## **REVENUE & BENEFIT SERVICES DIVISION**

ISLE OF WIGHT COUNCIL OFFICES **BROADWAY** SANDOWN ISLE OF WIGHT PO36 9EA

Telephone: (01983) 823950 (01983) 823900 Fax:

E-Mail: housing.benefit@iow.gov.uk

Office hours are 8-30am to 5pm Monday, Wednesday, Thursday 8-30am to 4-30pm Friday - Closed all day Tuesday



Claim ref .....

## **APPLICATION FOR A DISCRETIONARY HOUSING PAYMENT**

Name...... Are you applying for additional help with:- (Please Tick)

Your Rent
Your Council Tax
To help the Council decide whether or not you are eligible for an award of Discretionary Housing Payment, we will need to ask you the following questions. Please answer each one, giving as much detail as possible.
My tenancy commenced on
I consider that I should receive additional assistance because
<b>NEW TENANCIES ONLY</b> : (if you have lived here for more than six months please go to section Four.)
1) Did you check the level of Local Housing allowance you could receive with this office before accepting the tenancy? (This question will apply if you are a private tenant.) Please Tick
Yes No
If yes, what was the outcome?
If no, why not?
2) Why did you leave your last address?

3) When you accepted the tenancy, how did you expect to pay the rent?
4) Have you tried to find cheaper accommodation? Please Tick
Yes No
If you ticked yes, what was the result? If you ticked no, why not?
5) Are there any reasons why you cannot move? If yes, give details
<b>6</b> ) Do you or any members of your family have any disabilities or health problems that contribute to your need for a Discretionary Housing Payment? Please Tick
Yes No
If yes, please explain
7) Are you in arrears with your Rent or Council Tax? Please Tick
Yes No
If yes, how much rent do you owe? £
What date are the arrears in respect of?
Rent Council Tax
8) Has your landlord asked you to leave your home because of the rent arrears owing? Please Tick
Yes No
If yes, please give details
9) If a Discretionary Housing Payment is not awarded, how will you pay the rent?

WEEKLY	4WEEKLY	MONTHLY	FOR OFFICE US
WEEKLY	4WEEKLY	MONTHLY	FOR OFFICE US
WEEKET	TWEETER	WIOTUILLI	TOR OTTICE CO.
DOW A C			
BOX B - £			
BOX C - £			
	BOX A - £		

I declare that the information I have given is true and complete and I authorise the Council to check the information if it wishes to do so. I undertake to notify the council immediately, in writing, of any changes in the personal or financial circumstances of myself and any member of my household.

I am aware that if I deliberately make a false statement or withhold information in order to obtain Discretionary Housing Payments, the Council will ask me to repay any amount awarded as a result of the incorrect information provided.

Claimant's Signature	Date
Partner's Signature	Date

Please return your application form to:

Council Offices	08.30 - 17.00	Monday, Wednesday, Thursday
Broadway	08.30 - 16.30	Friday
Sandown		Closed Tuesdays
PO36 9EA	Late night for phone calls	to the Benefit Section on

01983-823950 Wednesday evening until 6.00 pm.

We experience high volumes of customers between 12 - 2. If you could visit us at another time of the day it would be appreciated

Customer Service Centre County Hall High Street Newport PO30 1UD	08.30 –17.00 08.30-16.30	Monday - Thursday Friday
Ryde Help Centre Ryde Library 101 George Street, Ryde PO33 2JE	09.00 - 17.00 09.00 - 17.00	Monday – Tuesday Friday
Freshwater Library 41 School Green Road Freshwater PO40 9AP	09.30 - 12.30 13.30 - 16.30	Tuesday