

NOTES ON THE CARE PROVIDERS FORUM
HELD ON FRIDAY 6 JANUARY 2006
IN COMMITTEE ROOM 2, COUNTY HALL

Present:	John Clewley (JC) - Chair Jackie Raven (JR) Kevin Harrison (KH) Charles Cook (CC) Jackie Knowles (JK) Linda Lawlor (LL) Andrew Duckworth (AD) Virginia Brown (VB) Louise Metcalf (LM) Lynne Symmonds (LS) - Notes	Ryde House/LD Homes Association Adult & Community Services Esplanade House Haylands Farm Taunton House, Ryde Quarry Oaks, Ryde South Wight Housing Association Islecare St. Martin's Adult & Community Services
Apologies:	Martin Johnson Paul Smith	Adult & Community Services Osel Enterprises

1. WELCOME & INTRODUCTIONS

John Clewley welcomed everyone. A discussion took place on the poor attendance of this forum. It was generally felt that people are wary of hidden agendas within the council and social services. Apathy was also due to people being wary of forced change and not being informed as to what was happening.

2. MINUTES OF THE LAST MEETING (21.10.05)

Minutes of the last meeting were circulated to group. We did not have a set Agenda, as there was no response from our requests for Agenda items. Charles Cook alerted us to the fact that there are far more providers of care homes who attend the meeting than other care providers. We need to appeal to other providers to attend this forum as we welcome their viewpoints.

CC suggested we place different providers on the Agenda under headings such as Care Homes, Day Care, Community Care, Housing, etc. This may prompt people to attend the Forum and share their ideas/views.

2. MATTERS ARISING

2.1 Martin Johnson was absent due to illness. He was to have spoken about Budgets & Finances and feed back from the Learning Disability Inspection. The report goes to Cabinet this week. Budgets & Finances and feedback on the Learning Disability Inspection, will be deferred until next meeting.

2.2 The poster advertising the Providers Forum was sent out twice – on 11 November 2005 (with Quality Premium Reviews, Minutes, Agenda and Poster), and 3 January 2006 in order to generate interest.

2.3 Charles Cook would like clarification from Martin Johnson regarding an anomaly concerning feedback on the LD inspection with regards to Employment and Day Services. Item 6 of the notes of the meeting of the Isle of Wight Education, Employment and Day Services Group held on 25.11.05 states, "The Inspectors have criticised us for not moving forward

on day services.” Item 6.2 of the notes of the meeting of the Care Providers Forum held on 21.10.05 states, “The inspectors were impressed with Employment, Education and Adult Protection arrangements.”

3. QUALITY PREMIUMS (*Jackie Raven*)

Jackie Raven reported that she was in the process of revamping the Quality Premiums that were put in place last year. Jackie and Allan Murphy have produced a ‘think tank’ document, focusing on residential care that has been put to service managers. JR advised that this forum can influence what areas can be added as an extra to residential care. Deadline is 15 January 2006.

JR asked the forum what they considered to be a viable quality premium above national standards, in order to attract extra payment. Following a brief discussion, it was suggested that Jr present the forum with a list of items that meet the criteria and care home managers choose three to target.

Care homes will be reassessed under this process.

4. BILD QUALITY REVIEWS (*Jackie Raven*)

The Learning Disability Partnership Board have commissioned BILD (British Institute of Learning Disabilities) to assist us with undertaking quality reviews. The reviews will focus on care homes but do not include supported living and leisure services.

JR explained the Review process. The first workshop will be held on 19 January 2006. The team will consist of 4 carers, 4 services users, Daron Perkins, Richard Thomas, Sally Duckworth and 3 advocates from the Advocacy Trust. The team will be matched with the service users they visit. Advocates will explain the review process to people taking part in the quality reviews. The review team will visit 11 services users to learn about their lives – what they enjoy doing and how they plan their time. There will be a total of four visits with a duration of 2-4 hours.

Information will be collated following the four visits, whereby an Action Plan will be formulated and a report written by JR.

5 ADULT PROTECTION (*Andrew Duckworth*)

Andrew Duckworth reported that he had just attended an Adult Protection meeting and was concerned at how adult protection issues are raised. For example, are staff aware of how to get people on the POVA register. There is no central database recording whether care home staff has been trained in adult protection issues. One problem could be that there is limited take-up on training and this is mainly targeted at front-line staff. Andrew agreed to formulate some questions prior to the revised multi-agency Adult Protection Policy when it is re-launched, possibly April 2006.

Kevin Harrison advised he has a written guide to residential services endorsed by POVA. It is currently being printed and will be on sale for £12.95.

6. ANY OTHER BUSINESS

- Quality Premium Reviews to be sent to John Clewley, Andrew Duckworth and Kevin Harrison. Action: LS
- Dates of 2006 meetings to be re-sent, with details of change of venue. Action: LS.
- Distribution list to be updated. Action: JC and LS

Date of Next Meeting: Friday 10 March 2006, 2:00 – 4:00 pm, Committee Room 2, 2nd Floor, County Hall.