



Minutes

Name of meeting	HEALTH AND COMMUNITY WELLBEING SCRUTINY PANEL
Date and time	THURSDAY, 29 NOVEMBER 2012 COMMENCING AT 5 PM
Venue	COUNCIL CHAMBER, COUNTY HALL, NEWPORT, ISLE OF WIGHT
Present	Cllrs Margaret Webster (Chairman), Paul Fuller, Roger Mazillius, Arthur Taylor, Ian Ward <u>Co-opted Member</u> (Non-Voting) Mr Paddy Noctor (Local Involvement Network)
Officers Present	Ian Anderson, Mark Howell, Joyce Milford, Paul Thistlewood, Suzanne Wixey

21. [Minutes](#)

RESOLVED :

THAT the Minutes of the meeting held on [26 September 2012](#) be confirmed.

22. **Declarations of Interest**

There were no declarations received at this stage

23. [Public Questions Time](#)

(During the course of this item Paddy Noctor declared an interest declared an interest as a trustee of the Riverside Centre)

Steve Goodman, a resident of Newport, asked a question relating to the Riverside Centre and whether the panel would be considering this matter. The chairman advised that consideration would be given to including an item on the panel's workplan at an appropriate time when the current investigations had been completed.

Tanya Rebel, a resident of Cowes, asked a question relating to health issues arising from the proposed asphalt processing plant. The chairman stated that this was a planning matter and therefore not within the remit of the panel.

Matthew Martin, a resident of Cowes, asked a question concerning inter-agency work on mental health issues and the development of a project on this and if public health was involved in this. The chairman advised that she would have to ascertain this and write to him.

24. **Update from partners**

a) [Health and Wellbeing Board](#)

The Strategic Director for Community Wellbeing reported that a meeting of the shadow board had been held that morning. This had discussed the new My Life is a Full Life project. A consultation was underway on the health and wellbeing strategy for 2013-2016. To date 100 response had been received.

b) [Clinical Commissioning Group](#)

Helen Shields, the Director of Commissioning of the CCG, advised that the Group had gone before the authorisation panel and received a green light in all 119 criteria. These had now to be moderated. 46 staff had been appointed but there were certain activities that would be bought in from the support services in the Wessex area. The CCG was performing well and under budget and meeting most of its targets.

c) [Local Involvement Network](#)

A briefing note was circulated and Paddy Noctor highlighted some of the key issues relating to hospital discharge, learning disability residential care homes visits, child and adolescent mental health services and GP community information volunteers.

d) [IW NHS Trust](#)

Karen Baker, Chief Executive, gave an update on a number of issues that had been reported to the Trust Board meeting held on 28 November 2012. She referred to the objectives contained in the recently published NHS mandate. One issue of particular interest was the ability by 2015 to go on line to book an appointment with a GP, order a repeat prescription and talk to a GP. It was noted however at present no indication had been given as to how this would be achieved because of the availability of the technology.

The Trust's Chief Executive raise initial concerns about changes to the Wightlink ferry timetable due to the implications that this might have on the transfer of patients to mainland hospitals overnight. With regard to the pathology function specialists aspects of this would be undertaken on a consortium basis at Portsmouth and Southampton. This would not have any impact upon the routine blood testing activities carried out on site.

An appointment had been made to the new post of Executive Director of Nursing. Enforcement to prevent vehicles using the hospital roads as

a short cut had taken place over a 3 day period when 87 cars, 93 cars and 60 cars had been stopped.

The latest performance report as submitted to the Board was circulated. Discussion took place on issues relating to pressure ulcers, infections, complaints, accident and emergency 4 hour wait and high risk transient ischaemic attack investigated and treated within 24 hours.

e) [Transfer of Public health functions to the council](#)

The Director of Public Health, Jenifer Smith, reported on progress with the transfer of public health to the council. Staff would be moving into County Hall in January 2013. A report would be submitted to the cabinet on 8 January 2013 on the council's vision for public health. With regard to funding the allocation for 2013/14 has still to be announced by the government but it was not thought to be a cause for concern.

25. [IW NHS Foundation Trust](#)

The Chief Executive of the IWNHS Trust, Karen Baker, and the Head of Communications and Engagement, Andy Hollebon, gave a [powerpoint presentation](#) in support of the consultation exercise currently being undertaken on the establishment of a foundation trust. The background to the proposal, the alternatives to this, four main areas of service development, governance arrangements and membership was explained.

The panel discussed the range of services that would continue to be delivered on the island. Access to a number of specialist services would require attendance at mainland hospitals. The discounted fares available for cross Solent travel, together with information as to how to get from the terminals to the hospitals, should be more readily accessible.

The Trust would have a Council of Governors and this would include 11 public governors. The criteria for public governors, and also becoming a member of the Trust, were debated.

The consultation ended on 11 January 2013. This would then enable the application for Foundation Trust to be finalised with the target date of implementation by April 2014.

RESOLVED :

THAT the formal views of the panel be compiled on the eight questions and submitted as part of the consultation.

26. [Mental Health](#)

The panel received a [presentation](#) by Paddy Noctor, LINK representative, and Gretel Ingham, Locality Manager – Help and Care, highlighting the outcomes of a review that the network had undertaken on mental health services for adults. Ten recommendations had been made based upon service users views on the level of support that they received, care planning, involvement

and accommodation. Community mental health services were highly regarded by users but there was a variation in quality of support. There was a need for consistency with care planning and crisis planning required urgent review. A small proportion of those who were supported in their own home believed that their needs were not met very well.

The response detailing actions and timescales from the IWNHS Trust, IW Clinical Commissioning Group and the Council to each of the recommendations was outlined. New partnership working between the police and mental health professionals had commenced. The importance of strong links between the partners and the housing providers was emphasised.

It was intended that Healthwatch IW, the successor body to LINK, should receive a progress report by October 2013 on the actions being taken.

RESOLVED :

THAT the review undertaken by LINK be welcomed and the responses and actions proposed by the IWNHS Trust, IW Clinical Commissioning Group and the Council to the recommendations be noted.

27. **[Annual complaints report – adult social care](#)**

Consideration was given to complaints dealt with during 2011-2012 in relation to adult social care. The process by which such complaints were handled was outlined. The panel was advised of the results of the 15 complaints that were dealt with and the learning processes arising from these.

It was noted that there were no complainants deemed to vexatious. Difficulties could often be encountered with people's perception of how services had been delivered which did not match the actual reality.

Following specific in house training on handling complaints for senior managers it was proposed to roll this out across the directorate early in 2013.

RESOLVED :

THAT the annual complaints report be received.

28. **[Southampton, Hampshire, Isle of Wight and Portsmouth \(SHIP\) cluster transition quality handover](#)**

Karen Morgan, Head of Quality for the SHIP PCT cluster gave a [powerpoint presentation](#) detailing aspects of the quality handover document required in connection with reforms to the NHS.

The principles involved, recipients of information, governance arrangements, phasing of the work programme, risks and opportunities and emerging issues were outlined. Examples of the work being undertaken locally to improve the quality of service delivery was given. Members noted that this did not include financial stability as it was mainly concerned with patient safety and outcomes.

RESOLVED :

THAT the content of the quality handover document for the SHIP PCT Cluster be noted.

29. Quarterly performance and finance – quarter 2

The panel had before them the corporate plan priorities report for the services coming within its remit together with the budget position. There were no immediate areas of concern and service delivery was coping with the demands being placed upon the directorate within the tight financial framework.

RESOLVED :

THAT the performance and finance report for quarter 2 be noted.

30. Forward plan and Consultations

The forward plan for December 2012 to March 2013 was considered. There were no major issues that the panel wished to be informed about. With regard to consultations mention had been made earlier in the meeting to the draft health and wellbeing strategy.

RESOLVED :

THAT the item be noted.

CHAIRMAN