

Early Help Services 11-19		
Service	What is on offer	Contact details
Family and Parenting Support Service	<p>The Children's Society Family Support Service is commissioned by the Isle of Wight Council, to give families and children every support they need to thrive. It offers a safe place to work through difficult situations and help families to make informed choices about their future. It works with families island wide that have children aged between 5 and 19.</p> <p>The service aims to:</p> <ul style="list-style-type: none"> <li>• strengthen your family's relationships</li> <li>• build your children's confidence and ability to handle difficult feelings</li> <li>• support you and your family to solve problems together</li> <li>• hear and respect your children's views</li> <li>• work with you to create a safe and nurturing environment for your children</li> <li>• show you alternative ways of dealing with your children and measure how much this helps your family</li> <li>• work together effectively with other professionals supporting your family.</li> </ul> <p>The service is available through a referral process usually through completion of a Common Assessment Framework-CAF. To find out more about CAF's contact the First Response Unit.</p>	<p>Family Support Service Community Offices c/o East Cowes Children's Centre Beatrice Avenue East Cowes Isle of Wight PO32 6PA</p> <p>Telephone: 01983 294701</p> <p>Email: <a href="mailto:iowfamilysupport@childrenssociety.org.uk">iowfamilysupport@childrenssociety.org.uk</a></p> <p>Children's First Response Unit based at St James Centre, St James Street, Newport, PO30 5HE. Tel: (01983) 814373.</p>

<p>Youth Service</p>	<p>The Isle of Wight Youth &amp; Community Service offers a wide range of activities and support to young people aged 13-19 years (up to 24 with learning difficulties) across the Island. The service currently operates 11 full and part-time Youth Centres in three geographical clusters: North and East Wight - Ryde, Bembridge, Brading, Cowes, East Cowes (Yorkie Bar) and Wootton. West and Central - Newport and West Wight. South Wight - Sandown, Ventnor and Niton. This provision is also supported by a number of island-wide outreach projects and activities to assist young people in their personal development.</p>	<p>Youth &amp; Community Service headquarters 01983 823490 <a href="mailto:youth.service@iow.gov.uk">youth.service@iow.gov.uk</a></p>
<p>Targeted Youth Support</p>	<p>Targeted Youth Support is based at the Youth Offending Office, which has been set up to support young people aged 10-18. The focus of the team is to work with young people within this age range who are affected by a variety of issues which could put them at risk and have a negative impact on their future social, emotional, physical and economic well being.</p> <p>Some of the types of support we can offer include (this is not an exhaustive list):</p> <ul style="list-style-type: none"> <li>• Support with housing/benefits</li> <li>• Support to access training and education / Aspiration Raising</li> <li>• Self-Esteem raising</li> <li>• Family mediation</li> <li>• Work on Sexual Health</li> <li>• Work on Substance misuse</li> <li>• Family/Parenting support</li> </ul>	<p>62 Crocker Street Newport Isle of Wight PO30 5DA</p> <p>Tel: 01983 522799 Fax: 01983 523175</p> <p>Children's First Response Unit based at St James Centre, St James Street, Newport, PO30 5HE. Tel: (01983) 814373.</p>

	<ul style="list-style-type: none"> <li>• Anger Management</li> </ul> <p>How to access Targeted Youth Support Service  <u>All</u> referrals to Targeted Youth Support will require an assessment in order to process the referral efficiently. This assessment can be either a Pre CAF, CAF or any other nationally recognised assessment. To find out more about CAF assessment please contact the First Response Unit</p>	
Education Welfare Service	This Service is responsible for fulfilling statutory responsibilities of the Local Authority in respect of school enrolment, attendance, exclusions and juvenile employment	St James Centre 4-5 St James Street Newport Isle of Wight 01983 814370
Behaviour Support Service	<p>Core services include</p> <ul style="list-style-type: none"> <li>• Support for Pupil Referral Units (PRUs) &amp; Schools with pupils excluded from school.</li> <li>• Delivery of evidence-based parenting programmes for parents subject to Parenting Orders &amp; Contracts.</li> <li>• Staff/governor training and CPD through the IWC Schools &amp; Early Years Training Programme</li> </ul>	<p>Contact:  Tel: 01983 814370  <a href="mailto:BSPAT@iow.gov.uk">BSPAT@iow.gov.uk</a>  St James Centre  4-5 St James' St  Newport  IOW  PO30 5HE</p>
Education Participation Team	If you are aged 13 to 19 (up to 25 years old if you have a learning difficulty or disability) the Isle of Wight Council's Participation Team can help you. We provide high quality, impartial information, advice and guidance to support young people to make a transition from statutory education into further education, higher education, work and training. Through our Centre in Newport we provide a full drop-in service (no appointment necessary) for young people and their parents or	Participation Team, 29 High Street, Newport, PO30 1SS email <a href="mailto:participationteam@iow.gov.uk">participationteam@iow.gov.uk</a> Opening times: <b>Monday to Thursday</b> 09.30am – 12.30pm, 1.00 – 4.30pm <b>Friday</b> 09.30am - 12.30pm, 1.00 – 4.00pm

	<p>carers to discuss the range of options available to you in education, work, and training. If you are unemployed and aged between 16 and 19, we will provide you with a dedicated Participation Adviser who will keep in contact with you and provide all the support you need until you are settled into a positive destination. The Centre also has a range of resources available to help you including free supervised internet and telephone access to enable you to research opportunities and make applications.</p> <p>The Participation Team works in partnership with local schools, colleges, training providers and employers to provide guidance that is impartial and comprehensive, helping each young person to identify the options available to them and make decisions, and enabling them to move towards their chosen outcome. There is a dedicated website which has useful resources available to download and view online, links to local and national agencies to support young people, a CV creator package, an A-Z on jobs and careers and a weekly job vacancy bulletin. To contact the Participation Team call us 01983 525927 or drop into the Centre in Newport during the opening hours</p> <p>If you require support 'out of hours' the National Careers Service may be able to help. You can access an Adviser by calling 0800 100 900 Web:</p>	
Youth Offending Team	The role of the Isle of Wight Youth Offending Team (YOT) is to reduce offending by children and young people aged 10-17 and	Youth Offending Team Youth Offending Team Office

	<p>to have a preventive role in reducing the risks of offending by all young people. This includes safeguarding young people where there is specific vulnerability issues identified.</p> <p>The YOT is a multi-agency operation comprising staff from police, probation, health, children and education. It works closely with young offenders and their parents/carers as well as with court, other criminal justice agencies and other organisations or groups that support young people and recognise the unique value and contribution that they make to society. Other key providers and supporters including the Education Participation Team, training and employment providers (HTP), accommodation and voluntary sector agencies. The work of the YOT is governed by an annual Youth Justice Plan.</p> <p>For more detail click</p>	<p>62 Crocker Street Newport Isle of Wight PO30 5DA 01983 522799</p>
<p>Commissioned Child Health Services (School Nursing)</p>	<p>If you would like to find out more about services see below</p> <p>The Isle of Wight NHS Trust School Nurse Team is community based follows on from the work of the Health Visitor &amp; works across health and education, providing the link between school, home and the community for the benefit of children/young people and their families. The School Nurse Team are qualified professionals with extensive experience of both adult and child care with a robust Public Health agenda. Each school has access to a 'named School Nurse', who has responsibility for a small team of School Staff Nurses and Support Work Assistants. The School Nursing Team delivers care predominantly in the school arena but undertake home visits if</p>	<p>Contact Details: 01983821388</p>

	<p>appropriate. At school entry all children are offered a health assessment accompanied by their parent/carer where health advice is offered on topics such as healthy eating; exercise; immunisations; behaviours; toileting etc. with appropriate intervention or signposted/referred to other services.</p> <p>Throughout a child/young persons educational journey School Nurses offer support to promote healthy outcomes for all inclusive of physical health,</p> <p>sexual health and emotional health</p>	
<p>Commissioned Public Health Services</p>	<p>Public Health currently commission the following services related early help.</p> <ul style="list-style-type: none"> <li>• Condom Distribution Scheme: his service distributes free condoms to young people - 01983 534202. [15-25 years]</li> <li>• Chlamydia Screening Programme: This service offers opportunistic chlamydia testing to young people - 01983 534202 [15-25 years]</li> <li>• Sexual Health Outreach Nurse: A young person's sexual health outreach nurse who is able to see vulnerable young people in the community: 01983 534202 [vulnerable young people under 25]</li> <li>• Sexual Health Community Clinics: There are 4 Under 25 sexual health clinics in Ryde, Sandown and Newport - see <a href="http://www.wish-net.co.uk">www.wish-net.co.uk</a> [all ages of young people needing sexual health information or services]</li> <li>• Wishnet: The Island's sexual health website - <a href="http://www.wishnet.co.uk">www.wishnet.co.uk</a> [all young people who need sexual health information]</li> </ul>	<p>Public Health Service 01983 534202</p>

	<ul style="list-style-type: none"> <li>• Sexual Health Service: A full integrated sexual health service available that runs special young person clinics, based in Newport: 01983 534202 [all ages of young people needing sexual health information or services]</li> <li>• LGBT Outreach: A Lesbian, Gay, Bisexual and Transgender outreach worker, supporting the LGBT community: 01983 534202</li> </ul> <p>Sexual Health Training: A training programme to equip professionals working with young people with the knowledge and skills to deliver basic sexual health advice and services</p> <ul style="list-style-type: none"> <li>• Smoke free homes - <a href="http://www.nhsstopsmokingiow.co.uk/">http://www.nhsstopsmokingiow.co.uk/</a></li> <li>• Smoking in pregnancy - <a href="http://www.nhsstopsmokingiow.co.uk/">http://www.nhsstopsmokingiow.co.uk/</a></li> <li>• Get Sorted alcohol worker - 01983 814182</li> </ul>	
Commissioned Drug and Alcohol Services	Awaiting service detail	
Other early help services including voluntary organisations	A wide range of early help services are available across the island and nationally (e.g. national helplines). Information on all these services can be accessed through the Family Information Zone.	<p>Family Information Zone (FIZ)  11 Orchard Street  Newport  Isle of Wight  PO30 1JZ  01983 821999  <a href="http://www.wightchyps.org.uk">www.wightchyps.org.uk</a></p>

