# Cabinet Report, Quarter 2 - 2012/13

# **Corporate Priorities - Risk / Performance / Finance Appendix**

Delivery of Budget Savings Through Changed Service Provision	2
Raising Educational Standards	
Keeping Children Safe	
Supporting Older and Vulnerable Residents	
Housing and Homelessness	
Regeneration and the Economy	
Highways PFI Scheme	
Waste Strategy	

Description	Current Risk Score	Planned Actions	Target Date	Target Risk Score
		Improvement: Increase building security	31/12/12	
		Framework: Annual Governance Statement	Implemented	
		Framework: Audit Committee	Implemented	
		Framework: Compliance with British Standard ISO 17799 on	Implemented	
		Information Security		
Reference - SR0036  Ifective decision making and control processes (governance) - asequence :Loss of data, including personal and confidential cential legal challenges and including personal and confidential cential legal challenges and confidential cential penalty		Framework: Council Constitution	Implemented	
		Framework: Equalities & Diversity Board	Implemented	
Bick Beforence CB0026		Framework: Ethical Standards	Implemented	
RISK Reletetice - SR0030		Framework: Health and Safety Board	Implemented	
Ineffective decision making and control processes (gayernance)		Framework: Information Governance Group	Implemented	
		Framework: Key Policies	Implemented	
1	G	Framework: Monitoring Officer	Implemented	G
	G	Framework: Overview and Scrutiny Committee	Implemented	G
ı	5 - Low	Framework: Project Governance	Implemented	5 - Low
onsequence :Loss of data, including personal and confidential otential legal challenges effective decision making mancial penalty amaged reputation	5 - LOW	Framework: Risk & Performance	Implemented	5 - LOW
		Improvement: Continuing to benchmark for best practice in Legal,	Implemented	
Impact on has of stall		Democratic Services and HR		
Inherent Coore : 16. High		Improvement: Scrutiny Committee Action Plan	Implemented	
Innerent Score : 16 - nign		Process: Call Over	Implemented	
		Process: Equality Impact Assessments	Implemented	
		Process: External and Internal Audit	Implemented	
		Process: ICT Assurance Policies and Systems	Implemented	
		Process: Member Induction and Information Sessions	Implemented	
		Process: Pro-active training sessions.	Implemented	
		Process: Procurement Board	Implemented	
		Process: Targeted intervention for breaches in data protection	Implemented	

Description	Current Risk Score	Planned Actions	Target Date	Target Risk Score
Delivery Of Budget Savings Through Changed Service Provision				
		Improvement: Procurement Strategy	31/12/12	
		Improvement: Strategic Asset Management Plan	Implemented	
		Framework: Directorate Service & Mini Service Boards	Implemented	
Risk Reference - SR0035		Framework: Medium Term Financial Plan	Implemented	
		Framework: Medium Term Financial Strategy	Implemented	
Insufficient financial resources -		Framework: S151 Officer	Implemented	
Consequence :Insufficient resources to meet commitments.		Framework: Value for Money Strategy	Implemented	
Unplanned cuts in service.		Governance: Audit Committee	Implemented	
Failure to meet statutory duties.	Α	Governance: Cabinet	Implemented	G
Disruption to service delivery and key corporate priorities.		Governance: Overview and Scrutiny Committee	Implemented	J
Section 114 Report to Full Council	8 - Medium	Governance: Procurement Board	Implemented	5 - Low
	8 - Medium	Improvement: e-Budget Book	Implemented	3 - LOW
		Improvement: Savings Plans and Planning 2012/13	Implemented	
Whilst current score is medium this is likely to increase in the future following the financial		Process: Authorisation Panel	Implemented	
settlement in December and the Local Government Recource Review		Process: Budget Monitoring	Implemented	
		Process: Budget Review Board	Implemented	
Inherent Score: 16 - High		Process: Delivery of the Savings Strategy	Implemented	
		Process: Quarterly Reporting	Implemented	
		Process: Regular review of Reserves and Balances	Implemented	
		Process: Six monthly capital challenge	Implemented	

Description	Current Risk Score	Planned Actions	Target Date	Target Risk Score
Risk Reference - SR0037  Insufficient staffing capacity and skills - Consequence :Inability to meet statutory responsibilities & Corporate Priorities Service failure Excessive cost to cover gaps Damage to reputation Loss of skilled and experienced staff Inherent Score : 16 - High	A 9 - Medium	Improvement: Review of job evaluations and selection process Improvement: People Resourcing Strategy Improvement: Improvements in transactional processes (shared services) Framework: Authorisation Panel Framework: Business Continuity Plans Framework: Communication Channels - The Vine, Time to talk, managers brief Framework: Employment Committee Framework: Health and Safety Board and Diversity Board Framework: HR Strategies and Policies Framework: Organisational Development Plan Framework: Performance and Risk Framework: Procurement Board Improvement: T&C Review Process: Consultation with Unions, Joint Consultative Meetings Process: Introduction of Sickness Case and Monitoring (SCAM)	31/10/13 31/10/12 31/03/13  Implemented	- G - 5 - Low
Risk Reference - SR0039  Failure to commission and secure services which are relevant to the Isle of Wight community's needs - Consequence :Services do not meet needs of community Vulnerable clients who rely on council support are failed Resources not directed towards greatest need Resources are wasted, poor value for money Damage to council reputation Damage to relationships with partners, suppliers, and the Island's voluntary and community sector.  Inherent Score: 12 - High	G 5 - Low	Process: PDR's  Improvement: Draft a commissioning framework for internal consultation.  Improvement: Project Delivery Improvement: Health and wellbeing strategy Improvement: Establish governance arrangements for partnerships Framework - Corporate Plan Framework - Cabinet Report 2010 Framework - Equality & Diversity Board Framework - Procurement strategy Performance Management Process - Medium Term Financial Strategy Process: Authorisation Panel Process: Budget Review Board Process: Business Planning Process: Equality Impact Assessment Process: Joint Strategic Needs Assessment	Implemented 27/11/12  27/02/15 22/03/13 05/04/13 Implemented	G 2 - Low

Description	Current Risk Score	Planned Actions	Target Date	Target Risk Score
Risk Reference - SR0040  Ineffective response to major emergency - Consequence :Death or serious injury to public Excessive cost Ongoing disruption	A	Improvement: Assign and train council wide resilience leads Framework: Business Continuity Policy Framework: Oil & Chemical Pollution Plan Framework: Adverse weather office procedure Framework: Animal Disease Plan Framework: Fire & Rescue National Framework Framework: Fire cover arrangements with Hants Fire Authority Framework: Hants & IW local resilience forum Framework: Humanitarian Assistance Arrangements	31/12/13 Implemented 30/12/12 Implemented Implemented Implemented Implemented Implemented Implemented Implemented Implemented	G
Impact on routine council services Damage to Island image Damage to council reputation Damage to Island economy Damage to the Island's environment/infrastructure/communications Inherent Score: 16 - High	9 - Medium	Framework: Island Resilience Forum emergency flood plan Framework: IW Emergency Response Plan Framework: IWC Emergency Recovery Plan Framework: Mass fatality arrangements Framework: Pandemic Plans Improvement: Fire Control Transfer Improvement: Review of Fire Integrated Risk Management Plan Process: Improvements based on lessons learnt Process: Review all polices and plans (ongoing 3 yearly cycle on all)	Implemented	5 - Low
Risk Reference - ENF0032  Failure to prevent, protect and to respond effectively - Consequence :Reputation impact, injury or death which could have been prevented, unnecessary loss of property due to fire and lack of community engagement in meeting statutory duties.	R 13 - High	Develop Data Sharing Agreements with appropriate agencies to ensure we targe vulnerable persons within our community	31/03/13	A 10 - Medium
Inherent Score: 15 - High		Embed Locality working within the Service	Implemented	

**Performance Measures - Delivery of Budget Savings** 

Reporting Period: Quarter 2 2012/13

Key to colour RAG Red: Below Target Amber: Within Tolerance Green: On/above target

Targets not agreed/ monitoring only
Data Unavailable Blue:

Grey:

Monthly Measure Description	Measure	Apr-12	-12 May-12	Jun-12	Jul-12	Aug-12	Sep-12		End of	End of
	Aim						Actual	Target	Year Forecast	Year Target
Contact Centre - Percentage (%) of all enquiries resolved at first point of contact	<b>A</b>	83.32	83.08	83.42	84.19	84.97	82.25 G	80	84.27 G	80
Contact Centre - Average time taken to answer a call (in seconds)	•	76	118	81	62	84	82 G	90	90 G	90
Value of cumulative capital expenditure compared to profiled budget (£m)	<b>A</b>	0.289	6.6	11.8	20	22.6	26.7 R	29.9	52 R	63.4
Value of identified savings (£000s) (cumulative)	<b>A</b>	5026	5358	5558	6303	6810	6794 G	5899	6866 A	7201
Percentage (%) forecast revenue income (fees and charges) compared to budget	<b>A</b>	97.6	97	97	96	95	96.69 A	100	96.69 A	100

**Performance Measures - Delivery of Budget Savings** 

**Reporting Period: Quarter 2 2012/13** 

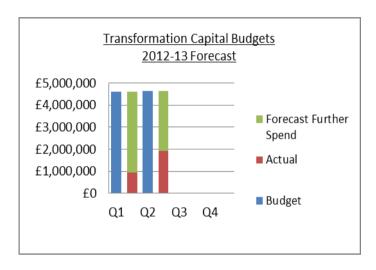
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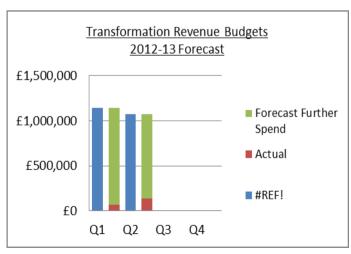
Targets not agreed/ monitoring only
Data Unavailable Blue:

Grey:

Quarterly Measure Description		Apr-Jun	Jul-Sep	Oct-Dec		Apr-Jun	This C	uarter	End of	End of
	Aim	2011	2011	2011	2012	2012	Actual	Target	Year Forecast	Year Target
Percentage (%) of predicted revenue outturn (net cost of services) compared to budget	▼	100	98.6	98.6	98.6	98.6	98.6 G	100	98.6 G	100
Whole Council - Average number of days lost due to sickness per permanent employee (including maintained schools) (cumulative)	•	1.85	4.36	6.04	8.05	1.67	3.4 G	3.79	7.5 G	7.5
Percentage (%) of transactions completed on-line compared to telephone / face to face	<b>A</b>	46	43	34.3	17	33	41.4 A	42	46 G	46
Percentage (%)of County Hall remodelling project complete	•	5	7.5	25.5	44.13	63	82 G	81.3	100 G	100
Number of transactions that the customer can complete online	<b>A</b>	347	352	370	375	401	407 G	390	420 G	410
Percentage (%) completion of 2012/13 Personal Development Reviews for staff	<b>A</b>				28.42	21.99	32.66 R	98	90 A	98
Percentage (%) increase of completed on-line transactions compared to same quarter in previous year	<b>A</b>					43	35 G	10	30 G	15
Property Services - Capital Receipts including schools (cumulative)	<b>A</b>					420000	877750 R	1229000	3045000 A	3269000

#### **Financial Report - Transformation Budgets**





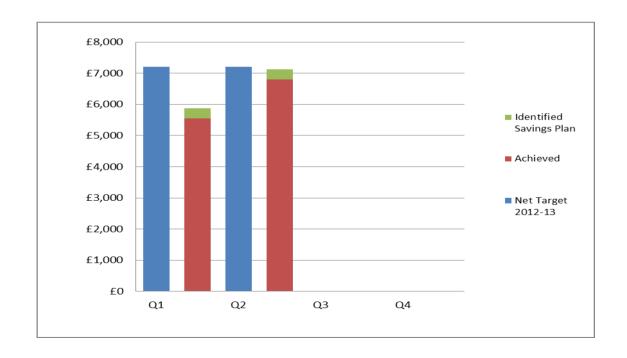
<b>Budgets in Sco</b>	oe e				
Transformation Ca	apital Budgets	2012-13 Fored	<u>ast</u>		
PROJECT	Pre 2012/13 Spend	2012/13 Budget	2012/13 Actual	2012/13 Budget Remaining	Project budget remaining post 2012/13
COUNTY HALL	2,186,322	2,823,890	1,393,825	1,430,065	0
ICT	2,448,186	1,523,479	509,781	833,425	362,107
OTHER	888,737	300,1432	0	250,347	0
Grand Total	5,523,245	4,647,501	1,903,606	2,513,837	362,107

Transformation Revenue Budgets 2012-13 Forecast **Project** 2012/13 Pre 2012/13 2012/13 2012/13 budget **PROJECT** Budget remaining Spend **Budget Actual** Remaining post 2012/13 2010-11 SPEND 492,931 0 0 0 0 324,070 **ACCOMMODATION** 16.774 373,237 34,681 0 455,008 369,269 607,888 105,533 279,229 **ICT** 94,742 OTHER 94,742 203,395 873,820 **Grand Total** 878,974 1,075,867 140,214 482,624

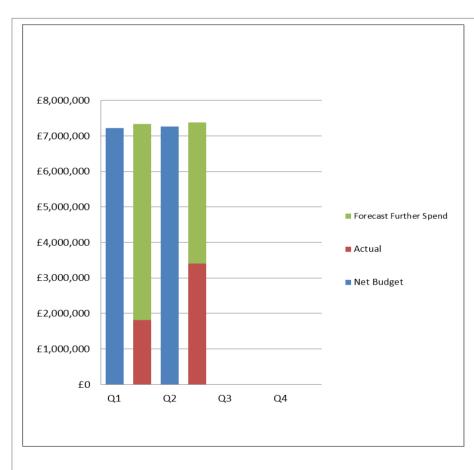
## **Savings Strategy Details 2012-13**

#### Summary of Savings and Costs as Part of Cross Council Savings

Description	Total Target Amount £	Amount Achieved to Date £
Full year effect 2011-12 Budget Strategy	3.366,000	3,142,000
2012-13 Budget Strategy	3,835,000	3,652,000
	7,201,000	6,764,000



## **Financial Report - Fire Service**



ACTUAL TO DATE	BUDGET	FORECAST OUTTURN	FORECAST VARIANCE
£3,399,300	£7,260,994	£7,387,630	£126,636

Budgets In Scope				
	Actual Spend	Current Budget	Forecast Outturn	Forecast Variance
Chief Fire Officer	120,810	467,055	472,900	5845
Deputy Chief Fire Officer	1,601,537	5,710,520	5,822,500	111,980
Community Risk	-7,561	-14,142	-13,642	-500
Operations	95,434	1,062,276	1,061,691	-585
Grand Total	5,091,446	7,105,145	6,937,151	117,739

#### **Performance Measures - Fire & Rescue Service**

Key to colour RAG

**Reporting Period: Quarter 2 2012/13** 

Red: Below Target Amber: Within Tolerance

Green: On/above target
Blue: Targets not agreed/ monitoring only
Grey: Data Unavailable

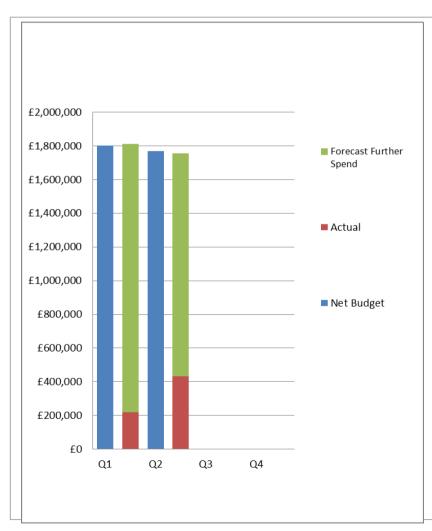
Monthly Measure Description		Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep	<b>)-12</b>	End of	End of
	Aim						Actual	Target	Year Forecast	Year Target
Fire & Rescue Service: Accidental Dwelling Fires in Domestic Dwellings	•	7	5	8	5	6	8 A	7	78 G	84
Fire & Rescue Service: Numbers of people killed or seriously injured in road traffic collisions (cumulative)	▼	7	12	19	20	25	28 G	40	68 G	80
Fire & Rescue Service: Number of Primary Fires attended	▼	15	10	20	14	18	19 R	18	192 G	215
Fire & Rescue Service: Percentage of incidents which met our response standards for fire cover - Attendance Time	•	95.5	85.4	91.7	92.5	77.6	91.7 G	80	89 G	80
Fire & Rescue Service - Percentage (%) of home fire safety checks completed for vulnerable households CFOA B1 (CS2b)	<b>A</b>	50	48.7	56.5	56.3	50	20 R	60	50.9 R	60
Fire & Rescue Service: Numbers of children killed or seriously injured in road traffic collisions (under 18 years of age) (cumulative) (NI 048)	•	0	3	3	3	4	5 G	8	9.6 G	16

# **Raising Educational Standards**

# **Risk Management**

Description	Current Risk Score	Planned Actions	Target Date	Target Risk Score
Raising Education Standards				
Risk Reference - CXL0004		Implementation of Accountability Framework for Schools	31/03/13	
Non achievement against National Indicators pertaining to KS 4 - Consequence :Poor outcomes for young people No improvement in standards - increase in schools identified in an Ofsted category	R			А
Loss of reputation for the council	12 - High	Implementation of 1419 Strategy	02/09/13	9 - Medium
Inability to attract high calibre staff	g	Delivery of 2 levels Progress in Science Project	Implemented	-
		Implementation Gaining Ground Schools Programme	Implemented	
Inherent Score: 12 - High		Introduction of functional skills	Implemented	
Risk Reference - CXL0005		Development of a value added measure across all schools at Key	25/10/12	
		Stage 5.		
Non achievement of KS5/Level 3 against agreed targets -				
Consequence :Poor outcomes for young people resulting in lower progression rates to				
Higher Education, training or employment. Higher risk of unemployment for young people				
resulting in higher NEET's (Not in Education Employment or Training).	R			Α
Higher risk of young people seeking education and training off island.				
Higher risk to the secondary schools from Ofsted at being put into a category of "notice to improve" or "special measures".	12 - High			8 - Medium
Poor reputation to the Council resulting in higher intervention/commissioning from the				
local authority to support the secondary schools.		Implementation of NEET strategy.	Implemented	
		Monitoring KS5 outcomes		
Inherent Score: 12 - High		NEET % to be continually monitored against our Statistical Neighbours	Implemented	
Risk Reference - CXL0016		Monitor the returns from the three key indicators	31/07/13	
Non achievement against national average pertaining to Key Stage 2 - Consequence :Poor outcomes for young people. Reputation issues for the Council leading to reduced ability to attract high calibre staff and lack of trust from parents and young	R			А
people in the quality of education.	12 - High	Commission support for schools if required.	31/03/13	9 - Medium
people in the quality of education.		Identify under performing schools	28/02/13	
Inherent Score : 14 - High		Review predicted grade data returns and intervene appropriately.	31/01/13	
milition doore. 14 - riigii		Treview predicted grade data returns and intervene appropriately.	3 1/0 1/ 13	

#### Financial Report – Local Authority Budget



ACTUAL TO DATE	BUDGET	FORECAST OUTTURN	FORECAST VARIANCE
£433,914	£1,770,456	£1,756,065	-£14,391

#### **Budgets in Scope** Actual Current Forecast Forecast **Spend** Budget Variance Outturn Com. for Standards in Educational Settings 97,266 284,899 285,246 347 242,484 **Education Participation Team** 808,929 797,820 -11,109 Commissioning for Special Education & Alt. Education Programmes 62,295 117,796 120,924 -3,128 SEN Service -500 2,500 2,000 -500 Commissioning Manager Adult & Community Learning 32,369 553,204 553,204 0 **Grand Total** 433,914 1,770,456 1,756,065 -14,391

# **Raising Educational Standards**

Key to colour RAG

Reporting Period: Quarter 2 2012/13

Red: Below Target Amber: Within Tolerance

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Blue: Targets not agreed/ monitoring only
Grey: Data Unavailable

## **Performance Management**

Monthly Measure Description	Measure	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep	<b>)-12</b>	End of	End of
	Aim						Actual	Target	Year	Year
									Forecast	Target
Percentage (%) of 16-18 year olds who are not in education, employment or	▼	4.5	4.5	4.5	4.3	4.6	8.3	4.75	4.75	4.75
training (NEET) (former NI 117)										
							R		G	

Quarterly Measure Description	Measure	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	This C	uarter	End of	End of
	Aim	2011	2011	2011	2012	2012	Actual	Target	Year Forecast	Year Target
Number of temporary exclusions - All schools (within the quarter)	•	92	0	95	153	221	Gry	150	Gry	825
Number of permanent exclusions (confirmed) - All schools	▼	2		5	7	11	Gry	2	Gry	9

# **Raising Educational Standards**

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Reporting Period: Quarter 2 2012/13

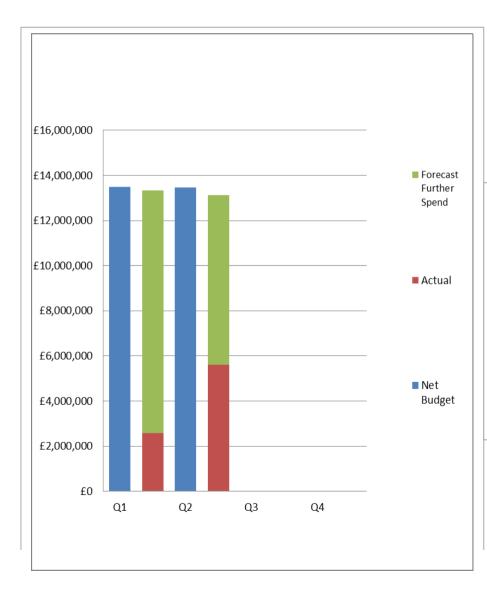
## **Performance Management**

Half Yearly Measure Description	Measure	Mar	Sep	Mar	Sep	Mar	Sep	2012	End of	End of
	Aim	2010	2010	2011	2011	2012	Actual	Target	Year Forecast	Year Target
Percentage (%) for achievement at level 4 or above in both English and Maths at KS2 (former NI 073)	•	66	69	69	63	63	75 A	82	75 A	82
Percentage (%) for achievement of 5 or more A*-C grades at GCSE or equivalent (incl. English & Maths) (former NI 075)	•	41.6	45	45	49.5	49.1	45.1 R	55	45.1 R	55
Percentage (%) for achievement of a level 3 qualification by the age of 19 (former NI 080)	•	45.1	45.1	46.6	46.6		46 R	56.7	46 R	56.7
Percentage (%) for Secondary School persistent absence rate (former NI 087)	▼	4.8	4.5	6.2			Gry	4.5	Gry	4.5
Percentage (%) for Looked After Children (LAC) achieving 5 A*-C grades at GCSE (or equivalent) at KS4 (incl. English & Maths) (former NI 101)	•	0	10	10	10	16.6	0 R	40	0 R	40
Percentage (%) for Primary School persistent absence rate	•						Gry	0.3	Gry	0.3
Percentage (%) for Looked After Children (LAC) persistent absence rate	•						Gry	0.5	Gry	0.5
Percentage (%) for achievement at level 5 in both English and Maths at KS2	<b>A</b>						22 G	21	Gry	21

# **Keeping Children Safe**

# Risk Management

<b>Description</b>	Current Risk Score	Planned Actions	Target Date	Target Risk Score
Keeping Children Safe				
		All staff have a training log and attendance at identified courses is monitored	31/03/13	
		Ensure training offer meets practice needs	31/03/13	
		Improvement: Meeting national time scales for initial and core assessments for children.	31/03/13	
Risk Reference - CSF0005		Improvement: Workforce development programme to raise awareness of safeguarding.	31/03/13	
		Monthly compliance to supervision standards through regular audit	31/03/13	
Fatality or serious injury resulting from failure to safeguard Consequence :Death or serious injury of a child - impact on family (Corporate Priority	A	Monthly file Audits by Team and 3rd tier Managers to ensure compliance to agreed thresholds and standards.	31/03/13	A
Risk).	10 - Medium	Publish and promote Early Help offer	31/03/13	10 - Medium
		Raising the quality of assessment through regular casework scrutiny	31/03/13	
Inherent Score: 13 - High		and challenge		
		All key social work posts are filled	Implemented	
		Implementation of Ofsted Action Plan following pilot inspection.	Implemented	
		Monthly Child Protection management information scrutinised	Implemented	
		On-going staff training which is evaluated against impact on service	Implemented	
		delivery		
		Safeguarding action plan to be implemented	Implemented	



ACTUAL TO DATE	BUDGET	FORECAST OUTTURN	FORECAST VARIANCE
£5,607,710	£13,474,058	£13,131,479	-£342,579

Budgets in Scope				
	Actual Spend	Current Budget	Forecast Outturn	Forecast Variance
Business Support	573,509	1,260,057	1,206,493	-53,564
Contingencies Management & Support	-2,141,239	-3,508,870	-3,484,899	23,971
Children & Family Services	956,378	2,126,529	2,113,733	-12,796
Short Term Interventions	684,938	1,540,845	1,583,361	42,516
Longer Term Intervention	5,190,472	10,726,899	10,485,546	-241,353
Safeguarding	225,386	662,177	677,219	15,042
Safety within the Community	78,896	561,485	447,106	<b>-</b> 114,379
Workforce Development	39,370	104,936	102,920	-2,016
Grand Total	5,607,710	13,474,058	13,131,479	-342,579

Key to colour RAGRed:Below TargetAmber:Within ToleranceGreen:On/above targetBlue:Targets not agreed/ monitoring onlyGrey:Data Unavailable

# **Performance Management**

Monthly Measure Description	Measure	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep	-12	End of	End of
	Aim						Actual	Target	Year Forecast	Year Target
Total number of Common Assessments (CAF) completed year to date		27	60	114	161	179	206	223	450	450
(Cumulative)		21	00	114	101	179		223		450
Number of Looked After Children (at month end)	_	157	156	148	152	154	A 152	154	G 148	148
	•	-						-		
Number of Looked After Children (LAC) in agency foster and agency residential	_	26	25	24	22	23	22	27	G 24	26
placements	<b>V</b>					20		21	27	20
							G		G	

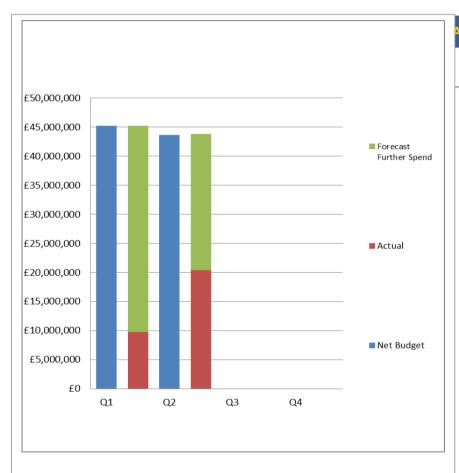
Quarterly Measure Description	Measure	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	This C	Quarter	End of	End of
	Aim	2011	2011	2011	2012	2012	Actual	Target	Year Forecast	Year Target
Percentage (%) of referrals to children's social care that are repeat referrals within 12 months	▼	21	19.9	17.2	18.9	14.1	14.8 G	18	15.5 G	18
Percentage (%) of children made subject to a Child Protection Plan for a second or subsequent time (during quarter)	▼	25	6	0	0	9.5	10 G	10	9.8 G	10
Percentage (%) of children who have been subject to a Child Protection plan continuously for more than two years (at quarter end)	▼	4.5	4.1	3.6	0	3.1	4.3 R	2	4.3 R	2
Number of families of disabled children who are being supported through direct payments.	•	54	72	50	46	53	50 A	53	55 A	60

**Reporting Period: Quarter 2 2012/13** 

# **Supporting Older and Vulnerable Residents**

# **Risk Management**

Description	Current Risk Score	Planned Actions	Target Date	Target Risk Score
Supporting Older And Vulnerable Residents				
		Improvement: Strengthen contract management and quality assurance Improvement: Meeting national time scales for CAF's Improvement: Meeting national time scales for initial and core assessments for children. Improvement: Strengthen procurement function Improvement: Work with schools on safeguarding issues Improvement: Workforce development programme to raise awareness of safeguarding. Improvement: Integrated Childrens Services (ICS) Project Improvement: Strengthen the scrutiny function of the Adults & Childrens Safeguarding Boards Improvement: Training programme to raise awareness of safeguarding, leading to improved identification of risk. (Adults) Improvement: Embed high quality safeguarding practice in operational area with dedicated practitioners Improvement: Develop a commissioning framework to support personalisation Improvement: Development of Quality Assurance Framework Framework: Adults and Children's Safeguarding Boards Framework: Children's and Young People's Strategic Partnership Framework: Safer Recruitment Policy Framework: Supervision Procedure (Adults) Framework: Supervision Procedure (Childrens) Governance: Critical Commissioning Group established in NHS Improvement: Care management reviews to ensure quality assurance		
		around Personal Budgets and support planning Process: Implementation of 'strengthening families' model for child case conferencing Process: LINks ability to 'Enter and View' as part of their duties Process: Personal Budget Audit Process: Regular case work audit	Implemented Implemented Implemented Implemented	



ACTUAL TO DATE	BUDGET	FORECAST OUTTURN	FORECAST VARIANCE
£20,365,047	£43,706,149	£43,865,733	£159,184

Budgets in Scope				
	Actual Spend	Current Budget	Forecast Outturn	Forecast Variance
Community Care	13,897,304	28,968,633	29,544,974	576,341
Nursing Care Pooled Budget	2,398,906	3,666,824	3,860,293	193,469
Head of Commissioning- Adult Social Care	166,202	563,552	474,769	-88,783
Com.Manager - Adult Social Care Services	1,047,905	4,661,076	4,515,407	-145,669
Com.Manager - Individual Support	1,252,757	2,794,825	2,630,768	-164,057
Operations Manager	873 <i>,</i> 457	220,590	-53,990	-274,580
Business Support Manager	557,453	1,411,677	1,300,551	-111,126
Wightcare	79,226	-112,793	86,631	199,424
Substance Misuse	-422,429	424,273	436,882	12,609
Workforce Development	-1,149	50,000	50,000	0
Social Care Payments Team	173,570	377,262	354,340	-22,922
Think Local Act Personal	119,624	261,067	261,067	-0
Emergency Duty Service	135,336	315,640	352,640	36,640
Misc	0	103,523	51,762	-51,762
Children & Young Adults Disability Service	82,884	0	0	0
Grand Total	20,365,047	43,706,149	43,865,733,	159,584

## **Supporting Older and Vulnerable Residents**

Key to colour RAG

Red: Below Target Amber: Within Tolerance

Green: On/above target
Blue: Targets not agreed/ monitoring only
Grey: Data Unavailable

# **Performance Management**

Monthly Measure Description	Measure	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep	-12	End of	End of
	Aim						Actual	Target	Year Forecast	Year Target
NI 135 - Carers receiving needs assessment or review, and a specific carer's service, advice or information, as a percentage of clients receiving community services	<b>A</b>	34	38	38.4	38.4	38.2	39 G	33	44 G	33
All Personal Budgets & Direct Payments as a percentage of all eligible service users (local SDS indicator)	<b>A</b>	65	65.9	66.67	67.25	68	68.76 G	67.27	72.16 G	70

Quarterly Measure Description	Measure		Jul-Sep	Oct-Dec			This Q	uarter	End of	End of
	Aim	2011	2011	2011	2012	2012	Actual	Target	Year Forecast	Year Target
SVA (Safeguarding Vulnerable Adults) Indicator - Percentage (%) of adult clients receiving a review as a percentage of those receiving a service	<b>A</b>	79.87	79.2	77.8	72	68.1	64.4 R	80	57 R	80
SVA (Safeguarding Vulnerable Adults) Indicator - Percentage (%) of referrals to safeguarding that are repeat referrals within 12 months	•					13.74	15.8 R	13.8	16.6 R	12.5

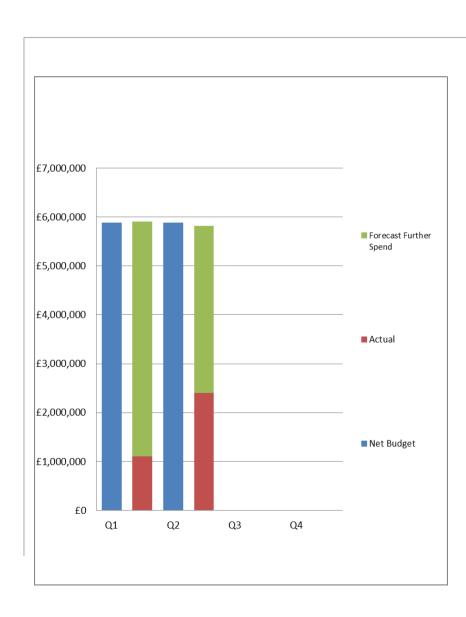
Reporting Period: Quarter 2 2012/13

Reporting Period: Quarter 2 2012/13

# **Housing and Homelessness**

# **Risk Management**

Description	Current Risk Score	Planned Actions	Target Date	Target Risk Score
Housing And Homelessness				
Risk Reference - ENS0042		Ensure that enough housing is planned to meet the 520 target through the Island Plan (Planning Services)	31/03/13	
The risk that Safe and Secure Homes does not enable sufficient affordable and low cost housing to be built and continue to reduce long term empty properties each year				
Consequence :Increases in the need for temporary accommodation, leading to inability to		Monitor Housing completion on new properties and highlight at the	31/03/13	
meet annual saving targets.	R	Strategic Housing Partnership Meeting (Planning Services)		Α
Increase in the cost of providing a homeless service.		Review of the Council Tax long term empty property list	31/03/13	
Adverse impact on Councils budget.	12 - High	To deliver a completed new Housing Strategy	31/03/13	9 - Medium
Inability to deliver a balanced housing market.		To enable the provision of enough affordable housing to meet targets	31/03/13	
Loss of New Homes Bonus		To confirm that we accept the new definitions of "affordable housing"	Implemented	
(Corporate Priority Risk)		and "low cost market housing".		
		Undertake planning development viability assessment and produce	Implemented	
Inherent Score: 16 - High		new island plan housing documents		



ACTUAL TO DATE	BUDGET	FORECAST OUTTURN	FORECAST VARIANCE
£2,400,901	£5,883,530	£5,814,363	£-69,167

Budgets in Scope				
	Actual Spend	Current Budget	Forecast Outturn	Forecast Variance
Com. Manager for Safe & Secure				
Homes	33,981	264,218	274,103	9,885
Housing Needs	2,447,896	5,024,960	4,983,711	-41,249
Housing Renewal	70,337	279,874	265,000	-14,874
Pan Neighbourhood Partnership	-192,448	102,543	105,085	2,542
Housing Projects	41,135	211,935	186,363	-25,472
Grand Total	2,400,901	5,883,530	5,814,363	-69,167

# **Housing and Homelessness**

Key to colour RAG

Red: Below Target
Amber: Within Tolerance
Green: On/above target
Blue: Targets not agreed/ monitoring only
Grey: Data Unavailable

## **Performance Management**

Monthly Measure Description	Measure	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep	-12	End of	End of
	Aim						Actual	Target	Year Forecast	Year Target
Number of households accepted as homeless and in priority need (cumulative)	▼	8	14	19	25	36	41 G	42	84 G	84
Number of households in temporary accommodation (cumulative)	•	134	129	129	128	139	135 G	145	140 G	145

Quarterly Measure Description	Measure	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	This C	luarter	End of	End of
	Aim	2011	2011	2011	2012	2012	Actual	Target	Year Forecast	Year Target
Percentage (%) of service users who are supported to establish and maintain independent living	<b>A</b>	93.45	98.04	92.17	96.31	97.47	99.64 G	95.5	95.5 G	95.5
Number of properties adapted/modified to support independent living by the occupier	<b>A</b>	322	727	1150	1594	258	574 G	450	1000 G	1000
Number of empty properties (PCLC List Review)	▼		864	860	810	787	781 G	800	760 G	760

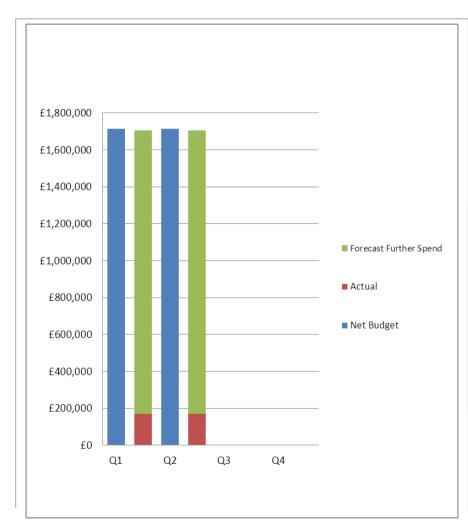
**Reporting Period: Quarter 2 2012/13** 

# **Regeneration and the Economy**

# **Risk Management**

Description	Current Risk Score	Planned Actions	Target Date	Target Risk Score
Regeneration And The Economy				
Risk Reference - ACL0114  Risk that the economic downturn impacts on the achievement of the Council's Corporate Priorities  Consequence :Adverse impacts on:- 1. Finances (income reduction and increased expenditure) 2. Regeneration projects (reduced developer engagement, reduced s106 income etc.) 3. Tourism (impact on the visitor economy) 4. Housing (increased homelessness due to repossessions, delays to Pan development, reduced land charges income etc.) 5. Financial stability of key suppliers and contractors  Inherent Score: 14 - High	R 12 - High	Development of joint working with Southampton on economic and sustainability objectives  Joint working of development of tidal test beds through the Solent Ocean Energy Centre  Monitor progress for achievement of economic development delivery plan  Development of prospectus, DVD and web to promote inward investment in the renewable energy sector  Development of SOREC proposal with ERDF Funding  Ensure that major programmes and projects are challenged to deliver outcomes within budget and on time.  Monitor key economic indicators  Work with Local Enterprise Partnership( LEP) to grow the local economy	31/03/13 31/03/13 31/03/13 Implemented Implemented Implemented Implemented	– A – 9 - Medium

# Regeneration and the Economy



ACTUAL TO DATE	BUDGET	FORECAST OUTTURN	FORECAST VARIANCE
£170,624	£1,713,625	£1,706,286	-£7,339

	Actual Spend to date	Current Budget	Forecast Outturn	Forecas Variance
Strategic Tourism, Promotion and Events	53,594	562,950	556,101	-6,84
Economic Development & Sustainability	111,092	1,063,042	1,062,686	-35
Research into renewable Energy	5,938	87,633	87,500	-13

# Regeneration and the Economy

Key to colour RAG

Red: Below Target
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Blue: Targets not agreed/ monitoring only
Grey: Data Unavailable

# **Performance Management**

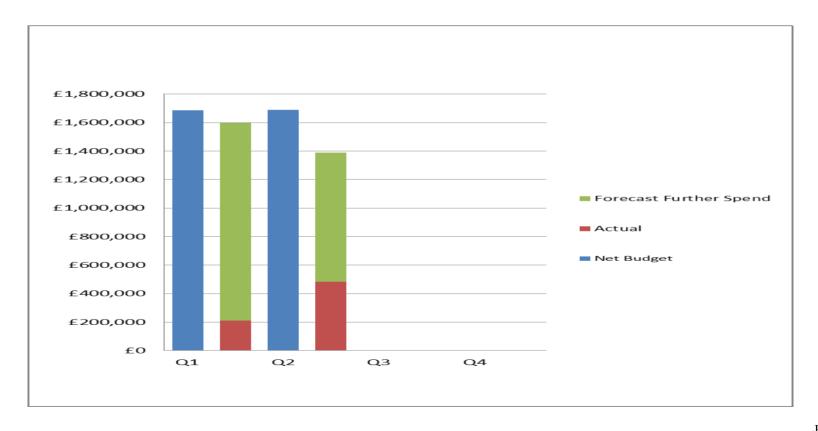
Monthly Measure Description	Measure	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep	o-12	End of	End of
	Aim						Actual	Target	Year Forecast	Year Target
Percentage (%) of major planning applications determined within 13 weeks	<b>A</b>	100	75	66.67	80	20	100 G	60	50 R	60
Total number of planning applications received (cumulative)	<b>A</b>	180	369	504	667	825	981 G	912	1824 G	1824
Percentage (%) of non-major planning applications determined within 8 weeks	•	83.33	88.74	85.71	81.58	82.37	83 G	80	80 G	80

Quarterly Measure Description	Measure	Apr-Jun 2011	Jul-Sep 2011	Oct-Dec 2011	Jan-Mar 2012	Apr-Jun 2012	This Quarter		End of	End of
	Aim						Actual	Target	Year Forecast	Year Target
Number of potential investors receiving support (cumulative)	•	7	12	18	23	7	13 G	7	15 G	15
Number of in person approaches made to potential investors (cumulative)	<b>A</b>	8	11	19	25	4	6 G	4	10 G	10
Number of in person advice and guidance activities with businesses seeking to grow and develop on the Island (cumulative)	<b>A</b>	7	12	20	27	10	14 G	10	20 G	20
Number of young people engaged in the Islework initiatives (cumulative)	<b>A</b>					0	81 G	30	160 G	160

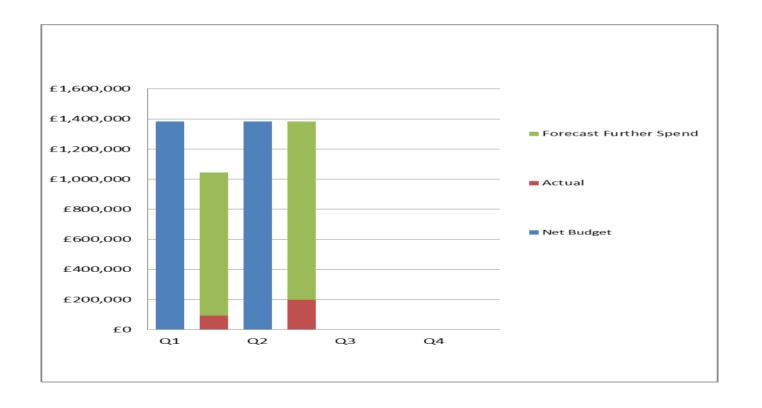
**Reporting Period: Quarter 2 2012/13** 

# **Highways PFI Scheme**

Budgets in Scope				
	Actual Spend	Current Budget	Forecast Outturn	Forecast Variance
Highways PFI Project	483,081	1,690,900	1,390,900	-300,000
Grand Total	483,081	1,690,900	1,390,900	-300,000



	Actual Spend	Current Budget	Forecast Outturn	Forecast Variance
Waste Strategy	197,262	1,383,167	1,383,167	Variance 0
Grand Total	197,262	1,383,167	1,383,167	0



# **Waste Strategy**

Key to colour RAGRed:Below TargetAmber:Within ToleranceGreen:On/above targetBlue:Targets not agreed/ monitoring onlyGrey:Data Unavailable

# **Performance Management**

Monthly Measure Description	Measure	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12		End of	End of
	Aim						Actual	Target	Year	Year
									Forecast	Target
Percentage (%) of household waste sent for reuse, recycling and composting	<b>A</b>	49.13	47	50.73	47.45	49.48	49.4	40	49	40
(monthly)										
							G		G	
Tonnes of household waste	_	5271.15	5593.99	5687.56	5816.46	6331.82	5618.91	6000	72678	72000
							G		R	
Tonnes of municipal waste	_	5639.33	5945.51	5996.88	6142.04	6613.56	5866.43	6500	36678	78000
	,									
							G		G	

**Reporting Period: Quarter 2 2012/13**