The Council is promoting Direct Debit to pay your Council Tax and Business Rates as it helps to keep down costs and helps you to budget easier. It can save considerable time and effort, as there are no cheques to write and post and no standing in queues to make payments.

There is a choice of three payment dates, 1st, 10th or 20th of each month & ½ Yearly (2 instalments 1st April & 1st Sept). If you wish to make payments by Direct Debit please complete the instruction below and return it to one of the local Council Offices. Alternatively you can set up a Direct Debit over the telephone by contacting the Council Tax Office on 01983 823901, or the Business Rates Office on 01983 823920.

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| ISLE of WIGHT | |

Instruction to your Rank or Ruilding Society to now by Direct Dak

| Please fill in the whole form using ball point pen and so Isle of Wight Council, Revenue Services Division, Broadway, Sandown, Isle of Wight, PO36 9EA | end it to: 6 2 4 7 1 4 Originators Identification Number |
|--|---|
| Name(s) of Account Holder(s) | PLEASE INDICATE WHICH INSTALMENT DATE YOU WOULD LIKE BY TICKING THE APPROPRIATE BOX 1st 10th 20th 1/2 Yearly FOR ISLE OF WIGHT COUNCIL USE ONLY |
| Bank/Building Society account number | This is not part of the instructions to your Bank or Building Society Reference Number as shown on your bill |
| Branch Sort Code | Instructions to your Bank or Building Society Please pay Isle of Wight Council Direct Debits from the account detailed in this instruction, subject to the safeguards assured by The Direct Debit Guarantee. I understand that this instruction may remain with the Isle of Wight Council and, if so, details will be passed electronically to my Bank/Building Society |
| Name and full postal address of your Bank or Building Society TO THE MANAGER BANK/BUILDING SOCIETY | Signature(s) |
| ADDRESS | |
| POSTCODE | Date |

Direct Debit Guarantee

This Guarantee is offered by all Banks and Building Societies that accept instructions to pay by Direct Debits.

Banks & Building Societies may not accept Direct Debit instructions from some types of account.

- If there are any changes to the amount, date or frequency of your Direct Debit the Isle of Wight Council will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request the Isle of Wight Council to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by the Isle of Wight Council or you Bank or Building Society you are entitled to a full and immediate refund of the amount paid from your Bank or Building Society.
- If you receive a refund you are not entitled to, you must pay it back when the Isle of Wight Council asks you to.
- You can cancel a Direct Debit at any time by simply contacting your Bank or Building Society. Written confirmation may be required. Please also notify us.

Please detach and retain this Direct Debit Guarantee

