

# LAA2 Year One Report – Indicator Performance Commentary

## Economic and Environment Partnership Board (Thriving Island Theme)

### NI 151: Overall employment rate (%)

Performance outcomes for 2008/09

- The end of year target for the first year was to achieve 74.6%. The actual figure achieved was 72.5%. The target was close to being achieved but the overall employment rate has now started to decrease.

Developments and Initiatives introduced in 2008/09

- The government has been putting additional monies into pre employment training in partnership with Learning and Skill Councils (LSCs) this year and have recently announced further European Social Fund (ESF) funding specifically for the economic situation. These however are only effective if there are vacancies which employers wish to fill. More current data shows us that there has been a reduction in the amount of vacancies notified and the opportunity therefore for pre employment training.
- Introduced specialist adviser help for customers with disabilities by rolling out Pathways to Work. Encouraging a 'what can you do' rather than 'what can't you do' approach to employment.
- Introduced a new benefit Employment Support Allowance (ESA) to replace Incapacity Benefit and Income Support for sick people. ESA removes the financial advantage of being sick rather than unemployed for customers with some ability to work.

Key achievements for 2008/09

- Within Jobcentre plus, there has been success in persuading employers to sign up to Local Employer Partnerships and the enhanced service which can be offered but there is still a long way to go to persuade them to take the most disadvantaged customers.

Examples of Partnership Working

- Other than the mainstream Jobcentre Plus activities such as Local Employer Partnerships, which are aimed at putting people into employment and any employment related activity which other partners may be involved in, there are no specific Environment and Economic Partnership activities currently underway aimed at this indicator.

Areas for concern/issues

- The effects of the downward turn in the economy are now beginning to be seen. It can not be predicted at this stage how bad the situation may get.

Next Steps

- Making customers aware of what can be done to help them into employment and referring them to services bespoke to their needs.
- Continue to conduct 'better off' calculations for customers.
- Refer customers to training to equip them with the skills or qualifications they need for work. Integrated Employment and Skills trial now underway.

- Local Employment Partnerships (LEPs) - ensure IOW employers are aware of welfare reforms and the need to get the hardest to help customers back to work. LEPs also inform employers of financial incentives available. New financial incentives available from April 09 plus LEP eligibility will be extended.
- Run the Integrated Employment and Skills pilot. This entails conducting a skills health check on all new customers and referring them to training to gain the skills or qualifications needed to meet the local labour market. Mandatory attendance for those with very low skills.
- Move lone parents with school age children nearer the labour market by taking them off Income Support and moving onto Jobseekers Allowance thus making them subject to the need to look for work as a condition of receiving benefits.
- Respond to economic downturn by giving access to re-training for redundant workers and a rapid response to any large scale redundancies (all IOW now classed as significant therefore able to secure RRS (Rapid Response service) funding).

## **NI 152: Working Age People on out of work benefits (%)**

### Performance outcomes for 2008/09

- The target for the year was to decrease the number of people on benefits to 12.67%. That figure has been achieved and exceeded, with the last performance figure at 12.52% and now at 12.4%. (Please note that this figure dates back to May 2008 and since July 2008 very high numbers of new customers have been received within the Jobcentres and this trend is increasing).
- The Governments Welfare Reform agenda continues to move forward with a new Green Paper issued in July 2008 and the Queens speech but whether it will have the desired effect on this indicator, in light of the wider economic situation, time will tell.

### Developments and Initiatives introduced in 2008/09

- Provider-led Pathways to Work are being delivered by the Shaw Trust aiming to place people back in to work before they become long term sick or disabled, providing support to get to work.
- From October 2008, Lone Parents with a youngest child of 12 were required to enter Job Seekers Allowance or go to work potentially affecting the number of Lone Parents claiming benefit. These are stand alone Jobcentre Plus initiatives that could be more effective if supplemented by partnership working locally.

### Key achievements for 2008/09

- Within Jobcentre plus, there has been success in persuading employers to sign up to Local Employer Partnerships and the enhanced service which can be offered but there is still a long way to go to persuade them to take the most disadvantaged customers.

### Examples of Partnership Working

- Other than the mainstream Jobcentre Plus activities such as Local Employer Partnerships, which are aimed at putting people into employment and any employment related activity which other partners may be involved in, there are no specific Environment and Economic Partnership activities currently underway aimed at this indicator.

### Areas for concern/issues

- The effects of the downward turn in the economy are now beginning to be seen. It can not be predicted at this stage how bad the situation will get but new claims for benefit may start to take an upward turn as a result of redundancies.

## Next Steps

- Making customers aware of what can be done to help them into employment and referring them to services bespoke to their needs.
- Continue to conduct “better off calculations“ for customers.
- Refer customers to training to equip them with the skills or qualifications they need for work.
- Local Employment Partnerships - ensure IOW employers are aware of welfare reforms and the need to get the hardest to help customers back to work. Also to inform employers of financial incentives available.
- Run the Integrated Employment & Skills pilot. This entails conducting a skills health check on all new customers and referring to training for them to gain the skills or qualifications needed to meet the local labour market. Mandatory attendance for those with very low skills.
- Move lone parents with school age children nearer the labour market by taking them off Income Support and moving onto Jobseekers Allowance thus making them subject to the need to look for work as a condition of receiving benefits.
- Introduce specialist adviser help for customers with disabilities by rolling out Pathways to Work. Encouraging a ‘what can you do’ rather than ‘what can’t you do’ approach to employment.
- Introduce a new benefit Employment Support Allowance (ESA) to replace Incapacity Benefit & Income Support for sick people. ESA removes the financial advantage of being sick rather than unemployed for customers with some ability to work.
- Respond to economic downturn by giving access to re-training for redundant workers and a rapid response to any large scale redundancies.

## **NI 163: Proportion of population aged 19-64 for males and 19-59 for females qualified to at least Level 2 or higher (%)**

### Performance outcomes for 2008/09

- The target for the first year is 71.3%. The Isle of Wight has 50,000 residents aged 19 to retirement age (70.2%), with a Level 2 or above. This compares to a South East average of 72.2% and an England average of 68.1%. These figures relate to the Annual Population Survey covering the Period Jan to Dec 2007 and represent a steady increase over the previous year when 68.3% of residents in these age groups held a level 2 qualification or above. 2008 data will be available in summer 2009.

### Developments and Initiatives introduced in 2008/09

- Raising use of Train to Gain opportunities in the public sector and elsewhere to raise workforce skills
- Raising Skills for Life of employees underpinning progression to additional skills and qualifications
- Implementing relevant decisions of the new Employment and Skills Board – a Skills and Employment Review has been prepared.
- Increasing the involvement of the Island business community in local post 14 education and training.

### Key achievements for 2008/09

- Steady increase in proportion of population aged 19-64 for males and 19-59 for females qualified to at least Level 2 or higher.

### Examples of Partnership Working

- The Island has a range of providers, including the Isle of Wight Council, with Train to Gain contracts. The Isle of Wight College has active engagement with employers and is one of the first colleges to achieve the Trading Quality Standard, designed to recognise and accredit those organisations which can demonstrate excellence in delivering training solutions for employers.

#### Areas for concern/issues

- Train to Gain activities may not be able to be related to the skills and qualifications gaps identified in the Council.

#### Next Steps

- Development of an Employment and Skills Strategy including an action plan.

### **NI 166: Median earnings of employees in the area**

#### Performance outcomes for 2008/09

- None

#### Developments and Initiatives introduced in 2008/09

- The Economic Strategy is focused on trying to achieve higher levels of investment in high value sectors.

#### Key achievements for 2008/09

- Action plan developed for the IW Economic Strategy that has specific outcomes aimed at increasing the number of higher skilled, more productive and therefore higher paid workers

#### Examples of Partnership Working

- None

#### Areas for concern/issues

- The implications of the current national economic downturn are hard to assess at this stage. Higher inflation rates could result in higher wage settlements in the private sector although this outcome may be countered by higher levels of unemployment in areas such as banking.
- Given the diverse and complex structures of pay on the Island coupled with a sample size which does lead to difficulties in making robust year on year comparisons, it is important to focus on addressing outcomes which have a longer term impact on earnings. This means supporting projects such as the Innovation and Growth Team (IGT) which although not directly related to achieving higher earnings will, by supporting businesses looking to innovate and grow, help meet this goal.

#### Next Steps

- Develop a skills and employment strategy for the Island that ensures the Island workforce has higher skill levels for the jobs market.
- The focus on improving levels of skills across the Island will deliver (over time) a more highly skilled workforce which is in a better position to both attract and retain businesses in sectors which have higher rates of pay.

### **NI 173: Flows onto incapacity benefits from employment**

There has been much discussion about the appropriateness of this indicator as it is a measure of those people moving from employment to claim incapacity benefits. This is not seen as a real issue for the Island as those making this transition tend to be people who have migrated to the Island based on lifestyle choice and for health reasons. It will therefore be proposed to withdraw this as a local indicator through the Environment and Economic Partnership Board.

### **NI 175: Access to services and facilities by public transport, walking and cycling**

#### Performance outcomes for 2008/09

- Performance has been mixed over the last year with the percentage of households able to access Newport by walking, cycling and public transport falling slightly from 87% to 79% (due to focus of local bus company on major routes to improve journey time and frequency) but an overall increase in bus patronage (7.7m to 8.5m), bus punctuality (78% to 80%) and an additional 12 school travel plans approved. Overall the target has been missed.
- During 2008/09 the Council have continued to work in partnership with others to increase accessibility. Work includes the continued extension of the national over 60s free travel scheme (enabling travel without time constraints and incorporating Island rail travel), £1 student rider ticket, development of school travel plans, support of the Island Freight Forum and ongoing delivery of walking and cycling schemes and initiatives.

#### Developments and Initiatives introduced in 2008/09

- The Council, in partnership with Sustrans (the UK's leading sustainable transport charity) and local cycle groups, have undertaken a number of improvements to the National Cycle Network (NCN). Works include the upgrading and strengthening of two sections of the NCN route 23 (which were subject to animal burrowing), introduction of new safety lighting, cycle signing and landscaping.
- As an extension to the work on the Carisbrooke Local Accessibility Action Plan (delivered in 2006/07 and 07/08) the Council have undertaken accessibility improvements to the west of the town centre between Towngate Bridge and Sylvan Drive. These improvements include new pedestrian build outs, dropped crossings, revised parking arrangements and the installation of a speed indication device. It is hoped that these works will increase safety, improve visibility and enhance access to the town centre particularly for those on foot, cycle and with mobility issues.
- The Island's Freight Forum have met on a number of occasions during the last year considering a broad range of issues including the Island Plan, route hierarchy, traffic in Newport, car parking, park and ride, carriageway resurfacing and hedge and tree maintenance.

#### Key achievements for 2008/09

- The Island continues to see a significant increase in bus patronage with a further 9.6% increase experienced between 2007/08 and 2008/09. This could be attributed to the Island's concessionary fare schemes (over 60's and student rider), timetable revisions (focus on main routes and frequency), and upgrading of vehicles and punctuality improvements. Enhancing services, timetables, frequency, punctuality and the availability of concessionary fares encourages both residents and visitors to travel by public transport and promote public transport as an attractive alternative to the private motor car.

#### Examples of Partnership Working

- The Council continues to work with transport operators, both directly and as part of the work of the Quality Transport Partnership, Freight Group and Cycle Forum. The Council also works closely with local schools supporting them in the development of their School Travel Plan and are pleased to report that currently 86% of Island schools have an approved plan.

#### Areas for concern/issues

- Recent changes to bus arrangements may affect the numbers travelling by bus such as the cost of the Student Rider ticket which has increased from 50p to £1. However this is still considered a cost effective ticket for young people. The local bus company has decided to revise services to focus on major roads and feeder services. Although this has had a negative effect on route coverage, it has improved journey time and frequency between Ryde, Newport and Cowes. Whilst these amendments may have a detrimental affect on bus patronage, it is hoped that with the continuation of the over 60s bus travel scheme for Island residents and the extension of the scheme to mainland visitors, patronage will continue to increase.

#### Next Steps

- The Council are currently working with the NHS and Primary Care Trust in the development of a joint Workplace Travel Plan. This plan will increase opportunities to work from home, walk, cycle, car share and travel by public transport.

### **NI 177: Local Bus and Light Rail Journeys Originating in the Local Authority Area**

#### Performance outcomes for 2008/09

- The target for 2008-09 was 8.0 million journeys. The actual number of journeys was 8.45 million.
- The number of bus passenger journeys made on the Isle of Wight has increased by 9.6% between 2007-08 and 2008-09.

*NB: There are only local bus journeys (no light rail) being made within the authority area.*

#### Developments and Initiatives introduced in 2008/09

- The growth in the number of passenger journeys is a direct result of visitors aged over 60 or with a disability being able to travel on Island buses free of charge since the concessionary bus fare scheme became a nationwide initiative on April 1 2008, and of the continued network frequency improvements made by the Isle of Wight's principal bus service provider, Southern Vectis.

#### Key achievements for 2008/09

- Successful introduction of free fares for non Isle of Wight resident concessionaires.
- 9.6% overall growth in passenger journeys.

#### Examples of Partnership Working

- Liaison with bus operators regarding their network supply.
- Consultation with stakeholders regarding Council funding for non-commercial (contracted) bus services.

#### Areas for concern/issues

- The council has to reimburse the bus company for each 'free journey' and there is a deficiency in the way Government funds this arrangement.
- The possible reduction of the commercial bus network provided by the bus operators.

#### Next Steps

- Maintain the provision of the concessionary fares schemes.
- Maintain funding levels for non-commercial bus services.

### **NI 185: CO2 Reduction from local authority operations (%)**

#### Performance outcomes for 2008/09

- This information is not available in full until November 2009 however work on the Carbon Management Plan commenced in August 2008 with the recruitment of an Energy Manager employed to report on emissions as required, establish funding streams for future energy saving projects, realise and implement projects and ensure Display Energy Certificates are in place where required.

#### Key achievements for 2008/09

- Establishing Carbon Footprint of property portfolio has been the biggest achievement along with implementing methods to improve accuracy for future reports. Establishing ownership of various aspects of council operations along with their emissions has been the largest hurdle to overcome.
- Projects have been identified to reduce emissions and are scheduled to be implemented during the current financial year as resources allow, these projects include Ground Source Heat Pumps, Insulation, Voltage Optimisation, Lighting improvements and staff awareness campaigns.

#### Examples of Partnership Working

- None

#### Areas for concern/issues

- The level of reporting required by the Energy Manager impacts greatly on available capacity to deliver energy saving projects.

#### Next Steps

- Through the increased reporting requirements necessitated by National Indicators, The Carbon Reduction Commitment, Display Energy Certificates, The Councils Carbon Management Plan and Salix (once established), many opportunities for reducing emissions are highlighted. Business plans have been put forward to roll out 'Smart Metering' across the majority of the Councils building stock which will give a greater understanding of where savings can be made as well as reducing the time required to generate reports.
- Framework suppliers will be established for installation of all types of insulation, Ground Source Heat Pumps, and voltage optimisation units (subject to outcome of current trial) as required. Additional trials are to be carried out on lighting, building management systems and others. If trials are successful, framework suppliers will be set up for these technologies.
- A new staff awareness campaign will be run over winter which will include a new induction briefing, website and other forms of publicity.

## NI 186: Per capita reduction in CO2 emissions in the LA area (%)

### Performance outcomes for 2008/09

- Because of the complexity of the indicator, the collection of data for NI 186 is the responsibility of Department for Business, Enterprise and regulatory Reform (BERR) and Department for Environment, Food and Rural Affairs (DEFRA) and is provided to the local authority approximately 18 months in arrears, making tracking of performance very difficult.
- For the first year (08/09) the target for carbon reduction is that which is expected to result from 'national' measures alone e.g. transport policy, changes to building regulations etc.
- From September 2009, those responsible for NI 186 will be expected to calculate and report on the carbon reduction from specific initiatives they have introduced.

### Developments and Initiatives introduced in 2008/09

- A large number of activities have been delivered which will result in lower carbon emissions, including promotion of national grant schemes for home energy efficiency, development of Warm One Island grant scheme, information now available on [www.eco-island.org.uk](http://www.eco-island.org.uk), early delivery of IW Council Carbon Management Plan, formation of Island Sustainable Business Network, delivery of Green Island Awards (sustainable tourism) and Taste of the Wight (local food), launch of [www.carsharewight.com](http://www.carsharewight.com) and enhanced concessionary fares scheme.

### Key achievements for 2008/09

- Of great importance has been the raised awareness of the importance of carbon reduction and general support for the Eco Island ambition. This has led to significant activity by partner organisations (see below) as well as the Council.
- The Island has had a good rate of referral for national grant schemes e.g. Warm Front and Low Carbon Buildings Programme.
- The business sector is now engaged with carbon reduction through the Environment and Economic Partnership Board and the newly formed Sustainable Business Network.
- Arrangements are well advanced for a bespoke Island Insulation Scheme which will offer free or discounted home insulation to all private households on the Island.

### Examples of Partnership Working

- The Council has worked with a number of partner organisations to deliver carbon reduction activities, for example the Footprint Trust's Future Energy Events and Ryde Warmer Homes Scheme, Solo / Eco-Action Partnership to reduce the carbon footprint of the Isle of Wight Festival, Business Link and the National Industrial Symbiosis Programme to deliver sustainable business workshops and Energos and Island Waste on the gasification (waste to energy) plant.
- Additional activities by partner organisations include the Southern Vectis 'Island Thinking' campaign with tips on energy saving, reducing the Bestival's carbon footprint, the Footprint Trust's Eco Schools programme and the Parkhurst Prison wind turbine.

### Areas for concern/issues



- Delay in provision of data by DEFRA making it difficult to monitor progress. Because of the complexity of data it is unlikely to be provided more quickly, putting greater emphasis on local measurement of projects and activities. This is not an exact science and relies on predicted rather than actual carbon reduction.
- The targets for carbon reduction include the impact of national measures introduced by Government as well as local activity. It is not clear whether the national measures will deliver the anticipated carbon savings, although the impacts of the economic downturn are likely to result in lower carbon emissions.
- Lack of a clear understanding of the priority actions to reduce carbon emissions. It was anticipated that funding would be identified to allow the University of Southampton to carry out a detailed analysis of Island carbon emissions and the impacts of specific projects but this has not yet been achieved.

#### Next Steps

- The Council has participated in the Energy Saving Trust's 1-2-1 Support programme which has resulted in an Action Plan for Carbon Reduction which provides a clear framework for action by the local authority.
- The Environment and Economic Partnership Board has agreed to develop an 'Action Plan for Climate Change' which will identify a set of actions for Island Strategic Partnership (ISP) partners.
- Existing initiatives in the business and transport sectors will be further developed.
- An Island Insulation Scheme will be introduced in July 2009 which will be the major carbon reduction activity during 2009/10.
- Quantification of carbon reduction from local activity during 2008-09 is underway as a precursor to the reporting requirements which begin in Sept 09.

#### **NI 188: Planning to adapt to climate change (Level)**

##### Performance outcomes for 2008/09

- The Island remained at the baseline position of Level 0 at the end of 08/09 and failed to achieve the target of Level 1. This was primarily due to lack of human and financial resources. In February 2009, funding of £67,500 was identified within the Area-Based Grant (ABG) to assist with delivery over the subsequent two years and a decision was taken to work with a partner organisation to lead on delivery of NI 188. A detailed work programme has been developed which will ensure compliance with the indicator at the end of 09/10 and 10/11.

##### Developments and Initiatives introduced in 2008/09

- During 08/09 a number of relevant reports were collated in order to build an understanding of potential climate change impacts. These included the reports of the RESPONSE (Responding to the risks of climate change) project, Strategic Flood Risk Assessment and Isle of Wight Catchment Abstraction Management Strategy (Environment Agency). A report on the potential impacts on habitats and biodiversity was commissioned.

##### Key achievements for 2008/09

- Identification of budget to ensure future delivery of NI 188 in line with targets.
- Inclusion of climate risks on the Council's Strategic Risk Register.

## Examples of Partnership Working

- Background information includes reports produced by partner organisations e.g. Environment Agency.
- Successful delivery of the indicator will require a detailed understanding of climate risks across Island Strategic Partnership organisations, community groups and major businesses. Partnership working will be integral to delivery over the next 2 years.

## Areas for concern/issues

- The main area of concern - lack of sufficient resources to deliver NI 188 – has been addressed. The only other area of concern is the delayed publication of the UK Climate Impacts Programme (UKCIP) scenarios which inhibits a full understanding of the possible impacts of climate change on the Island.

## Next Steps

- Agreement with partner organisation to lead on delivery of NI 188.
- Appointment of a series of contractors to carry out discrete pieces of work to take the Island to Level 2 by March 2010.
- Workshops for Environment and Economic Partnership Board members and risk managers within main public sector bodies to identify climate risks and prioritise adaptation measures.
- Membership of Climate South East to provide access to expertise on climate change adaptation.

## **NI 189: Flood and coastal erosion risk management**

The Environment Agency (EA) is responsible for reporting on NI 189, Flood and Coastal Erosion Risk Management. This is a new indicator and 2008/09 was its first year of reporting. The EA based the first year on relationships, such as both parties knowing the points of contact in each others organisation. Each Authority had a number of 'agreed actions', we had 11. All 11 agreed actions were achieved so we received a 100% rating. At the meeting in March to discuss the first year implementation the EA indicated that this (2009/10), and future years agreed actions will be more focussed but as yet we have heard nothing from the EA.

## **NI 191: Residual household waste per household (kg)**

### Performance outcomes for 2008/09

- The target for this year was 850 kg and the actual result is 828 kg which is better not only than this year's target but also exceeds the Year three target.

### Developments and Initiatives introduced in 2008/09

- Waste minimisation activities undertaken during this period have include promotion of home composting, real nappy voucher scheme, junk mail campaign, improvements to information on the website and continued promotion of the kerbside recycling service.
- The appearance of the mini recycling sites has been improved to encourage greater use. Lockable frames recycling points have been introduced at some multiple occupancy premises.

### Key achievements for 2008/09

- There has been good promotion of the recycling schemes through various means throughout the year. A waste composition analysis has been completed to provide information to the Council on what waste is remaining in residual waste and this information will now be used to target specific waste streams for recycling.

#### Examples of Partnership Working

- A good relationship has been established with the Real Nappy Network (RNN) for the promotion of the use of real nappies. This has included the Council offering a subsidy and RNN representatives accompanying the recycling trailer at events thereby increasing the number of residents they are able to reach out to.
- Work has also been carried out with the Island housing associations to tackle recycling for residents in multiple-occupancy.

#### Areas for concern/issues

- It is very probable that one of the causes for the good performance of this indicator is the current recession. As the recession eases, it is equally probable that overall waste produced by households may rise.

#### Next Steps

- Planned for next year is a focus on the Love Food Hate Waste campaign. Food waste is a significant amount of residual household waste and reducing this will impact well on this indicator as well as saving residents money.

### **NI 191a: Residual commercial waste actual tonnage (kg)**

#### Performance outcomes for 2008/09

- Data is not yet available for the first year as this is provided by the Environment Agency from landfill records and is only available some months in arrears.

#### Developments and Initiatives introduced in 2008/09

- Three waste exchange workshops for Island businesses, facilitated by the National Industrial Symbiosis Programme (NISP).
- The establishment of the Island Sustainable Business Network which promotes best practice and peer group learning in sustainable business practice.
- Establishment of a ScrapStore at the Carnival Learning Centre.
- The gasification plant at Forest Park has started to take some commercial waste for conversion to renewable energy.

#### Key achievements for 2008/09

- Over 80 Island businesses have attended the NISP workshops and have identified many opportunities for waste exchange – where the waste product from one industrial process can be used as a raw material for another.
- The Sustainable Business Network and ScrapStore are at an embryonic stage but have been received with much enthusiasm.

#### Examples of Partnership Working

- Activities have been developed in partnership with NISP, Business Link, the Chamber of Commerce, Tourism & Industry, Hants and Isle of Wight Sustainable Business Partnership and many local businesses.

#### Areas for concern/issues

- Waste disposal has been identified as a key issue for local businesses, representing a significant cost. The lack of local facilities for recycling has inhibited diversion from landfill and cost of transportation to mainland recycling facilities is often prohibitive.
- The delayed commissioning of the gasification plant has reduced the intake of commercial waste during 2008/09. This is expected to reach full capacity during 2009/10.
- The quality of data provided by the Environment Agency has not yet been tested.
- Performance for this measure cannot be directly controlled by the local authority.

#### Next Steps

- Further development of the Sustainable Business Network with workshops focussed on waste disposal.
- Further development of the Island ScrapStore with greater quantities of industrial waste being taken in and recycled.
- Work with Highways Private Finance Initiative (PFI) team to identify commercial waste for reuse in highway construction/maintenance.
- Further investigation into facilities for processing and reuse of commercial waste, including anaerobic digestion.

### **NI 193: Percentage of municipal waste land filled (%)**

#### Performance outcomes for 2008/09

- The end of year figure is 65% municipal waste landfilled against a target of 55%. The target has not been achieved due to the delay in the Gasification facility becoming fully operational. This facility was expected to be operational from April 2008 but only became operational in February 2009. Therefore more municipal waste was landfilled than anticipated during 2008/09.

#### Developments and Initiatives introduced in 2008/09

- The Gasification facility became operational during 2008/09 after some initial difficulties. The facility takes all residual household waste, extracts metals for recycling, and processes the cardboard, paper, plastic and other combustible wastes into fuel. This fuel is then used to generate electricity.

#### Key achievements for 2008/09

- During March 2009 when the plant operated for the whole month just 44% of municipal waste was landfilled. This indicates that this plant in conjunction with the Councils municipal waste minimisation, reuse, recycling and composting schemes is capable of achieving the targets for 09/10 and 10/11.

#### Examples of Partnership Working

- Good partnership working between the Council, its contractor Island Waste Services, the gasification plant provider Ener-G and residents of the Island has maximised the amount of waste diverted from landfill. There has been greater appreciation between Island Waste Services and the Isle of Wight Council of the Councils aspirations with regard to diverting waste from landfill.

- Island residents continue to play their part by opting into the kerbside recycling schemes and segregating ever increasing volumes of waste for recycling.

#### Areas for concern/issues

- The delay in the gasification plant being fully operational has impacted on the Councils performance with regard to this indicator. This plant is not within the direct control of the Council. With hind sight, it was very optimistic to expect the plant to run fully operationally from day one (April 2008) and more of a lead in period should have been built into performance indicators.

#### Next Steps

- The Gasification facility has now overcome all of its teething problems and there is no reason to doubt that it will run consistently well in the forthcoming year. Waste minimisation, reuse, recycling and composting will continue to be promoted and improved upon so that in conjunction with the gasification of residual waste performance against this indicator can be continually improved.

### **NI 197: Improved local biodiversity – proportion of local sites where active conservation management is being achieved**

#### Performance outcomes for 2008/09

- The objective of the first year's activity was to produce a baseline figure for the number of sites in positive conservation management. Although many sites were in management schemes or plans, there was no central point of reference to assist in identifying landowners who were not in such schemes.

#### Developments and Initiatives introduced in 2008/09

- Development of Isle of Wight Council Sites of Importance for Nature Conservation (SINC) database (Microsoft Access) to store information in one place on the Island (rather than having to retrieve it from government bodies and other organisations).
- Wildlife Trust has obtained further funding to approach landowners to prepare applications for grant-aided land management schemes.

#### Key achievements for 2008/09

- It is now possible to report on the proportion of sites in a positive management scheme, identify sites where funding schemes are due to expire and identify sites not yet in a management scheme. The second and third reports provide the basis for a more systematic approach to landowners and more efficient targeting of effort to encourage positive land management.

#### Examples of Partnership Working

- This indicator is overseen by the IW Biodiversity Action Plan (BAP) Steering Group, which is now in its tenth year of operation. It is made up of representatives from statutory and non-statutory organisations whose remit includes biodiversity and land management. Production and revision of habitat action plans under the direction of the Steering Group has enabled targets to be set through discussion. The partnership has been instrumental in providing data on the current position.

#### Areas for concern/issues

- Some of the older Geographic Information System (GIS) data supplied was not easy to interpret as it gives little detail relating to the extent of schemes. The more recent mapping has addressed this issue.
- Most of the Local Sites are in private ownership and the willingness of landowners to enter grant schemes varies. The level of funding available to carry out management for biodiversity, together with the conditions attached by the grant-aiding organisations, is not always attractive to landowners.
- There is some concern that the criteria applied for land management schemes may cause some smaller sites to be ineligible for the Higher Level Schemes in future and other sources of funding may need to be developed. Recent identification of Biodiversity Opportunity Areas by the IW BAP Steering Group may be able to draw in other sources of funding.

#### Next Steps

- Use of reports on identifying sites where funding schemes are due to expire and identifying sites not yet in a management scheme will assist in targeting work of those organisations on the Steering Group who visit landowners.
- As part of the recently-produced biodiversity funding strategy, a table of funding sources for environmental grants has been developed and published on the IW biodiversity web site [www.wildonwight.co.uk](http://www.wildonwight.co.uk). This information will be kept under review and updated as required.

### NI 8: Adult participation in sport and active recreation (%)

#### Performance outcomes for 2008/09

- This measure is reported annually as it relates to a Sport England survey (adults only). In the interim, local indicator sets will continue to be maintained as much of the work is around improving sports and physical activity levels across all sectors.
- The local authority and its partners have provided a range of new activities to increase adult participation. Although the general number of adults using leisure managed or funded facilities is dropping slightly (although this variance is not statistically significant) – community based partnership funded activities are showing a good take up.
- During the year a range of new partnership activities have been coordinated across the Island – some facility based some community based. Disappointedly we have been unable to participate in the national free swimming scheme for the over 60s due to lack of funding.
- Culture and Leisure Services have undertaken a Leisure Needs Analysis which addresses the need to provide more modern facilities that meet the needs of today's population. Work is underway to cost such works which would have a significant impact on NI 8.
- National Active People survey (500 random surveys) has indicated a slight drop in participation.

#### Developments and Initiatives introduced in 2008/09

- The Return to Sport programme has successfully been introduced this year by the IWC Sports Development Team. 400 adults have registered onto 30 courses of activity which have been coordinated at local sports clubs with a 65% retention rate when the courses have finished.
- Community sport funding support – 8 organisations have been supported in securing external funding from partners to develop new activity programmes. These funds have coordinated additional promotional activities, provided new equipment and employed local sports coaches. 3 new community sports clubs have now been established.
- Coaching Scholarships – working closely with County Sports Partnership the sports unit secured £5000 to develop local coaches so develop qualifications that can support the delivery of new sports activities.
- Membership retention – a nationally recognised retention package has been introduced at all local authority fitness facilities which aims to create the right conditions to ensure that people make a lifelong commitment to exercise.
- Extended hours - the increase in opening hours and the provision of a new fitness suite in the Ryde was introduced to meet the demand in this locality. The extension of the exercise referral to the Ryde area also caters for a new target audience.
- Cardiovascular Disease project- funded by the PCT which aims to encourage participation in various sports and leisure activities, from 12 wards of high deprivation. Free and reduced price membership for the One card and the links into the Health Trainer programme this has resulted in over 2700 additional visits in the year to leisure centres.
- New Sports Development and Leisure Services Website launched to help sign post to new activities (community based courses)
- New Club and Volunteer Conference organised to inform the Voluntary sector of new funding and support areas.

#### Key achievements for 2008/09

- The success of the return to sport programme has been due to partnership working with Governing Bodies of Sport, County Sports partnership, Facilities and Clubs, Voluntary sector, effective use of resources and community focus with good sustainability rates.
- The opening of a new fitness facility in the Ryde area to meet the demand identified.

#### Examples of Partnership Working

- Excellent partnership arrangements with Primary Care Trust (PCT). Health and wellbeing initiatives to tackle obesity and health inequalities.
- Rural Community Council (RCC) and the Voluntary sector.
- County Sports Partnership and Governing Bodies of Sport.
- Local Clubs and Coaches.
- Local Schools and the management of community provision.
- Active Wight group has been established to help coordinate some the physical activity programmes.

#### Areas for concern/issues

- Impact of the credit crunch on leisure spend and recreation time.
- The ongoing lack of funds for repair and replacement of community facilities. Many of these facilities are at the end of their life cycle being outdated and in a poor state of repair. The current facilities do not meet the needs of the current market.
- Long term sustainability of funding to continue with the range of activities on offer – facility based and community based.
- Capacity of the voluntary sector.

#### Next Steps

- Completion of the Leisure needs Analysis will address the future of the Islands community facilities and allow us to plan for the future.
- Improved communications with the local voluntary sector on the scope and location of the activities.
- Increase the sustainability percentage across the programme by developing new evaluation procedures.
- Develop the new partnership formed with Family Learning to ensure the return to sport programme is recognised as a 'learning' programme to support the health and well being agenda.

### **NI 9: Use of public libraries**

#### Performance outcomes for 2008/09

- The end of year turnout was 49.5% which missed the first year target of 56%. This figure is derived from the Taking Part Survey Oct 2008 which held 492 telephone interviews with residents over 16.

#### Developments and Initiatives introduced in 2008/09

- Re-launched free People's Network service.
- Publicised Library Service website, including Spydus interactivity, and online information resources.
- Created Reading for Life Strategy.



- Commenced programme of monthly themed promotions consistently across libraries.
- Community Engagement pilots at Bembridge / Ventnor Libraries.
- Positive activities for young people (16+).
- Promotions aimed at over-60s.

#### Key achievements for 2008/09

- None identified.

#### Examples of Partnership Working

- Marketing strategy developed in conjunction with Culture and Leisure Service activities.

#### Areas for concern/issues

- None identified.

#### Next Steps

- None identified.

### **NI 39: Rate of Hospital admission per 100,000 for alcohol related harm**

#### Performance outcomes for 2008/09

- Unable to report, however, showing downward trend in number of admissions.

#### Developments and Initiatives introduced in 2008/09

- Know Your Limits campaign.
- Summer Spoilers campaign.
- Under 21 Scheme.
- Bar Best None scheme.
- Implementation of the Dual Diagnosis Service delivery Plan.
- Implementation of the treatment plans.
- Review and update of the IOW Alcohol Harm Reduction Strategy.
- Follow-up actions on incidents of alcohol admissions to Accidents and Emergencies (A&E).
- Use of conditional cautioning and alcohol arrest referrals.
- Delivered CAP project in Sandown.
- Enforcement of Designated Public Place Orders and 'No Drinking' zones.
- Alcohol Specialist Nurse appointed to work in the Emergency Department (previously known as A&E) in St Mary's Hospital.

#### Key achievements for 2008/09

- Improvements as a result of implementation of the initiatives above.

### Examples of Partnership Working

- The above initiatives have all been implemented through partnership working.

### Areas for concern/issues

- Dual Diagnosis pathway implementation going very slowly.
- World Class Commissioning (WCC) funding uncertain so ability to develop Tier 2 Brief Intervention service on hold.

### Next Steps

- Continue to build on initiatives above.
- Review initiatives with low take up, e.g. alcohol conditional cautioning.
- Build in improved data reporting systems to assist understanding of issues.
- Address unnecessary under 18 years admission issues through commissioning and senior management agreements and protocols.

## **NI 55: Obesity in primary school age children in reception (%)**

### Performance outcomes for 2008/09

- Based on the 2007-08 obesity prevalence rate the Isle of Wight has already reached the target rate for 2010-11. However it cannot be stated with confidence at this stage that the observed significant reduction in obesity, sufficient to meet the 2010-11 target, represents a true downward trend and can be maintained.
- Data on Childhood Obesity comes from the National Childhood Measurement Programme, through which Reception and Year 6 children are weighed and measured annually by local School Nursing Teams. Parents can opt their children out of the measurement (as can children themselves), but in the two years of measurement on the Island, high percentages of eligible children have been measured.
- The 2007-08 academic year measurement was conducted in summer 2008. In Reception Year, 92% of eligible children were measured. Isle of Wight Reception Year obesity prevalence was 10%, compared with 13.7% in 2006-07. The Isle of Wight's prevalence is only slightly higher than in England, and it is not possible to say that the difference between them is statistically significant. This contrasts with the 2006-07 data, when the Isle of Wight rate was statistically significantly higher than England's. The Isle of Wight's prevalence of obesity plus overweight in 2007-08 is slightly higher than in England, but significantly lower than the comparable 2006-07 Isle of Wight figure.

### Developments and Initiatives introduced in 2008/09

- The MEND (Mind, Exercise, Nutrition, Do it!) project has been introduced into three areas, sponsored by Sainsbury's. The evaluation of the project will continue once the programme has been completed.
- Free swimming for school children in the holidays is proving to be very popular.
- Schools Walk the Wight has been completed once again.
- School nurses have completed their heights and weights programme within this year across all schools.

- The Community Chefs programme is has been funded for another year to work within schools.
- The Oral Health Promotion team continues to work through schools around good oral health and healthy eating.

#### Key achievements for 2008/09

- Three successful MEND programmes.
- Needs assessment report of Childhood Obesity completed.
- Facilitation of the visit from the National Support Team (NST) for Childhood Obesity held and report received.

#### Examples of Partnership Working

- Healthy Schools programme continues to address healthy eating and weight.
- School nurses heights and weights programme.
- The NST visit with excellent partners represented.

#### Areas for concern/issues

- Establishment of an obesity strategy and action plan.
- Collaborative approach to education, environmental and business attitudes to healthy eating.
- Increase opportunities for children and young people to access healthier eating choices through schools and leisure facilities.
- Increase opportunities for children and young people to access appropriate and varied sporting and leisure activities.

#### Next Steps

- Establish and develop a joint strategy and action plan.

### **NI 56: Obesity in primary school age children in year 6**

#### Performance outcomes for 2008/09

- Although the 2007-08 obesity prevalence rate has increased slightly, it is still considered feasible that the 2010-11 target could be met, but future years must show successive reductions for this to be achieved.
- Data on Childhood Obesity comes from the National Childhood Measurement Programme, through which Reception and Year 6 children are weighed and measured annually by local School Nursing Teams. Parents can opt their children out of the measurement (as can children themselves), but in the two years of measurement on the Island, high percentages of eligible children have been measured.
- The 2007-08 academic year measurement was conducted in summer 2008. In Year 6, 86% of eligible children were measured. The Isle of Wight's Year 6 obesity prevalence was 19.2%, slightly higher than in 2006-07. The Isle of Wight's prevalence is only slightly higher than in England, and it is not possible to say that the difference between them is statistically significant. This situation is similar to 2006-07 data. The Isle of Wight's prevalence of obesity plus overweight in 2007-08 is similar both to the Island data for 2006-07, and to the comparable England data.

#### Developments and Initiatives introduced in 2008/0

- The MEND project has been introduced into three areas, sponsored by Sainsbury's. The evaluation of the project will continue once the programme has been completed.
- Free swimming for school children in the holidays is proving to be very popular.
- Schools Walk the Wight has been completed once again.
- School nurses have completed their heights and weights programme within this year across all schools.
- The Community Chefs programme is has been funded for another year to work within schools.
- The Oral Health Promotion team continues to work through schools around good oral health and healthy eating.

#### Key achievements for 2008/09

- Three successful MEND programmes.
- Needs assessment report of Childhood Obesity completed.
- Facilitation of the visit from the National Support Team for Childhood Obesity held and report received.

#### Examples of Partnership Working

- Healthy Schools programme continues to address healthy eating and weight.
- School nurses heights and weights programme.
- The NST visit with excellent partners represented.

#### Areas for concern/issues

- Establishment of an obesity strategy and action plan.
- Collaborative approach to education, environmental and business attitudes to healthy eating.
- Increase opportunities for children and young people to access healthier eating choices through schools and leisure facilities.
- Increase opportunities for children and young people to access appropriate and varied sporting and leisure activities.

#### Next Steps

- Establish and develop a joint strategy and action plan.

### **NI 70a: Reduce emergency hospital admissions caused by alcohol and substance misuse related incidents for children and young people per 100,000 population**

#### Performance outcomes for 2008/09

- The redefinition and target for this indicator has been agreed. It now covers only admissions specifically related to alcohol misuse among young people aged under-18.
- Showing downward trend in number of admissions.

#### Developments and Initiatives introduced in 2008/09

- Support delivery of PURE events in various locations across the Island.
- Delivering substance misuse education sessions to students, teachers and parents.

- Deliver Community Alcohol Partnership (CAP) project in Sandown.
- Continuous test purchasing for age-restricted products (alcohol and solvents).
- Know Your Limits campaign.
- Summer Spoilers campaign.
- Under 21 Scheme.
- Police Community Support Officer (PCSO) secondment to follow up on alcohol arrest referrals for young people.
- Alcohol/drug misuse prevention educational programme.
- Peer mentoring and mediation programme.
- Last Orders project.
- Delivery of Young People Treatment Plan.

#### Key achievements for 2008/09

- Implementation of the above initiatives.

#### Examples of Partnership Working

- The above initiatives have been implemented through partnership working.

#### Areas for concern/issues

- Dual Diagnosis pathway implementation going very slowly.
- WCC funding uncertain so ability to develop Tier 2 Brief Intervention service on hold.

#### Next Steps

- Continue to build on initiatives as above
- Review initiatives with low take up, e.g. alcohol conditional cautioning.
- Build in improved data reporting systems to assist understanding of issues.
- Address unnecessary under 18 years admission issues through commissioning and senior management agreements and protocols.

### **NI 112: Under 18 conception rate**

#### Performance outcomes for 2008/09

- The 2007 figure for the reduction in teenage pregnancies since 1998 baseline as provided by Office of National Statistics is -12.4%. The data for 2008 will be available in Feb 2010.

#### Developments and Initiatives introduced in 2008/09

- Health has been motivated by choosing health money and the money for contraceptive services for young people from the Strategic Health Authority. This money has enabled four General Practices to offer specialised young people's clinics in the targeted areas, Ryde, Newport and Sandown. Sandown High school has assigned a room to be used as a health drop in. Currently negotiations are being held between health and Sandown high around funding of this service. An outreach sexual health and contraceptive nurse will

commence in March 08 and work with vulnerable young people across the Island. Brook has been commissioned to examine sexual health service provision across the Island to see if services are meeting the needs of young people. The results will be available by the end of April. The condom distribution scheme (CD scheme) is now fully implemented and successfully used by young people. The PCT continue to train professionals in using LARC (Long Acting Reversible Contraceptive). Pharmacists continue to improve their Emergency Hormonal Contraceptive service and some have taken on Chlamydia screening and the CD scheme.

- The APAUSE (Added Power and Understanding in Sex Education) project was evaluated and improvements made in conjunction with the school nurse team and participating schools including pupils. This will be re-evaluated in the Summer 09. The Peer education element of this is still successful and options will be explored for expansion of the work of the peers. APAUSE is in 4 out of 5 high schools. Ryde High school has chosen not to participate this year, but does have a health drop in service on school grounds one afternoon a week. There has been a good take up of teachers to the PSHE CPD Certificate (Personal Social Health Education Continual Professional Development) scheme from our target areas. Five primary school teachers are due to complete this year. Sandown bay area is developing a spiral curriculum for SRE from primary to High. The Sandown bay area has developed its own website where parents, teachers and students can view schemes of works and information on the development of SRE (Sex and Relationship Education). This work has started in the Ryde area also and will look to complete by the following year. 16 Primary and Middle school teachers and school nurse team lead are attending a two day course with the Christopher Winter project.
- Rainer (Voluntary organisation) has developed a drop in service at Sandown on a Friday afternoon and includes the local pharmacist, school nurse, youth worker and offers Chlamydia screening and CD scheme. TYS (Targeted Youth Support) will be rolled out across the Island during 09.
- Training and development with youth connexions is provided through the annual youth connexions training and development programme. Condom distribution scheme, SRE, pregnancy testing and Chlamydia screening are included.
- Speak-easy (how to talk to your children around sex and relationship issues) programme will commence this year in co-operation with parenting strategy and the new parenting experts. Funding for the training has come from the strategic health authority funding for improving contraceptive services to young people.
- The Mystery Shoppers Exercise has been completed and during April 09 feedback will be given to young people about the impact of this report and services will receive feedback and guidance on how to ensure they are 'young person' friendly. This also feeds into You're Welcome Quality Criteria when launched nationally.

#### Key achievements for 2008/09

- The media strategy continues to be improved. The local media strategy is in conjunction with the PCT and linked to the safer communities' media and communications strategy. There has been a recent development of a sub regional media and communications strategy (Portsmouth, Southampton and Hampshire). This will reduce costs in joint advertising and resources.

#### Examples of Partnership Working

- Partnership working with health and the Speakeasy project in conjunction with the parenting strategy.

#### Areas for concern/issues

- Data management concerns have been raised through the healthy outcomes group as an area that needs a focus for this coming year.

## Next Steps

- A new action plan has been developed for 09/10 addressing areas that have shown to be weak on the teenage pregnancy self assessment.

## **NI 113a: Percentage of population 15-24 years screened or tested for Chlamydia (%)**

### Performance outcomes for 2008/09

- A provisional figure of 2438 individuals were screened (this includes some pathology data now counted towards the total target) representing 15.7% against the 17% target for 08/09. Whilst this is a considerable achievement and improvement on last years activity this still illustrates the challenge to reach 2009/10 target of 25% which equates to 3925 individuals to be screened.

### Developments and Initiatives introduced in 2008/09

- Employment of Screening Project Worker.
- Event days at Isle of Wight college and Sandown and Ryde High Schools.
- Training to partner organisations.
- Development of Electronic Learning programme in Chlamydia Screening, this is also available in Word or hard copy format for partner organisations outside the NHS.
- Locally Enhanced Service with most Island GPs to offer Chlamydia screening (16 of 17).
- Locally Enhanced Service to offer pharmacy based treatment from selected Island Pharmacies.
- Screening Kits available through Island Pharmacies.
- Development of four Drop-In U25 sexual health clinics.
- Outreach Nurse for vulnerable young people now offering screening.
- Drop-ins at Foyer, Ryde.
- Screening kits available through website.

### Key achievements for 2008/09

- Pharmacy based treatments.
- Promotional materials.
- Employment of project worker.
- Events days at Isle of Wight College.
- Competitions.

### Examples of Partnership Working

- Pharmacy.
- GP Services.
- Isle of Wight College.
- Sandown and Ryde High School.

- Foyer.

#### Areas for concern/issues

- Access to all Island Schools – this is particularly difficult; we would hope to be able to access through current PHSE (Personal Social Health Education) delivery.
- Screening through extended schools and children's centres. It would be ideal to target young parents through these services. Some children's centres have received training however a more robust approach to supporting them in delivering the service would help to encourage offering screening to clients.
- Working with more vulnerable young people through targeted services has proved particularly difficult. Although we have had some interest from individuals working in these areas a more strategic lead is required to make real headway with these services.
- Young men are very difficult to engage with. A new page aimed at young men is being developed for our website [www.ruthe1.co.uk](http://www.ruthe1.co.uk) and it is hoped to engage with the prison to offer screening.

#### Next Steps

- Continue to increase centres for screening throughout the Island.
- Continue to promote service.
- Develop links and screening with Prisons.

#### **NI 120: All age cause mortality rate (female)**

##### Performance outcomes for 2008/09

- The target for the first year was 439. The actual figure achieved was 446 therefore the target has been missed for the first year.

#### **NI 120: All age cause mortality rate (male)**

##### Performance outcomes for 2008/09

- The target for the first year was 623. The actual figure was 644 therefore the target has been missed for the first year.

#### **NI 123: Stopping Smoking**

##### Performance outcomes for 2008/09

- Final outturn figure not yet available.
- Performance at the start of the year was slow, but increased media campaigns both locally and nationally have increased throughput.
- Organisational relationships have been developed to enable an increase in capacity to see quitters and therefore improve performance.
- The economic downturn has influenced smokers' decisions to quit. Initially many found the threat of job loss and financial difficulty challenging and would not consider a quit. Recent throughput indicates this attitude is changing. Smokers are recognising the financial implications of continued smoking and are quitting. No Smoking Day 2009 focussed on the cost of smoking and this message appears to be taking effect.



#### Developments and Initiatives introduced in 2008/09

- Development and training with the school nurse team has facilitated the expansion of stop smoking support for young people. Nurses have been trained to level 2 and are able to direct supply nicotine replacement to young people.
- A designated stop smoking advisor has been established to work with pregnant smokers.

#### Key achievements for 2008/09

- Services have been promoted to Routine and Manual workers. Advisors have maintained a high profile around this work area. Support for patients in hospital has been developed and further Department of Health input will allow this to expand.
- The establishment of regular stop smoke support within HMP Isle of Wight has enabled a supportive and equitable service for prisoners who wish to quit. This continues to help to reduce health inequalities caused by smoking.
- The draft of the ISP Tobacco Control Manifesto has been presented to the Health and Well-being Board. This has met with approval and the final draft should be completed and implemented by late summer 2009.
- A school based stop smoking session has been given a regular timetable position within an Isle of Wight High School. This establishes the schools commitment to the prevention of uptake of smoking by young people.
- The Cardio-Vascular Screening Programme has raised awareness of the harm of continued smoking and has prompted many smokers to attend NHS Services.

#### Examples of Partnership Working

- The reduction of health inequalities caused by smoking is a key focus for stop smoking services. Services are now established with HMP Isle of Wight, Children's Centres and with Chamber Health.
- These partnerships have contributed to the establishment of a comprehensive and flexible service.
- Close working with Isle of Wight Radio and the Chamber of Commerce to promote smoking cessation services has developed well over 2008 and early 2009. Support for No Smoking Day from Isle of Wight Radio created awareness and accessibility of services.

#### Areas for concern/issues

- The current economic downturn continues to have a significant effect on many people who wish to quit.
- The expansion of services aimed at reaching the more difficult to reach smoker puts financial pressure on the Nicotine Replacement Therapy budget. At time of writing budgets have not been agreed for 2009.

#### Next Steps

- Working within the school environment and establishing regular, committed time for young people to access stop smoke support.
- Further expansion of services for Routine and Manual workers. Taking sessions to the workplace to enable easier access for builders and other manual workers.
- The role out of an 'opt out' rather than the existing 'opt in' service for referrals for pregnant smokers. This establishes the importance of raising awareness of the harms of smoking during pregnancy. It is anticipated that this will increase referrals to the specialist advisor.

**NI 124: People with a long term condition supported to be independent and in control of their condition**

#### Performance outcomes for 2008/09

- This is an annual indicator, data for which comes from the local Health Services Survey which will be conducted next in autumn 2009.
- It is extremely challenging to accurately measure the impact of case management, particularly in relation to preventing avoidable hospital admission, given the complexity of interventions involved with the patients, carer and range of service providers. Some of the main, possibly inaccurate results from data have been the avoidable admissions regarding the following:
  - Not all unplanned admissions to hospital are avoidable, examples including fractures, complete heart blocks requiring Pacemakers, intravenous antibiotics after failed oral antibiotics therapy, intravenous diuretics therapy in decompensated heart failure, acute coronary syndromes.
  - Some admissions during out of hours may have been prevented if there was improved communication between out of ours and A&E services or a Community Matron service at the week ends.

#### Developments and Initiatives introduced in 2008/09

- The introduction of the new role of community matron is one of the mechanisms chosen by the Department of Health (DoH) to improve the lives of people with long term conditions. Community matrons are seen as key in delivering personalised managed care to adults with complex long term needs (DoH, 2005a).
- As part of the demand management strategy to achieve the Public Service Agreement (PSA) target of 5% reduction in emergency bed days, IOW NHS took the decision to establish case management utilising a community matron model.

#### Key achievements for 2008/09

- Patient satisfaction survey
- The community matron services has had positive impact so far in the reduction of the GP consultation time, a reduction in emergency bed days and a reduction of inappropriate hospital admissions and there is still lots of work to be done in these areas.

#### Examples of Partnership Working

- Working with social care practitioners, voluntary sector and private sector in order to meet the patients needs through effective case management.

#### Areas for concern/issues

- Further evaluation of the role and impact of community matrons.

#### Next Steps

- The need to improve communication with out of hours and A&E services
- Further reduction in length of stay may be possible through closer collaborative working between primary and secondary care teams.
- Ongoing data collection for audit purposes
- Quality Audit questionnaire to be sent to Professionals

#### **NI 128: User reported measure of respect and dignity in their treatment**

#### Performance outcomes for 2008/09

- N128 Relates to an annual survey not due to be implemented until 2009-10 no details available yet from the Information Centre. A proxy indicator would be the Homecare Survey satisfaction rating but does not measure dignity and respect specifically.
- Survey results for 2007-8 = 91% of clients are satisfied with the help they receive. Respect and dignity is an outcome measure for social care and is measured in the Self Assessment Survey (SAS). CSCI (Commission for Social Care Inspection) commented in the recent inspection that "There continues to be good performance in ensuring that the dignity of individuals in care homes is maintained, in particular by the availability of single rooms."

#### Developments and Initiatives introduced in 2008/09

- Introduction of Safeguarding Service for vulnerable adults.
- Policies revised and launched and guidance for practice developed.
- Training and awareness learning sessions with staff/workers.

#### Key achievements for 2008/09

- Recruitment of a Service Manager for Safeguarding adults who will work in partnership with others to drive forward respect and dignity across the whole adult social care agenda.
- The continued provision of services in a way that does not diminish users' dignity or human rights.
- Enhanced identification, support and service provision for vulnerable adults, with a view to increased prevention of abuse.

#### Examples of Partnership Working

- There are examples of good inter-agency working within the Safeguarding process with the Local Authority, Police and PCT taking the lead and co-ordinating responses.

#### Areas for concern/issues

- Restrictions on available resources within Community Care for the provision of enhanced services and support for vulnerable adults

#### Next Steps

- The development of a Safeguarding Service that will empower individuals and organisations to prevent, avoid, recognise, report and complain about abuse in all its forms. Dignity and respect will be inherent in all the Safeguarding processes.

#### **NI 130: Social care clients receiving self directed support per 100,000 population**

#### Performance outcomes for 2008/09

- The end of year target was 153.5 and the actual figure was 167.85 therefore the target has been met.
- NI 130 is measured in the same way as PAF C51 for 2008/09. In 2009/10 the indicator definition and therefore method of calculation changes, so the figure will be reported as a percentage of those receiving services, rather than per 100,000 of the population as currently.

#### Developments and Initiatives introduced in 2008/09

- Project work is being undertaken to address new practice issues and roll out across all social care areas.

#### Key achievements for 2008/09

- Shared Assessment pilot questionnaire issued to client groups to allow Resource Allocation System (RAS) development for Individual Budget System.
- Develop RAS formula for calculation of proposed IB system and allow pilot start.
- Self Directed support information pack created.
- Workshops held to facilitate increased understanding of 'personalisation' with providers.
- 14 clients now receiving personal budgets, and 108 more currently in the early stages of being assessed for and developing support plans for self directed support.

#### Examples of Partnership Working

- Workshops held to facilitate increased understanding of 'personalisation' with providers.

#### Areas for concern/issues

- Self directed support not affordable.
- Poor take up of direct payments.
- Changes to service users expectations.

#### Next Steps

- User Liaison Officer to be established
- Support planning workshops for front line staff
- Providers to take part in regional network with national development team for inclusion.
- Contracts and commissioning working group established.

### **NI 131: Delayed transfers of care**

#### Performance outcomes for 2008/09

- Throughout 2008/2009 the delayed transfers of care level has remained under the 1% of occupied beds.
- Data source used is Annual Health check data as submitted to Care Quality Commission

#### Developments and Initiatives introduced in 2008/09

- No new developments or initiatives.

#### Key achievements for 2008/09

- Maintenance of level 'green' (under 1%) delayed transfers of care as per annual health check data.

### Examples of Partnership Working

- All delays reportable to SITREP are agreed between Health and Social Care. Weekly SITREP report is forwarded to Department of Health.

### Areas for concern/issues

- Potential increased number of patients in St Mary's requiring short term/long term care home or care home with nursing placement.
- Potential lack of available places in care homes/care homes with nursing to accommodate patients in a timely way.
- Availability issues of home care which may prevent timely hospital discharge.
- Influenza epidemic.
- Potential closure of care home/care home with nursing at short notice.

### Next Steps

- Continued work to promote active discharge planning and encourage partnership working between health and social care and other interested parties.

## **NI 135: Carers receiving needs assessment or review and a specific carer's service, or advice and information (%)**

### Performance outcomes for 2008/09

- The actual figure was 14.6% against a target of 18% so the target has been missed.

### Developments and Initiatives introduced in 2008/09

- The establishment of a Carer Group underway in Newport – funding secured from Public Health for the provision of carer for people with dementia while their carers attend the group.
- Development of the Alzheimer's Café in Newport which supports people with dementia and their carers.
- Planning for 'Family and Carer support' post to be jointly funded with the Primary Care Trust to provide support to the families and carers of Stroke Survivors.
- Carer strategy developed.
- Launch of integrated dementia service with the Primary Care Trust which will improve outcomes for carers who are involved with people living with dementia.
- The Carers Strategy is due for launch this year.
- Carers' survey carried out in June 08.

### Key achievements for 2008/09

- Improving carers' knowledge of services and how to access them.
- Increase support for carers – recognition, greater involvement and consultation with carers.
- Increase provision of services for carers, including respite break support and live-in care.
- The development of an integrated dementia service with the Primary Care Trust.

### Examples of Partnership Working

- The development of an integrated dementia service with the Primary Care Trust.
- Also working with carers on the steering group, and people with dementia, the Alzheimer's Society, Age Concern, Older Voices and other members of the voluntary sector.

### Areas for concern/issues

- Issues with Swift system and care management resources have impacted on the recording of Carers which has meant this indicator has been under-reported in the past. This is being addressed over the coming year.

### Next Steps

- Extension of Personal Budgets pilot to all service users and their carers.
- Bid in place for 'Dementia Care Advisor' role.
- Funding to Stroke Association for 'Family and Carer support' post (from Stroke Grant monies).
- Training programme 'Partnership with Carers' 2 day course for all key field work staff.
- Improvements in recording to ensure accurate measurement and reporting.

## **NI 136: People supported to live independently through social services (all adults)**

### Performance outcomes for 2008/09

- The actual figure was 4014 against a target of 3423.75 so the target has been exceeded.

### Developments and Initiatives introduced in 2008/09

- Isle of Wight Council in-house Re-enablement Service continues to develop. Work continues to shift resource from residential solutions to enabling more people to remain in their own homes within commissioning strategy financial framework over three years.
- Work continues towards maintaining more complex care cases in the community and reducing the reliance on residential care, giving more people choices about how they receive their care.
- Development of integrated re-enablement service across all care types, to increase clients' independence.
- Reduce reliance on residential care with a shift towards homecare.

### Key achievements for 2008/09

- Re-modelling of service with minimal service user disruption.
- Introduction of mobile night service to facilitate increased numbers of clients able to live at home.
- Service user case analysis with a view to increasing the use of community care resources to meet strategic objectives, therefore better outcomes attributed to better spending.
- Free personal care for over 80 year olds.
- Commissioning strategy Financial Framework.
- Multi professional approach as Occupational Therapy and care manager attached to the Reablement service.

### Examples of Partnership Working

- Developing a multi professional approach by working with Intermediate care and the Occupational Therapy Service; one Occupational Therapist works is dedicated to the team with another being recruited in 2009–10.

### Areas for concern/issues

- Homecare Market Capacity not great enough.
- Community Care Budget pressures decrease available funds.
- Lack of trained staff – recruitment resource issues.

### Next Steps

- Embed new ways of working and further develop skills that enhance personalisation and promote independence.
- Evidence any costs savings and improved quality of life/personal skills.
- Ensure all areas of Service Delivery are providing equal access to re-ablement
- Additional training in re-ablement approaches for those with Learning Disability and memory problems.
- Further development of the trusted assessor role within the Resource centres.

## **NI 141: Percentage of vulnerable people achieving independent living**

### Performance outcomes for 2008/09

- Performance this year has been consistent, exceeding target. Performance compares favourably with national data (85% in Q3 compared to 72.70% nationally)

### Developments and Initiatives introduced in 2008/09

- To a certain extent the measure has benefited from the economic downturn with more private sector lets being available. The Supporting People Team have taken advantage of this opportunity and commissioned a “Find a Home” service, financially supported the Housing Services rent deposit scheme, and developed a housing loan scheme with the Credit Union. These developments have enabled commissioned support providers to be more effective in placing clients in suitable accommodation with financial assistance.

### Key achievements for 2008/09

- Enabling 265 vulnerable clients access a variety of independent living arrangements. Although the Supporting People team does not currently have the capacity to undertake any extensive analysis of clients’ outcomes post moving on, anecdotal evidence suggests that stable independent living arrangements make a significant contribution to individuals’ outcomes.

### Examples of Partnership Working

- The Supporting People programme is underpinned by partnership working across agencies. Typically the support pathway for an individual will be influenced by a referrer from a statutory agency, commissioned support providers whose worker will engage with a number of other agencies depending on the needs of the client, and most importantly the client (who needs to be willing to engage).

- Aside from the formal partnership arrangements the Supporting People team work extensively with other agencies and organisations such as the Credit Union.
- Another practical example of partnership working is the handyperson/home safety service where the Supporting People team have worked with the Police, Isle of Wight Fire and Rescue, Primary Care Trust and Anchor Staying Put, to develop services to help maintain independence and keep people safe in their homes.

#### Areas for concern/issues

- Should there be a significant reduction in the availability of private sector lets, it would have a detrimental effect on opportunities for clients.
- A year on year 5% reduction in budget allocation until 2012 and the removal of the budget ring fence could have a detrimental impact on clients and a potential impact on more acute services.

#### Next Steps

- It is proposed to maintain the same levels of investment on the previously mentioned initiatives. More detailed monitoring will assist in identifying the reasons for unplanned moves and establishing new initiatives. It is proposed to tender all services during 2009/10 to ensure low term stability for the programme by concluding 3-5 year contractual arrangements.

### **NI 150: Adults receiving secondary mental health services in employment (%)**

#### Performance outcomes for 2008/09

- Fields have been added to the Swift system to support the collection of data and Care co-ordinators are now reviewing/recording employment status. In addition extra resource has been identified to help collect and record this information for clients in contact with secondary Mental Health services. The data will be included in the MHMDS annual refresh submission in early July. Unfortunately sufficient data to assess performance against the trajectory is not yet available.

#### Developments and Initiatives introduced in 2008/09

- Development work with Commissioners and CSIP (Care Services Improvement Partnership) to acquire funding for Individual Placement Support to help patients return to work or keep their employment whilst accessing Mental Health services.

#### Key achievements for 2008/09

- A six month Pilot project has been undertaken to employ a part-time employment advisor based within the Community Mental Health Team. A target of five patients from the Acute/Recovery (short term team) and five patients from the Rehab/Recovery team (long term team) have been agreed and currently there are seven identified but it is early days.
- The Pilot will support up to ten people to keep their jobs whilst undergoing treatment, support people back into existing employment, and help people to look for work and gain employment.

#### Examples of Partnership Working



- The Joint Commissioner, Mental Health Services (Primary Care Trust /Local Authority) and CSIP have contributed to the development and funding of this project with the Community Mental Health Team (Provider service of Primary Care Trust) and OSEL Employment Services (voluntary organisation).
- The employment advisor has been provided through OSEL Employment Services (Voluntary organisation) and will be supervised by the Deputy Service Lead of the Acute/Recovery Community Mental Health Service (CMHS).

#### Areas for concern/issues

- The risk of funding needs to be removed.
- The cost effectiveness of the pilot will be to achieve and support up to ten patients on Individual Placement Support Programmes, offer support and guidance to staff in the Community Mental Health Service, and training awareness sessions.
- The CMHS will work with the Commissioner to feedback progress in order to identify the need for this service and how it can continue at the end of the Pilot.

#### Next Steps

- Two half day training awareness sessions are proposed to inform Care Co-ordinators of employment law and legislations and links within the community.
- Identify the need for a permanent employment advisor role to be based within CMHS.
- Clear statistics and a baseline audit will highlight the numbers of patients on the IW who are in employment whilst accessing Mental Health Services.

### **NI 155: Number of affordable homes delivered (gross)**

#### Performance outcomes for 2008/09

- The actual figure for 2008/09 was 109 against a target of 163 therefore the overall target for the first year has been missed.

#### Developments and Initiatives introduced in 2008/09

- My choice homebuy scheme.

#### Key achievements for 2008/09

- Additional affordable housing units have been due to success of my choice homebuy scheme

#### Examples of Partnership Working

- None identified.

#### Areas for concern/issues

- Registered Providers (RP) have been more risk averse and on the Island the overall number of RP development staff has reduced from 6 to 3.5 affecting the number of schemes that they can get involved in.
- The end of year outturn has been affected by the downturn in the residential property market.

#### Next Steps

- Additional providers have been sought and alternative options for delivery of affordable housing are being investigated at present.

#### **NI 156: Number of households living in temporary accommodation**

##### Performance outcomes for 2008/09

- The actual figure for 2008/09 was 180 against a target of 175 therefore the overall target for the first year has been narrowly missed.
- The target set to reduce temporary accommodation occupancy by half is on course to be met shortly.

##### Developments and Initiatives introduced in 2008/09

- Find a Home Scheme.

##### Key achievements for 2008/09

- The incentives introduced this year to assist clients in temporary accommodation to access private rented accommodation have been taken up successfully.
- The increase in properties being made available through the Find a Home Scheme and the increase in social housing units let has enabled a significant reduction in temporary accommodation occupancy.

##### Examples of Partnership Working

- None identified.

##### Areas for concern/issues

- None identified.

##### Next Steps

- None identified.

### NI 4: Percentage of people who feel they can influence decisions in their locality %

#### Performance outcomes for 2008/09

- At least one 'list of top three issues' identified, actioned and reported back to the community – per each Police Safer Neighbourhoods/Environment and Neighbourhoods Officer patrol areas per annum.
- Big Day Out – for children, young people and families (live feedback on site)
- Wight 2B Heard – annual conference for young people
- Strengthening links between Island Strategic Partnership and Equals on the Island

#### Developments and Initiatives introduced in 2008/09

- Ownership of NI 4 clarified within financial year 2008/09. No new initiatives introduced in this year; significant progress planned for 2009/2010.

#### Key achievements for 2008/09

- NI 4 target setting was late in-year, thus achievements cannot be compared with baseline agreed with Government Office of the South East (GOSE).

#### Examples of Partnership Working

- “Top 3 Actions” working involves police, Isle of Wight Council and local communities.
- Big Day Out – strong record of partnership between Isle of Wight Council and partner agencies.

#### Areas for concern/issues

- Community Involvement Approach needs to be adopted in-year by Island Strategic Partnership (ISP); without this, the ISP's ability to demonstrate an increase in the levels of public perception of involvement will be limited.

#### Next Steps

- Full Community involvement approach worked up with 3rd sector and ISP colleagues – embed in new ISP priorities and ways of working
- NI 6 and NI 7 work with Third Sector will develop capacity to deliver new involvement agenda.
- Marketing schemes to be put in place, to highlight the important role that volunteers play in their community.

### NI 5: Overall/general satisfaction with the local area %

#### Performance outcomes for 2008/09

- Although the results of the first Place Survey are unavailable yet due to problems with the weighting, the Isle of Wight Residents Survey shows that 93% of respondents agree or strongly agree that the Isle of Wight is a good place to live. There are indications of improvement in many areas impacting upon residents' perception of quality of life on the Island.

#### Developments and Initiatives introduced in 2008/09

- Delivering public realm improvements through the restorative justice scheme (Youth Offending Team (YOT) and Probation).
- Anti-littering campaign.
- Targeted patrolling of known hot spots for anti-social behaviour and environmental offences.
- Delivering Dog Service and enforcing Dog Control Orders.
- Town Centre Managers Initiative rolled out to cover a whole Island under the new name – Environment and Neighbourhoods Managers (Environment and Neighbourhoods Officers work closely with Waste and Contracts management to monitor the street scene in their patrol areas to help maintain the high standards. Any contract failures are highlighted for remedial action and in hotspot areas have led to joint operations to target specific problems (e.g. inappropriate waste disposal).
- Enforcement policy and procedure to tackle environmental offences was introduced by Isle of Wight Council in May 2008 (In 2008/09, Council officers have issued 505 warnings (of which 344 were for littering, eight for dog fouling, 119 for domestic waste and 35 for commercial waste).
- 23 Fixed Penalty Notices were issued as follows: three for litter, two for graffiti, 13 for dog fouling, one for dog being off the lead, one for dog being in dog exclusion zone, four for domestic waste.
- Island Safe initiative incorporated into Supporting People Handyperson scheme, delivered by Anchor and Age Concern to improve home safety for vulnerable residents.
- Implementation of the No Cold Calling Zones. There are currently 15 No Cold Calling Zones across the Island.
- Facilitating community-based environmental improvements and community engagement projects and initiatives by the Environment and Neighbourhoods Officers in their patrol areas across the Island.
- Anti-Graffiti Project - all graffiti and fly-posting reported to the Council removed within five days (offensive graffiti – within 24 hrs)
- Roll out of Thumbs Up pledge, litter presentations to schools and community Tidy Up days.
- Development and implementation of the partnership Communications Strategy and Action Plan.

#### Key achievements for 2008/09

- At least one list of 'top three issues' identified, actioned and reported back to the community – per each Police Safer Neighbourhoods/ENO patrol areas per annum.
- Town Centre Managers/Environment and Neighbourhoods Officers initiative is covering a whole Island rather than just town centres.
- Environmental visual audits carried out by Environment and Neighbourhoods Officers in their patrol areas resulted in improvement actions (Environmental visual audits are carried out on a daily basis to assess the quality of an area, from a litter and community safety perspective. Any street scene issues identified during the audit are highlighted to the appropriate department or agency for action).

#### Examples of Partnership Working

- All activities and initiatives listed above are based on partnership working (internal across Isle of Wight Council and external with other agencies).

#### Areas for concern/issues

- Lack of a corporate lead on this indicator.

#### Next Steps

- Continue delivery of the Crime and Disorder Reduction Partnership Plan and Local Area Agreement Delivery Plan for NI 5.

### **NI 7: Environment for a thriving third sector**

#### Performance outcomes for 2008/09

- The target for this measure has just been agreed in principle with GOSE. A set of proxy indicators will be agreed with the Rural Community Council based on activities that will provide evidence of progress on NI 7.

#### Developments and Initiatives introduced in 2008/09

- The Council and the voluntary sector have jointly agreed a strategy for meeting the LAA target.
- An action plan is being developed that will set out actions and targets for the next two years of the LAA.

#### Key achievements for 2008/09

- The Council formally adopted the strategy in April 2009.
- The strategy will include a new grant-funding mechanism that will have considerable impact on commissioning practice and the future of many Island third sector organisations.
- The number of volunteers using the Volunteer Centre has begun to rise and the Centre has been responding with increasing volunteer placements.
- The need for capacity building has been acknowledged and Isle of Wight Council and Rural Community Council have embarked on a number of initiatives, including the agreement by Council of a Community Asset Transfer policy.
- The Island partnership has successfully established a mentoring agreement with the City of Birmingham, whose Council is a Beacon status in the development of effective working relationships between public and third sectors.

#### Examples of Partnership Working

- The Council and the IW NHS have been collaborating with the Rural Community Council to develop new Commissioning protocols that will ensure access to funding opportunities by third sector organisations.
- The mentoring relationship with the City of Birmingham has led to the accelerated development of a new grant making agreement to be piloted in the summer of 2009.

#### Areas for concern/issues

- The Council must show that it is actively committed to the development of a thriving third sector, despite a track record of poor engagement and relationships.

## Next Steps

- The Compact Strategy Group, an ISP sponsored group, will monitor the roll-out of the strategy action plan in the areas of engagement, funding, volunteering and infrastructure.
- The Prospectus based commissioning model for grant funding will be piloted during 2009/10.

## **NI 17: Perceptions of anti-social behaviour**

### Performance outcomes for 2008/09

- Although the results of the first Place Survey are unavailable yet due to problems with the weighting, the Isle of Wight Residents Survey shows that in 2008 fewer people perceive various aspects of anti-social behaviour being a problem in their local area compared to 2006 (question 6 of the Residents Survey uses the same wording as the Place Survey). Also, a local target on the criminal damage rate was achieved first time in many years (criminal damage is often associated with anti-social behaviour).

### Developments and Initiatives introduced in 2008/09

- Implementation of the Town Centre managers/Environment and Neighbourhoods Officers initiative.
- Utilising Council's enforcement policy and procedure to tackle environmental offences.
- Use Police Records Information Management Environment (PRIME) process to tackle anti-social behaviour (incidents of persistent anti-social behaviour dealt with in multi-agency environment)
- Delivering LIFE programme to young people at risk of offending.
- Supporting Neighbourhood Watch (NW) schemes across the Island.
- Implementation of the multi-agency violence and damage action plan.
- Supporting Pub Watch scheme in order to reduce alcohol-related anti-social behaviour.
- High visibility patrols (Police Community Support Officers and Town Centre managers/Environment and Neighbourhoods Officers) in Newport, Ryde and Sandown in pick times for anti-social behaviour and damage.
- Enforcement of Designated Public Places Orders.
- Five PURE events were delivered for 960 young people.
- Early Drugs Intervention Initiative (EDII).
- Continuous test purchasing for age-restricted products.
- Using Operation Viper to deal with Night Time Economy problems.
- Not In My Neighbourhood action week to tackle anti-social behaviour.
- Supporting Neighbourhoods Watch schemes across the Island.
- In 2008/09, the Partnership Tasking and Coordinating Group provided funding for 15 youth diversion projects (£31,596 in total).
- These projects included: Ryde Interchange Mural, Little Canada action days, Band Nites in Newport, Fishing Initiative for Sandown and Shanklin Hopefuls (FISSH), Restoration of Ventnor Skateboard Park, West Wight Junior Youth Club and many more.
- Implementation of the partnership Communications Strategy and Action Plan.

- Enforcing speeding and anti-social driving (Medina Way, Newport).
- Supporting work of a multi-agency Anti-Social Behaviour Action Group (ASBAG).
- Community Alcohol Partnership (CAP) project.
- A mentoring (Adopt-a-Watch) project started for five young people from the previous LIFE courses.
- A bespoke LIFE course was delivered for the Pan Neighbourhood Partnership to assist with the training of 10 young people on the Junior Wardens scheme, giving them an insight into Home Fire Safety Checks and Arson Prevention.
- Best Bar None scheme introduced to help tackle alcohol-related anti-social behaviour and violence.
- Anti-Graffiti Project - all graffiti and fly-posting reported to the Council removed within five days (offensive graffiti – within 24 hrs).
- Enforcement policy and procedure to tackle environmental offences was introduced by Isle of Wight Council in May 2008 (In 2008/09, Council officers have issued 505 warnings (of which 344 were for littering, eight for dog fouling, 119 for domestic waste and 35 for commercial waste).
- 23 Fixed Penalty Notices (FPNs) were issued as follows: three for litter, two for graffiti, 13 for dog fouling, one for dog being off the lead, one for dog being in dog exclusion zone, four for domestic waste.

#### Key achievements for 2008/09

- Three LIFE programmes were delivered on the Island by the end of the year involving 36 young people.
- 97 young people (78 males and 19 females) were engaged with the Challenge and Adventure Programme over the last 12 months. Eight of those young people (seven males and one female) received 1-2-1 intervention. 10 young people (eight males and two females) received a National Accreditation.
- Multi agency Anti Social Behaviour Action Group established. In 2008/09, there were: 18 Acceptable Behaviour Contracts; eight Anti-Social Behaviour Orders and one Anti-Social Behaviour Injunction.
- Partnership Communications Strategy and multi-agency media-protocol were adopted in April 2008. A multi-agency Partnership Communications Group was set up in May 2008. This Group is leading on implementation of the Partnership Communications Strategy and Plan. A number of communications campaigns, events and training activities were successfully delivered by this group and resulted in better media coverage of Crime and Disorder Reduction Partnership activity, communication of consistent and coordinated messages on crime prevention and community safety. 'Know Your Limits' campaign received a national recognition as an example of good practice in tackling binge drinking.
- Local target on the criminal damage rate was achieved first time in many years (criminal damage is often associated with anti-social behaviour).

#### Examples of Partnership Working

- All activities and initiatives listed above are based on partnership working (internal across the Council and external with other agencies)

#### Areas for concern/issues

- Absence of dedicated Anti Social Behaviour case worker/Anti Social Behaviour coordinator post(s) in the Community Safety Services makes it difficult to effectively engage with such agencies as the Youth Offending Team and Victim Support to ensure early and focussed interventions in order to stop escalation of the offending behaviour and reduce negative impact upon the Island communities.

## Next Steps

- Continue delivery of the Crime and Disorder Reduction Partnership Plan and Local Area Agreement Delivery Plan for NI 17.

## **NI 18: Adult re-offending rates for those under probation supervision**

### Performance outcomes for 2008/09

- Referring to the Probation Service Integrated Performance Framework (IPPF) the Isle of Wight achieved the following Indicators:
  - Number of offenders in suitable accommodation on termination of order/licence = 74% (target 70%)
  - Number of offenders in Employment at termination = 49% (target 40%)
  - Number of orders/licences successfully completed = 76% (target 70%)
  - Drug Rehabilitation Requirement completions = 150%
- This has been achieved by the successful deployment of resources to meet needs (dedicated Education Training and Employment officer), good partnerships with supporting people & housing providers, and improving engagement with offenders.
- One area which has been more difficult to achieve is unpaid work completions. In 2008-2009 we achieved 80% of target. This was due to staffing issues, which impacted on the throughput. This situation has now been rectified.

### Developments and Initiatives introduced in 2008/09

- The employment of an Engagement Officer to maximise the completion of unpaid work from January 2009.
- Consolidating the use of the Health Trainer scheme (this scheme received a national award in Hampshire and the IOW).
- Initiatives to target resources where they are most needed.
- The introduction of a new module to address Domestic Abuse through individual Offender Supervision
- The introduction of a "Post Breach Specified activity" to reduce the number of offenders going to prison following breach.

### Key achievements for 2008/09

- Newport achieved Green status on the IPPF which compares favourably with the rest of Hampshire Probation Area and the national picture. Workload is relatively high compared to other areas in Hampshire Probation Area and the staffs have achieved this good performance by having efficient processes in place.
- The IPPF are indicators which directly impact on NI 18 – for example if an individual re-offends and their order is revoked and re-sentenced then this would not be a successful completion.

### Examples of Partnership Working

- Working with the Police in order to manage offenders subject to Multi Agency Public Protection Arrangements.
- Working with Housing and accommodation providers in order to house offenders who were previously in approved premises.
- Working with the Safer Communities partnership to provide unpaid work placements which benefit the community.
- Working with Supporting People and third sector providers to offer housing related support i.e. Stoneham & Real World Trust in order to maximise the achievement of suitable accommodation.



- Working within the safeguarding arena to protect children.
- Working with the Drug Action Team to provide a half time worker to address drugs issues for those who do not qualify for a Drug Rehabilitation Requirement.
- Working with Cranston Drug Service to deliver Drugs Rehabilitation Requirements (150% of target achieved).
- Working with the Police to manage offenders on the Prolific and Priority Offender (PPO) scheme.
- Working with other agencies to manage the risk of Domestic Abuse through multi agency risk assessment conferences.
- Working with Employment services to maximise opportunities for employment.

#### Areas for concern/issues

- Maintaining the workforce to meet the demands of the courts and addressing offender's needs. There is a shortage of Island Based Probation Officers to serve the needs of the population therefore we have to pay staff to travel which is not always attractive to them. This has been addressed by managing Portsmouth and the Isle of Wight as a whole and persuading staff to work on the Island on a short term basis. Further it has been managed by using lean processes.
- We had a difficulty in the after part of 2008 where we lost some of our unpaid work interventions staff. The delay in recruitment meant that the throughput of hours being competed was reduced. This has improved since staff has been appointed and an Engagement Officer employed to work with offenders who do not comply. In March 2009 we achieved 120% of our target.
- Possible future risk relates to the recession and the impact on employment.

#### Next Steps

- Hampshire Probation Area is applying to be a Trust. All Probation areas have to achieve this by February 2010.
- There is a proposed new Management structure from January 2010 which will be centred on Local Delivery Units. The Isle of Wight will be one delivery unit. We hope as a result there will be an increased involvement in the Safer Communities partnership.
- There will be a new programme to address night time violence. This will be delivered via the individual supervision requirement.
- We are currently reviewing the PPO scheme on the Isle of Wight in order to improve the service delivered.

### **NI 19: Rate of proven re-offending by young offenders**

#### Performance outcomes for 2008/09

- The end of year return will not be available until July 2009 following the quarterly count back. However, after three Quarters, the number of offences committed per 100 of cohort was 117, a marked improvement on the 2005 comparative cohort data of 144.
- Overall the data currently available to the Youth Offending Team (YOT) shows a 9.5% reduction in recidivism. Some big reductions were achieved in first tier orders such as Reparation Orders but these were on small numbers. More satisfying is the reduction in recidivism in relation to Community orders supervised by the YOT which were down by 6.67%.
- There have been overall reductions in offences of Theft & Handling (17.6% reduction since 2005/6), Criminal damage (16% reduction although it peaked in 2006/7), Motoring Offences (19.4 reduction), Non-Domestic Burglary (35% reduction) and Vehicle Theft (55.5% reduction) although the numbers are quite low in the last two categories. The only offences that showed a marked but steady increase over a three year period were Violence Against the Person representing a 10.6% increase over the 2005/6 figure. Although small

numerically it is perhaps worth noting that Racially Aggravated Offences have gone from being 6 in 2005/6 to 12 in 2006/7, to 13 in 2007/8 which equates to a 117% increase over a three year period. Violence against the person has consistently been the second largest category of offence in volume (19.2%) of all offences in 2007/8 with Theft and handling being the largest 22.9% of all offences. Drilling down into the Violence Against Person offences it can be seen that, consistent with both Hampshire and Southampton, the Isle of Wight has experienced a rise in the offences of Assault by Beating/Battery. Offences of Robbery have declined, and Aggravated Bodily Harm, Grievous Bodily Harm, Assault Police, Public Order and Common Assault have all remained stable.

- Most offences were committed by 17 year old males (05/06 and 07/08 but by 16 year old males in 2006/7. In relation to females the peak age of offending has gone up from 15 years 05/06 to 16 years (06/07 and 07/08). The proportion of female offenders has risen significantly over this period of time (23.5%, 27.2% and 29.6% respectively) which is consistent with the other Wessex Local Authority Areas.
- The proportion of offences committed by those of age 13 and under has reduced steadily over the three years (15.5% in 05/06, 15% in 06/07 but down to 12.7% in 07/08.
- In terms of ethnicity, there were fewer 'unknowns' on the Isle of Wight and 96.2% of offences were committed by 'White young people', 0.1% by 'Asian young people' and 1.6% by 'Black young people'. This is in line with census data but the number of offences committed by black young people exceeds the level expected by the population profile.
- The Isle of Wight area had the best performance in relation to education, training and employment. Attendance at the end of Orders is 74.58% for those of statutory school age and 74.42% for those above statutory age. The Isle of Wight Education Worker and Connexions Worker have worked closely with schools on the Island to negotiate and ensure attendance by young offenders.

#### Developments and Initiatives introduced in 2008/09

- Education worker role increased from a .5 role to a full time role.
- Final Warning Clinics.
- Structured Supervision.
- Maintained a good record in relation to enforcement of Orders and return to Court for failing to comply.

#### Key achievements for 2008/09

- The YOT strategy on reducing offending behaviour is generally implemented Wessex wide (e.g. case management systems, multi-agency working and structured supervision)
- Inspection highlighted areas of Good Practice by the Isle of Wight Unit.

#### Examples of Partnership Working

- YOT continues to be engaged with Children's Trust arrangements. YOT Managers attend sub groups of the various trusts.
- YOT has contributed to the Children's and Young People's Plan and annual Performance Assessments.
- There is a YOT Steering Group which has now amalgamated with the Making a Positive Contribution Group.
- YOT Manager sits on LSCB as well as attending sub group.
- The YOT Manager attends the local Community Safety Group.

- The YOT is a full multi-agency team made up of Police, Health, Education, Probation, Children's Services, Connexions, Get Sorted, Parenting, CAMHS (Child and Adolescent Mental Health Service), Housing, and the Voluntary Sector.

#### Areas for concern/issues

- Staffing resources have been an issue for the past year. Some will be resolved within the next few month with others still presenting an outstanding problem.

#### Next Steps

- Prevent Offending.
- Reduce Offending.
- Ensure the safe and effective use of custody.
- Increase victim and public confidence.

### **NI 20: Assault with injury crime rate**

#### Performance outcomes for 2008/09

- Police recorded crime figures and the population figure based on the mid 2006 estimate have been used to measure this crime area. The baseline (07/08) is 7.03 crimes per 1000 population or 974 offences. The actual figure recorded is 7.24 per 1000. The target was 6.68 crimes per 1000 population and therefore has not been met.

#### Developments and Initiatives introduced in 2008/09

- The Multi Agency Risk Assessment Conference (MARAC) process has been embedded and is tackling repeat incidence of domestic violence. A Summertime Policing Plan was introduced and Safer Street Patrols deployed at weekends. Both initiatives put the right resources in the right places.

#### Key achievements for 2008/09

- The summertime policing plan was hugely successful. Performance monitoring which tracked expenditure against crime rates showed a significant reduction in violence on previous years.

#### Examples of Partnership Working

- Actions to tackle violence are co-ordinated through the violence and damage steering group, which meets monthly. It is a multi-agency group where trends are analysed and plans developed for actioning by the relevant agency within the group. The Partnership Tasking and Coordinating Group direct resources to the appropriate areas following analysis of need.

#### Areas for concern/issues

- Despite success in reducing violence associated with the "Night Time Economy" challenges remain in the area of domestic abuse (30% of the recorded crime in this target area) and low level violence between young people immediately after school. Better coordination and action planning is required.

## Next Steps

- Partners need to seek funding for a Domestic Abuse Coordinator to ensure a more effective response to the problem. An effective action plan needs to be put in place to compliment the Anti Bullying Strategy to be launched later in the year.

## **NI 32: Repeat incidents of domestic violence**

### Performance outcomes for 2008/09

- A target was not in place during year one of LAA2. It was due to be agreed for year two but it has been agreed to replace the measure with the Domestic Violence arrest rate.

### Developments and Initiatives introduced in 2008/09

- The Multi Agency Risk Assessment Conference (MARAC) procedure is in place. All relevant agencies attend to case conference individual cases of repeat domestic violence and take ownership for the designated actions.
- Probation runs the Integrated Domestic Abuse Programme (IDAP) with perpetrators to reduce their re-offending.

### Key achievements for 2008/09

- A new Specialist Domestic Abuse Court has been running since January on the Island. There is clear potential for more offences being brought to justice

### Examples of Partnership Working

- The Domestic Abuse Forum is in place to oversee the fight against Domestic Violence. It is a multi agency group attended by people from many agencies. The Partnership Tasking and Coordinating Group and Violence and Damage Steering Group also work to deliver a reduction in Domestic Violence.

### Areas for concern/issues

- 30% of violence is Domestic Abuse. The lack of a Domestic Abuse Coordinator has hampered effective delivery.
- Better arrangements to deal with the victims of Domestic Violence have led to an increase in confidence to report incidents.

## Next Steps

- Better coordination is the next important step if it can be achieved.
- An examination of the effectiveness of the zero tolerance policy will be conducted.

## **NI 38: Drug related (Class A) offending rate**

### Performance outcomes for 2008/09

- This measure is deferred until 09/10.
- NDTMS (National Drug Treatment Monitoring System) data source: Drug Treatment targets achieved: problem drug users as recorded in effective treatment 5.7% increase (target 3%) and New treatment journeys engaged in effective treatment (in latest 12 month period that can be fully reported) 01/01/08 to 31/12/08 achieved 93% (target 85%).

- DIRWeb (Drug Interventions Record Website): DIP (Drug Interventions Programme) targets achieved 2008/09:
  - 95% of adults arrested for a trigger offence to be drug tested.
  - 95% of adults who test positive and have an initial required assessment imposed, to attend and remain at the initial required assessment.
  - 85% of adults assessed as needing a further intervention, to be taken onto the caseload.
  - 95% of adults taken onto the caseload to engage in treatment
- Local data collation: Number of Arrests for Drugs Offences

<b>Class A Drugs</b>	<b>Class B Drugs</b>	<b>Class C Drugs</b>
Possession – 10	Possession – 67 (1 not cannabis)	Possession – 30
Supply Offences – 7	Supply Offences – 8 (all cannabis)	Supply Offences – 8
	Cannabis Production - 10	
Total of: 17	Total of: 85	Total of: 38

Overall total for all drugs arrests from 01/01/2009 – 31/03/2009 = 140. In the previous year the total for the 12 month period was 852. The total for 2008/2009 is 960.

#### Developments and Initiatives introduced in 2008/09

- Continued development of police drug operations and joined up working with drug treatment agencies.
- The Drugs Strategy Spend funded numerous operations at the ferry ports, the prison and at licensed premises. Subsequent arrest referral procedures brought more people into treatment.
- Joint operations at the Festival and Bestival ensured action was not only about enforcement.

#### Key achievements for 2008/09

- Increased police detections and drug offence arrests prove achievement of police drug operations with Class A drug offences being very minimal which suggest drug treatment services are working well with the community.

#### Examples of Partnership Working

- Early Drugs Intervention Initiative (EDII) has proven to continue to demonstrate excellent partnership working – increased drug awareness sessions delivered and also bronze actions, leading to 5 new people accessing services and engaged in treatment.
- New BBV (Blood Borne Virus control) project started this year has been deemed highly innovative. It not only shows partnership working but demonstrates how performance monitoring data can impact on service development. The project will mean that people accessing the pharmacy needle exchange (i.e. Injecting drug users) will be offered free Hep B and C screening and Hep B Vaccinations at the pharmacy increasing accessibility and also potentially a route to engagement in treatment.

#### Areas for concern/issues

- The down turn in the economy traditionally pulls people towards a life of crime. Monitoring the levels of drug suppliers will be required using available intelligence/informants as this could increase availability and reduce street prices.

#### Next Steps

- Continue with current initiatives and partnership working.
- Identify whether pharmacy BBV project increases engagement into treatment.

### **NI 47: People killed or seriously injured in road traffic accidents**

#### Performance outcomes for 2008/09

- Provisional figures to the end of December 2008 indicate 98 KSI's (Compared with 72 in 2007, and a target of 82). Based on data supplied by Hampshire Constabulary.

#### Developments and Initiatives introduced in 2008/09

- Launch and deployment of new road safety exhibition unit.
- Safety engineering schemes introduced at:
  - Belgrave Road, Ventnor
  - Medina Way, Newport
  - Canteen Road, Whiteley Bank
  - Anti Skid surfacing – Island-wide.

#### Key achievements for 2008/09

- Delivery of an award winning Drink Drive campaign over the Christmas period.
- Sign off of Blue Paper on Road Safety by Policy Commission for Safer Communities.

#### Examples of Partnership Working

- The Council is a funding partner of the Hampshire & Isle of Wight Safer Roads Partnership, which deploys safety cameras throughout the Hampshire Constabulary area.
- The Council is also the lead authority of the Road Safety Forum comprising the Council; Fire & Rescue Service; Ambulance Service; Police and NHS Trust. The forum develops and co-ordinates joint working on initiatives such as "Safe Drive Stay Alive"; "Head-on"; publicity campaigns, and enforcement / driver education days.

#### Areas for concern/issues

- This year's figures indicate an increase in fatal and serious injuries in 2008 although overall casualty figures continue to drop; further investigation of this is planned.
- Continued uncertainty about Area Based Grant for Road Safety beyond March 2011 and continuing internal budget pressures means medium/long term commitment to the Safer Roads Partnership cannot be guaranteed.

## Next Steps

- Continue to deploy speed reactive signs across the Island.
- Complete programme of 20mph limits outside of schools.
- Review of speed limits on A and B class roads.
- Introduce actions outlined in Policy Commission Blue Paper.
- Develop strategies for casualty reduction beyond 2010.

## **NI 48: Children killed or seriously injured in road traffic accidents**

### Performance outcomes for 2008/09

- Provisional figures to the end of December 2008 indicate 11 child KSI's (Compared with 10 in 2007, and a target of 10). Based on data supplied by Hampshire Constabulary.

### Developments and Initiatives introduced in 2008/09

- Launch and deployment of new road safety exhibition unit.
- Safer Routes to Schools introduced at:
  - Arreton Primary School
  - Wootton Primary School
  - Shalfleet Primary School
  - Haylands Primary School, Ryde

### Key achievements for 2008/09

- Sign off of Blue Paper on Road Safety by Policy Commission for Safer Communities.

### Examples of Partnership Working

- The Council is a funding partner of the Hampshire & Isle of Wight Safer Roads Partnership, which deploys safety cameras throughout the Hampshire Constabulary area.
- The Council is also the lead authority of the Road Safety Forum comprising the Council; Fire & Rescue Service; Ambulance Service; Police and NHS Trust. The forum develops and co-ordinates joint working on initiatives such as "Safe Drive Stay Alive"; "Head-on"; publicity campaigns, and enforcement / driver education days.

### Areas for concern/issues

- Continued uncertainty about Area Based Grant for Road Safety beyond March 2011 and continuing internal budget pressures means medium / long term commitment to the Safer Roads Partnership cannot be guaranteed.

## Next Steps

- Continue to deploy speed reactive signs across the island.
- Complete programme of 20mph limits outside of schools

- Review of speed limits on A & B class roads.
- Introduce actions outlined in Policy Commission Blue Paper.
- Develop strategies for casualty reduction beyond 2010.
- Undertake cycle training for children of school age.
- Continue with a series of comprehensive publicity campaigns.

### **NI 111: First time entrants to the Youth Justice System aged 10-17**

#### Performance outcomes for 2008/09

- Performance for Quarter 4 outturn equalled 204 exceeding the stretch target of 257 (Data from Wessex Youth Offending Team).

#### Developments and Initiatives introduced in 2008/09

- The Real Opportunities Now (RON) programme has achieved a 71% transition rate of young people into education, employment or training. This was funded through the Youth Inclusion Forum established to reduce first time entrance and persistent absence from schools and operates as part of the Children's Trust through the making a positive contribution outcome group. RON has been cited as an example of best practice by the DCSF (Department for Children, Schools and Families).

#### Key achievements for 2008/09

- The reengagement of disaffected young people back onto a path to education, employment and training has been the key success.
- The provision of additional targeted positive activities through the forum that responded quickly to identified and emerging need in-year has also been a key success.

#### Examples of Partnership Working

- The Youth Inclusion Forum has proven a successful mechanism through which all agencies can jointly identify effective evidence based activity to which to pool resources for the best outcomes for young people. The partnership with the police, fire and rescue and community safety service with children's services has been particularly effective.

#### Areas for concern/issues

- The current uncertain economic climate and availability of jobs may have a negative impact in reducing this National Indicator. A more family focus on preventing crime, targeted positive activities through the YOT and the development of focussed locality working will though help mitigate.

#### Next Steps

- The increase in provision of diversionary activities during Friday and Saturday nights for young people is a key next step as is the development of step down support for young people leaving the youth justice system.

### **NI 115: Substance Misuse by young people%**

#### Performance outcomes for 2008/09



- This indicator is designed to measure progress in reducing the proportion of young people frequently misusing substances – including illegal drugs, alcohol and volatile substances such as glue, gas or solvents. Substance misuse by young people is strongly linked with involvement in crime or anti-social behaviour, increased risk of failing at school and damage to both mental and physical health.
- No baseline data was available in 2008 so the indicator remained as a placeholder. Targets were to be based on the evidence from the TellUs 3 survey which set the baseline. Targets were negotiated in all areas which selected the indicator.
- The baseline from TellUs 3 was set at 12%
- Our performance of 12% is below the national average of 10.9% and the South East average of 10%.
- The target for 2009/2010 is 10.2%
- The target for 2010/2011 is 8.5%
- The Commissioner for Specialist Youth Services started in January 2009. Previous to this the Get Sorted Young Persons' Substance Misuse team transferred back into the Community Safety Service.
- The funding for preventive work around substance misuse had not been identified and the Get Sorted Team funded through the National Treatment Agency, were limited as to the extent of preventive work they were permitted to undertake.
- Six teachers were trained through continuing professional development to achieve the certificate in PHSE (Personal Health and Social Education) which included drug and alcohol prevention and policy development in school.
- An alcohol strategy was developed incorporating specific co-ordinated action to tackle alcohol misuse by young people.
- The implementation of targeted youth support through the development of the common assessment framework included Get Sorted on the early interventions panel. This ensured young people who were at risk of or involved with substance misuse were identified earlier on and support put in place as part of a package.

#### Developments and Initiatives introduced in 2008/09

- The risk education and accident prevention project continued to deliver awareness raising substance misuse sessions through healthy schools.
- Trading Standards were funded through the Youth Inclusion Forum to take the Last Orders theatre production around schools to promote safety awareness and dangers of alcohol misuse.

#### Key achievements for 2008/09

- The development of the spiral curriculum in schools across the education phases was a significant step forward in co-ordinating preventive work.

#### Examples of Partnership Working

- Multi agency workshop convened to determine current cross agency activity, identified gaps and informed the development of a multi agency action plan from which to commission future activity to meet these needs identified.

#### Areas for concern/issues

- The identification of specific funding to commission targeted support to areas of emerging need.
- A more family focus on preventing substance misuse within families rather than the individual.

- More co-ordinated work with adult treatment services to address the needs of children and young people at risk of hidden harm.

#### Next Steps

- Implementation of the daisy project (drug and alcohol intervention skills young people) to be piloted in Medina, Barton and Downside in September 2009 and the short term impact measured through the October TellUs4 survey.

### **NI 169: Non-principal classified roads where maintenance should be considered**

#### Performance outcomes for 2008/09

- Fifteen percent was achieved against a target of ten percent therefore the target has been missed.
- This data is provided by WDM Consultants and is based upon “scanner” survey undertaken between 1st April 2007 and 31st March 2009. The service aim was to reduce the rate of deterioration of the highway network however the conditions have declined faster than expected with a corresponding dip in performance against this Performance Indicator.

#### Developments and Initiatives introduced in 2008/09

- None identified.

#### Key achievements for 2008/09

- A programme of capital highway maintenance improvements was undertaken in 2008/9 and a regime of regular highway inspections and reactive repairs was maintained throughout the year to keep the highway network safe for users.

#### Examples of Partnership Working

- A closer working relationship with contractors was developed during 2008/9 based upon partnership principles. The lessons learnt have been further developed and are being embedded into the new Highways Term Maintenance Contract.

#### Areas for concern/issues

- The sufficiency of staff in key posts and capacity to effectively develop and implement the capital highways maintenance programme is a concern. This situation has improved early in 2009/10 and a further recruitment and staff reorganisation should increase capacity.

#### Next Steps

- The proposed increase in capacity to identify appropriate and targeted maintenance schemes should have a positive impact on future performance.

### **NI XXX: Rate of Criminal Damage**

#### Performance outcomes for 2008/09

- The end of year performance saw a reduction in reported crimes to 2517, 37 crimes (1.4%) under the LPSA2 stretch target, which represents a 24.1 % reduction on the 2003/04 baseline.

#### Developments and Initiatives introduced in 2008/09

- Throughout the year the Partnership has been deploying re-deployable CCTV (Close Circuit Television) to hotspot areas and in 2008/09 introduced tri signs to go with the cameras. These signs highlight the presence of CCTV warning potential offenders.
- A graffiti removal pilot was implemented with the appointment of a dedicated graffiti removal contractor to target hotspot areas. This builds upon improvements in reporting, with the introduction of a graffiti hotline and a dedicated web form for reporting. When graffiti is quickly removed it prevents further incidents occurring.

#### Key achievements for 2008/09

- The major achievement is meeting the LPSA2 (Local Public Service Agreement 2) target by 100% with a massive reduction in the overall damage figure.

#### Examples of Partnership Working

- Actions to tackle criminal damage are co-ordinated through the violence and damage steering group, which meets monthly. It is a multi-agency group where trends are analysed and plans developed for actioning by the relevant agency within the group.

#### Areas for concern/issues

- LPSA2 pump priming funding is no longer available to finance these initiatives and historically there is an increase in crime during an economic recession. In depth analysis, prioritisation and effective coordination of existing resources will be required to keep damage levels low.

#### Next Steps

- Up to date analysis is required to enable the action plan to be renewed.
- In March the re-deployable camera capacity was further increased with additional cameras purchased to support Partnership work. These will be deployed through the Partnership Tasking and Coordinating Group in areas which are identified as the main problems (Top Ten Streets etc.)

**NI 50: Emotional health of children**

Performance outcomes for 2008/09

- Movement toward the Government Target of 90% involvement in SEAL (Social and Emotional Aspects of Learning) at Primary level and 45% involvement at Secondary level.
- Increased school take up of the National Anti – Bullying Charter.
- Tell us Survey 62.8%. National average 63.3%, statistical neighbours 62.1%.
- Target set for 2009/10 = 66.8%.

Developments and Initiatives introduced in 2008/09

- Establishment of the SEAL (Social and Emotional Aspects of Learning) Strategy Group on the Isle of Wight.
- Development of a National Strategies Tracker School for SEAL (Lake Middle School).
- Audit of all schools in terms of Seal and related activities ie Healthy Schools, anti bullying work etc. so work can be targeted by the Local Authority.
- Planning underway for the first Isle of Wight SEAL Conference in October 2009. National figures already engaged to speak for this conference. It is hoped that all schools on the Island will be represented at the conference.
- Process of developing a primary SEAL lead school.
- Joint funding agreed for Primary Mental Health Workers with the PCT as lead commissioner. Posts not recruited to in first round – being re-advertised.
- Presentation to Children’s Trust and Head Teacher’s Conference regarding Tellus, including analysis of survey data and benefits of full engagement. Preparation for Tellus4 survey is being undertaken. Consideration for additional questions from question bank being used that focus on our priorities.

Key achievements for 2008/09

- 40%+ of Secondary schools engaged in SEAL.
- 80%+ of Primary schools involved in SEAL.
- Reduction of Secondary Persistent Absence to 4.6% (well below National averages).
- Reduction of Primary Persistent Absence to 0.9% (well below National averages).
- Significant continued reduction in both fixed term and permanent exclusion.

Examples of Partnership Working

- Development of High School partnership of three schools especially working to reduce exclusion.
- Seventeen of the nineteen schools deemed secondary schools on the Island (Highs and Middles) in partnerships designed to support over 6<sup>th</sup> day exclusion and to reduce persistent absenteeism.
- Continued development of Secondary Behaviour and Attendance Network on the Island.

- Joint commissioning agreed to commission Primary Mental Health workers, training packages being developed through the CAMHS Partnership Group.
- Child and Adolescent Mental Health Service (CAMHS) has been identified as a Joint Commissioning priority through the Children's Trust.
- Working more closely with schools to expand the number of young people involved in the survey, which will provide a more statistically sound data base.

#### Areas for concern/issues

- Transition from a three tier system to a two tier will impact on the way this is being developed and implemented in the short run.
- Inability to recruit to the primary mental health workers will delay preventive agenda.
- Lack of publicity/co-ordination of Tellus survey.

#### Next Steps

- Development of the commissioning model to support schools in issues of developing social and emotional skills.
- Briefing to Head Teachers will improve co-ordination. Named worker in Data and Information Team has been identified to co-ordinate queries.

### **NI 60: Percentage of core assessments for children's social care that were carried out within 35 working days of commencement**

#### Performance outcomes for 2008/09

- The end of year outturn is 32.3% against a target of 83% so the target has been missed. This is a decline in performance compared with the previous year.
- Implementation of ICS (Integrated Children's System) has impacted significantly on practitioners being able to input assessments onto the system. ICS set up errors meant that the Child Protection Section 47 exemplar could not be tied with Core Assessments and so not input until early December. This has also impact on establishing new practice and process following the training in September with Swift ICS. Teams are now working to address the backlog.

#### Developments and Initiatives introduced in 2008/09

- Implement Action Plan in response to GOSE Audit
- Core Assessments on court format transfer to ICS
- ICS Steering Group monitoring implementation
- Monthly Recruitment & Retention group to focus on staffing
- Review process management of recording with ICS implementation
- Manual recording data collection
- Introduction of Date Performance meetings every week within the service area to assist in greater scrutiny to enable early identification of issues/concerns that will impact on performance and achieve a more responsive and timely resolution.

#### Key achievements for 2008/09

- Threshold document produced which assists Practitioners in identifying children and young people who require services from Targeted Intervention, enabling increased focus and concentration on those in need of social care.

#### Examples of Partnership Working

- Multi agency training and the implementation of CAF (Common Assessment Framework), including the appointment of Locality Managers, will assist in building capacity at preventative level to ensure that only those children and young people with high and complex needs will require targeted services.

#### Areas for concern/issues

- Recording issues surrounding the implementation of ICS mid year and revision of business processes required. Staffing and capacity issues have also had an impact.
- To resolve these concerns/issues included the setting up of an ICS Steering & User Group and a Recruitment & Retention Group looking at creative and innovative ways of attracting staff.

#### Next Steps

- Steps are being taken to improve data quality and embed the revised business processes – operational activity.
- Proposed new post to assist with ICS – linked to progressing ICS/business processes – to achieve.
- Performance monitoring reports are being put in place to assist Managers in monitoring data and recording quality.

### **NI 63: Stability of placements of looked after children: length of placement**

#### Performance outcomes for 2008/09

- There has been a slight decline in performance in this last year to that previously; this is due to an increased need of children with complex needs requiring additional resources and accommodation support.
- Isle of Wight Council Senior managers are now responsible for authorising placements and the Joint Commissioning Solutions Panel continues to authorise placements requests, although this panel has also established a more effective mechanism to monitor and review such placements.
- Recruitment campaign for foster carers received significant interest in 2008.

#### Developments and Initiatives introduced in 2008/09

- Initiatives established to directly seek the views of children and young people in care. 'Have Your Say' days introduced.
- Placement Stability Improvement Plan was set up following a workshop to identify key themes, issues and activities to seek improvements in monitoring and managing this indicator.
- Corporate Parenting Strategy was approved in September 2008.
- Corporate Parenting Board established to monitor the Placement Stability Improvement Plan. Reports to the Children's Trust Executive.
- Children in Care Council has been established.
- Care Matters events introduced to raise profile and awareness.

- Monitor and Review of all joint commissioned cases in Joint Commissioning Solutions Panel.
- Personal Education Allowances introduced early in 2009 for children and young people in care.
- Case workshop session to scrutinise and review care placements.
- IWC mini service boards introduced to monitor performance

#### Key achievements for 2008/09

- Corporate Parenting Board established
- Children in Care Council established
- Monitor & Review of cases in Joint Commissioning Solutions Panel
- Pledges approved by Council
- Care Matters launch events for senior and fieldwork staff

#### Examples of Partnership Working

- Placement Stability Improvement plan was established by a multi agency workshop during the summer, seeking participation and contribution from agencies.
- Care Matters launch events.
- The Corporate Parenting Board is established with representatives from various partner agencies.
- The Joint Commissioning Solutions Panel consists of partner agencies and remains a strong mechanism in monitoring and review placements.

#### Areas for concern/issues

- Pump Prime Grant in relation to LPSA2 came to an end which was being used to improve on the management of placements, training staff and incentives for young people.
- Personal Education Allowances require dedicated activities and concentrated analysis of effective use, which will require focused outcomes and objectives, this is currently being introduced & developed.
- lack of resources and provision for complex and disabled need children and young people.
- Develop initiatives and activities to prevent accommodation and identify alternative care option.
- High level of sickness absence with staff working with looked after children.

#### Next Steps

- Implementing Aiming High for Disabled Children & Young People
- Consult on establishing a Professional Foster Carers Scheme
- Introduce contract managers post to ensure best value and effective monitoring of placements costs
- Establish Rapid Response Team
- Delivery of personal education allowances
- Restructure of Targeted Intervention to enable focused management of looked after children

- Ongoing development of the training room for care leavers
- Monitor and review of the success of the Pledges

## **NI 69: Children who have experienced bullying**

### Performance outcomes for 2008/09

- A recent analysis of children who have experienced bullying has been produced by Ofsted which ranks Isle of Wight performance (57.7%) as the worst performing authority of those that took part in TellUs3. The national average is 48%.
- We do not have access to the raw data so cannot comment further but have queried this in light of (a) the elements of the question that have been used for this analysis (i.e. it includes children reporting being bullied in the last 12 months as well as solely within the last 4 weeks) which was not specified in the measure definition (b) the weighting of the data and (c) whether the children in the cohort are double counted.
- If we focus on the question “how many children have been bullied at school in the 4 weeks preceding the survey” our performance is 6% compared with a national average of 5%.
- Activities include Completion of Anti Bullying Strategy which has now been adopted by the Local Authority (January 2009).
- Established Multi Agency Working Group including representation from The Police, Transport, Head teachers, Learning and Behaviour, The Isle of Wight College.
- Each organisation has identified activities that will contribute to reduction of bullying internal to the organisation and in the community.
- Schools have been encouraged to record incidents of bullying on the Sentinel web based recording system in order that consistent data can be collected and used to inform resource allocation.

### Developments and Initiatives introduced in 2008/09

- Targeted anti bullying activities in schools during Anti Bullying week. The use of drama and theatre in some High and Middle Schools increasing awareness of the impact bullying has and the different forms of behaviour that children and young people experience as bullying
- Downside Middle school launched a DVD called RUN, this was used in several middle schools in PSHE lessons for children to discuss self awareness and developing self protective behaviours.
- The Police in discussion with schools have increased PCSO presence in localities at the end of the school day.
- Transport have developed a Travel Safe initiative to be launched in July 09
- Anti Bullying Launch in October in partnership with The Social and Emotional Aspects (SEAL) Conference.
- Proposal of appointment of Anti bullying coordinator

### Key achievements for 2008/09

- Adoption of Anti Bullying Strategy
- Increased partnership working with multi agencies has contributed to development of activities to increase safety in schools on transport and in the community.



### Examples of Partnership Working

- The establishment of a multi agency Anti Bullying working group has enabled a comprehensive approach to developing community and school based initiatives to reduce incidents of bullying.

### Areas for concern/issues

- The Sentinel recording system offered to schools has not been taken up.
- This may be due to the limited opportunities to discuss this with schools. Information sharing with Headteachers via The Head Teachers conference held once a term is the venue for sharing information this has clearly not had the desired outcome, i.e. schools adopting the recording system.
- I have taken steps to address this by meeting with headteachers in smaller cluster meetings and sharing the potential benefits of adopting a consistent recording system.

### Next Steps

- Anti Bullying Launch in October
- Appointment of Anti Bullying coordinator
- Continued development of initiatives with multi agency partners
- Travel Safe launch in July
- Increased adult presence on school bus and rail journeys

## **NI 72: Achievement of at least 78 points across the Early Years Foundation Stage with at least 6 in each of the scales in Personal Social and Emotional Development and Communication, Language and Literacy**

### Performance outcomes for 2008/09

- The end of year outturn figure is 51.2% against a target of 56% so the target has been missed.
- There has been a three year improving trend on the achievement of at least 78 points across the Early Years Foundation Stage and Personal Social and Emotional Development. There has been a 2% improvement in Communication, Language and Literacy since last year.

### Developments and Initiatives introduced in 2008/09, Key achievements for 2008/09, Examples of Partnership Working, Areas for concern/issues and Next Steps

- None identified.

## **NI 73: Achievement at level 4 or above in both English and Maths at Key Stage 2 (Threshold)**

### Performance outcomes for 2008/09

- The end of year outturn figure is 63.7% against a target of 83% so the target has been missed.
- There has been a 2% decline since 2007 for Level 4 attainment in both English and Mathematics. Overall there has been a three year declining trend from a high point in 2006. This figure is 11% below the national indicator.

Developments and Initiatives introduced in 2008/09, Key achievements for 2008/09, Examples of Partnership Working, Areas for concern/issues and Next Steps

- None identified.

#### **NI 74: Achievement at level 5 or above in both English and Maths at Key Stage 3 (Threshold)**

Performance outcomes for 2008/09

- The end of year outturn figure is 66.5% against a target of 81% so the target has been missed
- Slightly below the national average.

Developments and Initiatives introduced in 2008/09

- Year 9 review with NS (National Strategies) Regional Advisers reporting back to Local Authority and school. The review should be termly and focus on the achievement and provision for non SAT students in Year 9 along with those that have completed the SATS (Standard Assessment Tasks) in Year 8. The subsequent reports can then be given to SIPS (School Improvement Partners).
- Year 8 review with NS reporting back to school and Local Authority. There is mixed provision in that most schools are doing the condensed programmes whilst others are doing the convention 3 year programme. There are conflicting messages from NS consultants and so it is important to evaluate the Year 8 provision. Embed APP (Assessing Pupil Progress) through subject departments. There has been significant engagement with APP in English and Maths across Middle and High schools. In preparation for revision of English and Maths materials and roll out of Science and ICT in January 2009 it is important to embed APP activities at classroom level such that there is a clear and observable impact on pedagogy, particularly in high and focussed support schools.

Key achievements for 2008/09

- None identified.

Examples of Partnership Working

- None identified.

Areas for concern/issues

- None identified.

Next Steps

- There is no longer a requirement to measure this for the purpose of the Local Area Agreement.

#### **NI 75: Achievement of 5 or more A\*-C grades at GCSE or equivalent including English and Maths (Threshold)**

Performance outcomes for 2008/09

- The end of year outturn figure is 41.2% against a target of 59% so the target has been missed.

- 5A\*-C including English and Maths at 41% remains static (42% in 2007) although the three year trend is rising (from 37% in 2006). It is still below the national average of 46.7% (2007) but the gap is closing.

Developments and Initiatives introduced in 2008/09, Key achievements for 2008/09, Examples of Partnership Working, Areas for concern/issues and Next Steps

- None identified.

### **NI 79: Achievement of a Level 2 qualification by the age of 19**

Performance outcomes for 2008/09

- This increased from 68.9% (2005-6) to 69.1% (2006-7) and has been rated by the Government Office for the South East (GOSE) as 3 (satisfactory) in the 2008 progress check. Figures for 2007-8 are not yet available.
- Whilst there is evidence of improvement the rate of change is still too slow. We are working with stakeholders to improve the curriculum offer through rationalisation and sharing of good practice. There is increased use of data streams (Assessment and Learning in Practice Settings (ALPS)/Learning Achievement Tracker (LAT)/Fischer Family Trust (FFT)) between the schools.

Developments and Initiatives introduced in 2008/09

- Monitor attainment at Key Stage 4 and establish a support framework where there is underachievement
- Monitor attainment at post 16 and establish a support framework where there is underachievement
- To improve the take-up of apprentices and to market as appropriate

Key achievements for 2008/09, Examples of Partnership Working, Areas for concern/issues and Next Steps

- None identified.

### **NI 80: Achievement of a Level 3 qualification by the age of 19**

Performance outcomes for 2008/09

- The end of year outturn figure is 40% against a target of 45.8% so the target has been missed.
- The latest data relates to the Academic Year 2006/07 and was published by the Learning and Skills Council (LSC) in February 2008. This shows that the proportion of people in the Isle of Wight Local Authority area achieving a Level 3 qualification by age 19 was 40%. This compares to a South East average of 55% and an English average of 48%. As the published data for 2007/08 is not yet available, it will need to be revised when the next set of local data is available.
- Following the Isle of Wight Council's consultation exercise on its proposals for education reforms to address a number of issues, including moderate performance at level 3, a decision has been taken to adopt a new two-tier system.

Developments and Initiatives introduced in 2008/09

- Monitoring post-16 attainment and challenging and supporting where performance is below average
- Improving the take-up of apprentices and to marketing

- Increasing the proportion of learners using the 14-19 on line Area Prospectus and develop Common Progression
- Supporting further development of diplomas to include level 3 opportunities
- Increasing the involvement of the Island business community in local post-14 education and training
- Increasing the range of types of post-14 opportunities for Island learners

Key achievements for 2008/09, Examples of Partnership Working, Areas for concern/issues and Next Steps

- None identified.

### **NI 83: Achievement at level 5 or above in Science at Key Stage 3**

Performance outcomes for 2008/09

- The end of year outturn figure is 70% against a target of 79% so the target has been missed.
- There has been a slow increase in achievement such that we are almost at the national average of 72%.

Developments and Initiatives introduced in 2008/09

- Activities are focussed on links with the National Strategies regional advisor, assessing pupil progress and raising achievement plan focussed activities.

Key achievements for 2008/09, Examples of Partnership Working, and Areas for concern/issues

- None identified.

Next Steps

- There is no longer a requirement to measure this for the purpose of the Local Area Agreement.

### **NI 87: Secondary school persistent absence rate**

Performance outcomes for 2008/09

- The end of year figure is 6.1% against a target of 5.4% so the target has been missed.
- This data is provisional and has not yet been verified. This figure is a combination of the data from Year 7 & Year 8 in the middle schools and Years 9, 10 and 11 in the high schools.

Developments and Initiatives introduced in 2008/09

- Systematic and regular analysis of attendance figures each half term.
- Challenge and review meetings of attendance and exclusion figures with all high schools.
- Commissioning of alternative curriculum programme for Year 11 students with persistent absence.
- Attendance guidance to school is currently being revised.

Key achievements for 2008/09, Examples of Partnership Working, Areas for concern/issues and Next Steps

- None identified.

## **NI 91: Participation of 17 year olds in education or training**

Performance outcomes for 2008/09

- The end of year figure is 83% against a target of 76% so which indicates the target has been achieved.
- This is an annual measure for which local figures are published in a DCSF statistical first release each June. The last release put the Isle of Wight at 74% for 2006, 3% below the national average. The provisional figure for the Island as at the end of February 2009 was 83% (including 17 year olds employed with locally recognised training).

Developments and Initiatives introduced in 2008/09

- Analyse learner destination and provide appropriate feedback
- Use of 14-19 on line Area Prospectus and Common Progression
- Effective use of Individual Learning Plans
- Support the linkage with employers via Chamber of Commerce to maintain Young Chamber and associated employability and enterprise skills sufficient for entry to the marketplace
- To support the Aimhigher programme to increase the percentage of learners progressing to higher education
- To review and develop progression pathways for 14-19 for young people with Learning Difficulties and Disabilities (LDD)

Key achievements for 2008/09, Examples of Partnership Working, Areas for concern/issues and Next Steps

- None identified.

## **NI 92: Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest**

Performance outcomes for 2008/09

- The end of year figure is 27.3% against a target of 22.7% so the target has been missed.
- The gap for the island is narrower than the national indicator of 35.6%.

Developments and Initiatives introduced in 2008/09, Key achievements for 2008/09, Examples of Partnership Working, Areas for concern/issues and Next Steps

- None identified.

## **NI 93: Progression by 2 levels in English between Key Stage 1 and Key Stage 2**

Performance outcomes for 2008/09

- 76.9% of pupils made two levels progress in reading. 53.3% made two levels progress in writing. No national comparator is available for this data set.

Developments and Initiatives introduced in 2008/09, Key achievements for 2008/09, Examples of Partnership Working, Areas for concern/issues and Next Steps

- None identified.

#### **NI 94: Progression by 2 levels in Maths between Key Stage 1 and Key Stage 2**

Performance outcomes for 2008/09

- The end of year figure is 57.4% against a target of 83% so the target has been missed.
- There is currently no national comparator available.

Developments and Initiatives introduced in 2008/09, Key achievements for 2008/09, Examples of Partnership Working, Areas for concern/issues and Next Steps

- None identified.

#### **NI 95: Progression by 2 levels in English between Key Stage 2 and Key Stage 3**

Performance outcomes for 2008/09

- The end of year figure is 19.9% against a target of 43% so the target has been missed.
- 2 levels progress in English/Maths is a concern with the condensed programme. The LAA2 target for English (2008) was 30% rising to 37% in 2009. This was not met this year and the trendline is insecure for next year without the additional focus on Shakespeare and Reading (boys). The LAA2 target for Maths was 65% (2008) rising to 67% (2009+2010). Whilst this target has not been met the progress in Maths is significant and is positive for next year. It should be emphasised however that the 2 levels progress in Maths this year was beyond the national average.

Developments and Initiatives introduced in 2008/09, Key achievements for 2008/09, Examples of Partnership Working, and Areas for concern/issues

- None identified.

Next Steps

- There is no longer a requirement to measure this for the purpose of the Local Area Agreement.

#### **NI 96: Progression by 2 levels in Maths between Key Stage 2 and Key Stage 3**

Performance outcomes for 2008/09

- The end of year figure is 62% against a target of 72% so the target has been missed.
- 2 level progress data not yet available through the e-room and so national data not yet available. However this is below the percentage for last year which in turn was below the National and South East averages. We have identified key support activities working with NS (National Strategies) and SSAT (Specialist Schools and Academies Trust) through the STIIPS (School Support Intervention and Improvement Plans). There are also booster activities through Aimhigher. All actions are detailed in the standards report from October 2008.

Developments and Initiatives introduced in 2008/09, Key achievements for 2008/09, Examples of Partnership Working, and Areas for concern/issues

- None identified.

Next Steps

- There is no longer a requirement to measure this for the purpose of the Local Area Agreement.

#### **NI 97: Progression by 2 levels in English between Key Stage 3 and Key Stage 4**

Performance outcomes for 2008/09

- The end of year figure is 53.9% against a target of 73% so the target has been missed.
- In 2007 the Local Authority was in the upper quartile on the national dataset. In 2008 relative performance was 4.6% below the national average. We are working with National Strategy advisers implementing a series of key interventions that are also recognised through the raising achievement plans. The Local Authority is also working with the DCSF (through the raising achievement project) in addressing this issue.

Developments and Initiatives introduced in 2008/09, Key achievements for 2008/09, Examples of Partnership Working, and Areas for concern/issues

- None identified.

Next Steps

- There is no longer a requirement to measure this for the purpose of the Local Area Agreement.

#### **NI 98: Progression by 2 levels in Maths between Key Stage 3 and Key Stage 4**

Performance outcomes for 2008/09

- The end of year figure is 16.8% against a target of 37% so the target has been missed.
- In 2007 the Local Authority was in the lower quartile on the national dataset. In 2008 relative performance was 6.5% below the national average. We are working with National Strategy advisers implementing a series of key interventions that are also recognised through the raising achievement plans. The Local Authority is also working with the DCSF (through the raising achievement project) in addressing this issue.

Developments and Initiatives introduced in 2008/09, Key achievements for 2008/09, Examples of Partnership Working, and Areas for concern/issues

- None identified.

Next Steps

- There is no longer a requirement to measure this for the purpose of the Local Area Agreement.

## **NI 99: Looked after children reaching level 4 in English at Key Stage 2**

Performance outcomes for 2008/09

- The end of year figure is 33.3% against a target of 71% so the target has been missed.
- Two out of the six Looked After Children reached level 4 in English. The Key Stage 2 cohort will be specifically targeted during 09/10 with the view to securing and improving on children's academic potential. A dedicated teaching post is being explored through the implementation of Personal Education Allowances to meet this aim.

Developments and Initiatives introduced in 2008/09, Key achievements for 2008/09, Examples of Partnership Working, Areas for concern/issues and Next Steps

- None identified.

## **NI 100: Looked after children reaching level 4 in Maths at Key Stage 2**

Performance outcomes for 2008/09

- The end of year figure is 33.3% against a target of 57% so the target has been missed.
- Two out of the six Looked After Children reached level 4 in Maths. The Key Stage 2 cohort will be specifically targeted during 09/10 with the view to securing and improving on children's academic potential. A dedicated teaching post is being explored through the implementation of Personal Education Allowances to meet this aim.

Developments and Initiatives introduced in 2008/09, Key achievements for 2008/09, Examples of Partnership Working, Areas for concern/issues and Next Steps

- None identified.

## **NI 101: Looked after children achieving 5 A\*-C GCSEs (or equivalent) at Key Stage 4 (including English and Maths)**

Performance outcomes for 2008/09

- The end of year figure is 14.3% against a target of 23% so the target has been missed.
- One out of the seven Looked After Children achieved 5 A\* to C GCSE's including Maths and English. In order to further support young people at Key Stage 4 supply tutors are being explored to provide educational support at the LACES (looked After Children Education Services) drop-in sessions.

Developments and Initiatives introduced in 2008/09, Key achievements for 2008/09, Examples of Partnership Working, Areas for concern/issues and Next Steps

- None identified.

## **NI 102: Achievement gap between pupils eligible for free school meals and their peers achieving the expected level at Key Stage 2 and Key Stage 4**



#### Performance outcomes for 2008/09

- KEY STAGE 2: Actual 23.3%. Target 18%. The gap widened between those pupils eligible for free school meals and their peers. This is unvalidated data.
- KEY Stage 4: Actual 21.3%. Target 18%. Through data sharing meetings with high school head teachers and SIPs (School Improvement Partners), identifying underperforming groups (including FSM (free School Meals)) with appropriate intervention strategies such that the gap is reduced. There will also be learning mentors where appropriate. The performance of FSM pupils is broadly at national average and so the gap has narrowed. However, the issue is now focussed onto the achievement of non-FSM pupils.

#### Developments and Initiatives introduced in 2008/09

- Review SIP leadership and management to include bespoke targeting of vulnerable student groups
- Governor training to revisit the (narrowing the gap) targets and use of the SEF (Self-Evaluation Form)/School Improvement Plan to monitor and challenge effective school provision.
- Raising Achievement Project monitored by the School Improvement board identifying interventions with target schools based upon classification outcomes.
- Validated self review linking to the SEF and effective school improvement planning.
- PSST (Primary Strategy Support Team) and Secondary consultancy with intervention plans with target groups in the target schools.
- Ensure that there is an effective data tracking system in place enabling the monitoring of performance or predicted performance data around target groups.

#### Key achievements for 2008/09, Examples of Partnership Working, Areas for concern/issues and Next Steps

- None identified.

### **NI 116: Proportion of children in poverty**

#### Performance outcomes for 2008/09

- Data Source used: Department of Work and Pensions Annual publish of data. The level of poverty in an area is defined by measuring the proportion of children who live in families in receipt of out of work benefits.
- National Average is 19.7% (2007)
- Isle of Wight 19.7% (2007) = to about 4,500 Children and Young People 0-16 years of age.
- 2008 data due in June.

#### Developments and Initiatives introduced in 2008/09

- Use of the Children's Trust process to ensure that Child Poverty is an identified need with the Children, Young People and Families Plan. Represented through the Achieve Economic Well Being Group.
- LAA2 Delivery Plan as a model to capture and develop activity relating to Poverty.

#### Key achievements for 2008/09

- Multi agency workshop on the 1st April. Fifty two attendees form across the VCS (Voluntary and Community Sector), PCT (Primary Care Trust), Local Authority (both Children and Young People and Adult and Community), JobCentre Plus. Outcomes include:
  - Better understanding of definition of poverty and how targets are defined nationally
  - Better understanding of different roles and responsibilities of agencies and problem solving around some practical issues
  - Recognition of the impact of families on Child Poverty and the need to respond to family, not individual Children and Young People needs.
  - Gaps in provision identified e.g. Food Poverty and Poverty linking to Parenting Support

#### Examples of Partnership Working

- As described in section two. Use of Children's Trust model to secure a multi- agency process/plan.

#### Areas for concern/issues

- Lack of identified budget to deliver additional activity. Therefore, need to be specific where time in kind is identified and services developed in a different direction.
- Need to identify other strategic processes to ensure a Family Approach to Child Poverty.

#### Next Steps

- Secure a multi agency delivery plan through the Children's Trust that highlights Early Success Indicators.
- Compare to statistical neighbours in seeking best practice.
- Secure strategic structures in place across different agencies.

### **NI 117: 16 to 18 year olds who are not in education, employment or training (NEET)**

#### Performance outcomes for 2008/09

##### Activities undertaken

- Connexions Personal Advisers continued their focussed work with NEET youngsters to encourage the take-up of training or work.
- There was a focus on achieving the September Guarantee, by targeting school leavers to secure a positive destination.
- Some new programmes were developed with training providers and employers to broaden the range of positive options for young people.

##### Performance

- Whilst the trend in recent months has been upwards, the percentage of NEET young people on the Isle of Wight remains below the national average.
- The impact of the above activities had a very positive effect initially with the NEET figure in April of 5.49% dropping steadily for the next six months to a low of 4% and being below 5% for four of those months.
- The impact of the national economic downturn then began to affect the NEET figures with the numbers rising from October onwards to the 7.1% in March 2009.

#### Developments and Initiatives introduced in 2008/09

- Introduction of the Real Opportunities Now (RON) programme, a two week programme which gives young people becoming NEET and school leavers the opportunity to engage in positive activities while sampling training and education options that they may wish to take-up.
- Pilot of a new Youth Enterprise Programme, a six week programme offering a variety of self-esteem and team building, enterprise and employability skills development with the opportunity to gain a vocational qualification.

#### Key achievements for 2008/09

- For three months, the NEET figure was at the desired end of year target.
- The rate of progression from the Real Opportunities Now programme into E2E (Entry to Employment) has been encouraging with more than half the youngsters doing this.
- A very successful 'Dragon's Den' Activity ended the pilot enterprise programme with feedback from the youngsters being extremely positive of how much they had benefited and developed their skills.

#### Examples of Partnership Working, Areas for concern/issues and

- Personal advisers working with a range of agencies and signposting young people to sources of support. Work with schools to ensure a high percentage was secured for the September Guarantee is a good example.
- The Council, training providers, employers and charitable organisations in the development of the Real Opportunities Now programme.

#### Areas for concern/issues

- The effect of the economic downturn on employment opportunities.
- Collaborative working during the school re-organisation process.

#### Next Steps

- The increased tracking and monitoring of young people becoming NEET with the appointment of a tracking officer.
- The construction and implementation of a NEET Plan for 2009-11.
- Focussed work for target groups, particularly children in care.
- Earlier identification of potential NEET using research information and multi-agency approach through locality coordinators to provide appropriate interventions.