

How to contact us:-

For a talk call the Adult Learning Disability team on **566011**



Monday - Thursday

9.00am - 5.00pm

Friday 9.00am - 4.30pm

Or if you want to make a complaint call the Customer Support Team on **823092**



Monday - Thursday

8.30am - 5.00pm

Friday 8.30am - 4.30pm

or email customersupport@iow.gov.uk

You can also telephone the Advocacy Trust on **559299** or by email to iwadvocacy@yahoo.co.uk

When the office is closed and you have an emergency, call this number - **821105**

If you ask we can give you this leaflet in:-

- Large print
- Braille
- Tape format
- Symbol format
- Video (Makaton signed)
- Other languages

For more information call 566011.

Adult Learning Disability Service

February 2006

Are we doing things right or is something wrong?

How to tell us

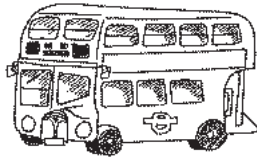


If you are happy . . .

. . . please tell us

We want to listen to you so that we can make our services better for you and for other people

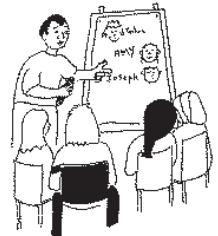
Would you like to tell us when we are doing things right? If so please contact us



If you are unhappy about what we are doing or about any of the things that we help you with please tell us.

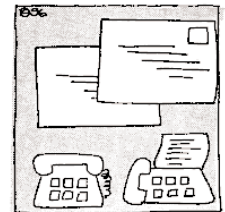


If there is something else in your life that is making you unhappy please tell us and we will try to help you



Ways you can tell us:-

- Talk to your care manager
- If you don't feel you can, you can get someone to help you to do it e.g. an advocate
- You can write to us:
Adult Learning Disability Team
17 Fairlee Road
Newport
Isle of Wight
- Or you can speak to some-one in Customer Support who isn't part of the Learning Disability Team by calling 823092



If you are unhappy . . .

. . . please tell us