



# Minutes

Name of meeting	<b>HEALTH AND COMMUNITY WELLBEING SCRUTINY PANEL</b>
Date and time	<b>WEDNESDAY, 11 JANUARY 2012 COMMENCING AT 5.00 PM</b>
Venue	<b>COUNCIL CHAMBER, COUNTY HALL, NEWPORT, ISLE OF WIGHT</b>
Present	CLLrs Margaret Webster (Chairman), Paul Fuller, Arthur Taylor, Ian Ward  <u>Co-opted Member</u> (Non-Voting)  Mr Paddy Noctor (Local Involvement Network) Cllr David Williams (Hampshire Police Authority)
Cabinet Member	CLLrs Dawn Cousins, Roger Mazillius
Partners	Lisa Cook (Care Quality Commission) Carol Alstrom, Andy Hollebon, Dr Mark Pugh (IOWNHS)
Officers Present	Ian Anderson, Chris Mathews, Paul Thistlewood

---

22. [Minutes](#)

RESOLVED :

THAT the Minutes of the meeting held on [2 November 2011](#) be confirmed.

23. **Declarations of Interest**

There were no declarations received at this stage.

24. [Public Question Time](#)

Mr John Lockett, an Island resident asked the Chairman about a recent national press report on health professionals concerns regarding funding for adult and vulnerable persons care arrangements. The Chairman indicated this would be considered as part of the debate on the budget. Mr Lockett asked a supplementary regarding the ability of members to vote on an individual basis on such key issues. The Chairman responded by indicating that she was able to vote according to her own conscious and views.

25. [Role of the Care Quality Commission](#)

The Panel was advised that the Care Quality Commission had recently launched new working arrangements with local authority overview and scrutiny committees. Lisa Cook, the Compliance Manager for the area, gave a [powerpoint presentation](#) which included information on the role of the Commission, how it undertook its reviews and information sharing with scrutiny. The government standards of quality and safety which were checked by the Commission were outlined. It was noted that there was no a scoring or grading system but a process of compliance or non compliance. The sixteen standards were linked in with six outcomes.

All social care, independent healthcare services and most NHS hospitals would be visited once a year. These would not be full inspections on all the government standards unless specific concerns were either known in advance or arose during a review. Feedback from people using the service being reviewed was important in formulating the outcomes.

Reference was made to the Commission's guide for local councillors together with one that had also be produced for overview and scrutiny committee for health and social care.

The compliance process, including closures, was clarified together with working arrangements with Ofsted. The Strategic Director of Community Wellbeing and Social Care referred to the working relationship between the Council and the Commission on adult social care.

RESOLVED :

THAT the working arrangements between the Care Quality Commission and the Panel be welcomed.

26. [Health Scrutiny](#)

(a) **Care Quality Commission Review of St Mary's Hospital**

Carol Alstrom, Chief Nurse and Director of Infection Prevention and Control gave a [powerpoint presentation](#) on referred to the Care Quality Commission's review of compliance at St Mary's Hospital that had been undertaken on 13 September 2011. this identified that one standard was not being met and improvements were required in a number of others to ensure that compliance was maintained.

The main area of concern related to the Medical Assessment Unit. Immediate actions had been implemented for this and the other areas. An outline of the actions being taken was given and the Commission kept informed.

Members believed that the Commission's findings should be more specific about the number of patients spoken to. Ms Cook, the Compliance Manager for the area, agreed that it would have been

helpful if this had been included and this point would be taken on board for future reports.

The Panel noted that there was a range of review mechanisms in place to ensure that standards of service were of an acceptable level. Besides taking action to deal with the Commission's findings relating to the Medical Assessment Unit consideration was being given to re-configuring activities within the ground floor area of the hospital.

The support given to vulnerable people and the range of ways adopted to ensure that these were identified at an early stage was discussed. This involved close working relations with the Council's Adult Safeguarding team. The Panel was also made aware of the use of volunteers to support patients.

Ms Alstrom advised on steps being taken to rationalise record keeping and a wider review of medical records. The Panel expressed a view that although an action was being taken to reduce the incidents of missed doses of medication the aim should be to stop these completely.

**RESOLVED :**

THAT the actions being taken by St Mary's Hospital following the Care Quality Commission's review of compliance be noted.

(b) **Mortality Rate for St Mary's Hospital**

Dr Mark Pugh, Medical Director, gave a [powerpoint presentation](#) relating to a review of mortality rates that had been undertaken following recent concerns. He outlined the background to the Island's profile and the way data was collected. It was noted that there were a number of methodologies.

The Panel was advised of the actions that were being taken to review the data and where improvements in the collection and interpretation can be made. A specific group had been established to review data and cases where required and Dr Pugh also reviewed each case. A comparison had also been with a number of other coastal and countryside areas which had similar demographics and this showed the Island had a lower mortality rate from all causes.

The measure used by the Strategic Health Authority showed that the mortality rate for the Island was within acceptable limits and gave no cause for concern. Members were informed of a number of key factors which influenced admissions to St Mary's which impacted upon its statistics.

Projected deaths for 2011/12 currently showed a decrease compared with 2009/10 and 2010/11. The Panel was assured that Island residents should have confidence that they were not at more risk at St Mary's Hospital of dying than at any other hospital.

RESOLVED :

THAT Dr Mark Pugh, Medical Director, be invited back to the Panel to give an update on mortality rates in a year's time.

(c) Quality Accounts

Carol Alstrom, Chief Nurse and Director of Infection, Prevention and Control, informed the Panel of the areas that had been identified as priorities for improvement by the NHS Isle of Wight for 2012/13. She advised that an additional priority had now been included relating to improving the standards of basic care.

A consultation exercise on the list of priorities would close on 31 January 2012. A final list would then be agreed to match the priorities expressed by the public, partners and stakeholders.

RESOLVED :

THAT the proposed priorities for inclusion in the 2012/13 Quality Accounts be noted.

27. **Performance and Budget**

(a) Quarterly Performance Management Report – Quarter 2 2011/12

Consideration was given to the corporate plan priorities report, submitted to Cabinet, in relation to supporting older and vulnerable residents and housing and homelessness. The Strategic Director advised that information for quarter 3 was now being processed. This indicated that there were no significant changes in performance or areas of concern.

Members raised issues connected with the level of engagement with sport. As some of these related to young people the Strategic Director indicated that he would pass on the relevant officer. The range of activities available for older people was discussed. These would assist in ensuring that with an increase in life expectancy there can be an increase in the health and wellbeing of older people.

RESOLVED :

THAT the quarter 2 performance report be noted.

(b) Budget Savings 2012/13

The Panel was made aware of the proposed budget savings for services within its remit as reported to Cabinet on 13 December 2011. A number of these areas were linked in with Children's Services. It was noted that there would be areas where additional expenditure would be allocated to assist in service delivery.

The Panel would be looking in detail at the proposed budget for 2012/13 at a special meeting in February.

RESOLVED :

THAT the report be noted.

28. **Forward Plan and Consultations**

Members were made aware of relevant items contained within the forward plan for the period January 2012 to April 2012. In addition they were advised that there were no current live consultations other than the budget simulator.

RESOLVED :

THAT the items be noted.

CHAIRMAN