PAPER A



Minutes

Name of meeting HEALTH AND COMMUNITY WELLBEING SCRUTINY PANEL

Date and time WEDNESDAY, 2 MAY 2012 COMMENCING AT 5.00 PM

Venue COUNCIL CHAMBER, COUNTY HALL, NEWPORT, ISLE OF

WIGHT

Present Cllrs Margaret Webster (Chairman), Arthur Taylor, Ian Ward,

Ivor Warlow

Co-opted Members (Non-Voting)

Mr Paddy Noctor (Local Involvement Network)
Cllr David Williams (Hampshire Police Authority)

Cabinet member

present

Cllr Roger Mazillius

Officers Present Ian Anderson, Mark Howell, Paul Thistlewood

Stakeholders Carol Alstrom, Karen Baker (IOWNHS), Gretel Ingham (Local

Involvement Network), Superintendent Neil Sherrington (Hampshire

Constabulary)

39. Minutes

RESOLVED:

THAT the Minutes of the meeting held on 7 March 2012 be confirmed.

40. Declarations of Interest

Mr Paddy Noctor declared a personal interest in minute 43 due to his membership of the Local Involvement Network.

41. Policing on the Island

The panel received a <u>powerpoint presentation</u> from Mark Howell, Head of Commissioning - Community Wellbeing, and Superintendent Neil Sherrington on community safety partnership working between the police and the council.

An explanation was given of the statutory duties of each partner and the structure in place to support these. The role played by CCTV was emphasised and was an important tool in combating crime. It was also helpful in spotting vulnerable people so that appropriate action could be taken.

Superintendent Sherrington outlined the policing areas on the Island together with the specialist units. There were 240 personnel but not all these were directly under his command due to their specialist nature. It was noted that an Island based Inspector provided senior officer cover except for the hours of 3.00am to 7.00am. Although the force had made staffing reductions these were in the back office element and not front line officers. Special constables were not used as a substitute for full time officers. These were a vital resource at specific public events and within the local community. Clarification was given on the operation and membership of local action groups. These were valuable is identifying local priorities.

The performance figures highlighted a reduction in the level of crime on the Island together with an increase in the detection rate. The target for the 2012/13 detection rate would be more challenging given the decrease in crime.

Members discussed the influence of alcohol in crime. This was not consistently recorded and depended upon the relevant officer making a judgement as to whether alcohol was believed to be a factor. It was estimated that approximately 30% of assaults and violence with injury related to domestic abuse incidents. Superintendent Sherrington outlined arrangements that were made during the peak tourist season and for large special events when additional resources were utilised from the mainland.

The procedures adopted by the police for dealing with an individual suffering from a mental health problem was raised. This was an area where Hampshire Constabulary was undertaking further work and training. Newport provided the main custody facility with Ryde having limited facilities. With regard to the closure of a number of police stations on the Island and limited opening times of others, difficulties were being experienced by the public in handing in lost property. Superintendent Sherrington advised that such matters could be reported by telephone and it was not necessary for property to actually be handed in to a police station.

The panel was pleased to note that it was intended to replace Superintendent Sherrington at the same level when he retired later in the year.

RESOLVED:

THAT the presentation be noted.

42. Local Involvement Network (LINk) – Investigations

(a) Night time hospital discharges on the Isle of Wight

The panel was advised that as the result of press reports the Local Involvement Network was undertaking an investigation into night time hospital discharges from St Mary's Hospital. A summary of feedback that LINk had received on incidents was circulated. Gretel Ingham, Locality Manager, outlined the key issues involved.

Carol Alstrom, Chief Nurse and Director of Infection Prevention and Control, gave a powerpoint presentation on the review that she had undertaken on discharges from hospital between 11.00 pm and 6.00 am. This looked at a possible 215 cases during the period April 2011 to March 2012 involving inpatient wards. As the result of this there were 32 instances where there was an actual discharge and 6 of these involved six patients over the age of 65. The case notes for these specific cases were then reviewed. It appeared that the majority of these had been incorrectly recorded. Action was being taken to prevent this happening in the future. Patients were not discharged from inpatient wards at night unless there was a plan in place to support this or the person was discharging themselves.

With regard to people attending the emergency department at night this presented a different set of circumstances and challenges. This part of the internal review highlighted issues regarding transport, clothing and transfer back to residential and nursing homes. Actions were being taken to address these.

The panel discussed the various issues involved and noted that any concerns about an individual patient could only be investigated by the hospital if relevant details were supplied. It was noted that a report had been recently considered by the Trust Board. Members believed that it would be beneficial to have a breakdown by age range of those patients that were discharged at night.

RESOLVED:

- i. THAT a copy of the report considered by the Trust Board be circulated to the panel together with an age range breakdown of those patients discharged at night for the previous year.
- ii. THAT consideration be given to the findings arising from the review by the LINk once this has been published.

(b) Update on other investigations

The panel was updated on the review of dental services and LINk circulated a summary on this. Members were reminded that this item was to be on the agenda for the 26 September 2012 when all relevant stakeholders would be present.

In addition Mr Paddy Noctor outlined a new project that LINk was commencing on mental health services based in the community. The panel indicated that when the final report had been produced then it would like to discuss this at a future meeting.

RESOLVED:

THAT consideration be given to the LINk report on mental health when this had been completed.

43. Changes in IOWNHS management structure

The chairman welcomed Karen Baker who had been appointed acting chief executive of the IOWNHS following Kevin Flynn's departure to take up a new post in Wales.

Karen Baker advised the panel of other changes that had been introduced in the interim pending the appointment of a new chief executive

RESOLVED;

THAT the matter be noted.

44. Consultation on the development of a local Healthwatch

The cabinet member for adult social care, housing and community safety advised the panel of a delegated decision that he was taking with regard to consultation arrangements on the development of a local Healthwatch body. The strategic manager, resident information and consultation, gave a powerpoint presentation detailed the background to Healthwatch, its role, how it would differ from the LINk and the Council's own role.

RESOLVED:

THAT the proposals contained in the delegated decision be fully supported.

45. Corporate Priority Performance 2012/13

The strategic director of community wellbeing and social care advised the panel of a review being undertaken on the performance indicators for the reporting of corporate plan priorities for 2012/13. It was noted that there would be three new measures relating to supporting older and vulnerable residents. The comments made by the panel when considering the implications of budget proposals had been taken into account.

RESOLVED:

THAT the proposed performance indicators for 2012/13 be agreed.

46. Forward Plan and Consultations

The panel was made aware of relevant items within the current forward plan. It had already been advised earlier in the meeting about the consultation exercise regarding the local Healthwatch.

RESOLVED:

THAT the matters be noted.

47. Progress report on recommendations and outcomes

The panel received a report showing progress with recommendations and outcomes from previous meetings.

RESOLVED:

THAT the report be noted.

CHAIRMAN