

NOTES OF THE CARE PROVIDERS FORUM

HELD ON 9 SEPTEMBER 2005
COMMITTEE ROOM 1, COUNTY HALL

PRESENT:

Charles Cook	Haylands Farm	
Kevin Harrison	Esplanade House	
John Clewley	Ryde House	
Steve Harris	Esplanade House	
Andrew Duckworth	IW Housing Association	
Virginia Brown	Islecare	
Spencer Wilby	Ryde House	
Pat Ready	Adult and Community Services LD Team	(guest speaker, first hour of meeting)
Anne Axford	Learning Centre, IOW County Council	(guest speaker, first hour of meeting)
Jackie Raven	Adult and Community Services HQ	(second hour of meeting)

APOLOGIES:

Martin Johnson	Adult and Community Services HQ
Sandy Weller	Adult and Community Services HQ

Guest Speaker Pat Ready, PCP Co-ordinator

Pat gave a presentation to the forum about Person Centred Planning, followed by questions. Handouts to be circulated to non-attendees.

The presentation detailed the principles behind PCP and the reasons why PCP may be used, and Pat stressed that PCP is for people who want and need it, it is not for everyone.

Pat was asked if PCP takes the place of the life plan part of Social Services review. CSCI to clarify this, as do not want to duplicate info.

There is no end point to a PCP, as it may change in the future. As the plans are only for people who want them, there are no targets as to how many people should have PCP's.

Guest Speaker
Anne Axford,
Learning Centre

Anne talked to the forum about various issues (see handouts), followed by the opportunity for questions. Handouts to be circulated to non-attendees.

- Enabling fund – co-ordinator post, part-time to raise profile of workforce on the Island. Funding from HR grant to continue with that work.
- Getting contact from different employers applying for bursaries for NVQ 2 & 3 (1/2 from new employers)
- Adult Protection training – ‘Train the Trainer’ – employers identify one person as an AP champion – enables in-house training for firms, and means all will be equipped to train to the same standard/model across IOW.

- TOPSS is now skills for care - £75 per unit
- Anne reported that around the Island, employers are finding more of the applicants for jobs already have NVQ's, and are staying in the employment pool (care sector).
- There will be some merging of LDAF and common induction and possibly NVQ at some stage. Looking at what is best for IOW, led by national standards but focusing on what is right for local clients.
- Council follow national regulations – focus on LD training.
- Sally Duckworth undertaking a survey – only 45% of workforce have replied to survey to date (251 staff in survey working with 206 service users). 305 didn't respond. Survey more comprehensive – down to 24% for NVQ's from 36% the year before.

Action Point:

Board to write to CSCI for clarification of qualifications needed to be undertaken – especially by managers.

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| 1. MINUTES OF
17.06.05 | These were agreed as correct. |
| 2. MATTERS ARISING | None |
| 3. CARE FEES | Care fees were not discussed at the meeting. |
| 4. CHAIR OF FORUM | JC raised issue of chair being rotated every 6 months, as previously discussed at a meeting. There were no new nominations for chair, and it was agreed that the group were happy for JC to continue. JC asked that if there was any interest in taking over the chair, that people let him know. |
| 5. CSCI
(COMMISSIONERS
FOR SOCIAL CARE
INSPECTION) | <p>JR introduced herself to the forum and explained her role as Development and Implementation Manager.</p> <p>The Inspection is taking place from 27/9/05 to 7/10/05, and the inspectors have a busy timetable, meeting as many people as possible. They will have Monday's off and half day on Fridays. By the end of the second week, the directorate will receive initial feedback, with first response at the end of October. A&CS will be able to comment on factual content only at this stage. The public document will be produced in January. Consist of 2 inspectors and a lay inspector (service user) who will have a support worker/advocate with them.</p> |

Re. the CSCI inspection, roughly 100 different cases have been identified, of which 12 case files will be looked at by the inspectors, and 8 of these cases the service users and carers will be interviewed by the inspectors, with the permission of the clients and their carers.

It was asked if the inspection could help with funding. JR said if A&CS identify areas which they want to work on and the inspector's agree with those areas then it may help. A&CS can start working on an implementation plan from the initial report produced in October.

JR asked if the group felt they had been kept informed of what was happening with the inspection, and it was felt they have been. Pre-submission and post-submission briefings arranged and posters sent to all venues of care providing information about inspection. JR also said the group could write to the inspectors if they wished to raise anything with them.

6. ANY OTHER BUSINESS

Reported back from the LDPB that LD week, which was held at the Riverside Centre, was disappointing as few members of staff from residential homes attended, and there was also a poor response from care homes, despite the event being well advertised.

Members for housing sub-group – AD to look at.

PCP conference 18/11/05 at Osborne House – Pat Ready sending details. To be discussed at next meeting.

Notification of meeting – to be by email as well as paper. Poor turnout for meeting – this is your meeting, please make every effort to attend.

Report – lack of consultation – LHA? – raise with Sandy Weller at next meeting.

AD reported the Golden Lane project delayed (Trafalgar Road) as land not yet released.

7. DATE OF NEXT MEETING.

The next Care Providers Forum meeting is Friday 21 October 2005, 2:00 – 4:00 pm, Committee Room 2, County Hall