

Best Value Performance Plan 2008-2009



ISLE OF WIGHT COUNCIL
BEST VALUE PERFORMANCE PLAN
2008 -2009

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A Performance Indicators

The purpose of the Best Value Performance Plan

This document is no longer required by law but Central Government has asked local authorities to provide details of their performance against the national Best Value Performance Indicators for 2007/08 to the public as well as their members and officers.

Contracts

The Council has awarded one contract during 2007/08 that has resulted in a transfer of staff. It complies with the requirements of the Code of Practice on Workforce matters in Local Authority Service contracts.

This applied to a contract to transfer NHS staff to Children and Young people.

Further Information

If you require a printed copy, a copy in Braille or another language or if you require further information please contact brigitte.hawkins@iow.gov.uk
Or telephone 01983 823697.

Appendix A - Best Value Performance Indicators 2007/08

PI reference	Indicator	2005/2006		2006/2007		2007/2008		Uni Top Quartile	Uni Bottom Quartile	Comments
		Target 05/06	Actual 05/06	Target 06/07	Actual 06/07	Target 07/08	Actual 07/08			
A Healthy and Supportive Island										
BV 002a	The level the Equality Standard for Local Government to which the authority conforms	3	2	3	2	4	3			Equality and diversity is regarded as highly important and as such resources will be re-allocated following a re-structure within Human Resources. This will ensure support to all service areas and that they are aware of the corporate objective to achieve all 5 levels of the standard
BV 002b	The duty to promote race equality score	100	100	100	100	100	80	89	74	There has been little or no progress since achieving level 2 due to lack of resource in the corporate centre. This is now being addressed through a re-structure within Human Resources. Senior management have realised that the lack of direction and progress could seriously affect their ability to improve if they wish to become an excellent authority.
BV 053	Intensive home care per 1,000 population aged 65 or over	18	6.85	10	8.84	9.5	9.84			
BV 054	Older people helped to live at home per 1,000 population aged 65 or over. (PAF C32)	70	77.62	80	79.23	85	83			
BV 056	Percentage of items of equipment delivered within 7 working days.	93	90	93	92	95	92			
BV 102	Local bus services passenger journeys per year	5980000	5496972	6129000	7284482	6282000	7712010	13657070	5658838	
BV 170 a	Number of visits to/usages of museums per 1,000 population.	1020	1033	1050	1109	1125	1482	1998	393	
BV 183b	Average length of stay in hostel accommodation of households which include dependent children or a pregnant woman and which are unintentionally homeless and in priority need. [weeks]	0	0	0	0	0	0	0	13	
BV 195	Acceptable waiting time for assessment: (i) older clients % where time from 1st contact to beginning of assessment = <48 hours (ii) % where time from 1st contact to completion of assessment is less than or = to 28 days	90	91	90	87	90	85.9			
BV 196	Acceptable waiting time for care	95	77.1	95	75.7	80	92.6			

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	packages: older people % where time from completion of assessment to provision of all services in a care package is less than or equal to 28 days									
BV 201	The number of adults and older people receiving direct payments at 31 March per 100,000 population aged 18 years or over (age standardised by age groups).	175	156	175	145	150	155			
BV 202	The number of people sleeping rough on a single night within the area of the authority	1	1	1	1	1	1	0	6	
BV 213	Number of homelessness cases prevented	2.57	4.45	4.99	5.7	5.09	5	7	2	

A Modern Council

BV 008	Percentage of invoices for commercial goods and services that were paid by the authority within 30 days of such invoices being received	93	92	95	96.64	96	96	98	95	
BV 009	Percentage of Council Tax collected	98.4	98.42	98.5	98.98	99.3	99.1	98.05	95.46	
BV 010	Percentage of non-domestic rates due for the financial year which were received by the authority.	98.5	98.53	98.7	99.21	99.3	99.6	99.3	98.5	
BV 011ai	Percentage of top 5% of earners that are women - Council	33	40.35	41	36.28	37	40.03	49.13	38.57	
BV 011aai	Percentage of top 5% of earners that are women - Fire & Rescue	0	0	0	0	0	0			
BV 011bi	Percentage of top 5% of earners from black and minority ethnic communities - Council	2.33	2.04	2.33	3.53	3.53	3.49	3.85	1	
BV 011bii	Percentage of top 5% of earners from black and minority ethnic communities - Fire & Rescue	0	0	0	0	0	0			
BV 011ci	Percentage of top 5% of earners that are disabled - Council		1.03	1.03	1.2	1.2	1.19	3.28	1.32	
BV 011cii	% of top 5% earners that are disabled - Fire & Rescue	0	0	0	0	0	0			
BV 012i	Number of working days/shifts lost	8.5	8.48	8	8.7	8.2	8.49	8.7	10.78	

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		Target 05/06	Actual 05/06	Target 06/07	Actual 06/07	Target 07/08	Actual 07/08			
	due to sickness absence - Council									
BV 014	Percentage of employees retiring early (excluding ill-health retirements) as a percentage of the total work force	0.75	1.28	0.5	1.61	1.61	1.25	0.25	0.95	
BV 015i	Percentage of employees retiring on grounds of ill health as a percentage of the total workforce - Council	0.15	0.27	0.15	0.13	0.5	0.21	0.14	0.25	
BV 015ii	Percentage of employees retiring on grounds of ill health as a percentage of the total workforce - Fire & Rescue	0	0	0	0	0	0			
BV 015iii	No of Fire Control ill-health retirements as a percentage of the total workforce	0	0	0	0	0	0			
BV 016a	Percentage of Council's employees declaring that they meet the Disability Discrimination Act 1995 disability definition	1.5	1.11	1.21	1.2	1.2	1.23	3.05	1.36	
BV 016ai	Percentage of Fire & Rescue wholetime & retained employees with a disability	0	0	1	0	0	0			
BV 016b	Percentage of working age people on the Isle of Wight with a disability	16.54	16.54	16.54	16.54	16.54	16.54			
BV 016bi	Percentage of Fire & Rescue controlled & non-uniformed employees with a disability	0	0	1	0	5.2	0			Equal Opportunities policy within the council will ensure that applications from a person with a disability will be considered fairly.
BV 017ai	Percentage of black and ethnic minority employees - Council	0.7	0.7	0.75	0.71	0.7	0.78	5.6	1.2	
BV 017aii	Percentage of black and ethnic minority employees - Fire & Rescue	1	0	1.7	0	0.61	0			There are no uniformed members of staff from ethnic minority communities which is a reflection of the very low percentage in the local population
BV 076b	Fraud investigators per 1000 caseload	0.25	0.22	0.25	0.21	0.21	0.21			
BV 076c	Fraud investigations per 1000 caseload	23	32.94	35	27.97	28	23.66			Level of cases investigated affected by problems with the Data Matching Service which meant no referrals received since November 2007.Fraud awareness training for all new staff and hotline advertised on Council web site.
BV 076d	Prosecutions and sanctions per 1000 caseload	5	7.99	7.7	7.49	7.7	6.69			Level of cases investigated affected by problems with the Data Matching Service which meant no referrals received since November 2007.Fraud awareness training for all new staff and hotline advertised on Council web site.

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BV 078a	Average time for processing new benefits claims [measured in working days for LPSA target]	36	34.5	31	19.1	19	21.5	25.6	34.2	Performance affected at start of year due to major changes to the document imaging system which slowed the process of assessing claims for a period.
BV 078b	Average time for processing notifications of changes of circumstance	9	13.3	10	8.9	8	9.7	8.8	17.5	Performance affected at start of year due to major changes to the document imaging system which slowed the process of assessing claims for a period.
BV 079a	Percentage of cases for which the calculation of the amount of benefit due was correct on the basis of the information available for the decision for a sample of cases checked post-decision.	98	95.2	98.2	97.2	99	98	99.2	96.4	
BV 079bi	The amount of Housing Benefit overpayments recovered as a percentage of Benefit overpayments	62	83.39	65	74.29	69	66.36	74.34	66.27	
BV 079bii	Housing Benefit overpayments recovered as a percentage of the total amount of Housing Benefit debt outstanding at the start of the year, plus the amount of overpayments identified during the year	45	53.51	55	44.95	49	27.15	38.37	27.09	Overall figure has been affected by a software problem which occurred in quarter 4. Due to the amount of cases affected this had a detrimental effect on this years target. The overpayment Section are continuing to work on relevant cases to resolve this.
BV 079biii	Housing Benefit overpayments written off as a percentage of the total amount of Housing Benefit debt outstanding at the start of the year, plus the amount of Housing benefit overpayments identified during the year	7	4.6	5	2.64	4.5	6.46			Write off figure is higher than the target proposed due to the work carried out by the overpayment team to clear the old debts that cannot be recovered due to death, unable to trace etc.
BV 210	Percentage women firefighters	6	3.9	8	3.7	10	4.1			There were no female applicants for RDS firefighter posts in 2007/08 but posts are advertised to encourage applications from women
BV 220	Compliance against public library service standards	3	4	4	3	4	3			One of the standards measures the distance of the Island's population from a library. Because the Audit Commission does not accept mobile libraries as part of the calculation and the rural demographics of the Island we are unable to achieve this standard which affects the overall score for this indicator.
A Safe & Well Kept Island										
BV 012ii	Number of working days/shifts lost due to sickness absence - Fire &	7.6	8.3	7.5	4	6.5	5.3			

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	Rescue									
BV 012iii	No of working days/shifts lost due to sickness absence - all staff Fire & Rescue (not including retained)	7.6	8.4	7.5	5.5	6.8	9.3			Outturn has increased mainly due to long term sickness of a couple of people.
BV 099ai	Road accident casualties - KSI all people	102	91	95	83	91	71	59	106	
BV 099aaii	Road accident casualties - KSI all people (percentage change since the previous year)	-5	-27	-7	-9	-4	-15	-19.8	7	
BV 099aaiii	Road accident casualties - KSI all people (percentage change since 1994 -1998 average)	-16	-25	-22	-32	-25	-41	-40.7	-15.5	
BV 099bi	Road accident casualties - KSI Children	12	8	11	7	10	10	6	16	
BV 099bii	Road accident casualties - KSI children (percentage change since the previous year)	-8	-33	-8	-13	-9	43	-40	40	Numerous factors can influence the level of road traffic accidents, many of which are outside the Council's control.e.g.human error, illness, poor weather conditions, vehicle defects, animals on the road.The Council continues to work in partnership with others to try and reduce road casualties.
BV 099biii	Road accident casualties - KSI children (percentage change since 1994-1998 average)	-20	-47	-27	-53	-33	-33	-57.8	-33.3	
BV 099ci	Road accident casualties - KSI all people slightly injured	545	527	486	528	482	517	489	930	Numerous factors can influence the level of road traffic accidents, many of which are outside the Council's control.e.g.human error, illness, poor weather conditions, vehicle defects, animals on the road.The Council continues to work in partnership with others to try and reduce road casualties.
BV 099cii	Road accident casualties - KSI slight injuries (percentage change since previous year)	-1	13	-11	0	-1	-2	-11	0.1	
BV 099ciii	Road accident casualties - Slight injuries (percentage change since 1994-98 average)	-4	-7	-14	-7	-15	-9	-24	-5.6	Numerous factors can influence the level of road traffic accidents, many of which are outside the Council's control.e.g.human error, illness, poor weather conditions, vehicle defects, animals on the road.The Council continues to work in partnership with others to try and reduce road casualties.
BV 100	Days of temporary traffic controls or road closure on traffic sensitive roads	0.8	0.1	0.8	1.5	0.7	0.55	0	1.5	

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	caused by road works per km of traffic sensitive road									
BV 126	Domestic burglaries per 1,000 households	7.18	6.2	6.22	3.75	5.28	4.24	9	17	
BV 127a	Violent crime per 1,000 population	17.6	24.6	19.02	23.43	22.93	24.1	18.8	34.9	Violence figures at end of August showed us missing the target by 25% by the end of year we were only 4% over target. This reflects a lot of time, effort and resources to target the issue by police and partners.
BV 127b	Robberies per 1,000 population	0.22	0.2	0.21	0.2	0.2	0.3	0.6	1.8	This is a low number crime and during 07/08 there was an increase of 11 crimes over the previous year. This is due to young people committing crimes on each other involving theft such as mobile phones and dinner money.
BV 128	Vehicle crimes per 1,000 population	6.2	5.2	5.87	5.85	5.55	5.24	10.5	22	
BV 142ii	Number calls to fires attended per 10,000 population - Primary Fires	23	21.4	22	21.4	22	18.9			
BV 142iii	Number calls to fires attended per 10,000 dwellings - Accidental	16.5	14.5	15	13.2	13.5	12			
BV 143i	Number of deaths arising from accidental fires in dwellings per 100,000 population	0	0	0	0.71	0	0.72			The target continues to be zero although this is a difficult target to achieve consistently. There was one fire death in 2007 -08.
BV 143ii	Number of injuries arising from accidental fires in dwellings per 100,000 population	6.5	2.89	4.5	1.43	3.5	1.44			
BV 144	Percentage of accidental fires confined to room of origin	86	95.7	90	86.7	90	90.8			
BV 146i	Number of calls to malicious false alarms per 1,000 population not attended	0.04	0.1	0.05	0.05	0.055	0.1			
BV 146ii	Number of calls to malicious false alarms per 1,000 population attended	0.54	0.5	0.51	0.45	0.48	0.34			
BV 149i	False alarms caused by automatic fire detection apparatus per 1,000 non-domestic properties	76	92.9	80	83.2	75	73.7			
BV 149ii	No. properties with more than one attendance to false alarms caused by automatic fire detection apparatus	70	85	80	91	85	70			
BV 149iii	False alarms caused by automatic fire detection apparatus per 1,000 non-domestic properties with more than one attendance	60	71.8	65	72.3	69	58.8			

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		Target 05/06	Actual 05/06	Target 06/07	Actual 06/07	Target 07/08	Actual 07/08			
BV 150	Expenditure per head population on the provision of Fire & Rescue Service	47.49	46.47	48.33	49.92	48.33	51.1			This is an actual figure. The expenditure increased by £90,000 which is 1.3% of total expenditure in 2006-07. This represents a cost saving when inflation is taken into account.
BV 165	Percentage of pedestrian crossings with facilities for disabled people	96	97.9	96.7	98	97.5	6.5	100	70.4	The Council has undertaken a complete survey of all crossings this year and found that many crossings which had in the past been considered compliant do not conform to the guidance on height of kerb check or footway cross gradient
BV 166a	Score against a checklist of enforcement best practice for environmental health covering consultation, customer satisfaction, benchmarking, education and adoption of an enforcement policy.	100	97	100	100	100	100	1	3	
BV 166b	Score against a checklist of enforcement best practice for trading standards covering consultation, customer satisfaction, benchmarking, education and adoption of an enforcement policy.	87	90	100	100	100	100	100	96.7	
BV 174	Number of racial incidents recorded by the authority per 100,000 population	23	31.16	23.5	34.29	23.5	38.99			
BV 175	Percentage racial incidents that resulted in further action	100	80	100	91.67	90	88.89	100	99.26	A revised form is being introduced and following promotion and training on the new form numbers will increase as awareness is raised.
BV 187	Condition of surface footway	16	48.85	48	31	31	46	15	31	Results for this year are consistent with those for 05/06. It would appear that random sampling techniques have given a non-representative sample of footways in 06/07
BV 206 iv	No. deliberate secondary fires in vehicles per 1,000 population	0.2	0.4	0.4	0.2	0.3	0.1			
BV 206i	No. deliberate primary fires excluding vehicles per 10,000 population	3.9	5.5	5	4.6	4.5	3.8			
BV 206ii	No. deliberate primary fires in vehicles per 1,000 population	2.4	1.4	2.3	3.1	2.3	2.3			
BV 206iii	No. deliberate secondary fires excluding vehicles per 1,000 population	10	9.8	9	12.6	9	9			
BV 207	Number fires in non-domestic premises	12.5	16.5	16	11.4	11.5	10.9			

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BV 208	Numbers people escaping unharmed from accidental dwelling fires		91.3	90	98	95	97			
BV 209i	% of fires attended in dwellings where a smoke alarm had activated	35	38.9	39	56.4	55	55.4			
BV 209ii	% of fires attended in dwellings where a smoke alarm was fitted but did not activate	8	20.4	7	14.9	15	27.7			Only 9 of the 23 incidents was where a battery failed or was missing. The fact that an alarm was fitted but did not activate depends on the severity of the fire. An alarm failure due to missing battery or being defective would be a more meaningful figure
BV 209iii	% of fires attended in dwellings where no smoke alarm was fitted	40	40.7	35	28.7	30	16.9			
BV 215a	Average number of days taken to repair a street lighting fault that is under the control of the local authority		1.89	1.89	2.39	2.39	1.98	3.55	6.64	
BV 215b	Average time taken to repair a street lighting fault, where response time is under the control of a Distribution Network Operator		9.01	9.01	6.13	9.01	9.91	14.44	35.69	DNO - No influence over this service
BV 223	Percentage of the principal road network where structural maintenance should be considered		18	19	17	18	9	5	11	New methodology for calculating indicator means that it cannot be compared with previous performance or targets
BV 224a	Percentage of the non-principal road network where maintenance should be considered		29	30	29	29	10	9	15	New methodology for calculating indicator means that it cannot be compared with previous performance or targets
BV 224b	Percentage of the unclassified road network where structural maintenance should be considered		58.59	60	36	38	38	9	19	
BV 225	Percentage of questions from a checklist (action Against Domestic Violence) to which the authority can answer 'yes'		72.7	72.7	36	50	55			
BV 226a	Total amount spent by the authority on advice & guidance services provided by external organisations		233998	239848	133734	137077	136309			
BV 226b	Percentage monies spent on advice & guidance services provision that was given to organisations holding the CLS Quality Mark at 'General Help' level and above		51	60	30	32	33			
BV 226c	Total amount spent on Advice &		212231	152954	291524	280693	265105			Wind down of welfare benefit advice provision as a direct

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	Guidance in the areas of housing, welfare benefits & consumer matters which is provided directly by the authority to the public									service was completed
A Thriving Island										
BV 064	Number of private sector vacant dwellings that are returned into occupation or demolished during 2007/08 as a direct result of action by the Council.	32	8	32	56	34	172	118	33	
BV 082ai	Percentage of the total tonnage of household waste arisings which have been recycled	16	15.08	16	13.2	17	14.15	21.71	15.52	The outturn for 07/08 missed the target by 2.85%. The target last year was missed by more, hence this is an improvement on the previous year
BV 082aai	Total tonnage household waste arisings sent by the Authority for recycling		11498.15	11600	9711.92	11700	10944	21036.26	13277.1	During this period the Resource recovery Facility has been closed for refurbishment for several months to prepare for the introduction of a Gasification facility. As a result of this less material than expected was recycled.
BV 082bi	Percentage of the total tonnage of household waste arisings which have been sent for composting.	20	23.71	24	21.39	24.3	22.69	12.28	6.78	Outturn did not meet target but is an increase of 1.34% on the previous year
BV 082bii	Tonnage household waste sent by the Authority for composting or treatment by anaerobic digestion		18073.32	18200	15732.12	18000	17549	12752.67	4760.32	
BV 082ci	Percentage of the total tonnage of household waste arisings, which have been used to recover heat, power and other energy, sources.	22	17.01	20	4.5	21	0.58	4.01	0	The Resource Recovery Facility was closed for refurbishment for a significant period of this year in preparation for the introduction of the Gasification technology in 08/09. Once introduced it is expected that the outturn will dramatically increase so that it will be above target in the future. Whilst the RRF was operational, difficulties were experienced in finding and end market for the fuel which was produced.
BV 082cii	Total tonnage household waste arisings that have been used to recover heat, power & other energy sources		12964.01	13100	3302.7	13200	274	5031.38	0	The Resource Recovery Facility was closed for refurbishment for a significant period of this year in preparation for the introduction of the Gasification technology in 08/09. Once introduced it is expected that the outturn will increase dramatically so that it will be above target in future. Whilst the RRF was operational, difficulties were experienced in finding and end market for the fuel which was produced.

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BV 082di	Percentage of the total tonnage of household waste arisings which have been landfilled	42	44.2	40	60.92	37.5	62.58	59.89	71.66	The Resource Recovery Facility was closed for refurbishment for a significant period of this year in preparation for the introduction of the Gasification technology in 08/09. Once the facility is operational it is expected that the outturn will dramatically improve and be above target in the future. This resulted in more waste being disposed at landfill
BV 082dii	Total tonnage of household waste arisings that have been landfilled		33689.94	34000	44808.12	34200	48340	38193.41	71342.35	The Resource Recovery Facility was closed for refurbishment for a significant period of this year in preparation for the introduction of the Gasification technology in 08/09. Once introduced it is expected that the outturn for this indicator will dramatically improve and be above target in the future.
BV 084a	Kilograms of household waste collected per head	580	550.76	547	525.39	545	558	472.5	538.5	
BV 084b	Household Waste collection - % change	-1.2	-6.17	-0.3	-4.61	-0.3	6.29	-2.21	3.9	The year on year reductions in this indicator were significantly higher than national reductions and were not sustainable
BV 086	Cost of waste collection per household	44	44.62	45	43.91	45	44.19	37.59	57.63	This is an estimate as the revenue outturn figures are not yet available
BV 087	Cost of waste disposal per tonne municipal waste	47	57.23	47	59.32	60	66.24	38.95	56.79	This is an estimate as the revenue outturn figures are not available yet. This indicator reflects the cost of service payments to the Council's Integrated Waste Management contractor and is committed to payments based on contractual requirements.
BV 091a	Percentage of population resident in the authority's area served by a kerbside collection of recyclables.	100	100	100	100	100	100	100	94.3	
BV 091b	Percentage of population resident in the authority's area served by a kerbside collection of at least 2 recyclables.	100	100	100	100	100	100	100	91.7	
BV 106	Percentage of new homes built on previously developed land	80	80.05	70	74.78	60	93.4	97.63	65.86	
BV 109a	Percentage of major planning applications determined in 13 weeks;	60	44.82	75	84.95	75	63.24	81.9	65.97	We set ourselves a stretched target. However we have met the national target of 60%. Given the relatively small number of major applications that the authority deals with each year, performance against this indicator will always be variable. This is due in the main to the complexity of applications. Given the current work on

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										the planning improvement plan, with more emphasis on quality it is intended that our 08/09 target will seek to achieve the national target of 60%, but with a review period after 6 months.
BV 109b	Percentage of minor planning applications determined in 8 weeks	65	80.79	85	94.55	85	77.24	82.59	72.74	We set ourselves a stretched target. We have exceeded the national standard of 65%. The stretched target was not met because of staff resourcing within the service. The stretched target was based upon the speed of determination. Review of the target for 08/09 will place more emphasis on quality of decision making. A revised stretched target of 75% (which exceeds the national target) has been set, which is considered achievable as new resources have been brought into the service.
BV 109c	Percentage of other planning applications determined in 8 weeks	80	92.72	90	97.74	90	92.69	92.66	95.09	
BV 156	Percentage of authority buildings open to the public in which all public areas are suitable for and accessible to disabled people.	18	34	40	34	50	52			
BV 170 b	Number of those visits that were in person per 1,000 population.	681	648	650	684	655	724	1016	232	
BV 178	Percentage of total length of footpaths and other rights of way which were easy to use by members of the public	90	95	90	97	90	94	93	72.6	
BV 199a	Percentage of relevant land & highway that is assessed as having combined deposits of litter & detritus that fall below an acceptable level	15	2	12.5	1	10	3	7.8	14.6	
BV 199b	Percentage of relevant land & highway from which unacceptable levels of graffiti are visible	2	1	2	0	1	0	2	6	
BV 199c	Percentage of relevant land & highway from which unacceptable levels of fly-posting are visible	2	1	2	1	1	0	0	6	
BV 199d	Year on year reduction in total number of incidents and increase in total number of enforcement actions taken to deal with 'fly-tipping'	2	2	3	2	3	3			
BV 200a	Did the authority submit the Local	1	1	1	1	1	1			

Appendix A - Best Value Performance Indicators 2007/08

PI reference	Indicator	2005/2006		2006/2007		2007/2008		Uni Top Quartile	Uni Bottom Quartile	Comments
		Target 05/06	Actual 05/06	Target 06/07	Actual 06/07	Target 07/08	Actual 07/08			
	Development Scheme by 28 March 2005 and thereafter maintain a three year rolling programme?									
BV 200b	Has the Local Authority met the milestones which the current Local Development Scheme sets out?	1	1	1	0	1	1			
BV 204	Percentage of appeals allowed against the authority's decision to refuse on planning applications	30	22.1	30	28.2	30	38.89	26	38.7	The majority of appeals allowed relate to infill plots / small sites and an apparent difference in interpretation of planning policy statement advice between IWC and the planning inspectorate
BV 205	Quality of Planning Service Checklist	70	100	100	100	90	100	100	94	
BV 216a	Number of 'sites of potential concern' in the local authority area with respect to land contamination		31	31	2452	2452	2452	100	96.9	
BV 216b	Number sites for which sufficient detailed information is available to decide whether remediation of the land is necessary, as a percentage of 'sites of potential concern'		1	1	1	1	1	5	1	
BV 217	Percentage of pollution control improvements completed during the year	90	90	93	100	100	91	100	90	Government target is 90% which has been achieved. Assessments made following inspection visits to all prescribed processes.
BV 218a	Percentage of new reports of abandoned vehicles investigated within 24 hours notification		80.1	81	95.99	95	94.45	99.3	98.52	
BV 218b	Percentage abandoned vehicles removed within 24 hours from the point at which the authority is legally entitled to remove the vehicle		74.01	75	93.32	93	95.57	98.52	81.48	
BV 219b	Percentage of conservation areas in the local authority area with an up-to-date character appraisal		11.54	50	26.92	40	42.85	54	5	
An Inspiring Island										
BV 038	Percentage of 15 year old pupils in schools maintained by the local education authority achieving five or more GCSEs at grades A*-C or equivalent.	54	45.8	49	47.9	49	51.3	61.8	50.3	
BV 039	Percentage of 15 year old pupils in	90	89.3	90	89.3	90	90	91.8	86	

Appendix A - Best Value Performance Indicators 2007/08

PI reference	Indicator	2005/2006		2006/2007		2007/2008		Uni Top Quartile	Uni Bottom Quartile	Comments
		Target 05/06	Actual 05/06	Target 06/07	Actual 06/07	Target 07/08	Actual 07/08			
	schools maintained by the local education authority achieving 5 GCSEs or equivalent at grades A*-G including English and Maths									
BV 040	Percentage of pupils in schools maintained by the local education authority achieving Level 4 or above in the Key Stage 2 Mathematics test.	78	69	74	74	77	72	78	73	Fallen from last year by 2%
BV 041	Percentage of pupils in schools maintained by the local education authority achieving Level 4 or above in the Key Stage 2 English test.	81	76	78	78	78	79	81.2	75	
BV 043a	Statements of special educational need drafted within 18 weeks as a percentage of all statements excluding cases where any of the exceptions listed in 3.4 to 3.42 of the Code of Practice apply.	100	100	100	100	100	100	100	98.2	
BV 043b	Statements of special educational need drafted within 18 weeks including those involving other agencies as a percentage of statements including cases where any of the exceptions listed in 3.4 to 3.42 of the Code of Practice apply.	100	100	100	100	100	58.4	100	85	We have had to invoke exceptions in 54 out of a total of 65 cases. The admin assistant in health has left and not been replaced - her role was to chase professionals for their reports. Actions for improvement include a Consultant Paediatrician as a member of the SEN panel and regular meetings with health to ask for their support in meeting our targets and a named assistant with whom we can liaise.
BV 045	Percentage of half days missed due to total absence in secondary schools maintained by the local education authority.	6.6	8.19	6	7.84	6	7.55	7.42	8.68	Targets are felt to be too ambitious but significant improvements have been made in reducing absenteeism through a number of initiatives.
BV 046	Percentage of half days missed due to total absence in primary schools maintained by the local education authority.	4.9	5.73	4.5	5.63	4.5	5.24	5.28	6.15	Targets are felt to be too ambitious but significant improvements have been made in reducing absenteeism through a number of initiatives.
BV 049	Stability of placements of children looked after by the Council by reference to percentage of children looked after on 31st March with three or more placements during the year.	13	15.17	13	15.08	14	11.62			
BV 050	Educational qualifications of children	50	48	55	57	57	46			Disappointing outturn but relates to a very small cohort

Appendix A - Best Value Performance Indicators 2007/08

PI reference	Indicator	2005/2006		2006/2007		2007/2008		Uni Top Quartile	Uni Bottom Quartile	Comments
		Target 05/06	Actual 05/06	Target 06/07	Actual 06/07	Target 07/08	Actual 07/08			
	looked after by reference to percentage of young people leaving care aged 16 or over with at least 1 GCSE at grades A*-G, or General National Vocational Qualification									of which 32% were not known to our LACES team. Some of the young people also achieved alternative qualifications
BV 161	Employment, education and training for care leavers	0.6	0.82	0.8	0.83	0.8	0.66			This represents a small and difficult cohort of young people. The other young people were either in custody, single parents or had serious emotional and / or mental difficulties
BV 162	The % of child protection cases which should have been reviewed during the year that were reviewed (PAF C20)	100	100	100	100	100	100			
BV 163	The number of looked after children adopted during the year as a % of the number of children looked after at 31 March who had been looked after for 6 months or more at that date (PAF C23)	5	5.9	7	1.8	3	7.2			
BV 170 c	Number of pupils visiting museums and galleries in organised school groups	16320	17929	17000	19121	17510	19587	18813	3470	
BV 181a	Percentage of 14-year old pupils in schools maintained by the local education authority achieving Level 5 or above in the Key Stage 3 test in English	68	65	69	67	69	78	76.5	67	
BV 181b	Percentage of 14-year old pupils in schools maintained by the local education authority achieving Level 5 or above in the Key Stage 3 test in Mathematics	71	70	74	71	74	82	81	72	
BV 181c	Percentage of 14-year old pupils in schools maintained by the local education authority achieving Level 5 or above in the Key Stage 3 test in Science	70	68	70	68	70	76	77.5	67	
BV 181d	Percentage of 14-year old pupils in schools maintained by the local education authority achieving Level 5 or above in the Key Stage 3 test in ICT	72	69	74	77	74	74	75	66	

Appendix A - Best Value Performance Indicators 2007/08

PI reference	Indicator	2005/2006		2006/2007		2007/2008		Uni Top Quartile	Uni Bottom Quartile	Comments
		Target 05/06	Actual 05/06	Target 06/07	Actual 06/07	Target 07/08	Actual 07/08			
	assessment									
BV 194a	Percentage of 11 year old pupils achieving level 5 or above in Key Stage 2 English	32	18	20	27	32	31	35	27	Increase of 4% from last year but not met target
BV 194b	Percentage of 11 year old pupils achieving level 5 or above in Key Stage 2 Maths	30	22	24	28	32	26	34	28	A decrease of 2% from last year and a widening gap to national averages
BV 197	Change in number of conceptions to females aged under 18, resident in an area, per thousand females aged 15-17 resident in the area, compared with the baseline year of 1998	-18	-21.1	-21	-10.4	-17.4	-12.7	-17.5	-3.6	Early indications are that a high clustering of pregnancies are centred on a particular community and school where active choices were made by young people to become teenage parents
BV 221a	Percentage of young people (13-19) gaining a recorded outcome who participate in youth work compared to the percentage of young people on the Island			60	79	60	65	65	36	
BV 221b	Percentage of young people (13-19) gaining a recorded outcome compared to the percentage of young people on the Island			30	44	30	7	30	11	The performance was very unsatisfactory compared with the national target and represents a very disappointing decrease from the outturn from 2006/07. The service is to undergo a complete restructure during 2008 in order to deliver improvements in outcomes for young people.
BV 222a	Percentage of integrated early education & childcare settings funded or part-funded by the Local Authority where leaders have a qualification at Level 4 or above		100	100	100	100	100	45	25	
BV 222b	Percentage of integrated early education & childcare settings funded or part-funded by the Local Authority where leaders have a qualification at Level 4 or above		100	100	100	100	100	100	30	