
Decision reference	02/08
Decision taken	<ul style="list-style-type: none"> • The post of Head of Customer First be established and advertised. • The post of Head of Information and Performance Management be transferred to the Customer Services Directorate and re-titled Head of Modernisation. • The existing posts of Head of HR and Head of Property be advertised. • The temporary post of Head of ICT be established for six months and advertised internally. • A report to be prepared for Full Council on 23 January 2008 requesting that a Member Appointments Panel is established. • Further reports to be prepared on the future of ICT following the Peer Review and the future approach to Procurement.
Reasons for decision	To agree the Head of Service structure for the Directorate of Customer Services.
Additional reasons	<p>The structure of a Directorate (or indeed Council) needs to be shaped by its intentions, its budget and its values - how it wants to do business.</p> <p>Recent adoption of the Vision and Values for the Island and Council provide an excellent framework for situating the new Directorate's purpose and structure.</p>

Options considered and rejected	Not to accept the recommendations in the report.
Declarations of interest	None
Additional advice received	None Received