Cabinet Report, Quarter 1 - 2012/13

Corporate Priorities - Risk / Performance / Finance Appendix

Delivery of Budget Savings Through Changed Service Provision	3
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Regeneration and the Economy	
Highways PFI Scheme	
Waste Strategy	

Description	Current Risk Score	Planned Actions	Target Date	Target Risk Score
tisk Reference - SR0036 neffective decision making and control processes (governance) - consequence :Loss of data, including personal and confidential cotential legal challenges neffective decision making cinancial penalty chamaged reputation mpact on H&S of staff nherent Score : 16 - High	G 5 - Low	Improvement: Increase building security Improvement: Bench Marking for best practice in Legal, Democratic Services and HR Framework: Annual Governance Statement Framework: Audit Committee Framework: Compliance with British Standard ISO 17799 on Information Security Framework: Council Constitution Framework: Equalities & Diversity Board Framework: Equalities & Diversity Board Framework: Health and Safety Board Framework: Information Governance Group Framework: Monitoring Officer Framework: Monitoring Officer Framework: Overview and Scrutiny Committee Framework: Risk & Performance Improvement: Scrutiny Committee Action Plan Process: Call Over Process: Equality Impact Assessments Process: External and Internal Audit Process: ICT Assurance Policies and Systems Process: Pro-active training sessions. Process: Procurement Board	Implemented	G 5 - Low
		Process: Targeted intervention for breaches in data protection	Implemented	

Description	Current Risk Score	Planned Actions	Target Date	Target Risk Score
Delivery Of Budget Savings Through Changed Service Provision				
		Improvement: Strategic Asset Management Plan	Implemented	
		Improvement: Procurement Strategy	30/09/12	
Risk Reference - SR0035 Insufficient financial resources - Consequence :Insufficient resources to meet commitments.		Improvement: e-Budget Book	10/08/12	
		Framework: Directorate Service & Mini Service Boards	Implemented	
Insufficient financial resources		Framework: Medium Term Financial Plan	Implemented	
		Framework: Medium Term Financial Strategy	Implemented	
Unplanned cuts in service.		Framework: S151 Officer	Implemented	
Failure to meet statutory duties.		Framework: Value for Money Strategy	Implemented	
Disruption to service delivery and key corporate priorities.	G	Governance: Audit Committee	Implemented	G
Section 114 Report to Full Council		Governance: Cabinet	Implemented	
Section 114 Report to Full Council	5 - Low	Governance: Overview and Scrutiny Committee	Implemented	5 - Low
		Governance: Procurement Board	Implemented	
Whilst current score is low this is likely to increase in the future (2014) under the spending		Improvement: Savings Plans and Planning 2012/13	Implemented	
reviews.		Process: Authorisation Panel	Implemented	
ICVICWS.		Process: Budget Monitoring	Implemented	
Inherent Score: 16 - High		Process: Budget Review Board	Implemented	
Thinlerent Ocore : 10 - High		Process: Delivery of the Savings Strategy	Implemented	
		Process: Quarterly Reporting	Implemented	
		Process: Six monthly capital challenge	Implemented	

Description	Current Risk Score	Planned Actions	Target Date	Target Risk Score			
		Improvement: Review of job evaluations and selection process	31/10/13				
		Improvement: People Resourcing Strategy	31/07/12				
		Improvement: Improvements in transactional processes (shared	31/03/13				
		services)					
Risk Reference - SR0037		Framework: Authorisation Panel	Implemented				
		Framework: Business Continuity Plans	Implemented				
Insufficient staffing capacity and skills -		Framework: Communication Channels - The Vine, Time to talk,	Implemented				
Consequence :Inability to meet statutory responsibilities & Corporate Priorities	Α	managers brief		G			
Service failure	A	Framework: Employment Committee	Implemented	G			
Excessive cost to cover gaps	9 - Medium	Framework: Health and Safety Board and Diversity Board	Implemented	5 - Low			
Damage to reputation	9 - Medium	Framework: HR Strategies and Policies	Implemented	3 - LOW			
Loss of skilled and experienced staff		Framework: Organisational Development Plan	Implemented				
		Framework: Performance and Risk	Implemented				
Inherent Score: 16 - High		Framework: Procurement Board	Implemented				
		Improvement: T&C Review	Implemented				
		Process: Consultation with Unions, Joint Consultative Meetings	Implemented				
		Process: Introduction of Sickness Case and Monitoring (SCAM)	Implemented				
		Process: PDR's	Implemented	-			
		Improvement: Develop a commissioning framework	30/09/12				
Risk Reference - SR0039		Improvement: Health and wellbeing strategy	31/08/12				
		Improvement: Project Delivery	27/02/15				
Failure to commission and secure services which are relevant to the Isle of Wight		Improvement: Establish governance arrangements for partnerships	05/04/13				
community's needs -		Framework - Corporate Plan	Implemented				
Consequence :Services do not meet needs of community		Framework - Cabinet Report 2010	Implemented				
Vulnerable clients who rely on council support are failed	Α	Framework - Equality & Diversity Board	Implemented	G			
Resources not directed towards greatest need		Framework - Procurement strategy	Implemented				
Resources are wasted, poor value for money	9 - Medium	Performance Management	Implemented	5 - Low			
Damage to council reputation		Process - Medium Term Financial Strategy	Implemented				
Damage to relationships with partners, suppliers, and the Island's voluntary and community		Process: Authorisation Panel	Implemented				
sector.		Process: Budget Review Board	Implemented				
		Process: Business Planning	Implemented				
Inherent Score: 12 - High		Process: Equality Impact Assessment	Implemented				
		Process: Joint Strategic Needs Assessment	Implemented				

Description	Current Risk Score	Planned Actions	Target Date	Target Risk Score
Risk Reference - SR0040 Ineffective response to major emergency - Consequence :Death or serious injury to public Excessive cost Ongoing disruption Impact on routine council services Damage to Island image Damage to council reputation Damage to Island economy Damage to the Island's environment/infrastructure/communications Inherent Score : 16 - High	G 5 - Low	Improvement: Assign and train council wide resilience leads Framework: Business Continuity Policy Improvement: Review of Fire Integrated Risk Management Plan Framework: Oil & Chemical Pollution Plan Framework: Adverse weather office procedure Framework: Animal Disease Plan Framework: Fire & Rescue National Framework Framework: Fire cover arrangements with Hants Fire Authority Framework: Hants & IW local resilience forum Framework: Humanitarian Assistance Arrangements Framework: Island Resilience Forum emergency flood plan Framework: IW Emergency Response Plan Framework: IWC Emergency Recovery Plan Framework: Mass fatality arrangements Framework: Pandemic Plans Improvement: Fire Control Transfer	31/12/13 Implemented 31/07/12 30/12/12 Implemented	G 5 - Low
Risk Reference - ENF0032 Failure to prevent, protect and to respond effectively - Consequence :Reputation impact, injury or death which could have been prevented, unnecessary loss of property due to fire and lack of community engagement in meeting statutory duties.	R 13 - High	Process: Improvements based on lessons learnt Process: Review all polices and plans (ongoing 3 yearly cycle on all) Develop Data Sharing Agreements with appropriate agencies to ensure we targe vulnerable persons within our community	Implemented Implemented 31/03/13	A 10 - Medium
Inherent Score: 15 - High Risk Reference - ENF0034 Failure to provide appropriate Fire Control to mobilise assets in a timely manner - Consequence: Loss of reputation through delayed or inability to receive emergency calls and to respond to incidents which could result in death, injury or loss of property. Early loss of staff	G 5 - Low	Embed Locality working within the Service Completion of the Fire Control Transfer Project	Implemented Implemented	G 5 - Low
Inherent Score: 11 - Medium		Development of a communication plan Monthly project board	Implemented Implemented	-

Performance Measures - Delivery of Budget Savings

Key to colour RAG
Red: Below Target

Reporting Period: Quarter 1 2012/13

Amber: Within Tolerance
Green: On/above target

Green: On/above target
Blue: Targets not agreed/ monitoring only

Grey: Data Unavailable

Monthly Measure Description	Measure	Jan-11	Feb-11	Mar-11	Apr-12	May-12	Jun	-12	End of	End of
	Aim						Actual	Target	Year	Year
									Forecast	Target
Contact Centre - Percentage (%) of all enquiries resolved at first point of contact	A	87.03	83.9	83.12	83.32	83.08	83.42	80	83.32	80
							G		G	
Contact Centre - Average time taken to answer a call (in seconds)	▼				76	118	81	90	90	90
							0		0	
							G		G	
Value of cumulative capital expenditure compared to profiled budget (£m)		33	39	49	0.289	6.6	11.8	12.1	59	63.5
							Α		Α	
Value of identified assigned (COOOs) (supportative)		17011	40000	40000	E006	5250		FF04		7004
Value of identified savings (£000s) (cumulative)		17311	18336	18689	5026	5358	5558	5521	7000	7201
							G		Α	
					07.0	0.7		400		100
Percentage (%) forecast revenue income (fees and charges) compared to budget	A		97	98	97.6	97	97	100	97	100
							Α		Α	

Key to colour RAG

Reporting Period: Quarter 1 2012/13

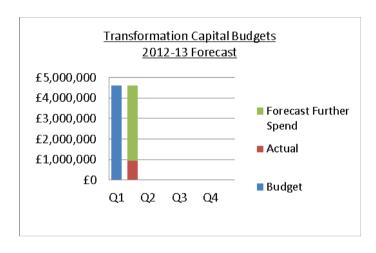
Red: Below Target Amber: Within Tolerance

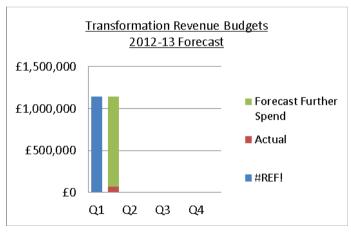
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Performance Measures - Delivery of Budget Savings

Quarterly Measure Description	Measure	Jan-Mar	Mar-Jun	Jul-Sep	Oct-Dec		This C	uarter	End of	End of
	Aim	2011	2011	2011	2011	2012	Actual	Target	Year Forecast	Year Target
Percentage (%) of predicted revenue outturn (net cost of services) compared to budget	▼	100	100	98.6	98.6	98.6	98.6 G	100	98.6 G	100
Whole Council - Average days lost due to sickness per permanent employee (including maintained schools) (cumulative)	•	8.02	1.85	4.36	6.04	8.05	1.67 G	2.1	7.5 G	7.5
Percentage (%) of transactions completed on-line compared to telephone / face to face	A	48	46	43	34.3	17	33 R	40	38 R	46
Percentage (%)of County Hall remodelling project complete	A		5	7.5	25.5	44.13	63 G	62.8	100 G	100
Number of transactions that the customer can complete online	A		347	352	370	375	401 G	380	420 G	410
Percentage (%) completion of 2012/13 Personal Development Reviews for staff	A					28.42	21.99 R	80	98 G	98
Percentage (%) increase of completed on-line transactions compared to same quarter in previous year	A						43 G	10	35 G	15
Property Services - Capital Receipts including schools (cumulative)	A						420000 G	234000	3269000 G	3269000

Financial Report - Transformation Budgets





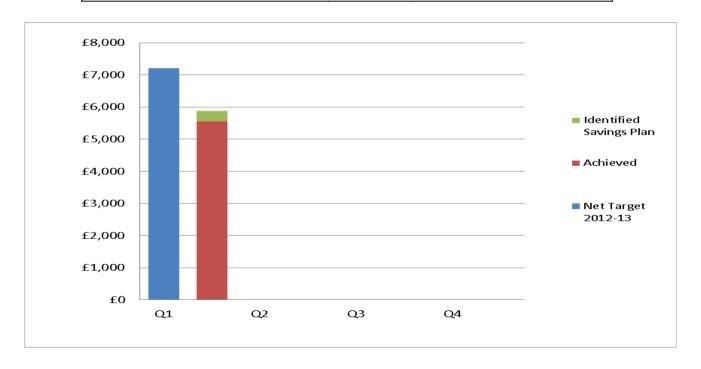
Budgets in Scop	e								
Transformation Capital Budgets 2012-13 Forecast									
PROJECT	Pre 2012/13 Spend	2012/13 Budget	2012/13 Actual	2012/13 Budget Remaining	Project budget remaining post 2012/13				
COUNTY HALL	2,025,079	2,795,890	580,717	2,215,173	0				
ICT	2,460,422	1,523,479	359,018	1,090,432	362,107				
OTHER	888,737	300,1432	0	300,132	0				
Grand Total	5,374,238	4,619,501	2,935,704	3,605,737	362,107				

Transformation Revenue Budgets 2012-13 Forecast **Project** 2012/13 2012/13 budget Pre 2012/13 2012/13 **PROJECT Budget Budget** Spend Actual remaining Remaining post 2012/13 **ACCOMMODATION** 16,774 380,573 31,021 337,421 0 541,676 645,588 314,329 371,867 40,440 117,222 OTHER 117,222 226,000 996,319 **Grand Total** 815,615 1,143,383 540,329 71,461

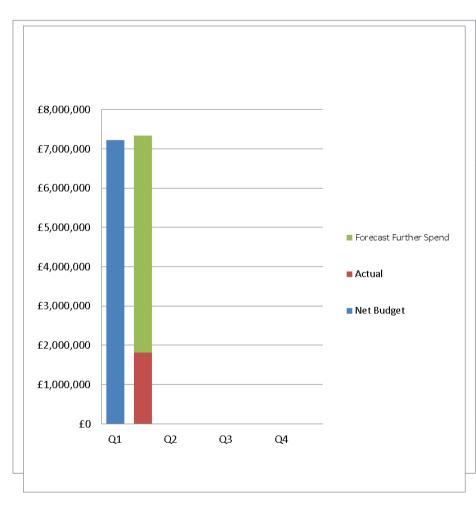
Savings Strategy Details 2011-12

Summary of Savings and Costs as Part of Cross Council Savings

Description	Total Target Amount £	Amount Achieved to Date £
Full year effect 2011-12 Budget Strategy	3.366,000	2,358,000
2012-13 Budget Strategy	3,835,000	3,200,000
	17,833,000	18,689,321



Financial Report - Fire Service



ACTUAL TO DATE	BUDGET	FORECAST OUTTURN	FORECAST VARIANCE
£1,810,219	£7,225,709	£7,343,448	£117,739

Budgets in Scope				
	Actual Spend	Current Budget	Forecast Outturn	Forecast Variance
Chief Fire Officer	120,810	467,055	472,900	5845
Deputy Chief Fire Officer	1,601,537	5,710,520	5,822,500	111,980
Community Risk	-7,561	-14,142	-13,642	-500
Operations	95,434	1,062,276	1,061,691	-585
Grand Total	5,091,446	7,105,145	6,937,151	117,739

Performance Measures - Fire & Rescue Service

Key to colour RAG

Reporting Period: Quarter 1 2012/13

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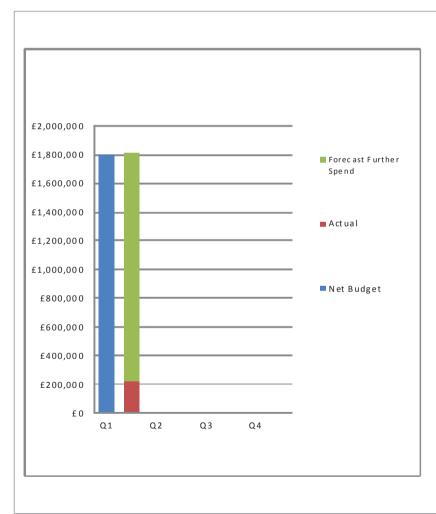
Monthly Measure Description	Measure	Jan-11	Feb-11	Mar-11	Apr-12	May-12	Jur	n-12	End of	End of
	Aim						Actual	Target	Year Outturn	Year Target
Fire & Rescue Service: Accidental Dwelling Fires in Domestic Dwellings	•	9	7	9	7	5	5 G	7	68 G	84
Fire & Rescue Service: Numbers of people killed or seriously injured in road traffic collisions (cumulative)	•	82	90	95	7	12	19 G	20	76 G	80
Fire & Rescue Service: Number of Primary Fires attended	•	20	18	19	15	11	16 G	18	168 G	215
Fire & Rescue Service: Percentage of incidents which met our response standards for fire cover - Attendance Time	•	76.5	100	88.2	95.5	85.4	91.7 G	80	90.6 G	80
Fire & Rescue Service: Numbers of children killed or seriously injured in road traffic collisions (under 18 years of age) (NI 048)	•	12	12	14	0	3	3 G	4	12 G	16

Raising Educational Standards

Risk Management

Description	Current Risk Score	Planned Actions	Target Date	Target Risk Score
Raising Education Standards				
Risk Reference - CXL0004		Implementation of 1419 Strategy	02/09/13	
 Non achievement against National Indicators pertaining to KS 4 -				
Consequence :Poor outcomes for young people	R			Α
No improvement in standards - increase in schools identified in an Ofsted category				
Loss of reputation for the council	12 - High	Implementation of Accountability Framework for Schools	31/03/13	9 - Medium
Inability to attract high calibre staff		Delivery of 2 levels Progress in Science Project	Implemented	
		Implementation Gaining Ground Schools Programme	Implemented	
Inherent Score: 12 - High		Introduction of functional skills	Implemented	
Risk Reference - CXL0005		Development of a value added measure across all schools at Key Stage 5.	03/09/12	
Non achievement of KS5/Level 3 against agreed targets -		- Caugo C.		
Consequence :Poor outcomes for young people resulting in lower progression rates to				
Higher Education, training or employment. Higher risk of unemployment for young people				
resulting in higher NEET's (Not in Education Employment or Training).	R			Α
Higher risk of young people seeking education and training off island.				
Higher risk to the secondary schools from Ofsted at being put into a category of "notice to improve" or "special measures".	12 - High			8 - Medium
Poor reputation to the Council resulting in higher intervention/commissioning from the local				
authority to support the secondary schools.				
		Implementation of NEET strategy.	Implemented	
Inherent Score: 12 - High		NEET % to be continually monitored against our Statistical Neighbours	Implemented	
Risk Reference - CXL0016		Commission support for schools if required.	27/07/12	
Non achievement against national average pertaining to Key Stage 2 -	R			Α
Consequence :Poor outcomes for young people. Reputation issues for the Council leading				^
to reduced ability to attract high calibre staff and lack of trust from parents and young	12 - High			9 - Medium
people in the quality of education.	-12 - High			O - Wicdialli
		Identify under performing schools	27/07/12	
Inherent Score: 14 - High		Monitor the returns from the three key indicators	27/07/12	

Financial Report – Local Authority Budget



ACTUAL TO DATE	BUDGET	FORECAST OUTTURN	FORECAST VARIANCE
£218,963	£1,800,273	£1,812,914	12,641

	Actual	Current	Forecast	Forecast
	Spend	Budget	Outturn	Variance
Com. for Standards in Educational Settings	61,253	284,899	285,150	251
Education Participation Team Commissioning for Special Education & Alt. Education Programmes	145,600	853,408	853,322	-86
	40,078	106,262	119,378	13,116
SEN Service Commissioning Manager Adult &	0	2,500	2,500	0
Community Learning Grand Total	-27,968	553,204	552,564	-640
	218,963	1,800,273	1,812,914	12.641

Raising Educational Standards

Key to colour RAG

Reporting Period: Quarter 1 2012/13

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Performance Management

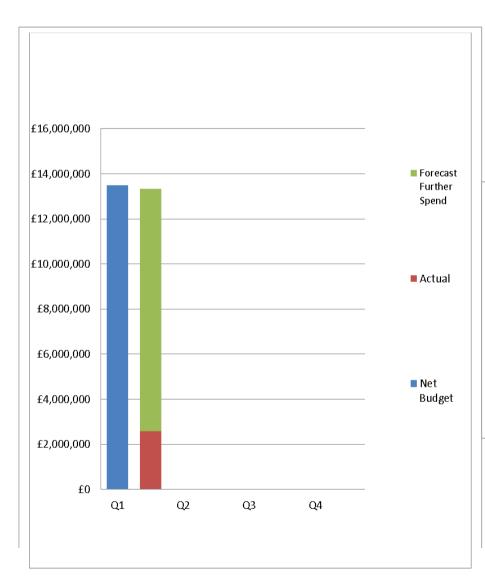
Monthly Measure Description	Measure	Jan-11	Feb-11	Mar-11	Apr-12	May-12	Jur	n-12	End of	End of
	Aim						Actual	Target	Year	Year
									Forecast	Target
Percentage (%) of 16-18 year olds who are not in education, employment or training (NEET) (former NI 117)	•	4.9	4.9	4.8	4.5	4.5	4.5	4.75	5	4.75
							G		Α	

Quarterly Measure Description	Measure		Mar-Jun				This C	uarter	End of	End of
	Aim	2011	2011	2011	2011	2012	Actual	Target	Year Forecast	Year Target
Number of temporary exclusions - All schools (within the quarter)	▼	114	92	0	95	153	221	225		825
							G		Gry	
Number of permanent exclusions - All schools	▼	5	2		5	7	11	2		9
							R		Gry	
Percentage (%) for Secondary School persistent absence rate (former NI 087)	•	6.2	6.4		7.6		13 _	4.5	13 _	4.5
							R		R	
Percentage (%) for Primary School persistent absence rate	▼						3.03	0.3	3.03	0.3
							R		R	
Percentage (%) for Looked After Children (LAC) persistent absence rate	▼							0.5		0.5
							Gry		Gry	

Keeping Children Safe

Risk Management

Description	Current Risk Score	Planned Actions	Target Date	Target Risk Score	
Keeping Children Safe					
Risk Reference - CSF0005 Fatality or serious injury resulting from failure to safeguard Consequence :Death or serious injury of a child - impact on family (Corporate Priority Risk). Inherent Score : 13 - High	A 10 - Medium	All staff have a training log and attendance at identified courses is monitored Ensure training offer meets practice needs Improvement: Meeting national time scales for initial and core assessments for children. Improvement: Workforce development programme to raise awareness of safeguarding. Monthly compliance to supervision standards through regular audit Monthly file Audits by Team and 3rd tier Managers to ensure compliance to agreed thresholds and standards. Publish and promote Early Help offer Raising the quality of assessment through regular casework scrutiny and challenge Analyse training being rolled out On-going staff training which is evaluated against impact on service delivery All key social work posts are filled	31/03/13 31/03/13 31/03/13 31/03/13 31/03/13 31/03/13 31/03/13 31/12/12 Implemented	A - 10 - Medium	
		Implementation of Ofsted Action Plan following pilot inspection. Monthly Child Protection management information scrutinised	Implemented Implemented		
		Safeguarding action plan to be implemented	Implemented		



ACTUAL TO DATE	BUDGET	FORECAST OUTTURN	FORECAST VARIANCE
£2,572,557	£13,487,302	£13,334,988	-£152,314

Budgets in Scope				
	Actual Spend	Current Budget	Forecast Outturn	Forecast Variance
Business Support	296,807	1,274,337	1,271,692	-2,645
Contingencies Management & Support	-1,275,716	-3,360,819	-3,360,819	-0
Children & Family Services	501,212	2,126,529	2,121,465	-5,064
Short Term Interventions	322,818	1,405,141	1,412,511	7,370
Longer Term Intervention	2,452,567	10,753,169	10,600,093	-153,076
Safeguarding	141,415	600,215	597,747	-2,468
Safety within the Community	113,918	561,485	565,142	3,657
Workforce Development	19,538	127,245	127,156	-89
Grand Total	12,239,482	13,327,653	13,228,961	-98,692

Key to colour RAGRed:Below TargetAmber:Within ToleranceGreen:On/above targetBlue:Targets not agreed/ monitoring onlyGrey:Data Unavailable

Performance Management

Monthly Measure Description	Measure	Jan-11	Feb-11	Mar-11	Apr-12	May-12	Jun	-12	End of	End of
	Aim						Actual	Target	Year Forecast	Year Target
Total number of Common Assessments (CAF) completed year to date (Cumulative)	A	314	335	386	27	60	114 G	112	450 G	450
Number of Looked After Children (at month end)	•	168	161	160	157	156	148 G	158	148 G	148
Number of Looked After Children (LAC) in agency foster and agency residential placements	•	28	27	27	26	25	24 G	28	26 G	26

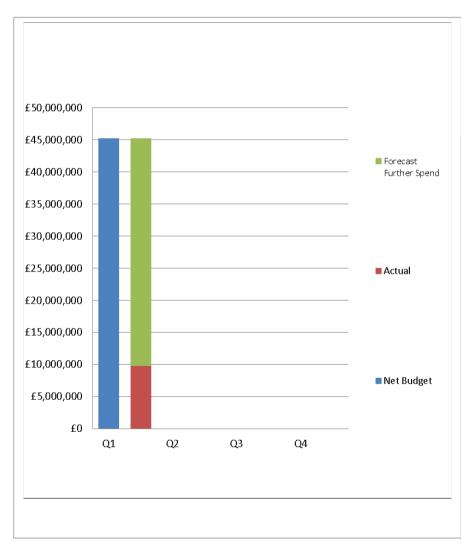
Quarterly Measure Description	Measure	Jan-Mar	Mar-Jun	Jul-Sep	Oct-Dec	Jan-Mar	This C	Quarter	End of	End of
	Aim	2011	2011	2011	2011	2012	Actual	Target	Year Forecast	Year Target
Percentage (%) of referrals to children's social care that are repeat referrals within 12 months	▼	33.5	21	19.9	17.2	18.9	14.1 G	18	14.1 G	18
Percentage (%) of children made subject to a Child Protection Plan for a second or subsequent time (during quarter)	•	12.1	25	6	0	0	5 G	10	5 G	10
Percentage (%) of children who have been subject to a Child Protection plan continuously for more than two years (at quarter end)	•		4.5	4.1	3.6	0	3.1 A	2	3.1 A	2
Number of families of disabled children who are being supported through direct payments.	A		54	72	50	46	53 G	50	60 G	60

Reporting Period: Quarter 1 2012/13

Supporting Older and Vulnerable Residents

Risk Management

Description	Current Risk Score	Planned Actions	Target Date	Target Risk Score
Supporting Older And Vulnerable Residents				
Risk Reference - SR0038 Failure to identify and effectively manage situations where vulnerable children and adults are subject to abuse Consequence :Negative impact on wellbeing, potential death or serious injury to vulnerable client Damage to council reputation Impact on service Intervention by regulator that ceases the Council's ability to manage the service Inherent Score : 16 - High		Improvement: Strengthen contract management and quality assurance Improvement: Meeting national time scales for CAF's Improvement: Meeting national time scales for initial and core assessments for children. Improvement: Strengthen procurement function Improvement: Work with schools on safeguarding issues Improvement: Workforce development programme to raise awareness of safeguarding. Improvement: Integrated Childrens Services (ICS) Project Improvement: Strengthen the scrutiny function of the Adults & Childrens Safeguarding Boards Improvement: Training programme to raise awareness of safeguarding, leading to improved identification of risk. (Adults) Improvement: Develop a commissioning framework to support personalisation Improvement: Development of Quality Assurance Framework Improvement: Embed high quality safeguarding practice in operational area with dedicated practitioners Framework: Adults and Children's Safeguarding Boards Framework: Children's and Young People's Strategic Partnership Framework: Performance Framework Framework: Safer Recruitment Policy Framework: Supervision Procedure (Adults) Improvement: Care management reviews to ensure quality assurance around Personal Budgets and support planning	31/03/14 31/03/13 31/03/13 31/03/13 31/03/13 31/03/13 31/12/12 31/12/12 29/12/12 29/12/12 28/09/12 Implemented Implemented Implemented Implemented Implemented Implemented Implemented Implemented Implemented Implemented	A 10 - Medium
		Process: Implementation of 'strengthening families' model for child case conferencing Process: LINks ability to 'Enter and View' as part of their duties	Implemented Implemented	
		Process: Personal Budget Audit Process: Regular case work audit	Implemented Implemented	



ACTUAL TO DATE	BUDGET	FORECAST OUTTURN	FORECAST VARIANCE
£9,743,140	£45,253,838	£45,254,816	£978

Budgets in Scope

	Actual Spend	Current Budget	Forecast Outturn	Forecast Variance
Community Care	6,489,850	28,940,672	29,058,898	118,226
Nursing Care Pooled Budget	1,405,872	3,666,824	3,592,494	-74,330
Head of Commissioning- Adult Social Care	77,069	510,893	469,489	-41,404
Com.Manager - Adult Social Care Services	263,600	4,859,091	4,928,687	69,596
Com.Manager - Individual Support	628,962	2,790,018	2,756,344	-33,674
Operations Manager	429,454	1,635,031	1,541,634	-93,397
Business Support Manager	302,387	1,413,177	1,371,692	-41,485
Wightcare	59,976	-166,569	-64,640	101,929
Substance Misuse	-132,017	424,273	424,273	0
Workforce Development	12,937	227,959	227,959	0
Social Care Payments Team	86,198	375,762	370,820	-4,942
Think Local Act Personal	70,410	261,067	261,067	-0
Com.Manager for Short Term Interventions	48,442	315,640	316,099	459
Grand Total	9,743,140	45,253,838	45,254,816	978

Supporting Older and Vulnerable Residents

Key to colour RAG

Red: Below Target
Amber: Within Tolerance
Green: On/above target
Blue: Targets not agreed/ monitoring only
Grey: Data Unavailable

Performance Management

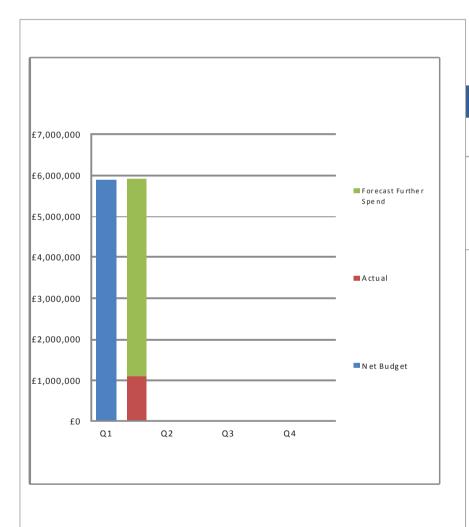
Monthly Measure Description	Measure	Jan-11	Feb-11	Mar-11	Apr-12	May-12	Jun	ı -12	End of	End of
	Aim						Actual	Target	Year Forecast	Year Target
FRS- % of home fire safety checks completed for vulnerable households CFOA B1 (CS2b)	A	38.7	43.4	52.2	50	48.7	60.5 G	60	53.5 R	60
NI 135 - Carers receiving needs assessment or review, and a specific carer's service, advice or information, as a percentage of clients receiving community services	A	30.2	29	33.2	34	38	38.4 G	33	38.4 G	33
All Personal Budgets & Direct Payments as a percentage of all eligible service users (local SDS indicator)	A	63	64.45	65.05	65	65.9	66.67 A	70	72.08 R	90
SVA (Safeguarding Vulnerable Adults) Indicator - Number of referrals processed and closed within 4 months (as a percentage of all referrals received within the year)	A				71	71.3	71.39 A	71.5	74.46 A	75

Quarterly Measure Description	Measure	Jan-Mar	Mar-Jun	Jul-Sep	Oct-Dec	Jan-Mar	This C	Quarter	End of	End of
	Aim	2011	2011	2011	2011	2012	Actual	Target	Year Forecast	Year Target
SVA (Safeguarding Vulnerable Adults) Indicator - Percentage (%) of adult clients receiving a review as a percentage of those receiving a service	•	82.59	79.87	79.2	77.8	72	68.1 R	80	60.5 R	80
SVA (Safeguarding Vulnerable Adults) Indicator - Percentage (%) of referrals to safeguarding that are repeat referrals within 12 months	•						13.74 G	14.3	12.5 G	12.5
SVA (Safeguarding Vulnerable Adults) Indicator - Percentage (%) of safeguarding investigations/assessments that were carried out within 28 days of referral	A						Gry	60	Gry	70

Reporting Period: Quarter 1 2012/13

Risk Management

Description	Current Risk Score	Planned Actions	Target Date	Target Risk Score
Housing And Homelessness				
Risk Reference - ENS0042		Ensure that enough housing is planned to meet the 520 target through the Island Plan (Planning Services)	31/03/13	
The risk that Safe and Secure Homes does not enable sufficient affordable and low cost housing to be built and continue to reduce long term empty properties each year.				
Consequence :Increases in the need for temporary accommodation, leading to inability to		Monitor Housing completion on new properties and highlight at the	31/03/13	
meet annual saving targets.	R	Strategic Housing Partnership Meeting (Planning Services)		Α
Increase in the cost of providing a homeless service.		Review of the Council Tax long term empty property list	31/03/13	
Adverse impact on Councils budget.	12 - High	To deliver a completed new Housing Strategy	31/03/13	9 - Medium
Inability to deliver a balanced housing market.		To enable the provision of enough affordable housing to meet targets	31/03/13	
Loss of New Homes Bonus		To confirm that we accept the new definitions of "affordable housing"	Implemented	
(Corporate Priority Risk)		and "low cost market housing".		
		Undertake planning development viability assessment and produce new	Implemented	
Inherent Score: 16 - High		island plan housing documents		



ACTUAL TO DATE	BUDGET	FORECAST OUTTURN	FORECAST VARIANCE
£1,102,951	£5,883,530	£5,904,165	£20,635

Budgets in Scope				
	Actual Spend	Current Budget	Forecast Outturn	Forecast Variance
Com. Manager for Safe & Secure				
Homes	16,638	264,218	263,785	-433
Housing Needs	1,290,031	5,024,960	5,038,932	13,972
Housing Renewal	-13,590	279,874	279,467	-407
Pan Neighbourhood Partnership	-214,631	102,543	109,254	6,711
Housing Projects	24,503	211,935	212,727	792
Grand Total	1,102,951	5,883,530	5,904,165	20,635

Housing and Homelessness

Key to colour RAG

Red: Below Target
Amber: Within Tolerance
Green: On/above target
Blue: Targets not agreed/ monitoring only
Grey: Data Unavailable

Performance Management

Monthly Measure Description	Measure	Jan-11	Feb-11	Mar-11	Apr-12	May-12	Jun	ı -12	End of	End of
	Aim						Actual	Target	Year Forecast	Year Target
Number of households accepted as homeless and in priority need (cumulative)	•	49	57	64	8	14	19 G	21	84 G	84
Number of households in temporary accommodation (cumulative)	•	126	131	133	134	129	129 G	145	140 G	145

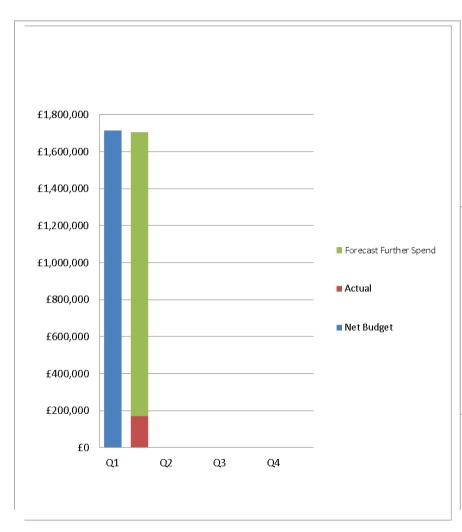
Quarterly Measure Description	Measure	Jan-Mar	Mar-Jun	Jul-Sep	Oct-Dec	Jan-Mar	This C	uarter	End of	End of
	Aim	2011	2011	2011	2011	2012	Actual	Target	Year Forecast	Year Target
Percentage (%) of service users who are supported to establish and maintain independent living	A	98.28	93.45	98.04	92.17	96.31	97.47 G	95.5	95.5 G	95.5
Number of properties adapted/modified to support independent living by the occupier	A		322	727	1150	1594	258 G	200	1032 G	1000
Number of empty properties (PCLC List Review)	•			864	860	810	787 G	835	760 G	760

Reporting Period: Quarter 1 2012/13

Regeneration and the Economy

Risk Management

Description	Current Risk Score	Planned Actions	Target Date	Target Risk Score
Regeneration And The Economy				
Risk Reference - ACL0114		Development of joint working with Southampton on economic and sustainability objectives	31/03/13	
Risk that the economic downturn impacts on the achievement of the Council's Corporate Priorities Consequence :Adverse impacts on:- 1. Finances (income reduction and increased expenditure) 2. Regeneration projects (reduced developer engagement, reduced s106 income etc.) 3. Tourism (impact on the visitor economy) 4. Housing (increased homelessness due to repossessions, delays to Pan development, reduced land charges		Monitor progress for achievement of economic development delivery plan	31/03/13	
	R	Development of SOREC proposal with ERDF Funding Work with Local Enterprise Partnership(LEP) to grow the local	30/09/12 07/09/12	Α
	12 - High	Development of prospectus , DVD and web to promote inward investment in the renewable energy sector	Implemented	9 - Medium
ncome etc.) 5. Financial stability of key suppliers and contractors nherent Score : 14 - High		Ensure that major programmes and projects are challenged to deliver outcomes within budget and on time. Monitor key economic indicators	Implemented Implemented	



ACTUAL TO DATE	BUDGET	FORECAST OUTTURN	FORECAST VARIANCE
£170,624	£1,713,625	£1,706,286	-£7,339

	Actual Spend to date	Current Budget	Forecast Outturn	Forecas Variance
Strategic Tourism, Promotion and Events	53,594	562,950	556,101	-6,84
Economic Development & Sustainability	111,092	1,063,042	1,062,686	-35
Research in to renewable Energy	5,938	87,633	87,500	-13
Grand Total	891,937	1,127,360	1,141,647	-7,33

Regeneration and the Economy

Key to colour RAGRed:Below TargetAmber:Within ToleranceGreen:On/above targetBlue:Targets not agreed/ monitoring onlyGrey:Data Unavailable

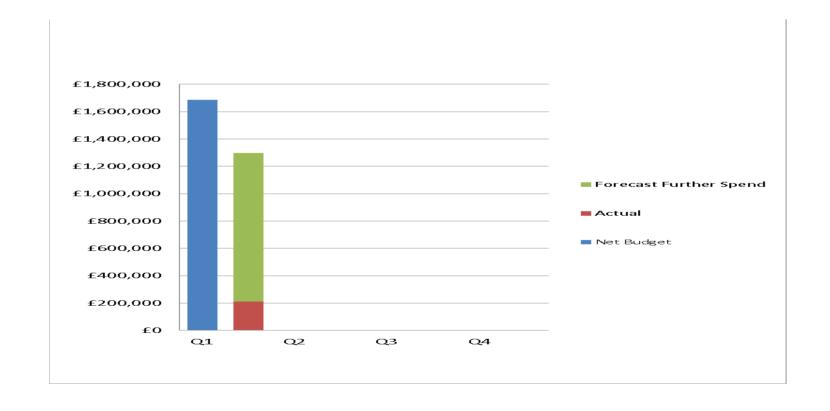
Performance Management

Monthly Measure Description	Measure	Jan-11	Feb-11	Mar-11	Apr-12	May-12	Jun	-12	End of	End of
	Aim						Actual	Target	Year	Year
									Forecast	Target
Percentage (%) of major planning applications determined within 13 weeks	A	100	66.67	50	100	75	66.67	60	60	60
							G		G	
Percentage (%) of minor planning applications determined within 8 weeks		87.76	79.07	83.33	79.49	85.25	80.39	65	65	65
							G		G	
Percentage (%) of other planning applications determined within 8 weeks		94.94	69.12	78.16	85.06	91.11	90.16	80	80	80
							G		G	
Total number of planning applications received (cumulative)		1565	1716	1879	178	368	499	456	1824	1824
							G		G	

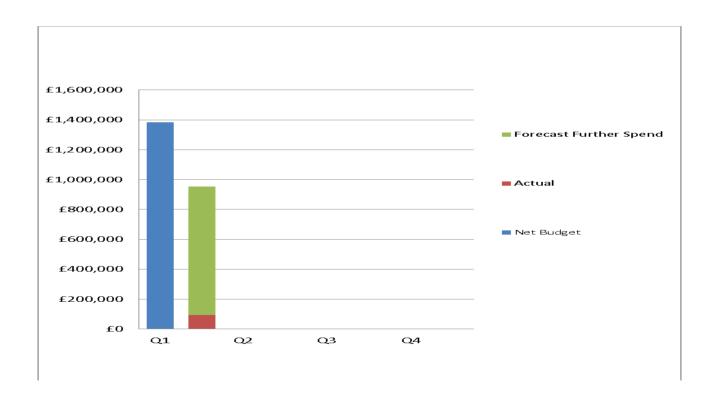
Quarterly Measure Description	Measure	Jan-Mar	Mar-Jun	Jul-Sep	Oct-Dec	Jan-Mar	This Quarter		End of	End of
	Aim	2011	2011	2011	2011	2012	Actual	Target	Year Forecast	Year Target
Number of potential investors receiving support (cumulative)	•	22	7	12	18	23	7 G	4	15 G	15
Number of in person approaches made to potential investors (cumulative)	A	22	8	11	19	25	4 G	2	10 G	10
Number of in person advice and guidance activities with businesses seeking to grow and develop on the Island (cumulative)	A	25	7	12	20	27	10 G	4	20 G	20
Number of young people engaged in the Islework initiatives (cumulative)	A						0 G	0	160 G	160

Reporting Period: Quarter 1 2012/13

	Actual Spend	Current Budget	Forecast Outturn	Forecast Variance
Highways PFI Project	210,624	1,687,668	1,687,668	0
Grand Total	210,624	1,687,668	1,687,668	0



	Actual	Current	Forecast	Forecast
	Spend	Budget	Outturn	Variance
Waste Strategy	92,716	1,383,167	1,383,167	0
Grand Total	92,716	1,383,167	1,383,167	0



Waste Strategy

Key to colour RAGRed:Below TargetAmber:Within ToleranceGreen:On/above targetBlue:Targets not agreed/ monitoring onlyGrey:Data Unavailable

Performance Management

Monthly Measure Description		Jan-11	Feb-11	Mar-11	Apr-12	May-12	Jun-12		End of	End of
	Aim						Actual	Target	Year Forecast	Year Target
Percentage (%) of household waste sent for reuse, recycling and composting (monthly)	A				49.13	47	50.73 G	40	49 G	40
Tonnes of household waste	•				5271.15	5593.99	5687.56 G	6000	66900 G	72000
Tonnes of municipal waste	•				5639.33	5945.51	5996.88 G	6500	72055 G	78000
Percentage (%) of municipal waste recycled	•				64.63		57.26 G	50	49.88 A	50

Reporting Period: Quarter 1 2012/13