

DIRECTION OF ISLE OF WIGHT COUNCIL USE OF ELECTRONIC COMMUNICATIONS FOR BENEFIT CLAIMS

THE HOUSING BENEFIT AND COUNCIL TAX BENEFIT (ELECTRONIC COMMUNICATIONS) (MISCELLANEOUS BENEFITS) ORDER 2006. SI No. 2968

Isle of Wight Council, ("the Authority") in accordance with Part 2 of the Schedule to the Regulations 2006 ('the 2006 Regulations'), hereby makes the following directions–

1. An individual who, in accordance with the 2006 Regulations makes a claim for Housing Benefit or Council Tax Benefit under the Social Security Contributions and Benefits Act 1992 is authorised to do so by an electronic communication, provided that the individual uses the method approved by the Authority in relation to the claim.
2. The methods and form set out, at the time of, and for the purposes of, the delivery of such a claim as referred to in paragraph 1, on the Authority's website, are respectively–
 - (a) the methods approved by the Authority for–
 - (i) authenticating the identity of the individual making the claim;
 - (ii) submitting any claim, certificate, notice, information or evidence;
 - (iii) authenticating any claim or notice delivered by means of an electronic communication; and
 - (iv) electronic communication
 - (b) the form approved by the Authority in which the claim, certificate, notice, information or evidence is to be delivered:
3. It is the responsibility of the individual to ensure that they keep records of their communications with the Local Authority in either written or electronic form. Failure to do so could weaken their defence in any potential overpayment recovery or prosecution scenario.

Signed by

Steve Beynon

Chief Executive
Steve Beynon

4/7/2012

Dated