# PAPER A



# Minutes

Name of meeting HEALTH AND COMMUNITY WELLBEING SCRUTINY PANEL

Date and time WEDNESDAY, 26 SEPTEMBER 2012 COMMENCING AT 5.00 PM

Venue COUNCIL CHAMBER, COUNTY HALL, NEWPORT, ISLE OF

**WIGHT** 

Present Clirs Paul Fuller, Arthur Taylor, Ian Ward

Co-opted Member (Non-Voting)

Mr Paddy Noctor (Local Involvement Network)
Cllr David Williams (Hampshire Police Authority)

Cabinet member

present

**Cllr David Stewart** 

Officers Present Ian Anderson, Mark Howell, Chris Matthews, Paul Thistlewood,

Suzanne Wixey

Stakeholders Helen Shields (IW Clinical Commissioning Group), Gretel Ingham,

Chris Gale (Help and Care, IW LINk), Karen Baker, Mark Price, Andy Hollebon, Nikki Turner (IW NHS Trust), Dr Jeyanthi John, Natalie Jones (SHIP PCT Cluster), Keith Percival (Hants and IW

Dental Committee)

Apologies Cllr Margaret Webster

#### 11. Election of chairman for the meeting

In the absence of the chairman, Councillor Margaret Webster, the panel was requested to elect a chairman for the meeting.

#### **RESOLVED:**

THAT Councillor Ian Ward be elected chairman for the meeting.

# 12. Minutes

#### RESOLVED:

THAT the Minutes of the meeting held on 27 June 2012 be confirmed.

# 13. <u>Declarations of Interest</u>

There were no declarations received at this stage.

# 14. Public Question Time

A written question had been submitted by Mr Matthew Martin in relation to the provision of an emergency hostel for people with mental health problems and who may face homelessness. A response was given by the chairman. (PQ16/12)

## 15. **Update from partners**

# a) Health and Wellbeing Board

The Strategic Director for Community Wellbeing, Ian Anderson, reported that the draft health and wellbeing strategy would be the subject of a consultation exercise between mid October and late December 2012. A final strategy would be published for April 2013. A range of partnership groups were supporting the work of the board. The panel was advised that the most challenging aspect of the board's work related to healthy lifestyles.

#### b) <u>Clinical Commissioning Group</u>

The Director of Commissioning, Helen Shields, updated on the panel on three specific aspects. One was the progress with obtaining authorisation to become a stand alone body as from April 2013. Staffing structures were being finalised ahead of a recruitment process. The second issue related to performance. There had been an increase in the number of non elected admissions to St Mary's compared with the previous year. Lastly there could be a financial risk arising from dealing with applications received for continuing healthcare assessments. The deadline for receipt of applications was the end of September 2012 and about 200 had been received.

#### c) Local Involvement Network

An update was circulated on the range of activities that the network was currently involved in. Paddy Noctor, LINk representative, highlighted the enter and view programme and proposal to undertake visits to residential homes providing services for people with learning disabilities. The final report on the review of adult mental health would be launched on 10 October 2012.

# d) IW NHS Trust (Recording 1 and 2)

<u>An update was circulated</u> on a range of issues together with an <u>overview of the consultation process on the establishment of an NHS Foundation Trust.</u>

The Chief Executive of the Trust, Karen Baker, outlined how the Executive Team would be restructured and the current situation regarding the relevant appointments. She indicated the pressures encountered during August which showed a 10% increase in admissions. This had also been replicated across the region and the reasons for this were being investigated. The southern hemisphere had experienced a high level of flu cases. Previous years had shown that the northern hemisphere then followed this trend.

The Head of Communications and Engagement, Andy Hollebon, advised the panel of the consultation process and timescales in connection with the establishment of an NHS Foundation Trust for the Island. Aspects of this were highlighted by the Programme Director Organisational Transition, Mark Price.

The panel raised the issue of car parking provision at the hospital. It was advised that there was an intention to seek planning permission for an additional 100 spaces. In support of this a green travel plan was being drafted. In addition members sought further information on the home from hospital service pilot and health checks for over 40's.

#### **RESOLVED:**

- THAT the consultation process and associated timescales in respect of the proposal to become an NHS Foundation Trust be endorsed.
- II. THAT the panel give formal consideration to the proposals at its meeting on 29 November 2012.
- III. THAT information be circulated to the panel in relation to the timeframe for the provision of additional car parking provision at St Mary's hospital together with the number of people attending health checks for over 40's.
- IV. THAT a more detailed report be submitted to the panel at an appropriate stage in relation to the home from hospital service pilot.
- e) Transfer of public health functions to the council

The Strategic Director for Community Wellbeing outlined progress with the transfer of public health functions to the council. A number of IT issues were being resolved. Consideration was being given on providing a member briefing on key aspects of the transition and the council's future role in public health. The most demanding challenge would be in relation to healthy living thereby reducing the burden on intervention by the health service.

#### 16. NHS Dentistry on the Isle of Wight

It had been agreed by the panel at its meeting on 7 March 2012 to follow up on a range of key issues. A report dealing with these had been prepared by The Head of Dental Services, Commissioning and Contracting for Southampton, Hampshire, Isle of Wight and Portsmouth (SHIP) cluster, Natalie Jones. The report also provided a response to questions contained in the Department of Health's Dental Contract Management Handbook.

The dental helpline would be moving to the 111 system as from April 2013. With regard to residents being able to find an NHS dentist the helpline had recorded that 242 callers were unable to be assisted. The Primary Care Trust (PCT) was in the process of tendering for a new practice in East Cowes which would eventually offer care to 5,000 patients. This would result in patients being within 7½ miles travelling distance for dental care. The systems in place to monitor the quality of service by NHS dentists were outlined. The role of the Care Quality Commission in monitoring the standard of service was also mentioned.

Dr Jeyanthi John, Consultant in Dental Public Health for the SHIP cluster referred to the inclusion of dental health within the Joint Strategic Needs Assessment. This identified the services required to deliver not only an improvement in dental health but the importance of prevention as part of this.

Keith Percival, Secretary of the Hampshire and Isle of Wight Dental Committee commented on the delivery of NHS services from the dental practitioner's perspective. He believed that the quality controls contained within NHS contracts ensured that a high level of service was provided and there was complete transparency. The EU procurement rules did make it difficult to establish new practices providing NHS services. The length of contract created problems in seeking bank loans. He also advised that there were now more dentists in the country than required and those recently qualifying were finding it difficult to obtain suitable positions.

The panel was aware of the operation of a "toothbus", a mobile dental unit, in the region offering free dental examinations to anyone who had not seen a dentist in the last two years. Arrangements were still being finalised for this to visit the Island.

Chris Gale, Community Engagement and Partnership Officer for the Local Involvement Network (LINk), informed members of work being done in conjunction with the PCT on dental provision which included a patient accreditation system.

# **RESOLVED:**

- a. THAT the map used by the SHIP cluster showing travelling distances to NHS dental care be provided to the panel.
- b. THAT details of when the toothbus will be visiting the Island be circulated to the panel.

# 17. Review of Adult Social Care

The panel reviewed the progress made on issues identified by a review on aspects of adult social care undertaken by the LINk, particularly those in relation to personalised budgets. The review was originally considered at the 7 March 2012 meeting. In addition Gretel Ingham, IW Locality Manager for LINk, gave a <u>powerpoint presentation</u> which detailed the follow up work that it had done. This included further mystery shopping which was still to be completed.

It was noted that steps were being taken to develop appropriate materials to assist those seeking information about direct payments. This included the possible use of a DVD. The role of safeguarding in protecting the elderly and vulnerable from any misuse of a personalised budget was highlighted.

The Manager of People Matter IW, Terri Baker, advised the panel of the background to the organisation which was user led. This was based at the Downside Community and Learning Centre and included an Independent Living Centre. A number of sub groups would be formed where required to assist in consultations about service developments or changes.

The work being undertaken by the LINk in connection with helping to signpost people to the right services was highlighted. This also included assistance with the establishment of GP Community Information Volunteers.

#### RESOLVED:

- a. THAT the final results of the mystery shopping revisit undertaken by the LINk in connection with adult social care be circulated to the panel for information.
- b. THAT a copy of the DVD related to self directed support be made available to the panel when this has been completed.
- c. THAT the progress made on actions following the review of adult social care be noted.

# 18. <u>Care Quality Commission inspection report and action plan – The</u> **Gouldings**

As the result of an inspection of the Gouldings by the Care Quality Commission (CQC) on 31 May 2012 a number of areas had been highlighted where essential standards were being met. Steps had been immediately taken to introduce measures to ensure compliance. This was the first inspection undertaken by the CQC since the Gouldings had changed the focus of its service delivery and under the Commission's new approach with regard to reviewing standards.

A re-inspection by the CQC was shortly anticipated. Officers were confident that all necessary actions had been implemented to ensure full compliance with all standards. The panel also noted that, based upon the inspection, a review had been undertaken of the Adelaide Centre and Beaulieu House.

### **RESOLVED**:

THAT an update be provided to the panel after the Gouldings had been re-inspected by the CQC.

# 19. Quarterly performance and finance report – quarter 1 – 2012/13

Consideration was given to the specific elements of the performance and finance report for quarter 1 that came within the panel's remit. The Strategic Director advised that all areas were progressing well despite there being several challenges.

Members discussed the availability of property for use in connection with accommodation for homeless households. Given the current economic climate and changes in welfare benefits the ability to find private sector landlords could become more difficult. The importance of the preventative work being undertaken on homelessness was stressed. The provision of 200 affordable new homes had assisted in alleviating some potential pressures. The market place for rented accommodation was likely to change as the result of changes to benefits whereby people aged between 18 to 35 would only be eligible for a shared room rate. The payment of benefits for rent purposes direct to claimants rather than to landlords was an area of concern raised by the panel.

### **RESOLVED:**

THAT the report be noted.

#### 20. Forward plan and consultations

The panel was advised of items of relevance that was contained in the forward plan for October 2012 to January 2013. The transition of public health was likely to initially be looked at by the Overview and Scrutiny Committee due to the overall impact on all council services at its October meeting. A close watch would need to be kept on any implications arising from changes brought about by the localism of council tax support.

With regard to consultations the responses received on the Healthwatch IW and sensory impairment services were being analysed.

#### **RESOLVED:**

THAT the matters be noted.